



Federal Communications Commission
Washington, D.C. 20554

ACCEPTED/FILED

July 15, 2013

JUL 30 2013

Federal Communications Commission
Office of the Secretary

Ms. Darlene Holben
2850 Classic Drive #3705
Highlands Ranch, CO 80126

Re: Informal Complaint No. 13-C00506070

Dear Ms. Holben:

The Federal Communications Commission (FCC) acknowledges receipt of your comment filed in the Disability Rights Office (DRO). We appreciate your comment and suggestion concerning automatic caption service on your telephone. Unfortunately, your comment was filed as CCMS informal complaint number 13-C00506070 instead of a comment. Based upon our review of the issue it was determined to be a comment and forwarded to the Office of the Secretary for processing into the Electronic Comment Filing System ECFS. If you have additional comments you can add them from the ECFS webpage. Be sure to check the appropriate docket number so that your comment will be added to the correct proceeding.

The ECFS serves as the repository for official records in the FCC's docketed proceedings and rulemaking from 1992 to the present. You can research, retrieve, view, and print any document in the system, including earlier non-electronic FCC documents that have been scanned into the stem. The web site is <http://apps.fcc.gov/ecfs/> docket number 13-24.

Thank you for contacting us with your comment. Please do not hesitate to contact us in the future as issues arise.

Sincerely,

Susan L. Kimmel, Deputy Chief
Consumer & Governmental Affairs Bureau
Disability Rights Office

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