

To Whom It May Concern:

Not only can I not find how to turn on any descriptive video on my cable system or the associated DVR box, but when I called to ask about descriptive services with my cable company I was treated as though I was speaking a foreign language and quite quickly dismissed.

I support any and all advances in descriptive services. If I can be of any assistance in providing information or feedback to anyone concerned, I would be more than happy to do so. Thank you for supporting CVAA.

Sincerely,

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