

Secretary Dortch,

Marlene H. Dortch

Secretary

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

CG Docket Nos. 13-24 and 03-123

I am writing to express my concern. I don't think that the regulations the FCC has recently added and the new ones to be added, frankly, all of the newest regulations, to the Caption Call service are fair, nor are they in the best interest of the consumer or anyone who may be in need of a captioning phone. If the service's new regulations are really in the best interest for the consumers, rather than the FCC I can't understand why they are so negatively impacting the consumers and potential consumers. The elderly have bad memories and for them to have to turn on the captioning service, rather than turn it off during a call if they decide so is unfair. Many callers miss out on the first part of the call, or even get hung up on because of this! Then for the additional \$75 fee for a phone, many on fixed incomes do not have this type of money and to make them pay as much as \$75 is denying their rights. I can't imagine how many will be affected by this fee and not be able to afford a captioning phone. I surely hope that my letter will be taken into consideration.

Thanks,

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