

Dear FCC,

This new proposal on having the captions default off is so dumb. The majority of users of the captioned telephone are women in their 80's. A lot of them don't/won't remember to turn on the captions button everytime they have a phone call. They also don't understand technology so well. So although pressing a button seems easy to most of us, this can be a confusing task for many hard of hearing users. The FCC should be about equality. Hearing people don't need to push a button to be able to understand and communicate over the phone. To allow equality to all, the hard of hearing should NOT have to push a button in order for their caption telephone to work. The whole point of having a captioned telephone is for it to caption without any hassle or question. So please, be smart on this one. Be fair. Allow equality to take place. It's the right thing to do.