

In the Ñrea in which I live (Toa Alta , Puerto Rico), there are telephone wires too low and does not allow the trucks to pass and pick up the garbage bags of this community. I have called so many times to the telephone company (Claro)reporting the problem that we are having and no one cares seems to care. The operators write down my statements , I have talked to supervisors but no action has been taken. We have been dealing with this issue for the past 3months aprox. The rats and the odor is imposible and is already a safety, sanitary problem for my family and this community. We have been talking with persons with small trucks to do us the favor to throw out the garbage but now we are having problems to find someone to offer us this service. Besides , why do we have to choose this option (which we no longer have)when the telephone company is the one responsible to deal with this problem and its solution ? How can you help me ? How can you help this community to solve this problem as soon as posible ? Thank You ! Hope to hear from you soon !