

**Rodney McDonald**

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**From:** William Dever  
**Sent:** Monday, June 10, 2013 6:35 PM  
**To:** Tim Stelzig; Rodney McDonald  
**Subject:** FW: Case # 13-C-0197 Verizon and Fire Island  
**Attachments:** Verizon letter6-10-13.pdf

ACCEPTED/FILED

JUL 29 2013

Federal Communications Commission  
Office of the Secretary

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**From:** Kenneth Moran  
**Sent:** Monday, June 10, 2013 5:50 PM  
**To:** William Dever  
**Subject:** FW: Case # 13-C-0197 Verizon and Fire Island

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**From:** Steve Placilla [[mailto:](mailto:secretary@dps.ny.gov)]  
**Sent:** Monday, June 10, 2013 5:41 PM  
**To:** [secretary@dps.ny.gov](mailto:secretary@dps.ny.gov)  
**Cc:** Placilla Steve; Administrator OBPF; [Eric.Schneiderman@A.NY.Gov](mailto:Eric.Schneiderman@A.NY.Gov)  
**Subject:** Case # 13-C-0197 Verizon and Fire Island

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To the Secretary to the Public Service Commission,

Verizon has been working to push their Voice Link service while still repairing the copper infrastructure which they say has been totally destroyed. I have attached a letter that I received from Verizon explaining what they are doing on Fire Island and touting Voice Link service as a "reliable alternative". The Voice Link offering has no price structure that I can find and also has a ground swell of unsatisfied customers complaining of dropped calls and poor voice quality. This wireless service offering has pushed any CLEC offerings off the table since no one else can offer local or long distance service once the copper infrastructure service has been disconnected (**Carrier of Last Resort**). The PSC said this was an interim fix until they make a final decision. It appears that Verizon assumes it has won and is now calling customers who have existing trouble calls that they will not be fixed and the only option is to get this lesser service or nothing. During the summer month's wireless service gets worse due to the influx of people and during power outages it becomes mayhem for us and our First Responders. Voice Link does not support TTY, Med alert, alarm monitoring services or other lifesaving services on its wireless platform. The population on Fire Island has a large group of older residents but due to HIPA regulations we have no way to know who in our community utilizes these services

I have attached a letter that Verizon sent me today explaining what they are doing on Fire Island, however, it does not offer any specifics about pricing or support for internet, data or fax service.

The letter was addressed to my street address and not to my address of record which is my Post Office Box in Ocean Beach. Since there is no direct mail delivery to a physical address on Fire Island, it is possible that many people will never receive this letter nor see the FCC Required Notice about where to direct comments, complaints and concerns.

Please do not allow Verizon to use super storm Sandy as justification to push Voice Link on Fire Island to rid themselves of an area of the island that they see as rural and unprofitable. The small Upstate rural areas will be next in the continued push by the CEO Lowell McAdams to get rid of the copper plant, with its fixed rate bandwidth and replace it with metered, wireless services. Verizon should not be allowed to leave us with no alternative local exchange carrier options.

Thank you for your consideration,

Stephen Placilla

Ocean Beach NY 11770



*Continued from reverse side*

*FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Verizon New York Inc. and Verizon New Jersey Inc. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.*

**This notice is provided on behalf of the following Verizon operating telephone companies:**

**Verizon New York Inc.**  
140 West Street  
New York, NY 10007