

JUL 29 2013

Rodney McDonaldFederal Communications Commission
Office of the Secretary

From: Robert.J.Phillips
Sent: Sunday, July 07, 2013 3:48 PM
To: Rodney McDonald
Subject: Subject -- WC Docket No. 13-150 and Comp. Pol. File No. 1115: Section 214 Application, discontinuance of interstate wire line telecommunications services under section 63.71(c) of the FCC's rules / Applicants: Verizon New Jersey Inc. and Verizon New Yor

I am a man of few words. I do want you to know that since Sandy when I lost my Verizon land phone line and my DSL line things have been less than good in those areas. I signed up for voice link but have had many instances where it works less than perfectly. Even my cell phone which is Verizon is working only a little better than before the storm. Losing my dsl line has been a major problem. I have tried several different services but they are terrible. I have a lot of security on my business computer and have a impossible time getting a connection. I have lost lots of business because of this. Dsl was slow but I could always get a connection. The fix that Verizon has proposed is not a very good fix. Even the noise we get from the increase wireless connection is very loud. I live 4 houses down from the pole they are on and we can hear the noise at times. It is appropriate for Verizon to fix what was there before.....

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