

Date: 2013-08-28

Marlene H. Dortch

Secretary

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

CG Docket Nos. 13-24 and 03-123

RE: Please Grant FCC Approval of the InnoCaption App
Created by Miracom for Smartphone Devices

Dear Secretary Dortch,

I am writing to strongly endorse the InnoCaption product for a Smartphone and urge the FCC to grant speedy approval of this product for the deaf and hard of hearing community. A product like this is in great demand for those of us with a hearing loss trying to function in society and compete for employment with the hearing community. It offers a level playing field that is not currently available with other caption products.

I am not connected with Miracom or the InnoCaption product in any way. I just have a relative with hearing loss and may need of this service being available.

She is not mobile, but the CapTel land line versions of this service made available to her seems not to be working with Cox Communications. The state of Arizona program only offered a free 840 phone. I called the CapTel people when I had trouble continuing a call, and they said that I needed an 840i version that I would have to buy. Seemed like upsell to me.

She is not currently a Smartphone user, but I might consider this as an option for her. I'm new to this hard of hearing community, and think that making available this kind of service for cell phone users is falling within the fulfillment of the ADDA purpose. Why would you hold up deployment of this technology?

I urge the Commission to grant quick approval of this product for the sake of all the hearing impaired community.

Thank you for taking serious note of this request.

Sincerely,

Eugene Fifield

28383 SW Ladd Hill Rd

Sherwood, OR 97140

Reference: CG Docket No. 03-123

cc: Hon. Mignon Clyburn

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