we energies

231 W. Michigan Street
Milwaukee, WI 53203
www.we-energies.com

December 9, 2009

Mr. and Mrs. Dan Kleiber
N9387 Riverview Drive
Waterloo, WI 54594-9463

Dear Mr. and Mrs. Kleiber:

I received your recent contact regarding We Energies' ongoing plan to upgrade the electric and gas meters of our customers. You have been provided information regarding the installation of a new meter and have requested not to have the new technology installed. Enclosed you will find the original letter that was sent to you.

I am providing for your information the following sections of the Wisconsin Statutes and the Wisconsin Administrative Code, which give We Energies the authority to gain access to install the new meter and to disconnect residential customers who refuse to provide access to install the new meter.

> Wis. Stat. s. 196.171 Examination of meters, pipes, fittings, wires and works;
> (1) Any officer or agent of any public utility furnishing or transmitting water, gas or electric current to the public or for public purposes may enter, at any reasonable time, any place supplied with gas, electricity or water by the public utility, for the purpose of inspecting, examining, repairing, installing or removing the meters, pipes, fittings, wires and works for supplying or regulating the supply of gas, electricity or water and for the purpose of ascertaining the quantity of gas, electricity or water supplied.
>
> PSC 113.0301 Disconnections, residential;
> (1m) Residential utility service may be disconnected or refused for any of the following reasons:
> (k) Refusal or failure to provide authorized utility personnel access to utility equipment.

Please feel free to call me at (414) 221-2769 with any additional questions.

Sincerely,

Susan Crane

Susan Crane
Director – Meter to Bill Process