

I'm registered with the do-not-call faction, have been for years. Often verified that my number was still there.

I've been getting unwanted, solicited calls for well over a year now, and have tried every suggestion to get them stopped to no avail.

I've also filled out countless on-line complaints to the FCC and have seen no change or slow down. I've answered all the questions several times on FCC complaint form.

The calls are all pushing the same product: a (free) emergency life saving device that's similar to Lifeline. Always recommended for me by either the American Diabetic Ass'n., the American Heart Ass'n., or the Alzheimer's Foundation. This last one is a real low blow - and really hurts because my husband has Alzheimer's and is rapidly declining.

Because of my husband's medical situation, I have to answer the phone, but it's gotten to the point where I dread hearing it ring. This happens 4-5 times a day at times!! I don't have caller ID and have to use *69 to get the number (at a cost of \$.75) in order to file the complaint. Every number is different as are the people who call whether it's a live call or recorded message.

At this point I feel as though this is harassment, pure and simple. What are my rights?? Short of changing my number (which is not a good option) what recourse do I have??

Your site has mentioned going to court and possible receiving a monetary award for this harassment. How is that done?

I would appreciate a response.

Sincerely,

Jane X. Cavallini-Daduet