

DOCKET FILE COPY ORIGINAL

Received & Inspected

AUG 23 2013

FCC Mail Room

130603 130604-105431 PRA1000736582 0000837 130604_111719 0 11 457 1 4 3 2833
ELKE GUDATH

EAST BRIDGEWATER MA 02333

To FCC - Docket # 13-151

I am unable to use "Dialing around the World" services. I keep getting a recording telling me to try later, but never get there to my phone #. This is a great inconvenience to me, since they were my "long distance line" + my connection to my family in Germany. My access #
Pin #

I am told that I have a credit of \$32.02, I would appreciate a refund.

Thank You
Elke Gudath



Please Note

New cards will not be available for sale on or after June 30, 2013, and recharge requests will not be processed after that date. You will continue to be able to make calls using your existing balance.

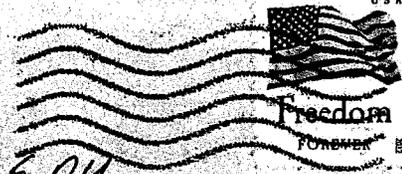
Signal Point is Required to Provide the Following Statement: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. The FCC docket Number is 13-151. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Signal Point Corp., Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.



Elke Gudath
E. Bridgewtr, MA 02333

BROCKTON MA 023

13 AUG 2013 PM 2 1



FCC, WIRELINE COMP. BUREAU
COMP. POLICY DIV.

WASHINGTON, DC 20554

CPD

Received & Inspected

AUG 29 2013

FCC Mail Room

