



Innovative Wireless Caption Solution for the deaf or hard of hearing user in need of mobility
EXCLUSIVELY made for the deaf and hard of hearing user ONLY!

FRAUD PREVENTION PROGRAM

Miracom USA is committed to ensuring the integrity of our system and protecting the TRS (Telecommunications Relay Service) Fund. We have created the following procedures that MUST be followed to qualify for usage of the InnoCaption product. This product is part of a program that is funded by the TRS Fund, established to provide functionally equivalent products/services to the deaf and hard of hearing community.

Please NOTE: Miracom's desire is to make the InnoCaption product available to all who qualify as a deaf or hard of hearing user. Our product will be available to everyone that complies with the FCC eligibility rules.

Eligibility:

InnoCaption is designed for people with a hearing loss that need its assistance communicating over the telephone network in a manner functionally equivalent to a hearing person. Federal law prohibits anyone but registered users from using this service.

InnoCaption is not to be a substitute for CART service, or situations other than normal personal phone call activity (for example, it is not to be used when the participants of the call are in the same location). Miracom does not condone, promote or encourage the improper usage of this service and will terminate the right to use this service where improper use occurs.

Under FCC regulations, every new user is required to register for the service and pay a one-time fee of \$75. The \$75 fee is not required if the user has previously paid \$75 or more for either IP CTS equipment (mobile phone cost not included) or a software application. Users who have previously paid \$75 or more for IP CTS equipment or software will be required to submit proof of that purchase for Miracom to waive the \$75 FCC required fee.

To ensure eligibility you will need to fill out our User Eligibility Form and pay the FCC required \$75 fee. Your registration will include agreement to Miracom's terms of service and execution of the user certification of your eligibility to use the service as required by the FCC. Miracom will

maintain the confidentiality of the information you supply to us, subject only to disclosures we are required to make by law or FCC regulation.

Proof of Eligibility Process:

- 1) Send a completed copy of the InnoCaption User Eligibility Form and User Certification of Eligibility to Miracom USA, Inc. via one of the following methods to the attention of our Compliance Department.
 - A. Scan then email the signed and completed forms to innocap_compliance@innocaption.com or
 - B. Fax the signed and completed forms to fax number 714-985-9252, Attn: InnoCaption Compliance Officer
 - C. Send an original of the signed forms to Miracom USA, Inc, 2913-C Saturn St, Brea, CA 92821, Attn: InnoCaption Compliance Officer

USER CERTIFICATION OF ELIGIBILITY

I, _____, hereby certify under penalty of perjury that (1) I have a hearing loss that necessitates use of captioned telephone service; (2) I understand that captions on captioned telephone service are provided by a live communications assistant who listens to the other party on the line and provides the text on the captioned phone; (3) I understand that the cost of captioning each Internet protocol captioned telephone call is funded through a federal program; and (4) I will not permit, to the best of my ability, persons who have not been registered to use Internet protocol captioned telephone service to make captioned telephone calls on my registered IP captioned telephone service or device.

Executed this ___ day of _____ 201___ _____

Your signature (Electronic Signature is sufficient)