

I myself being deaf depend on VRS for many different reasons. VRS service is very important to deaf accessibility and rights, please keep the standards high and do not cut interpreter's rates. We have very good interpreters and they need to be paid well, and as of a regular hours. One of the most benefits of a interpreter at VRS is that they have stable hours of operation. The drawback it's a very stressful job and they really work very hard with many callers on the line and different topics to interpret and different signing and educational backgrounds and being able to provide the best quality service VRS must continue to innovate and receive support from the FCC.

One of the success is that the VRS providers have their own competition and development for hardware and software and this allows us to reach the Deaf community. Many deaf people still do not get full access to VRS today because it is only provided though internet. Which is high speed and requires technological ability to get VRS equipment to work properly. It is vital to continue your support for VRS.

Thanks in advance for reading my comments.