

My name is Dr. Bob Aber. I am a Licensed Psychologist and live in Los Angeles. My speech is difficult to understand because I have CP and I also stutter. I have used STS on a regular basis since it became available in California in the mid-90's.

The FCC needs to make whatever changes necessary to ensure that the providers make sufficient profit to make it worthwhile to provide superior service and to effectively increase the number of users. Only a small percent of the perspective users know that STS exists because the providers have no financial incentive to increase usage.