

SEP 13 2013

Mark Nadel

From: PDoyle@e1b.org
Sent: Thursday, September 12, 2013 9:24 AM
To: Mark Nadel
Subject: Fw: Erie 1 BOCES appeal from 8/22/13 - addl info
Attachments: vz_7167788676453_7167788676453_2012-08-19_0101.pdf

Federal Communications Commission
Office of the Secretary

cc Docket No 02-6
825021
APP

There is a pdf attached below. Did you get it?

Patrick Doyle
Microcomputer Decision Support Specialist
Database Specialist
WAN & E-Rate Services
WNYRIC
Erie 1 BOCES
Phone: (716) 821-7051
Fax: (716) 821-7394

----- Forwarded by Patrick Doyle/Staff/E1BOCES/Erie1 on 09/12/2013 09:20 AM -----

From: Patrick Doyle/Staff/E1BOCES/Erie1
To: mark.nadel@fcc.gov
Date: 09/06/2013 11:11 AM
Subject: Erie 1 BOCES appeal from 8/22/13 - addl info

Mark,

This is in regards to the Appeal from Erie 1 BOCES filed on 8/22/13, Confirmation # 2013822967593.

Is the email below from the vendor what you were looking for?

Patrick Doyle
Computer Support Technician, Database Specialist
E-Rate Services
WNYRIC
Erie 1 BOCES
Phone: (716) 821-7051
Fax: (716) 821-7394

----- Forwarded by Patrick Doyle/Staff/E1BOCES/Erie1 on 09/06/2013 11:09 AM -----

From: invoiceinquiry@verizon.com
To: pdoyle@e1b.org
Date: 11/29/2012 03:17 PM
Subject: RE (INQ2012111600944):

No. of Copies rec'd 0
List ABCDE

Dear P. Doyle,

In review of the account it was discovered the monthly service charges were not billing on the account. The last time it was billed correctly was on the 11/19/11 bill.

There were IT issues which prevented the billing of monthly service charges on hundreds of our customer's accounts.

I have attached a copy of the 8/2012 bill which give an itemized detail of the monthly service which should be billed but as you can see on the monthly service summary is not.

We apologize for your inconvenience.

Thank you for choosing Verizon.

Deborah J. Roberts-Henry
Billing Representative
Verizon Customer Care
1-800 698-7431 Option 2 for Billing

[Spam](#)

[Not spam](#)

[Forget previous vote](#)

Confidentiality Notice:

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ERIE ONE BOCES
% NEWFANE CENTRAL SCHOOLS
355 HARLEM RD
WEST SENECA NY 14224-1892

Account Summary

Previous Charges	\$51.54
Adjustment(s) applied	-51.54
Balance Forward	\$.00

New Charges

Verizon (page 3)	\$38.30
Total New Charges Due September 13	\$38.30

Balances carried to the next bill may be assessed
a 1.5% late payment charge.

Total Due \$38.30

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Change of address?

Go to verizon.com/billingaddress or call us.



Account: 716 778 8676 453 26 3

New Charges Due: 09/13/12

Total Due \$38.30 081912

Please do not pay

This account included in Summary Bill
212 X00-4931

ERIE ONE BOCES T07
% NEWFANE CENTRAL SCHOOLS
355 HARLEM RD
WEST SENECA NY 14224-1892



Billing Date: 08/19/12 Page 2 of 4
Master Number: 212 X00 4931
Account: 716 778 8676 453 26 3
How to Reach Us: See below

How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 698-7431	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 698-7431	24 hour account information
Repair	verizon.com/repair	Call free in NY: 1-800-VERIZON	24 hours a day
To order services	verizon.com/storefront	1 800 698-7431	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1-800-VERIZON	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 281-6118	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

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Summary of Verizon charges

Monthly service August 19 through September 18.....	\$3.84
Local calls	30.36
Directory information	4.10
Total	\$38.30

Monthly service

These charges are for August 19 through September 18.	\$3.59
Line charge ordered by the Federal Communications Commission	.25
Total	\$3.84

Monthly service-Detail

The following is a detailed explanation of your Monthly service that is provided three times a year for your review.

	Per month
(7)FCC Line Charge Offset	\$3.29CR
(3)FCC Line Charge Offset	1.41CR
(3)FCC Line Port Charge Offset	5.70CR
(15)Federal Universal Service Fund Surcharge - Business Multi-Line	29.40
(3)Federal Universal Service Fund Surcharge - ISDN BRI	7.02
(7)Federal Universal Service Fund Surcharge - Business Centrex	1.75
(7)Federal Subscriber Line Charge	44.73
(15)Federal Subscriber Line Charge	95.85
(3)Federal Subscriber Line Charge	19.17
(18)Additional Line	283.32
(3)ISDN Basic Exchange Circuit Switched Data	5.70
(3)ISDN Basic Exchange Alternate Circuit Switched Voice & Data	29.04
(3)ISDN Basic Exchange Digital Subscriber Line	28.50
(1)Additional Listing	4.00
(7)Centrex Exchange Access	11.27
(1)IntelliPath Digital Centrex Service	64.19
(3)FCC Line Port Charge	5.70
NY Gross Income Tax Surcharge	4.95
NY State Surcharge	14.24
Total	\$638.43

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Customer Specific Pricing Plan - Summary

Revenue Per Additional Increment is calculated



by dividing the total additional increments
 by the number of additional increments in a one
 minute period and then multiplying by the rate
 per additional increment.

Local Service

Line Number 716 778-8676

Local Voice Service

Initial Increment	6 Seconds	
Additional Increment	6 Seconds	
Initial Rate	\$0.011 Per Minute	
Additional Rate	\$0.011 Per Minute	
Total Initial Increments	1,423	\$1.68
Total Additional Increments	23,123	\$27.53
	Sub Total	\$29.21
	Total CSP Local Service	\$29.21
	Total Non CSP Local Service	\$0.00
	Sub Total	\$29.21
	N.Y. State/MTA Surcharge	\$1.15
	Total Recurring and Local Service	\$30.36

	Total CSP Itemized Calls	\$0.00
	Total Non CSP Itemized Calls	\$0.00
	Sub Total	\$0.00
	Total Itemized Calls	\$0.00

Directory information

In state		
2 requests at \$1.99 each		\$3.98
	N.Y. State surcharge	.12
	Total	\$4.10

Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to PO Box 3037, Bloomington, IL 61702.

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