

Received & Inspected

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FCC Mail Room

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Sir: Re: Phone rates change for prison inmates.

As indicated in your August 9th decision, rates for long distance calls were capped at 21 cents per minute for prepaid calls. This has not yet been put into effect by Global Tel Link which services S.C.I. Somerset. A 15 minute call to Texas costs \$9.20. I have made several such calls and the rate has not changed. Global Tel Link collects millions of dollars while ignoring your ruling. The article in the Wall Street Journal indicated that inmates can file challenges and seek refunds for rates exceeding 12 cents per minute. The phone coordinator here at Somerset knew nothing of the ruling or how to apply for refunds. I have two questions:(1)When will Global Tel Link institute the new rates? (2)What is the procedure for filing for refunds?Thank you in advance for your efforts in this matter.

Sincerely,

DONALD B. HOFLER

Associate Professor

Emeritus