



Account Number [REDACTED]

This statement reflects payments received through 09/02/2013

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at [www.newwavecom.com/easypay](http://www.newwavecom.com/easypay) using your checking account or debit/credit card. It's easy, secure, and convenient!

**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit [www.newwavecom.com](http://www.newwavecom.com) for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: [www.newwavecom.com](http://www.newwavecom.com) for details. NewWave Communications is an Equal Opportunity Employer.

08/02	Amount of Last Statement	[REDACTED]
<b>PAYMENTS AND ADJUSTMENTS</b>		
08/05	Late Payment Fee Reversal	[REDACTED]
09/02	Late Payment Fee	[REDACTED]
08/01	Payment Received - Thank You	[REDACTED]
	<b>Subtotal</b>	[REDACTED]

<b>SERVICE CHARGES</b>		
08/14 - 09/10	Digital Gateway	[REDACTED]
09/11 - 10/10	Family Plus	[REDACTED]
09/11 - 10/10	2 Digital Gateway	[REDACTED]
09/11 - 10/10	Basic Service	[REDACTED]
09/11 - 10/10	Expanded Basic Service	[REDACTED]
09/11 - 10/10	1 Digital Gateway	[REDACTED]
09/11 - 10/10	Starz! Superpak	[REDACTED]
09/11 - 10/10	Platinum High Speed Data Service	[REDACTED]
09/11 - 10/10	Modem Rental	[REDACTED]
09/11 - 10/10	Broadcast Surcharge	[REDACTED]
09/11 - 10/10	1 Basic Service Discount	[REDACTED]
09/11 - 10/10	1 Contract Service Discount	[REDACTED]
	<b>Subtotal</b>	[REDACTED]

<b>TAXES AND FEES</b>		
09/11 - 10/10	FCC Fee	[REDACTED]
	<b>Subtotal</b>	[REDACTED]

<b>TAXES AND FEES</b>		
	Franchise Fee	[REDACTED]
	State Sales Tax	[REDACTED]
	<b>Subtotal</b>	[REDACTED]

**TOTAL AMOUNT DUE NOW** [REDACTED]

**easyPAY**  
AUTOMATIC PAYMENT OPTIONS

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

VISA  DISCOVER NETWORK  MasterCard  AMERICAN EXPRESS

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



**NEWWAVE**  
COMMUNICATIONS  
Area's fastest internet.



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

Account Number	[REDACTED]
Payment Due By	<b>10/15/2013</b>
Amount Due	[REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



**TELL-A-FRIEND  
& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

FOR SERVICE AT:  
1005 E POPLAR ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/25/13 - 10/24/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.



**SAVE TIME AND MONEY**

visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEWWAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	<b>10/15/2013</b>
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

[REDACTED]  
1005 E POPLAR ST  
WINSLOW, IN 47598

Make checks payable to:  
**NEWWAVE COMMUNICATIONS**  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

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Your select provider is Big River Telephone



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

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Signature: \_\_\_\_\_

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This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

08/26 Payment Received - Thank You . . . . . [REDACTED]  
09/03 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/25 - 10/24 Basic Service . . . . . [REDACTED]  
09/25 - 10/24 Expanded Basic Service . . . . . [REDACTED]  
09/25 - 10/24 Platinum High Speed Data Service . . . . . [REDACTED]  
09/25 - 10/24 Unlimited Phone Service . . . . . [REDACTED]  
09/25 - 10/24 Broadcast Surcharge . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/25 - 10/24 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]  
Subscriber Line Charge . . . . . [REDACTED]  
Indiana Utility Receipts Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

VISA  DISCOVER  MasterCard  AMERICAN EXPRESS

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



**NEW WAVE**  
COMMUNICATIONS  
Area's fastest internet.



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

Account Number [REDACTED]  
Payment Due By **10/15/2013**  
Amount Due [REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
1008 N MAIN ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period 09/25/13 - 10/24/13  
Previous Balance [REDACTED]  
Payments and Adjustments [REDACTED]  
Current Charges [REDACTED]  
Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.



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**SAVE TIME AND MONEY**

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for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [REDACTED]  
Payment Due By **10/15/2013**  
Amount Due [REDACTED]  
Amount Enclosed \$ \_\_\_\_\_

[REDACTED]  
PO BOX 134  
WINSLOW, IN 47598

Make checks payable to:  
**NEW WAVE COMMUNICATIONS**  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number: [REDACTED]

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08/19	Amount of Last Statement .....	[REDACTED]
<b>PAYMENTS AND ADJUSTMENTS</b>		
09/16	Late Payment Fee .....	[REDACTED]
09/17	Payment Received - Thank You .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]
<b>SERVICE CHARGES</b>		
09/25 - 10/24	Modem Rental .....	[REDACTED]
09/25 - 10/24	1 Hsd No Cable .....	[REDACTED]
09/25 - 10/24	High Speed Data .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]
<b>TOTAL AMOUNT DUE NOW</b> .....		[REDACTED]

**AUTOMATIC PAYMENT OPTIONS**

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

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Signature: \_\_\_\_\_

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**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD       ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



**NEWWAVE**  
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[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

Account Number	[REDACTED]
Payment Due By	<b>10/15/2013</b>
Amount Due	[REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
205 E PORTER ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/27/13 - 10/26/13 <sup>o</sup>
Previous Balance	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.

**GET**  
**50%**  
**Off**  
**SHOWTIME**  
for 6 months!

CALL TODAY!

\*Some restrictions may apply. Limited time only.

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visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEWWAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	<b>10/15/2013</b>
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

[REDACTED]  
205 E PORTER ST  
WINSLOW, IN 47598

Make checks payable to:  
NEWWAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

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Your select provider is Big River Telephone

08/28	Amount of Last Statement	[REDACTED]
<b>SERVICE CHARGES</b>		
09/11	Move Outlet	[REDACTED]
08/29 - 09/26	Starz! Superpak	[REDACTED]
08/29 - 09/26	Unlimited Phone Service	[REDACTED]
08/29 - 09/26	Basic Service Discount	[REDACTED]
08/29 - 09/26	High Speed Data Discount	[REDACTED]
09/27 - 10/26	Basic Service	[REDACTED]
09/27 - 10/26	Expanded Basic Service	[REDACTED]
09/27 - 10/26	Family Plus	[REDACTED]
09/27 - 10/26	3 Digital Gateway	[REDACTED]
09/27 - 10/26	1 Digital Gateway	[REDACTED]
09/27 - 10/26	Platinum High Speed Data Service	[REDACTED]
09/27 - 10/26	Unlimited Phone Service	[REDACTED]
09/27 - 10/26	Starz! Superpak	[REDACTED]
09/27 - 10/26	Broadcast Surcharge	[REDACTED]
	<b>Subtotal</b>	[REDACTED]

<b>TAXES AND FEES</b>		
08/29 - 09/26	FCC Fee	[REDACTED]
09/27 - 10/26	FCC Fee	[REDACTED]
	<b>Subtotal</b>	[REDACTED]

<b>TAXES AND FEES</b>		
	Franchise Fee	[REDACTED]
	State Sales Tax	[REDACTED]
	<b>Subtotal</b>	[REDACTED]

<b>TELEPHONE TAXES AND FEES</b>		
	911 Tax	[REDACTED]
	Telephone Federal Usf Fee	[REDACTED]
	In State Universal Service Fund	[REDACTED]
	Subscriber Line Charge	[REDACTED]



AUTOMATIC PAYMENT OPTIONS

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

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**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD       ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

ACCOUNT NO. 12345678901234567890



Account Number [REDACTED]

Indiana Utility Receipts Tax ..... [REDACTED]

Subtotal ..... [REDACTED]

TOTAL AMOUNT DUE NOW ..... [REDACTED]



# TELL-A-FRIEND & SAVE!

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!



Account Number [REDACTED]  
 Payment Due By **09/30/2013**  
 Amount Due [REDACTED]

newwavecom.com/livechatactive.php

newwavecom.com

1-866-460-9283

We certainly appreciate your business. Payment must be received on or before the due date to avoid a late fee of 1.5%, or a minimum of \$7.99 (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
301 E PORTER ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/12/13 - 10/11/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



Solutions to keep your business connected

- » High-Speed Internet
- » Business Phone Service
- » Crystal-Clear Television
- » Fiber-based Services



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Important billing detail on back

Please return this portion with your payment

**NEW WAVE**  
 COMMUNICATIONS  
 PO BOX 988  
 SIKESTON, MO 63801

7522 0100 NO RP 03 09032013 NYNNNNNN 0004219 S1 T25  
5505 1 MB 0.402

Account Number [REDACTED]  
 Payment Due By **09/30/2013**  
 Amount Due [REDACTED]  
 Amount Enclosed \$ \_\_\_\_\_

[REDACTED]  
 1101 MCGAVOCK ST FL 3  
 NASHVILLE TN 37203-3168

Make checks payable to:  
 NEWWAVE COMMUNICATIONS  
 PO BOX 988  
 SIKESTON MO 63801

[REDACTED] 046124001000215002



Account Number [REDACTED]

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08/02 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

08/12 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/12 - 10/11 Wide Area Network . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]

**easyPAY**  
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**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

7547 3100 NC #P 1A 01180013 060306 002



**NEW WAVE**  
COMMUNICATIONS  
Area's fastest internet.



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

Account Number	[REDACTED]
Payment Due By	<b>10/15/2013</b>
Amount Due	[REDACTED]

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FOR SERVICE AT:  
804 N OAK ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/27/13 - 10/26/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

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Important billing detail on back

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**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	<b>10/15/2013</b>
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

[REDACTED]  
804 N OAK ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

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Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at [www.newwavecom.com/easypay](http://www.newwavecom.com/easypay) using your checking account or debit/credit card. It's easy, secure, and convenient!

**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit [www.newwavecom.com](http://www.newwavecom.com) for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: [www.newwavecom.com](http://www.newwavecom.com) for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

08/30 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/27 - 10/26 Basic Service . . . . . [REDACTED]  
09/27 - 10/26 Expanded Basic Service . . . . . [REDACTED]  
09/27 - 10/26 Modem Rental . . . . . [REDACTED]  
09/27 - 10/26 Wire Maintenance . . . . . [REDACTED]  
09/27 - 10/26 High Speed Data . . . . . [REDACTED]  
09/27 - 10/26 Broadcast Surcharge . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/27 - 10/26 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]

**AUTOMATIC PAYMENT OPTIONS**

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay)  
for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

1522 0100 NO RE SA 01142013 0001007 902



Account Number [REDACTED]  
Payment Due By **10/15/2013**  
Amount Due [REDACTED]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

[REDACTED]  
We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
809 N OAK ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period 09/25/13 - 10/24/13  
Previous Balance [REDACTED]  
Payments and Adjustments [REDACTED]  
Current Charges [REDACTED]  
Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.

**GET 50% Off SHOWTIME**  
for 6 months!  
**CALL TODAY!**

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

\*Some restrictions may apply. Limited time only.

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [REDACTED]  
Payment Due By **10/15/2013**  
Amount Due [REDACTED]  
Amount Enclosed \$ \_\_\_\_\_

[REDACTED]  
809 N OAK ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]  
031554801000160735



Account Number [REDACTED]

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CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: [www.newwavecom.com](http://www.newwavecom.com) for details. NewWave Communications is an Equal Opportunity Employer.

Your select provider is Big River Telephone

This statement reflects payments received through 09/17/2013

08/19	Amount of Last Statement .....	[REDACTED]
<b>PAYMENTS AND ADJUSTMENTS</b>		
08/23	Payment Received - Thank You .....	[REDACTED]
09/09	Payment Received - Thank You .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]

<b>SERVICE CHARGES</b>		
08/23 - 09/24	SUPER CHARGED .....	[REDACTED]
08/23 - 09/24	Family Plus .....	[REDACTED]
09/25 - 10/24	Family Plus .....	[REDACTED]
09/25 - 10/24	Broadcast Surcharge .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]

<b>TAXES AND FEES</b>		
09/25 - 10/24	FCC Fee .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]

<b>TAXES AND FEES</b>		
	Franchise Fee .....	[REDACTED]
	State Sales Tax .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]

<b>TELEPHONE TAXES AND FEES</b>		
	911 Tax .....	[REDACTED]
	Telephone Federal Usf Fee .....	[REDACTED]
	In State Universal Service Fund .....	[REDACTED]
	Subscriber Line Charge .....	[REDACTED]
	Indiana Utility Receipts Tax .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]

**TOTAL AMOUNT DUE NOW** ..... [REDACTED]



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number	[REDACTED]
Payment Due By	<b>09/30/2013</b>
Amount Due	[REDACTED]

[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)

[newwavecom.com](http://newwavecom.com)

1-866-460-9283

We certainly appreciate your business. Payment must be received on or before the due date to avoid a late fee of 1.5%, or a minimum of \$7.99 (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
301 E PORTER ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/12/13 - 10/11/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



Solutions to keep your business connected

- » High-Speed Internet
- » Business Phone Service
- » Crystal-Clear Television
- » Fiber-based Services



**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

**NEW WAVE**  
 COMMUNICATIONS  
 PO BOX 988  
 SIKESTON, MO 63801

7522 0100 NO RP 03 09032013 NYNNNNNN 0004219 S1 125  
5505 1 MB 0.402

Account Number	[REDACTED]
Payment Due By	<b>09/30/2013</b>
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

[REDACTED]  
 1101 MCGAVOCK ST FL 3  
 NASHVILLE TN 37203-3168

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

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This statement reflects payments received through 09/02/2013

08/02	Amount of Last Statement . . . . .	[REDACTED]
<b>PAYMENTS AND ADJUSTMENTS</b>		
08/12	Payment Received - Thank You . . . . .	[REDACTED]
	<b>Subtotal</b> . . . . .	[REDACTED]
<b>SERVICE CHARGES</b>		
09/12 - 10/11	Wide Area Network . . . . .	[REDACTED]
	<b>Subtotal</b> . . . . .	[REDACTED]
	<b>TOTAL AMOUNT DUE NOW</b> . . . . .	[REDACTED]

**easyPAY**  
AUTOMATIC PAYMENT OPTIONS

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
Visit [www.newwavecom.com/easypay](http://www.newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



**NEW WAVE**  
COMMUNICATIONS  
Area's fastest internet.

Account Number [REDACTED]  
Payment Due By **On Receipt**  
Amount Due [REDACTED]



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:  
1001 N MAIN ST  
WINSLOW, IN 47598

**Payment Options**

- Online - [newwavecom.com/easypay](http://newwavecom.com/easypay)
- Automated Payment Service - 888-863-9928  
Make payment over the phone without the need for an operator
- Billfloat - see [newwave.com](http://newwave.com) for details  
Get up to 30 days to pay, bank account required

**Monthly Statement Summary**

Service Period	09/20/13 - 10/19/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

**SAVE TIME AND MONEY**  
\$ visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [REDACTED]  
Payment Due By **On Receipt**  
Amount Due [REDACTED]  
Amount Enclosed \$ \_\_\_\_\_



1001 N MAIN ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801





Account Number [REDACTED]

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This statement reflects payments received through 09/11/2013

08/12	Amount of Last Statement	[REDACTED]
<b>PAYMENTS AND ADJUSTMENTS</b>		
09/09	Late Payment Fee	[REDACTED]
	<b>Subtotal</b>	[REDACTED]
<b>SERVICE CHARGES</b>		
09/20 - 10/19	Basic Service	[REDACTED]
09/20 - 10/19	Expanded Basic Service	[REDACTED]
09/20 - 10/19	Platinum High Speed Data Service	[REDACTED]
09/20 - 10/19	Modem Rental	[REDACTED]
09/20 - 10/19	Broadcast Surcharge	[REDACTED]
09/20 - 10/19	1 Basic Service Discount	[REDACTED]
	<b>Subtotal</b>	[REDACTED]
<b>TAXES AND FEES</b>		
09/20 - 10/19	FCC Fee	[REDACTED]
	<b>Subtotal</b>	[REDACTED]
<b>TAXES AND FEES</b>		
	Franchise Fee	[REDACTED]
	State Sales Tax	[REDACTED]
	<b>Subtotal</b>	[REDACTED]
<b>TOTAL AMOUNT DUE NOW</b>		[REDACTED]

**easyPAY**  
AUTOMATIC PAYMENT OPTIONS

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



**NEWWAVE**  
COMMUNICATIONS  
Area's fastest internet.



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

Account Number [REDACTED]

Payment Due By

**10/15/2013**

Amount Due [REDACTED]

[REDACTED]  
We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
1003 N MAIN ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/26/13 - 10/25/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.



**TELL-A-FRIEND  
& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

**SAVE TIME AND MONEY**



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for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEWWAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [REDACTED]

Payment Due By

**10/15/2013**

Amount Due [REDACTED]

Amount Enclosed \$ \_\_\_\_\_

[REDACTED]  
1003 N MAIN ST  
WINSLOW, IN 47598

Make checks payable to:  
**NEWWAVE COMMUNICATIONS**  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]  
091524301000126346



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

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Your select provider is Big River Telephone

This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/16 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/26 - 10/25 Basic Service . . . . . [REDACTED]  
09/26 - 10/25 Expanded Basic Service . . . . . [REDACTED]  
09/26 - 10/25 Platinum High Speed Data Service . . . . . [REDACTED]  
09/26 - 10/25 Unlimited Phone Service . . . . . [REDACTED]  
09/26 - 10/25 Broadcast Surcharge . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/26 - 10/25 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]  
Subscriber Line Charge . . . . . [REDACTED]  
Indiana Utility Receipts Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

VISA  DISCOVER  MERCHANT  [REDACTED]

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_  
Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

1013 N MAIN ST WINSLOW IN 47598 0002417002



Account Number [Redacted]  
Payment Due By **On Receipt**  
Amount Due [Redacted]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:  
1013 N MAIN ST  
WINSLOW, IN 47598

**Payment Options**

- Online - newwavecom.com/easypay
- Automated Payment Service - 888-863-9928  
Make payment over the phone without the need for an operator
- Billfloat - see newwave.com for details  
Get up to 30 days to pay, bank account required

**Monthly Statement Summary**

Service Period	09/18/13 - 10/17/13
Previous Balance	[Redacted]
Payments and Adjustments	[Redacted]
Current Charges	[Redacted]
Total Amount Due	[Redacted]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

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for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [Redacted]  
Payment Due By **On Receipt**  
Amount Due [Redacted]  
Amount Enclosed \$ \_\_\_\_\_

[Redacted]  
1013 N MAIN ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

0002417002



Account Number [REDACTED]

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CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: [www.newwavecom.com](http://www.newwavecom.com) for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 09/06/2013

08/09	Amount of Last Statement .....	[REDACTED]
<b>PAYMENTS AND ADJUSTMENTS</b>		
09/06	Late Payment Fee .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]
<b>SERVICE CHARGES</b>		
09/18 - 10/17	Basic Service .....	[REDACTED]
09/18 - 10/17	Expanded Basic Service .....	[REDACTED]
09/18 - 10/17	Platinum High Speed Data Service .....	[REDACTED]
09/18 - 10/17	Modem Rental .....	[REDACTED]
09/18 - 10/17	Broadcast Surcharge .....	[REDACTED]
09/18 - 10/17	1 Basic Service Discount .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]
<b>TAXES AND FEES</b>		
09/18 - 10/17	FCC Fee .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]
<b>TAXES AND FEES</b>		
	Franchise Fee .....	[REDACTED]
	State Sales Tax .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]
<b>TOTAL AMOUNT DUE NOW</b> .....		[REDACTED]

**easyPAY**  
AUTOMATIC PAYMENT OPTIONS

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

VISA     DISCOVER     MasterCard     AMERICAN EXPRESS

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

Account Number   
Payment Due By **09/27/2013**  
Amount Due

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
104 W BRENTON ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period 09/09/13 - 10/08/13  
Previous Balance   
Payments and Adjustments   
Current Charges   
Total Amount Due

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.



**TELL-A-FRIEND  
& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number   
Payment Due By **09/27/2013**  
Amount Due   
Amount Enclosed \$ \_\_\_\_\_

104 W BRENTON ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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This statement reflects payments received through 08/29/2013

07/31 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

08/23 Payment Received - Thank You . . . . . [REDACTED]  
08/23 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/09 - 10/08 Basic Service . . . . . [REDACTED]  
09/09 - 10/08 Expanded Basic Service . . . . . [REDACTED]  
09/09 - 10/08 Platinum High Speed Data Service . . . . . [REDACTED]  
09/09 - 10/08 Modem Rental . . . . . [REDACTED]  
09/09 - 10/08 Broadcast Surcharge . . . . . [REDACTED]  
09/09 - 10/08 1 Basic Service Discount . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/09 - 10/08 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**



AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

[Redacted]



Account Number	[Redacted]
Payment Due By	<b>10/09/2013</b>
Amount Due	[Redacted]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

[Redacted]

welcome to NewWave Communications. Your first invoice includes current Charges and any payments that have been made. Partial service days are the days you have your cable service before your cycle date begins. Payment must be received on or before the due date to avoid a \$7.99 late payment fee, (taxes may apply).

FOR SERVICE AT:  
1013 N 2ND ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/11/13 - 10/10/13
Current Charges	[Redacted]
Total Amount Due	[Redacted]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

**Tips For New Customers**

- Like us on Facebook
- Follow Us On Twitter
- Enhance Your Customer Experience  
Visit [www.nwcable.net](http://www.nwcable.net) to:
  - Consolidate your email
  - Manage your phone features
  - Monitor your security system
  - Check out the local news, weather and sports
  - Search channel listings for your favorite shows
  - View online programs like

**Convenient Payment Options**

- Online - [newwavecom.com/easypay](http://newwavecom.com/easypay)
- Automated Payment Service - 888-863-9928  
Make payment over the phone without the need for an operator
- Billfloat - see [newwave.com](http://newwave.com) for details  
Get up to 30 days to pay, bank account required

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Important billing detail on back

Please return this portion with your payment



7522 0100 NO RP 32 09122013 NYNNNNN 0002646 S1 T14  
3317 1 AT 0.381

[Redacted]

1013 N SECOND ST  
WINSLOW IN 47598-8414

Account Number	[Redacted]
Payment Due By	<b>10/09/2013</b>
Amount Due	[Redacted]
Amount Enclosed	\$ _____

Make checks payable to:  
NEWWAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[Redacted]



Account Number [REDACTED]

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This statement reflects payments received through 09/11/2013

09/19	Beginning Balance .....	[REDACTED]
<b>SERVICE CHARGES</b>		
09/11 - 10/10	SUPER CHARGED .....	[REDACTED]
09/11 - 10/10	Family Plus .....	[REDACTED]
09/11 - 10/10	Broadcast Surcharge .....	[REDACTED]
	<b>Subtotal .....</b>	[REDACTED]
<b>TAXES AND FEES</b>		
09/11 - 10/10	FCC Fee .....	[REDACTED]
	<b>Subtotal .....</b>	[REDACTED]
<b>TAXES AND FEES</b>		
	Franchise Fee .....	[REDACTED]
	State Sales Tax .....	[REDACTED]
	<b>Subtotal .....</b>	[REDACTED]
<b>TELEPHONE TAXES AND FEES</b>		
	911 Tax .....	[REDACTED]
	Telephone Federal Usf Fee .....	[REDACTED]
	In State Universal Service Fund .....	[REDACTED]
	Subscriber Line Charge .....	[REDACTED]
	Indiana Utility Receipts Tax .....	[REDACTED]
	<b>Subtotal .....</b>	[REDACTED]
	<b>TOTAL AMOUNT DUE NOW .....</b>	[REDACTED]

Your select provider is Big River Telephone



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay)  
for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

1322 0100 NS R-02 01062013 0000907 002



**NEW WAVE**  
COMMUNICATIONS

Area's fastest internet.



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

Account Number	[REDACTED]
Payment Due By	<b>10/03/2013</b>
Amount Due	[REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
301 W BRENTON ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/15/13 - 10/14/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



**TELL-A-FRIEND  
& SAVE!**

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when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	<b>10/03/2013</b>
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

301 W BRENTON ST  
WINSLOW, IN 47598

Make checks payable to:  
**NEW WAVE COMMUNICATIONS**  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

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Your select provider is Big River Telephone

This statement reflects payments received through 09/05/2013

08/06	Amount of Last Statement .....	[REDACTED]
<b>PAYMENTS AND ADJUSTMENTS</b>		
08/14	Payment Received - Thank You .....	[REDACTED]
08/30	Payment Received - Thank You .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]

<b>SERVICE CHARGES</b>		
09/03	Directory Assistance Charges .....	[REDACTED]
09/15 - 10/14	Unlimited Phone Service .....	[REDACTED]
09/15 - 10/14	Basic Service .....	[REDACTED]
09/15 - 10/14	Expanded Basic Service .....	[REDACTED]
09/15 - 10/14	Platinum High Speed Data Service .....	[REDACTED]
09/15 - 10/14	Modem Rental .....	[REDACTED]
09/15 - 10/14	Broadcast Surcharge .....	[REDACTED]
09/15 - 10/14	1 Basic Service Discount .....	[REDACTED]
09/15 - 10/14	1 Basic Service Discount .....	[REDACTED]
09/15 - 10/14	High Speed Data Discount .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]

<b>TAXES AND FEES</b>		
09/15 - 10/14	FCC Fee .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]

<b>TAXES AND FEES</b>		
	Franchise Fee .....	[REDACTED]
	State Sales Tax .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]

<b>TELEPHONE TAXES AND FEES</b>		
	911 Tax .....	[REDACTED]
	Telephone Federal Usf Fee .....	[REDACTED]
	In State Universal Service Fund .....	[REDACTED]
	Subscriber Line Charge .....	[REDACTED]

**AUTOMATIC PAYMENT OPTIONS**

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

[REDACTED]



Account Number [REDACTED]



Indiana Utility Receipts Tax ..... [REDACTED]  
**Subtotal** ..... [REDACTED]

**TOTAL AMOUNT DUE NOW** ..... [REDACTED]



newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

Account Number   
Payment Due By **10/15/2013**  
Amount Due

we certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
901 2ND ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period 09/26/13 - 10/25/13  
Previous Balance   
Payments and Adjustments   
Current Charges   
Total Amount Due

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.



**TELL-A-FRIEND  
& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number   
Payment Due By **10/15/2013**  
Amount Due   
Amount Enclosed \$ \_\_\_\_\_

**DO NOT PAY - ACCOUNT IS DRAFTED  
AUTOMATICALLY - THANK YOU**

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

P O BOX 151  
WINSLOW, IN 47598



[REDACTED]



Account Number [REDACTED]



Subtotal ..... [REDACTED]

TOTAL AMOUNT DUE NOW ..... [REDACTED]



**NEW WAVE**  
COMMUNICATIONS  
Area's fastest internet.



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

Account Number	[REDACTED]
Payment Due By	<b>09/27/2013</b>
Amount Due	[REDACTED]

Sylvia Wheeler

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
908 N 3RD ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/09/13 - 10/08/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.  
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& SAVE!**

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for free online payment service

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111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	<b>09/27/2013</b>
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

[REDACTED]  
908 N THIRD ST  
WINSLOW, IN 47598

Make checks payable to:  
**NEW WAVE COMMUNICATIONS**  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



TV



INTERNET



PHONE



SECURITY



Account Number [REDACTED]

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Your select provider is Big River Telephone

This statement reflects payments received through 08/29/2013

07/31 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

08/16 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/09 - 10/08 Unlimited Phone Service . . . . . [REDACTED]  
09/09 - 10/08 Basic Service . . . . . [REDACTED]  
09/09 - 10/08 Expanded Basic Service . . . . . [REDACTED]  
09/09 - 10/08 Platinum High Speed Data Service . . . . . [REDACTED]  
09/09 - 10/08 Modem Rental . . . . . [REDACTED]  
09/09 - 10/08 Broadcast Surcharge . . . . . [REDACTED]  
09/09 - 10/08 1 Basic Service Discount . . . . . [REDACTED]  
09/09 - 10/08 High Speed Data Discount . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/09 - 10/08 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]  
Subscriber Line Charge . . . . . [REDACTED]  
Indiana Utility Receipts Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]



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AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

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Signature: \_\_\_\_\_

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AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

[REDACTED]



Account Number [REDACTED]

TOTAL AMOUNT DUE NOW ..... [REDACTED]



Account Number [REDACTED]  
 Payment Due By **09/27/2013**  
 Amount Due [REDACTED]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

[REDACTED]  
We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
908 N 3RD ST  
WINSLOW, IN 47598

**Monthly Statement Summary**



Service Period 09/09/13 - 10/08/13  
 Previous Balance [REDACTED]  
 Payments and Adjustments [REDACTED]  
 Current Charges [REDACTED]  
 Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

**TELL-A-FRIEND  
& SAVE!**

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

Important billing detail on back

Please return this portion with your payment

**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [REDACTED]  
 Payment Due By **09/27/2013**  
 Amount Due [REDACTED]  
 Amount Enclosed \$ \_\_\_\_\_

[REDACTED]  
908 N THIRD ST  
WINSLOW, IN 47598

Make checks payable to:  
**NEW WAVE COMMUNICATIONS**  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

This statement reflects payments received through 08/29/2013

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at [www.newwavecom.com/easypay](http://www.newwavecom.com/easypay) using your checking account or debit/credit card. It's easy, secure, and convenient!

**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit [www.newwavecom.com](http://www.newwavecom.com) for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: [www.newwavecom.com](http://www.newwavecom.com) for details. NewWave Communications is an Equal Opportunity Employer.

Your select provider is Big River Telephone

07/31 Amount of Last Statement ..... [REDACTED]

**PAYMENTS AND ADJUSTMENTS**  
08/16 Payment Received - Thank You ..... [REDACTED]  
**Subtotal** ..... [REDACTED]

**SERVICE CHARGES**  
09/09 - 10/08 Unlimited Phone Service ..... [REDACTED]  
09/09 - 10/08 Basic Service ..... [REDACTED]  
09/09 - 10/08 Expanded Basic Service ..... [REDACTED]  
09/09 - 10/08 Platinum High Speed Data Service ..... [REDACTED]  
09/09 - 10/08 Modem Rental ..... [REDACTED]  
09/09 - 10/08 Broadcast Surcharge ..... [REDACTED]  
09/09 - 10/08 1 Basic Service Discount ..... [REDACTED]  
09/09 - 10/08 High Speed Data Discount ..... [REDACTED]  
**Subtotal** ..... [REDACTED]

**TAXES AND FEES**  
09/09 - 10/08 FCC Fee ..... [REDACTED]  
**Subtotal** ..... [REDACTED]

**TAXES AND FEES**  
Franchise Fee ..... [REDACTED]  
State Sales Tax ..... [REDACTED]  
**Subtotal** ..... [REDACTED]

**TELEPHONE TAXES AND FEES**  
911 Tax ..... [REDACTED]  
Telephone Federal Usf Fee ..... [REDACTED]  
In State Universal Service Fund ..... [REDACTED]  
Subscriber Line Charge ..... [REDACTED]  
Indiana Utility Receipts Tax ..... [REDACTED]  
**Subtotal** ..... [REDACTED]



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

VISA  DISCOVER  MasterCard  AMERICAN EXPRESS

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number [REDACTED]  
Payment Due By **10/03/2013**  
Amount Due [REDACTED]

[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)

[newwavecom.com](http://newwavecom.com)

1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
407 N WEST ST  
WINSLOW, IN 47598

**Monthly Statement Summary**



Service Period 09/15/13 - 10/14/13  
Previous Balance [REDACTED]  
Payments and Adjustments [REDACTED]  
Current Charges [REDACTED]  
Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.

**TELL-A-FRIEND  
& SAVE!**

**SAVE TIME AND MONEY**  
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when your friends sign up for NewWave

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Everybody wins!

Important billing detail on back

Please return this portion with your payment

**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [REDACTED]  
Payment Due By **10/03/2013**  
Amount Due [REDACTED]  
Amount Enclosed \$ \_\_\_\_\_

[REDACTED]  
407 N WEST ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

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Your select provider is Big River Telephone

This statement reflects payments received through 09/05/2013

08/06 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/03 Late Payment Fee . . . . . [REDACTED]  
09/04 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/15 - 10/14 Basic Service . . . . . [REDACTED]  
09/15 - 10/14 Expanded Basic Service . . . . . [REDACTED]  
09/15 - 10/14 High Speed Data . . . . . [REDACTED]  
09/15 - 10/14 Basic Digiphone Service . . . . . [REDACTED]  
09/15 - 10/14 Broadcast Surcharge . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/15 - 10/14 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]  
Subscriber Line Charge . . . . . [REDACTED]  
Indiana Utility Receipts Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]



**AUTOMATIC PAYMENT OPTIONS**

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**



AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

FORM 0180 09 09 30 06 302013-0003044 002



Account Number	[REDACTED]
Payment Due By	09/27/2013
Amount Due	[REDACTED]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
205 N MILL ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/09/13 - [REDACTED]
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



**TELL-A-FRIEND  
& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

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Everybody wins!

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW WAVE  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	09/27/2013
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

[REDACTED]  
PO BOX 125  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

048343301000038791



Account Number [REDACTED]

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Your select provider is Big River Telephone

This statement reflects payments received through 08/29/2013

08/12 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

08/09 Payment Received - Thank You . . . . . [REDACTED]  
 08/26 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/09 - 10/08 Family Plus . . . . . [REDACTED]  
 09/09 - 10/08 1 Digital Gateway . . . . . [REDACTED]  
 09/09 - 10/08 Unlimited Phone Service . . . . . [REDACTED]  
 09/09 - 10/08 Basic Service . . . . . [REDACTED]  
 09/09 - 10/08 Expanded Basic Service . . . . . [REDACTED]  
 09/09 - 10/08 1 Digital Gateway . . . . . [REDACTED]  
 09/09 - 10/08 Starz! Superpak . . . . . [REDACTED]  
 09/09 - 10/08 Platinum High Speed Data Service . . . . . [REDACTED]  
 09/09 - 10/08 Modem Rental . . . . . [REDACTED]  
 09/09 - 10/08 Broadcast Surcharge . . . . . [REDACTED]  
 09/09 - 10/08 1 Basic Service Discount . . . . . [REDACTED]  
 09/09 - 10/08 1 Basic Service Discount . . . . . [REDACTED]  
 09/09 - 10/08 1 Contract Service Discount . . . . . [REDACTED]  
 09/09 - 10/08 High Speed Data Discount . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/09 - 10/08 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
 State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

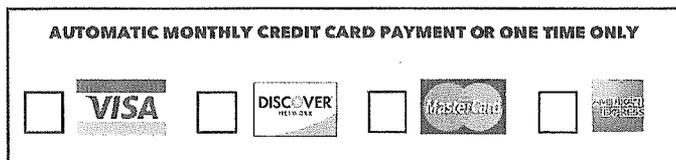


AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
 visit [newwavecom.com/easypay](http://newwavecom.com/easypay)  
 for free online payment service



AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD       ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

[REDACTED]



**NEWAVE**  
COMMUNICATIONS  
Area's fastest internet.

Account Number [REDACTED]



911 Tax .....	[REDACTED]
Telephone Federal Usf Fee .....	[REDACTED]
In State Universal Service Fund .....	[REDACTED]
Subscriber Line Charge .....	[REDACTED]
Indiana Utility Receipts Tax .....	[REDACTED]
<b>Subtotal .....</b>	<b>[REDACTED]</b>

**TOTAL AMOUNT DUE NOW .....** [REDACTED]



**NEW WAVE**  
COMMUNICATIONS  
Area's fastest internet.



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

Account Number	[REDACTED]
Payment Due By	<b>10/09/2013</b>
Amount Due	[REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
206 CENTER ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/20/13 - 10/19/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



**TELL-A-FRIEND  
& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	<b>10/09/2013</b>
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

[REDACTED]  
PO BOX 284  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

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Your select provider is Big River Telephone



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
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This statement reflects payments received through 09/11/2013

08/12 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

08/14 Payment Received - Thank You . . . . . [REDACTED]  
09/06 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/03 Directory Assistance Charges . . . . . [REDACTED]  
09/20 - 10/19 Basic Service . . . . . [REDACTED]  
09/20 - 10/19 Expanded Basic Service . . . . . [REDACTED]  
09/20 - 10/19 1 Platinum High Speed Data Service . . . . . [REDACTED]  
09/20 - 10/19 Unlimited Phone Service . . . . . [REDACTED]  
09/20 - 10/19 Broadcast Surcharge . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/20 - 10/19 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]  
Subscriber Line Charge . . . . . [REDACTED]  
Indiana Utility Receipts Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

VISA  DISCOVER  MERICAN  EXPRESS

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number [Redacted]  
Payment Due By **On Receipt**  
Amount Due [Redacted]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:  
403 MILL ST  
WINSLOW, IN 47598

**Payment Options**

- Online - newwavecom.com/easypay
- Automated Payment Service - 888-863-9928  
Make payment over the phone without the need for an operator
- Billfloat - see newwave.com for details  
Get up to 30 days to pay, bank account required

**Monthly Statement Summary**

Service Period	09/27/13 - 10/26/13
Previous Balance	[Redacted]
Payments and Adjustments	[Redacted]
Current Charges	[Redacted]
Total Amount Due	[Redacted]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

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111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [Redacted]  
Payment Due By **On Receipt**  
Amount Due [Redacted]  
Amount Enclosed \$ \_\_\_\_\_

[Redacted]  
403 N MILL ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

[Redacted]



Account Number [REDACTED]

This statement reflects payments received through 09/17/2013

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Your select provider is Big River Telephone

08/19 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/16 Late Payment Fee . . . . . [REDACTED]  
08/23 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/27 - 10/26 Unlimited Phone Service . . . . . [REDACTED]  
09/27 - 10/26 Basic Service . . . . . [REDACTED]  
09/27 - 10/26 Expanded Basic Service . . . . . [REDACTED]  
09/27 - 10/26 Platinum High Speed Data Service . . . . . [REDACTED]  
09/27 - 10/26 Modem Rental . . . . . [REDACTED]  
09/27 - 10/26 Broadcast Surcharge . . . . . [REDACTED]  
09/27 - 10/26 1 Basic Service Discount . . . . . [REDACTED]  
09/27 - 10/26 High Speed Data Discount . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/27 - 10/26 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]  
Subscriber Line Charge . . . . . [REDACTED]  
Indiana Utility Receipts Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]



**AUTOMATIC PAYMENT OPTIONS**

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**



AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



**NEW WAVE**  
COMMUNICATIONS  
Area's fastest internet.

Account Number [REDACTED]  
Payment Due By *On Receipt*  
Amount Due [REDACTED]



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:  
407 MILL ST  
WINSLOW, IN 47598

**Payment Options**

- Online - [newwavecom.com/easypay](http://newwavecom.com/easypay)
- Automated Payment Service - 888-863-9928  
Make payment over the phone without the need for an operator
- Billfloat - see [newwave.com](http://newwave.com) for details  
Get up to 30 days to pay, bank account required

**Monthly Statement Summary**

Service Period	09/26/13 - 10/25/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



**SAVE TIME AND MONEY**

visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [REDACTED]  
Payment Due By *On Receipt*  
Amount Due [REDACTED]  
Amount Enclosed \$ \_\_\_\_\_

[REDACTED]  
407 N MILL ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

[REDACTED]



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at http://newwavecom.com/bsa.pdf.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit [www.newwavecom.com](http://www.newwavecom.com) for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: [www.newwavecom.com](http://www.newwavecom.com) for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/16 Late Payment Fee . . . . . [REDACTED]  
09/03 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/26 - 10/25 Basic Service . . . . . [REDACTED]  
09/26 - 10/25 Expanded Basic Service . . . . . [REDACTED]  
09/26 - 10/25 Platinum High Speed Data Service . . . . . [REDACTED]  
09/26 - 10/25 Modem Rental . . . . . [REDACTED]  
09/26 - 10/25 Broadcast Surcharge . . . . . [REDACTED]  
09/26 - 10/25 1 Basic Service Discount . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/26 - 10/25 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]

**AUTOMATIC PAYMENT OPTIONS**

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay)  
for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number	[REDACTED]
Payment Due By	On Receipt
Amount Due	[REDACTED]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

We find that your account has become 60 days past due. To prevent an interruption in service or to reinstate your service, please send your payment immediately. If your payment has already been made, please disregard this notice. Thank you.

FOR SERVICE AT:  
301 MILL ST  
WINSLOW, IN 47598

**Payment Options**

- Online - newwavecom.com/easypay
- Automated Payment Service - 888-863-9928  
Make payment over the phone without the need for an operator
- Billfloat - see newwave.com for details  
Get up to 30 days to pay, bank account required

**Monthly Statement Summary**

Service Period	09/28/13 - 10/27/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

**SAVE TIME AND MONEY**  
 visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html) for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	On Receipt
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

[REDACTED]  
PO BOX 62  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801





Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

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**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit [www.newwavecom.com](http://www.newwavecom.com) for more details.

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Your select provider is Big River Telephone



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay)  
for free online payment service

This statement reflects payments received through 09/19/2013

08/21 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/19 Late Payment Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/03 - 09/27 SUPER CHARGED . . . . . [REDACTED]  
09/03 - 09/27 Digital Starter . . . . . [REDACTED]  
09/28 - 10/27 Family Plus . . . . . [REDACTED]  
09/28 - 10/27 2 Digital Gateway . . . . . [REDACTED]  
09/28 - 10/27 Broadcast Surcharge . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/28 - 10/27 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]  
Subscriber Line Charge . . . . . [REDACTED]  
Indiana Utility Receipts Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . **\$463.60**

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

VISA  DISCOVER  MASTERCARD  AMERICAN EXPRESS

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number  
Payment Due By  
Amount Due

[Redacted]  
On Receipt  
[Redacted]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:  
307 MILL ST  
WINSLOW, IN 47598

**Payment Options**

- Online - newwavecom.com/easypay
- Automated Payment Service - 888-863-9928  
Make payment over the phone without the need for an operator
- Billfloat - see newwave.com for details  
Get up to 30 days to pay, bank account required

**Monthly Statement Summary**

Service Period	09/12/13 - 10/11/13
Previous Balance	[Redacted]
Payments and Adjustments	[Redacted]
Current Charges	[Redacted]
Total Amount Due	[Redacted]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number  
Payment Due By  
Amount Due  
Amount Enclosed

[Redacted]  
On Receipt  
[Redacted]  
\$ \_\_\_\_\_

[Redacted]  
307 MILL ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

[Redacted]



Account Number [REDACTED]

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This statement reflects payments received through 09/02/2013

08/02 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/02 Late Payment Fee . . . . . [REDACTED]  
08/27 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/12 - 10/11 Platinum High Speed Data Service . . . . . [REDACTED]  
09/12 - 10/11 Modem Rental . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]



**AUTOMATIC PAYMENT OPTIONS**

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**



AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number [REDACTED]  
Payment Due By **10/18/2013**  
Amount Due [REDACTED]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
101 E NORTH ST  
APT 201  
WINSLOW, IN 47598



**Monthly Statement Summary**

Service Period 09/30/13 - 10/29/13  
Previous Balance [REDACTED]  
Payments and Adjustments [REDACTED]  
Current Charges [REDACTED]  
Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.

**TELL-A-FRIEND  
& SAVE!**

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [REDACTED]  
Payment Due By **10/18/2013**  
Amount Due [REDACTED]  
Amount Enclosed \$ \_\_\_\_\_

[REDACTED]  
101 E NORTH ST  
APT 201  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

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This statement reflects payments received through 09/19/2013

08/21 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/16 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/05 - 09/29 Basic Service . . . . . [REDACTED]  
09/05 - 09/29 Expanded Basic Service . . . . . [REDACTED]  
09/05 - 09/29 Platinum High Speed Data Service . . . . . [REDACTED]  
09/05 - 09/29 Modem Rental . . . . . [REDACTED]  
09/05 - 09/29 Broadcast Surcharge . . . . . [REDACTED]  
09/05 - 09/29 Basic Service Discount . . . . . [REDACTED]  
09/30 - 10/29 Platinum High Speed Data Service . . . . . [REDACTED]  
09/30 - 10/29 Modem Rental . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**



AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number	[REDACTED]
Payment Due By	<b>10/06/2013</b>
Amount Due	[REDACTED]

[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)

[newwavecom.com](http://newwavecom.com)

1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
203 E NORTH ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/16/13 - 10/15/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

**GET 50% Off SHOWTIME**  
for 6 months!  
CALL FRIDAY!

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

\*Some restrictions may apply. Limited time only.

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	<b>10/06/2013</b>
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

[REDACTED]  
PO BOX 234  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

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Your select provider is Big River Telephone

**AUTOMATIC PAYMENT OPTIONS**

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

This statement reflects payments received through 09/06/2013

08/09 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

08/23 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/16 - 10/15 1 Digital Video Recorder Starter . . . . . [REDACTED]  
09/16 - 10/15 Unlimited Phone Service . . . . . [REDACTED]  
09/16 - 10/15 Basic Service . . . . . [REDACTED]  
09/16 - 10/15 Expanded Basic Service . . . . . [REDACTED]  
09/16 - 10/15 Platinum High Speed Data Service . . . . . [REDACTED]  
09/16 - 10/15 Modem Rental . . . . . [REDACTED]  
09/16 - 10/15 Broadcast Surcharge . . . . . [REDACTED]  
09/16 - 10/15 1 Basic Service Discount . . . . . [REDACTED]  
09/16 - 10/15 High Speed Data Discount . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/16 - 10/15 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]  
Subscriber Line Charge . . . . . [REDACTED]  
Indiana Utility Receipts Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**



AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



**NEW WAVE**  
COMMUNICATIONS  
Area's fastest internet.



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

Account Number  
Payment Due By  
Amount Due

[REDACTED]  
**09/27/2013**  
[REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
207 E NORTH ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period 09/08/13 - 10/07/13  
Previous Balance [REDACTED]  
Payments and Adjustments [REDACTED]  
Current Charges [REDACTED]  
Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.



**TELL-A-FRIEND  
& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!



**SAVE TIME AND MONEY**

visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number  
Payment Due By  
Amount Due  
Amount Enclosed

[REDACTED]  
**09/27/2013**  
[REDACTED]  
\$ \_\_\_\_\_

[REDACTED]  
207 E NORTH ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]





Account Number [REDACTED]

In State Universal Service Fund ..... [REDACTED]  
 Subscriber Line Charge ..... [REDACTED]  
 Indiana Utility Receipts Tax ..... [REDACTED]  
**Subtotal** ..... [REDACTED]  
**TOTAL AMOUNT DUE NOW** ..... [REDACTED]



**NEW WAVE**  
COMMUNICATIONS  
Area's fastest internet.



[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)



[newwavecom.com](http://newwavecom.com)



1-888-863-9928

Account Number	[REDACTED]
Payment Due By	<b>10/15/2013</b>
Amount Due	[REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
401 E NORTH ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/26/13 - 10/25/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



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& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	<b>10/15/2013</b>
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

**DO NOT PAY - ACCOUNT IS DRAFTED  
AUTOMATICALLY - THANK YOU**

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]  
PO BOX 334  
WINSLOW, IN 47598

[REDACTED]



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at http://newwavecom.com/bsa.pdf.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit [www.newwavecom.com](http://www.newwavecom.com) for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: [www.newwavecom.com](http://www.newwavecom.com) for details. NewWave Communications is an Equal Opportunity Employer.

Your select provider is Big River Telephone

**easyPAY**  
AUTOMATIC PAYMENT OPTIONS

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

08/27 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/26 - 10/25 Expanded Basic Service . . . . . [REDACTED]  
09/26 - 10/25 Unlimited Phone Service . . . . . [REDACTED]  
09/26 - 10/25 Basic Service . . . . . [REDACTED]  
09/26 - 10/25 Platinum High Speed Data Service . . . . . [REDACTED]  
09/26 - 10/25 Broadcast Surcharge . . . . . [REDACTED]  
09/26 - 10/25 1 Basic Service Discount . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/26 - 10/25 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]  
Subscriber Line Charge . . . . . [REDACTED]  
Indiana Utility Receipts Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**



AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

7522 0100 NO RP 30 06302013 000304 001



Account Number	[REDACTED]
Payment Due By	<b>09/27/2013</b>
Amount Due	[REDACTED]

[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)

[newwavecom.com](http://newwavecom.com)

1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
405 E NORTH ST  
WINSLOW, IN 47598

**Monthly Statement Summary**

Service Period	09/07/13 - 10/06/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



**TELL-A-FRIEND  
& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

**SAVE TIME AND MONEY**  
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for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

7522 0100 NO RP 30 06302013 NYNNNNNN 000304 6 S1 T15  
3567 1 AT 0.381

Account Number	[REDACTED]
Payment Due By	<b>09/27/2013</b>
Amount Due	<b>\$89.98</b>
Amount Enclosed	\$ _____

[REDACTED]  
405 E NORTH ST  
WINSLOW IN 47598-8588

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

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**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit [www.newwavecom.com](http://www.newwavecom.com) for more details.

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Your select provider is Big River Telephone

This statement reflects payments received through 08/29/2013

07/31	Amount of Last Statement . . . . .	[REDACTED]
<b>PAYMENTS AND ADJUSTMENTS</b>		
08/09	Payment Received - Thank You . . . . .	[REDACTED]
	<b>Subtotal</b> . . . . .	[REDACTED]
<b>SERVICE CHARGES</b>		
09/07 - 10/06	Modem Rental . . . . .	[REDACTED]
09/07 - 10/06	High Speed Data . . . . .	[REDACTED]
09/07 - 10/06	Premium Digiphone Service . . . . .	[REDACTED]
	<b>Subtotal</b> . . . . .	[REDACTED]
<b>TAXES AND FEES</b>		
	State Sales Tax . . . . .	[REDACTED]
	<b>Subtotal</b> . . . . .	[REDACTED]
<b>TELEPHONE TAXES AND FEES</b>		
	911 Tax . . . . .	[REDACTED]
	Telephone Federal Usf Fee . . . . .	[REDACTED]
	In State Universal Service Fund . . . . .	[REDACTED]
	Subscriber Line Charge . . . . .	[REDACTED]
	Indiana Utility Receipts Tax . . . . .	[REDACTED]
	<b>Subtotal</b> . . . . .	[REDACTED]
	<b>TOTAL AMOUNT DUE NOW</b> . . . . .	[REDACTED]

**AUTOMATIC PAYMENT OPTIONS**

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

031547001000147598



Account Number	[REDACTED]
Payment Due By	<b>10/24/2013</b>
Amount Due	[REDACTED]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
506 E PORTER ST  
WINSLOW, IN 47598

Effective October 1st, customers will notice an increase of 3 cents in their phone taxes in order to comply with the Federal USF rates established by the FCC.

**Monthly Statement Summary**

Service Period	10/06/13 - 11/05/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

**TELL-A-FRIEND  
& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

Important billing detail on back

Please return this portion with your payment

**NEW WAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number	[REDACTED]
Payment Due By	<b>10/24/2013</b>
Amount Due	[REDACTED]
Amount Enclosed	\$ _____

**DO NOT PAY - ACCOUNT IS DRAFTED  
AUTOMATICALLY - THANK YOU**

Make checks payable to:  
**NEW WAVE COMMUNICATIONS**  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]  
PO BOX 271  
WINSLOW, IN 47598

031547001000147598



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at http://newwavecom.com/bsa.pdf.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

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**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit [www.newwavecom.com](http://www.newwavecom.com) for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: [www.newwavecom.com](http://www.newwavecom.com) for details. NewWave Communications is an Equal Opportunity Employer.

Your select provider is Big River Telephone



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

This statement reflects payments received through 09/25/2013

08/28 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/06 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

10/06 - 11/05 Showtime Unlimited Package . . . . . [REDACTED]  
10/06 - 11/05 Starz! Superpak . . . . . [REDACTED]  
10/06 - 11/05 Basic Service . . . . . [REDACTED]  
10/06 - 11/05 Expanded Basic Service . . . . . [REDACTED]  
10/06 - 11/05 2 Digital High Definition Starter . . . . . [REDACTED]  
10/06 - 11/05 Platinum High Speed Data Service . . . . . [REDACTED]  
10/06 - 11/05 Modem Rental . . . . . [REDACTED]  
10/06 - 11/05 Unlimited Phone Service . . . . . [REDACTED]  
10/06 - 11/05 Broadcast Surcharge . . . . . [REDACTED]  
10/06 - 11/05 1 Basic Service Discount . . . . . [REDACTED]  
10/06 - 11/05 1 Basic Service Discount . . . . . [REDACTED]  
10/06 - 11/05 High Speed Data Discount . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

10/06 - 11/05 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

VISA  DISCOVER  MASTERCARD  AMERICAN EXPRESS

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number  
Payment Due By  
Amount Due

[Redacted]  
On Receipt  
[Redacted]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:  
606 N BLUFF ST  
WINSLOW, IN 47598

**Payment Options**

- Online - newwavecom.com/easypay
- Automated Payment Service - 888-863-9928  
Make payment over the phone without the need for an operator
- Billfloat - see newwave.com for details  
Get up to 30 days to pay, bank account required

**Monthly Statement Summary**

Service Period	09/07/13 - 10/06/13
Previous Balance	[Redacted]
Payments and Adjustments	[Redacted]
Current Charges	[Redacted]
Total Amount Due	[Redacted]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



Account Number  
Payment Due By  
Amount Due  
Amount Enclosed

[Redacted]  
On Receipt  
[Redacted]  
\$ \_\_\_\_\_

[Redacted]  
PO BOX 299  
WINSLOW, IN 47598

Make checks payable to:  
NEWWAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

[Redacted]



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

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Your select provider is Big River Telephone

This statement reflects payments received through 08/29/2013

07/31 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

08/29 Late Payment Fee . . . . . [REDACTED]  
08/22 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/07 - 10/06 Unlimited Phone Service . . . . . [REDACTED]  
09/07 - 10/06 Basic Service . . . . . [REDACTED]  
09/07 - 10/06 Expanded Basic Service . . . . . [REDACTED]  
09/07 - 10/06 Platinum High Speed Data Service . . . . . [REDACTED]  
09/07 - 10/06 Modem Rental . . . . . [REDACTED]  
09/07 - 10/06 Broadcast Surcharge . . . . . [REDACTED]  
09/07 - 10/06 1 Basic Service Discount . . . . . [REDACTED]  
09/07 - 10/06 High Speed Data Discount . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/07 - 10/06 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]  
Subscriber Line Charge . . . . . [REDACTED]  
Indiana Utility Receipts Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

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VISA  DISCOVER  MASTERCARD  AMERICAN EXPRESS

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

100 0110 WA 03 038201 000029 002



Account Number [Redacted]  
Payment Due By **On Receipt**  
Amount Due [Redacted]

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:  
600 N BLUFF ST  
WINSLOW, IN 47598

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- Automated Payment Service - 888-863-9928  
Make payment over the phone without the need for an operator
- Billfloat - see newwave.com for details  
Get up to 30 days to pay, bank account required

**Monthly Statement Summary**

Service Period	09/10/13 - 10/09/13
Previous Balance	[Redacted]
Payments and Adjustments	[Redacted]
Current Charges	[Redacted]
Total Amount Due	[Redacted]

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

**SAVE TIME AND MONEY**

visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html) for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [Redacted]  
Payment Due By **On Receipt**  
Amount Due [Redacted]  
Amount Enclosed \$ \_\_\_\_\_

[Redacted]  
600 N BLUFF ST  
WINSLOW, IN 47598

Make checks payable to:  
NEW WAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

[Redacted]



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at [www.newwavecom.com/easypay](http://www.newwavecom.com/easypay) using your checking account or debit/credit card. It's easy, secure, and convenient!

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CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: [www.newwavecom.com](http://www.newwavecom.com) for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 09/02/2013

08/02 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/02 Late Payment Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/10 - 10/09 1 Warpwave 30Mb/3Mb Hsd . . . . . [REDACTED]  
09/10 - 10/09 Modem Rental . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TOTAL AMOUNT DUE NOW** . . . . . [REDACTED]



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**



AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number [REDACTED]  
Payment Due By **10/21/2013**  
Amount Due [REDACTED]

[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)

[newwavecom.com](http://newwavecom.com)

1-888-863-9928

[REDACTED]  
We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
600 E PORTER ST  
WINSLOW, IN 47598

**Monthly Statement Summary**



Service Period 10/03/13 - 11/02/13  
Previous Balance [REDACTED]  
Payments and Adjustments [REDACTED]  
Current Charges [REDACTED]  
Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.

**TELL-A-FRIEND  
& SAVE!**

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest NewWave store location:  
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

**NEWWAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [REDACTED]  
Payment Due By **10/21/2013**  
Amount Due [REDACTED]  
Amount Enclosed \$ \_\_\_\_\_

[REDACTED]  
600 E PORTER ST  
WINSLOW, IN 47598

Make checks payable to:  
NEWWAVE COMMUNICATIONS  
PO BOX 988  
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

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This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at [www.newwavecom.com/easypay](http://www.newwavecom.com/easypay) using your checking account or debit/credit card. It's easy, secure, and convenient!

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This statement reflects payments received through 09/22/2013

08/23	Amount of Last Statement .....	[REDACTED]
<b>PAYMENTS AND ADJUSTMENTS</b>		
09/12	Payment Received - Thank You .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]
<b>SERVICE CHARGES</b>		
10/03 - 11/02	Basic Service .....	[REDACTED]
10/03 - 11/02	Expanded Basic Service .....	[REDACTED]
10/03 - 11/02	Platinum High Speed Data Service .....	[REDACTED]
10/03 - 11/02	Modem Rental .....	[REDACTED]
10/03 - 11/02	Broadcast Surcharge .....	[REDACTED]
10/03 - 11/02	1 Basic Service Discount .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]
<b>TAXES AND FEES</b>		
10/03 - 11/02	FCC Fee .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]
<b>TAXES AND FEES</b>		
	Franchise Fee .....	[REDACTED]
	State Sales Tax .....	[REDACTED]
	<b>Subtotal</b> .....	[REDACTED]
<b>TOTAL AMOUNT DUE NOW</b> .....		[REDACTED]

**easyPAY**  
AUTOMATIC PAYMENT OPTIONS

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

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**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit [www.newwavecom.com](http://www.newwavecom.com) for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: [www.newwavecom.com](http://www.newwavecom.com) for details. NewWave Communications is an Equal Opportunity Employer.

Your select provider is Big River Telephone



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

**SAVE TIME AND MONEY**  
visit [newwavecom.com/easypay](http://newwavecom.com/easypay) for free online payment service

This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/16 Payment Received - Thank You . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**SERVICE CHARGES**

09/12 - 09/25 Starz! Superpak . . . . . [REDACTED]  
09/26 - 10/25 Unlimited Phone Service . . . . . [REDACTED]  
09/26 - 10/25 Basic Service . . . . . [REDACTED]  
09/26 - 10/25 Expanded Basic Service . . . . . [REDACTED]  
09/26 - 10/25 1 Digital High Definition Starter . . . . . [REDACTED]  
09/26 - 10/25 Platinum High Speed Data Service . . . . . [REDACTED]  
09/26 - 10/25 Modem Rental . . . . . [REDACTED]  
09/26 - 10/25 1 Unlisted Phone Number . . . . . [REDACTED]  
09/26 - 10/25 Broadcast Surcharge . . . . . [REDACTED]  
09/26 - 10/25 1 Basic Service Discount . . . . . [REDACTED]  
09/26 - 10/25 1 Basic Service Discount . . . . . [REDACTED]  
09/26 - 10/25 High Speed Data Discount . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

09/26 - 10/25 FCC Fee . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
State Sales Tax . . . . . [REDACTED]  
**Subtotal** . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
In State Universal Service Fund . . . . . [REDACTED]

**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

VISA  DISCOVER  MASTERCARD  AMERICAN EXPRESS

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD  ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_

1-800-445-4455



Account Number [REDACTED]

Subscriber Line Charge ..... [REDACTED]  
Indiana Utility Receipts Tax ..... [REDACTED]  
**Subtotal** ..... [REDACTED]

**TOTAL AMOUNT DUE NOW** ..... [REDACTED]

# JOIN OUR President's Club –

*Get the V.I.P. Treatment!*

The President's Club is an exclusive offer for customers who subscribe to our highest value package – the Tidal Wave. In addition to our top-level service, President's Club members enjoy a number of other special features:



- Dedicated Customer Care Access
- Guaranteed Technical Resolution
- Special Offers
- A Free Movie Every Month!



## TELL-A-FRIEND & SAVE!

**GET \$30 OFF YOUR NEXT BILL**  
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.  
Everybody wins!



**NEWAVE**  
COMMUNICATIONS  
Area's fastest internet.

[newwavecom.com/livechatactive.php](http://newwavecom.com/livechatactive.php)

[newwavecom.com](http://newwavecom.com)

1-888-863-9928

Account Number [REDACTED]  
Payment Due By **10/18/2013**  
Amount Due [REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:  
204 W MAIN ST  
ALBION, IL 62863

**Monthly Statement Summary**

Service Period 09/29/13 - 10/28/13  
Previous Balance [REDACTED]  
Payments and Adjustments [REDACTED]  
Current Charges [REDACTED]  
Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.  
If payment is processed after due date a late fee will be assessed.

**SAVE TIME AND MONEY**

visit [newwavecom.com/easypay.html](http://newwavecom.com/easypay.html)  
for free online payment service

Visit your nearest Newwave store location:  
111 NE 3rd Street, Fairfield, IL 62837

**GET 50% Off SHOWTIME**  
for 6 months!

\*Some restrictions may apply. Limited time only.

Important billing detail on back

Please return this portion with your payment



**NEWAVE**  
COMMUNICATIONS  
PO BOX 988  
SIKESTON, MO 63801

Account Number [REDACTED]  
Payment Due By **10/18/2013**  
Amount Due [REDACTED]  
Amount Enclosed \$ \_\_\_\_\_

[REDACTED]  
204 W MAIN ST  
ALBION, IL 62863

Make checks payable to:  
**NEWAVE COMMUNICATIONS**  
PO BOX 988  
SIKESTON MO 63801

020330101000192100



Account Number [REDACTED]

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Your select provider is Big River Telephone

This statement reflects payments received through 09/19/2013

08/21 Amount of Last Statement . . . . . [REDACTED]

**PAYMENTS AND ADJUSTMENTS**

09/17 Payment Received - Thank You . . . . . [REDACTED]  
Subtotal . . . . . [REDACTED]

**SERVICE CHARGES**

09/29 - 10/28 Basic Service . . . . . [REDACTED]  
09/29 - 10/28 Expanded Basic Service . . . . . [REDACTED]  
09/29 - 10/28 Family Plus . . . . . [REDACTED]  
09/29 - 10/28 HBO The Works . . . . . [REDACTED]  
09/29 - 10/28 Starz! Superpak . . . . . [REDACTED]  
09/29 - 10/28 Ultimate High Speed Data . . . . . [REDACTED]  
09/29 - 10/28 Wire Maintenance . . . . . [REDACTED]  
09/29 - 10/28 Unlimited Phone Service . . . . . [REDACTED]  
09/29 - 10/28 Broadcast Surcharge . . . . . [REDACTED]  
09/29 - 10/28 1 Digital High Definition Starter . . . . . [REDACTED]  
09/29 - 10/28 1 Digital Starter . . . . . [REDACTED]  
Subtotal . . . . . [REDACTED]

**TAXES AND FEES**

09/29 - 10/28 FCC Fee . . . . . [REDACTED]  
Subtotal . . . . . [REDACTED]

**TAXES AND FEES**

Franchise Fee . . . . . [REDACTED]  
Subtotal . . . . . [REDACTED]

**TELEPHONE TAXES AND FEES**

911 Tax . . . . . [REDACTED]  
Telephone State and Local Sales Tax . . . . . [REDACTED]  
Telephone Federal Usf Fee . . . . . [REDACTED]  
Telecommunications Relay Service . . . . . [REDACTED]  
Illinois Telecommunications Fee . . . . . [REDACTED]



**AUTOMATIC PAYMENT OPTIONS**

AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: \_\_\_\_\_

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**AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**

VISA  DISCOVER NETWORK  MASTERCARD  AMERICAN EXPRESS

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # \_\_\_\_\_

Exp. Date: Month \_\_\_\_\_ Year \_\_\_\_\_

Signature: \_\_\_\_\_