

October 28, 2012

Public Comment for the Wright Petition (CC Docket No. 96-128)

ATTN: Chairman Julius Genachowski
To: Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Received & Inspected
SEP - 9 2013
FCC Mail Room

From: Mr. Jamie Pandure [6-R]
304087//373718C
PO BOX-861
Trenton, NJ 08625-0861

Re: Public Comment for Wright Petition
Docket No. 96-128.

Dear Chairman Genachowski:

Greetings! The following is my comment on the Wright Petition, Docket No. 96-128, and I understand that this letter will be made part of the public record in this case.

I've been imprisoned for over 19-years and the exorbitant cost of using the prison's phone system to stay in contact with my family is nothing short of brutal. Letters leaving the prison take as much as two weeks to reach my relatives, and their letters often take twice as long to reach me. There is nothing more important to me, as well as most other prisoners, than staying in direct contact with my family while being imprisoned.

Faced with buying food for their families, and spending money on this system, my family members are quickly and surely pushing me away. I now get an answering machine when calling them, and I believe my loved ones are anxiously sitting nearby as the phone rings, feeling terrible for not answering due to the sure-to-be-ridiculous bill that will soon follow.

It's hard to believe that the cost of each phone call is

still about thirty-nine cent per minute (including taxes, etc.) when people that are not incarcerated are paying far less, at 3¢ to as little as 1¢ per minute. My prison income is not enough to allow me to call very often at all. My family, like most in America, is struggling just to pay their bills, let alone a large bill from this New Jersey State Prison's phone system provider, Global Tel*Link.

In closing, I humbly beg for your intervention and support in this matter. My hope is that you will champion this effort to restructure the parameters under which this greedy telephone system profiteering ring is now operating, making it much more feasible for my family and I to communicate verbally.

Respectfully Submitted,

A handwritten signature in black ink that reads "Jamie Pandure". The signature is written in a cursive style with a large, prominent initial "J".

Mr. Jamie Pandure

CC: NAACP.

File/E-File, JP, RMP, RP.

August 28, 2013

Public Comment for the Wright Petition (CC Docket No. 96-128)
*****Specific Comment on Revising Intrastate Call Rates*****

ATTN: Chairman Julius Genachowski
To: Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Received & Inspected
SEP -9 2013
FCC Mail Room

From: Mr. Jamie Pandure [6-R]
304087//373718C
PO BOX-861
Trenton, NJ 08625-0861

Re: Public Comment for Wright Petition
Docket No. 96-128. Specific Comment on
Revising Rates for Intrastate Calls.

Dear Chairman Genachowski:

Greetings! Thank you so much for the Aug/9/13 FCC vote to cap rates for prisoners' telephone calls to 21¢/minute (Pre-paid) and 25¢/minute (Collect). This letter concerns the commission's request for public comment on revision of intrastate call rates. I understand that this letter will be made part of the public record in this case.

Thank you very much for championing this cause! I've previously sent comment concerning the overwhelming burden that the exorbitant cost of these calls places on my family & friends (copy attached) so I won't rehash that here.

The heart of the matter is that revision of the intrastate call rates is just as important as the interstate call rate caps. Please consider capping the rates for intrastate calls as low as possible; hopefully, half the cost of interstate calls.

The majority of calls made within this system are intrastate calls. Currently here at NJ State Prison-Trenton, both interstate

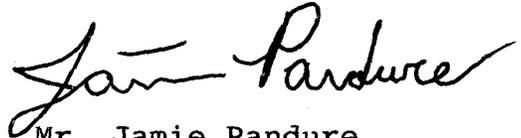
and intrastate calls cost 33¢/minute for collect calls (10% cheaper with pre-paid calls) but with taxes and fees the total is about 39¢/minute. My prison income is \$28 per month; not enough to allow me to call very often. My family, like most in America, is struggling just to pay their bills, let alone a large bill from Global Tel*Link.

I'd like to also point out that my family and friends are forced to keep their "land-line" phone services, costing them about \$35 monthly, just to receive my calls. As you may know, virtually everyone except for our loved ones has stopped land-line use.

NJ-DOC has banned our ability to call cell phone numbers, citing specific contractual requirements as set forth by Global Tel*Link; something or another about GTL's system parameters or requirements. This is an additional burden to my loved ones, because they otherwise would not have this extra monthly expense. I'm assuming the FCC is unaware of this requirement. Perhaps you may wish to address this as well?

In closing, I humbly beg for your intervention and support in this matter.

Respectfully Submitted,

A handwritten signature in black ink that reads "Jamie Pandure". The signature is written in a cursive style with a large initial "J".

Mr. Jamie Pandure

CC: NAACP,
Trenton Incarcerated Veterans.

File/E-File, JP, RMP, RP.

Union City Burn

I am submitting you this letter because I
Pray on the Intrastate Calls system to be
Reduced if possible, as well as the Regular
Call system. I've been in prison for 5 years and
I called my mom once and my dad three times.
I have not been able to afford phone cards
consistently because of high expenses. I was
informed by someone who said you may be able
to help, not just me but the whole
prison system. Thank you for your time
GOOBLESS
YOU

SEP - 9 2013

FCC Mail Room

To the recipient of this letter on the behalf or behave of the Federal Communications Commission, I'm writing in complaint of the practices, service, and system of PCS/GTL - Global Tel LINK inc. Utilized at D. Ray James Detention Facility in Folkston, Georgia of which I'm currently detained. This (or these, may be one in the same company) company's systems and services in which they practice are use throughout the State, Federal and local detention and correctional facilities throughout the nation. PCS/GTL are operating with hidden, or undisclosed taxes and fees. They charge "interstate" rates for "inverstate" calls, even though the inverstate calls are to numbers hereing, or are within the same area code. I'm being charged at a running rate for interstate calls from Folkston, Georgia to Savannah, Georgia, both of the "912" area code within a single state, \$3.00 for fifteen minutes, "15" min. PCS/GTL advertise per their posted flyers at the facility a flat rate for inverstate and local calls, but state no taxes or other fees. According to the flyer, these calls or flat rate calls of no more than \$2.70 or lower. In any account the cost is truly excessive in todays phone service market rates. To be clear I'm referring to phone as telephone system and practical services. This is a clear unchecked, unbalanced, and unregulated, unaccountable show of extortion and price gouging of a fixed and limited individualized group. EVENSO, we are citizens of the nation and by far paying customers.

There are unique variances in fees charged for time used that is identical, close in use, less in use and use of fully allowed time. Such as ~~to~~ several different ~~price~~ charged fees for identical use, or use of close proximity. Calls to the Federal Public Defenders office are to be free as posted by D. Ray James Detention facility, yet I've been charged and given no refund for such charges. All attempts to contact PCS/BTL has gone unanswered. There has been no return or return to me or my account of the errors, overcharging, incorrect charging or any of my stated reasons. No rectification of the now in place/current practiced service and system operations. D. Ray James Detention Facility has informed me that they have no involvement in the fee charged, nor reimbursement of fees. That all complaints must be directed to PCS/BTL inc., I've attempted to contact them on several separate occasions and methods as follows:

PCS/BTL Customer Service 1-800-646-6783

P.O. Box 36652

Help Desk/access corrections 1-866-345-1884

Raymond Ferrer marketing department 1-714-900-3929

Also these are numbers posted on the flyers:

1-800-483-8314 and 1-877-650-4249

Please help me in this endeavor, my resources are limit and so is my access. Your intervention may help to recover my justifiable refunds and resolve or correct improper practices and issues. I welcome all information and assistance in this matter. I await your reply. Thank you for your attention and time.

Dr Ray James Detention Facility ~~in~~ ~~at~~ ~~#~~ ~~3423~~
Hwy 252 P.O. Box 2005 Folkston, Georgia 31537
phn.# (912)-496-6905 Fax (912)-496-4925

8-28-13

Timothy Alston
Timothy Alston #10270021
P.O. Box 2005
Folkston, Georgia 31537

Received & inspected

SEP 09 2013

FCC Mail Room

William D. Turner
301 Mores Road
Frackville, PA 17932

9.2.2013

CGB
445th 12th Street, SW
Washington, DC 20554

To Whom It May Concern:

While reading to the point I came across a statement about "Prison phone calls can be charge no more than 25 cent for long distance collect call, The FCC Decided on August 12, 2013."

If this is a fact I would appreciate some input on this matter on what actions to take, Thanks in advance.

Sincerely,
William D. Turner
AM5992

083013 A.D.

Received & Inspected

SEP 09 2013

FCC Mail Room

Richard X. Sutton (AM-5242)
S.C.I. - Greene
175 Progress Drive
Waynesburg, PA. 15370

Federal Communication Commission
Consumer Center
445 12th St., SW
Washington, DC 20554

Dear Consumer Center :

This letter is being forwarded to your office as a public inquiry regarding informal complaints and questions concerning telephone services and rates provided to prisoners.

In several newspaper sources, the Wall Street Journal Monday 12, 2013, there were printed articles relating to a recent 'cap' authorized and issued by your Department for debit paid and collect placed calls to friends and family members of prisoners. It included in its printed position that prisoners could file complaints and seek refunds, where it can be found that Pennsylvania since the installation and activation of such phone services under companies like 'Global Tel-Link', have been charging double if not more, than your current going cap - since 1996 until this ongoing present date, still exceed 12 cents/14 cent per minute for regular and collect calls.

Therefore, this letter is being submitted in the
obtain necessary and appropriate forms for complaints
and seeking refunds in these matters. Your assistance
and/or referral to above inquiry will be truly
appreciated.

Thank you for your time & cooperation. I
look forward to your response concerning the above
matter.

Sincerely,

Richard X. Sutton
AM-5242
S.C.I. Greene PA