Your business is our business.

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

REDACTED – FOR PUBLIC INSPECTION

September 30, 2013

By Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42
2013 ETC Annual Report of Bulloch Telephone Cooperative
Study Area Code 220348

Dear Ms. Dortch:

On behalf of Bulloch Telephone Cooperative "Bulloch", JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.[1] Bulloch seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.[2] The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

[1] 47 C.F.R. §§ 54.313, 54.422.
[2] *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

REDACTED - FOR PUBLIC INSPECTION

FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name: Person USAC should contact with questions about this data	Dennis Lewis
<035>	Contact Telephone Number: Number of the person identified in data line <030>	912-865-1120
<039>	Contact Email Address: Email of the person identified in data line <030>	dlewis@bulloch.net

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
			(check box when complete)	
<100>	Service Quality Improvement Reporting	(complete attached worksheet)		
<200>	Outage Reporting (voice)	(complete attached worksheet)	✔	✔
<210>	✔ <-- check box if no outages to report			
<300>	Unfulfilled Service Requests (voice)	0	✔	
<310>	Detail on Attempts (voice)	(attach descriptive document)		
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)	(attach descriptive document)		
<400>	Number of Complaints per 1,000 customers (voice)		✔	✔
<410>	Fixed	0.0		
<420>	Mobile			
<430>	Number of Complaints per 1,000 customers (broadband)			
<440>	Fixed			
<450>	Mobile			
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✔	✔
<510>	220348GA510	(attached descriptive document)	✔	✔
<600>	Functionality in Emergency Situations	(check to indicate certification)	✔	✔
<610>	220348GA610	(attached descriptive document)	✔	✔
<700>	Company Price Offerings (voice)	(complete attached worksheet)		
<710>	Company Price Offerings (broadband)	(complete attached worksheet)		
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✔	✔
<900>	Tribal Land Offerings (Y/N)? ○ ●	(if yes, complete attached worksheet)	✔	
<1000>	Voice Services Rate Comparability	(check to indicate certification)		
<1010>		(attach descriptive document)		
<1100>	Terrestrial Backhaul (Y/N)? ● ○	(if not, check to indicate certification)		
<1110>		(complete attached worksheet)		
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		✔

Price Cap Carriers, Proceed to <u>Price Cap Additional Documentation Worksheet</u>

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		(check to indicate certification)		
<2005>		(complete attached worksheet)		

Rate of Return Carriers, Proceed to <u>ROR Additional Documentation Worksheet</u>

<3000>		(check to indicate certification)	✔	
<3005>		(complete attached worksheet)	✔	

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ●
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	☐
<114>	Report how much universal service (USF) support was received	☐
<115>	How (USF) was used to improve service quality	☐
<116>	How (USF)was used to improve service coverage	☐
<117>	How (USF) was used to improve service capacity	☐
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	☐

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

-- See attached worksheet --

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

<701>	Residential Local Service Charge Effective Date	1/1/2013
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
				-- See attached worksheet				
				--				

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**

-- See attached worksheet --

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

<810>	Reporting Carrier	Bulloch County Rural
<811>	Holding Company	
<812>	Operating Company	Bulloch County Rural

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans — 220348GA1210

Name of attached document (.pdf)

<1220> Link to Public Website — HTTP _____

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
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<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)} ☐

<2011> 3rd Year Certification {47 CFR § 54.313(b)(2)} ☐

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012> 2013 Frozen Support Certification ☐

<2013> 2014 Frozen Support Certification ☐

<2014> 2015 Frozen Support Certification ☐

<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017> 3rd year Broadband Service Certification ☐

<2018> 5th year Broadband Service Certification ☐

<2019> Interim Progress Certification ☐

<2020> Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

<2021> Interim Progress Community Anchor Institutions — Name of Attached Document Listing Required Information _____

REDACTED - FOR PUBLIC INSPECTION

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010)	Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	☐
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}		☑ (Yes/No)
(3014)	If yes, does your company file the RUS annual report		☐ (Yes/No)
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		☐
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, Is your company audited?		☑ (Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		☑
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☑
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		☑
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		☐
(3023)	Underlying information subjected to a review by an independent certified public accountant		☐
(3024)	Underlying information subjected to an officer certification.		☐
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	220348GA3026

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
<035>	Contact Telephone Number - Number of person identified in data line <030>	912-865-1120
<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) John Staurulakis, Inc. **is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.**

Name of Authorized Agent: John Staurulakis, Inc.

Name of Reporting Carrier: BULLOCH COUNTY RURAL

Signature of Authorized Officer: CERTIFIED ONLINE Date: 09/27/2013

Printed name of Authorized Officer: Dennis Lewis

Title or position of Authorized Officer: General Manager

Telephone number of Authorized Officer: 912 865 1100

Study Area Code of Reporting Carrier: 220348 Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: BULLOCH COUNTY RURAL

Name of Authorized Agent or Employee of Agent: John Staurulakis, Inc.

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 09/27/2013

Printed name of Authorized Agent or Employee of Agent: Bob Ragsdale

Title or position of Authorized Agent or Employee of Agent Manager - Regulatory Affairs

Telephone number of Authorized Agent or Employee of Agent: 770-569-2105

Study Area Code of Reporting Carrier: 220348 Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	220348
<015>	Study Area Name	BULLOCH COUNTY RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Lewis
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<039>	Contact Email Address - Email Address of person identified in data line <030>	dlewis@bulloch.net

<810>	Reporting Carrier	Bulloch County Rural
<811>	Holding Company	
<812>	Operating Company	Bulloch County Rural

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
Bulloch Cellular, Inc.		
Georgia RSA #8 Partnership	229014	Alltel

In establishing this certification in its *2005 ETC Order*,[1] the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers."[2] The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.[3] In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."[4]

Bulloch Telephone Cooperative, Inc. ("Bulloch") hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Bulloch is subject to consumer protection obligations under Georgia state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Rules of the Georgia Public Service Commission which discloses rates, and terms and conditions of service to customers (Chapter 515-12-1-.02(5)(a) and .04(5) of the Rules of the Georgia Public Service Commission); (2) adherence to state consumer protection requirements governing telephone providers which require Service Standards (Chapter 515-12-1-.17 and .18 of the Rules of the Georgia Public Service Commission); Customer Billing (Chapter 515-

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[1] *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("*2005 ETC Order*").
[2] *Id.* at para. 28.
[3] *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.
[4] *Id.* at n. 72.

12-1-.04(4) of the Rules of the Georgia Public Service; and Customer Complaints (Chapter 515-12-1-.08 of the Rules of the Georgia Public Service Commission); (3) truth-in-billing requirements (Chapter 515-12-1-.04(4) of the Rules of the Georgia Public Service Commission); and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Bulloch Telephone Cooperative, Inc. ("Bulloch") hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. §54.202(a)(2)[1] and Chapter 515-12-1-.11(4) of the Rules of the Georgia Public Service Commission. Bulloch's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by 47 C.F.R. §54.202(a)(2) and Chapter 515-12-1-.11(4) of the Rules of the Georgia Public Service Commission. Bulloch can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Bulloch to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Bulloch has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment.

[1] Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

GENERAL SUBSCRIBER SERVICES TARIFF

Bulloch Telephone Cooperative, Inc.

Section C
Eighth Revised Sheet 3
Cancels Seventh Revised Sheet 3

LOCAL EXCHANGE SERVICE

C.2 Local Monthly Exchange Services Rates (continued)

b. As noted above for the respective exchanges the following monthly rates apply:

Base Rates	Residential	Business	
			(D)
Network Access Line Rate - Touch Tone			
Anderson, Brooklet, Clito, Portal and Stilson	$ 15.57	$ 18.57	(I)
Nevils	$ 17.67	$ 19.20	(I)
			(D)
PBX/KEY System Access Trunk - Touch Tone			
Anderson, Brooklet, Clito, Portal and Stilson	$ N/A	$ 23.24	
Nevils	$ N/A	$ 24.74	
DID Access Line Trunk and $10.00 per 20 numbers used as reserve	$ N/A	$ 60.00	

	Installation Charge	Monthly Rate
Establish trunk group and provide first group of 100 DID numbers	$1,200.00	$ 50.00
Each additional group of 100 DID numbers	$ 120.00	$ 50.00
DID Trunk Termination, each	$ 100.00	$ 50.00

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GENERAL SUBSCRIBER SERVICES TARIFF

Bulloch Telephone Cooperative, Inc.

Section D
Third Revised Sheet 7

SERVICE CHARGES

D.1 Service Connections Charges (Cont'd)

D.1.8 Low Income Programs

The Cooperative, as part of its obligations as an Eligible Telecommunications Carrier, offers Lifeline Assistance, a low-income assistance program. This program is offered under the terms and conditions provided below: (T)

1. Lifeline Assistance

A. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives a federally subsidized credit toward the monthly cost of basic telephone service toward the residential access line rate. (T)

B. Regulations

(N)

To constitute a qualifying low-income customer eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1. or 2. below:

1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;

(a) For purposes of these rules, "income" is defined as all income actually received by all members of a household. This includes salary before deductions for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, lottery winnings, and the like. The only exceptions are student financial aid, military housing and cost-of-living allowances, irregular income from occasional small jobs such as baby-sitting or lawn mowing, and the like. (N)

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GENERAL SUBSCRIBER SERVICES TARIFF

Bulloch Telephone Cooperative, Inc.

Section D
Second Revised Sheet 8

SERVICE CHARGES

D.1 Service Connections Charges (Cont'd)

D.1.8 Low Income Programs (Cont'd) (T)

B. Regulations (Cont'd)

(b) A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians. (T) (N)

2. Lifeline Assistance is also available to all residential customers who participate in any of the following low income assistance programs:

(a) Supplemental Security Income (SSI)
(b) Supplemental Nutrition Assistance Program (SNAP)
(c) Medicaid
(d) Federal Public Housing Assistance/Section 8
(e) Low Income Home Energy Assistance Program (LIHEAP)
(f) Temporary Assistance to Needy Families (TANF)
(g) National School Lunch Program's Free Lunch Program
(h) Low Income Senior Citizen Discount Plan on Power or Gas

3. In addition to meeting the qualifications provided in paragraph 1. or 2. of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service. (N)

GENERAL SUBSCRIBER SERVICES TARIFF

Bulloch Telephone Cooperative, Inc.

Section D
Second Revised Sheet 9

SERVICE CHARGES

D.1 Service Connections Charges (Cont'd)

D.1.8 Low Income Programs (Cont'd)

4. Qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements. The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service. Upon a determination of ineligibility, the credit will be discontinued on the bill if the customer fails to provide proof of eligibility within thirty (30) days following written notification to the customer. (N)

5. If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of that notice.

6. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.

7. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge. This service will only be provided at the customer's request.

8. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service. (N)

GENERAL SUBSCRIBER SERVICES TARIFF

Bulloch Telephone Cooperative, Inc.

Section D
First Revised Sheet 9.1

SERVICE CHARGES

D.1 Service Connections Charges (Cont'd)

D.1.8 Low Income Programs (Cont'd)

9. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service. (N)

10. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

11. One low income credit is available per household and is applicable to the primary residential connection only.

12. A Lifeline customer may subscribe to any local service offering available to other residential customers.

13. Lifeline subscribers may apply their Lifeline discount to the Company's family shared calling plans and to bundled service packages or packages containing optional calling features available to Lifeline customers. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline voice services.

C. Credits

Lifeline Assistance provides a Federal baseline reduction of an amount at least equal to the maximum amount specified by the applicable Federal Regulation or directive of the Universal Service Administrative from the subscriber's monthly service bill. (N)

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

Bulloch Telephone Cooperative, Inc.

Section D
First Revised Sheet 10

SERVICE CHARGES

D.1 Service Connections Charges (Cont'd)

D.1.8 Low Income Programs (Cont'd)

D. Audits

Company shall annually audit Lifeline Assistance subscribers to determine continued eligibility and verification of continued eligibility. Lifeline Assistance subscribers must attest, under penalty of perjury, that the information contained in the consumer's original application remains true and correct to the best of his or her knowledge and acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law. (T)

Failure by subscriber to provide the requested certification will result in termination of subscriber's Lifeline Assistance after sixty (60) days.

E. All aspects of Lifeline Assistance shall be subject to the interpretation of applicable Federal regulations and any directives which may from time to time be prescribed by the Universal Service Administrative Company. These rules are separate and apart from any rules prescribe as part of a state Universal Service program. (T)

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GENERAL SUBSCRIBER SERVICES TARIFF

Bulloch Telephone Cooperative, Inc.

Section D
First Revised Sheet 11

SERVICE CHARGES

D.1 Service Connections Charges (Cont'd)

D.1.8 Low Income Programs (Cont'd) (D)

2. Link Up

This section deleted from the tariff

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REDACTED – FOR PUBLIC INSPECTION

BULLOCH COUNTY RURAL (SAC 220348)

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY