

Dear FCC:

I really appreciate your work and dedication for described TV and Movies. I have to tell you that Cox Communications, the largest cable TV provider for Gainesville FL has not been responsive to my inquiries to offer description as part of their sound alternative programming. I have 2 televisions that are less than 4 years old and one of the 2 is less than a year old. Both TVs are HD flatscreen TVs and I have had the (SAP) turned on so that if (SAP) programming is offered I will here it.

All of the representatives at Cox Communications that I have spoke with, have told me they have not heard of descriptive television. I educated the representatives about description in movies and traditional programming, and I even talked to their leadership, but no one was able to make it happen. When I lived in the Orlando FL area even before the supporting legislation was in place, I was able to listen to public broadcasting and classic movies that were described. I hope Cox Communications can be persuaded to do the right thing. They have provided captioning for the Deaf, they have offered alternative language programming for several different language speakers, but they have not provided described programming for their blind and visually impaired customers.

I am happy to help in any way I can to make this happen. Please feel free to E-mail me or call me at 386-852-5559. That is my cell phone number. It is a Daytona Beach FL number, but I no longer live in the Daytona Beach area. I have just kept the number because I have used it for over 10 years for business as well as personal communication.

I want to thank you again for your work and commitment in this important area of advocacy.

Respectfully

Jim East MHS, CRC