

**Access Billing**  
ILEC's / CLEC's  
Meet Point Billing  
Switched Access  
Special Access  
Other Billings Arrangements

**Cost Consulting**  
Separations  
Allocations  
Accounting  
Depreciation  
Special Studies

**Management Consulting**  
Regulatory Issues  
Earnings Analysis  
Tax Planning  
Other Customized Solutions

# **ACM, INC**

---

October 11, 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

**Re: WC Docket Nos. 10-90 and 11-42  
2013 FCC Form 481 Annual Report  
Study Area Code: 150085**

Dear Secretary Dortch:

On behalf of Crown Point Telephone Corporation, ACM, Inc., as the company's authorized representative, files the enclosed FCC Form 481 Carrier Annual Reporting Data Collection Form, as required by 47 C.F.R. § 54.313 and 54.422.

The FCC Form 481 has been submitted to USAC via its e-file system and copies of that submission are being provided to the FCC and state commission.

Please contact David Waters at (518) 374-2552 if you have any questions regarding this filing.

Respectfully Submitted,



David Waters  
ACM, Inc.

<b>FCC Form 481 - Carrier Annual Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<b>&lt;010&gt; Study Area Code</b>	150085
<b>&lt;015&gt; Study Area Name</b>	CROWN POINT TEL CORP
<b>&lt;020&gt; Program Year</b>	2014
<b>&lt;030&gt; Contact Name: Person USAC should contact with questions about this data</b>	Dave Waters
<b>&lt;035&gt; Contact Telephone Number: Number of the person identified in data line &lt;030&gt;</b>	518-374-2552
<b>&lt;039&gt; Contact Email Address: Email of the person identified in data line &lt;030&gt;</b>	davew@acm-costconsulting.com

<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	<b>54.313 Completion Required</b>	<b>54.422 Completion Required</b>
--	---	---

<i>(check box when complete)</i>		
<b>&lt;100&gt; Service Quality Improvement Reporting</b>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;200&gt; Outage Reporting (voice)</b>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;210&gt;</b>	<input checked="" type="checkbox"/> <-- check box if no outages to report	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;300&gt; Unfulfilled Service Requests (voice)</b>	<input type="text" value="0"/>	<input checked="" type="checkbox"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;310&gt; Detail on Attempts (voice)</b>	<i>(attach descriptive document)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;320&gt; Unfulfilled Service Requests (broadband)</b>	<input type="text"/>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;330&gt; Detail on Attempts (broadband)</b>	<i>(attach descriptive document)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;400&gt; Number of Complaints per 1,000 customers (voice)</b>		<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;410&gt; Fixed</b>	<input type="text" value="0.0"/>	
<b>&lt;420&gt; Mobile</b>	<input type="text" value="0.0"/>	
<b>&lt;430&gt; Number of Complaints per 1,000 customers (broadband)</b>		<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;440&gt; Fixed</b>	<input type="text"/>	
<b>&lt;450&gt; Mobile</b>	<input type="text"/>	
<b>&lt;500&gt; Service Quality Standards &amp; Consumer Protection Rules Compliance</b>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;510&gt;</b>	<input type="text" value="150085ny510"/> <i>(attached descriptive document)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;600&gt; Functionality in Emergency Situations</b>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;610&gt;</b>	<input type="text" value="150085ny610"/> <i>(attached descriptive document)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;700&gt; Company Price Offerings (voice)</b>	<i>(complete attached worksheet)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;710&gt; Company Price Offerings (broadband)</b>	<i>(complete attached worksheet)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;800&gt; Operating Companies and Affiliates</b>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;900&gt; Tribal Land Offerings (Y/N)?</b>	<input type="radio"/> <input checked="" type="radio"/> <i>(if yes, complete attached worksheet)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;1000&gt; Voice Services Rate Comparability</b>	<i>(check to indicate certification)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;1010&gt;</b>	<input type="text"/> <i>(attach descriptive document)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;1100&gt; Terrestrial Backhaul (Y/N)?</b>	<input checked="" type="radio"/> <input type="radio"/> <i>(if not, check to indicate certification)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;1110&gt;</b>	<i>(complete attached worksheet)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;1200&gt; Terms and Condition for Lifeline Customers</b>	<i>(complete attached worksheet)</i>	<input style="background-color: #cccccc;" type="checkbox"/> <input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**  
*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

<b>&lt;2000&gt;</b>	<i>(check to indicate certification)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;2005&gt;</b>	<i>(complete attached worksheet)</i>	<input type="text"/> <input style="background-color: #cccccc;" type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<b>&lt;3000&gt;</b>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/> <input style="background-color: #cccccc;" type="checkbox"/>
<b>&lt;3005&gt;</b>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input style="background-color: #cccccc;" type="checkbox"/>

<b>(100) Service Quality Improvement Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	150085
<015> Study Area Name	CROWN POINT TEL CORP
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Dave Waters
<035> Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039> Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<110> Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)	<input type="radio"/>	<input checked="" type="radio"/>	
	(yes / no)	<input type="radio"/>	<input type="radio"/>	

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets							
<114> Report how much universal service (USF) support was received							
<115> How (USF) was used to improve service quality							
<116> How (USF) was used to improve service coverage							
<117> How (USF) was used to improve service capacity							
<118> Provide an explanation of network improvement targets not met in the prior calendar year.							










<b>(900) Tribal Lands Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<b>&lt;010&gt;</b>	Study Area Code	150085
<b>&lt;015&gt;</b>	Study Area Name	CROWN POINT TEL CORP
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

**<910>** Tribal Land(s) on which ETC Serves

**<920>** Tribal Government Engagement Obligation

\_\_\_\_\_  
Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921>** Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922>** Feasibility and sustainability planning;
- <923>** Marketing services in a culturally sensitive manner;
- <924>** Compliance with Rights of way processes
- <925>** Compliance with Land Use permitting requirements
- <926>** Compliance with Facilities Siting rules
- <927>** Compliance with Environmental Review processes
- <928>** Compliance with Cultural Preservation review processes
- <929>** Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	150085
<015>	Study Area Name	CROWN POINT TEL CORP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010>	Study Area Code	150085
<015>	Study Area Name	CROWN POINT TEL CORP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 150085ny1210

---

Name of attached document (.pdf)

<1220> Link to Public Website HTTP \_\_\_\_\_

“Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

<b>(2000) Price Cap Carrier Additional Documentation</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	July 2013

<b>&lt;010&gt;</b>	Study Area Code	150085
<b>&lt;015&gt;</b>	Study Area Name	CROWN POINT TEL CORP
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

**CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.**

<b>Incremental Connect America Phase I reporting</b>		
<b>&lt;2010&gt;</b>	2nd Year Certification {47 CFR § 54.313(b)(1)}	<input type="checkbox"/>
<b>&lt;2011&gt;</b>	3rd Year Certification {47 CFR § 54.313(b)(2)}	<input type="checkbox"/>
<b>Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}</b>		
<b>&lt;2012&gt;</b>	2013 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2013&gt;</b>	2014 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2014&gt;</b>	2015 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2015&gt;</b>	2016 and future Frozen Support Certification	<input type="checkbox"/>
<b>Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}</b>		
<b>&lt;2016&gt;</b>	Certification Support Used to Build Broadband	<input type="checkbox"/>
<b>Connect America Phase II Reporting {47 CFR § 54.313(e)}</b>		
<b>&lt;2017&gt;</b>	3rd year Broadband Service Certification	<input type="checkbox"/>
<b>&lt;2018&gt;</b>	5th year Broadband Service Certification	<input type="checkbox"/>
<b>&lt;2019&gt;</b>	Interim Progress Certification	<input type="checkbox"/>
<b>&lt;2020&gt;</b>	Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<b>&lt;2021&gt;</b>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information _____

<b>(3000) Rate Of Return Carrier Additional Documentation</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	150085
<015> Study Area Name	CROWN POINT TEL CORP
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Dave Waters
<035> Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039> Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

**CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.**

**Progress Report on 5 Year Plan**

<p>(3010) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input type="checkbox"/></p>
<p>(3011) contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.</p>		
<p>(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}</p>		<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:</p>		<p><input checked="" type="checkbox"/></p>
<p>(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)</p>		<p><input checked="" type="checkbox"/></p>
<p>(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input checked="" type="checkbox"/></p>
<p>(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation</p>	<p>Name of Attached Document Listing Required Information</p>	<p>150085ny3017</p>
<p>(3018) If the response is no on line 3014, Is your company audited?  If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :</p>		<p><input type="checkbox"/> (Yes/No)</p>
<p>(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications</p>		<p><input type="checkbox"/></p>
<p>(3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:</p>		<p><input type="checkbox"/></p>
<p>(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,</p>		<p><input type="checkbox"/></p>
<p>(3023) Underlying information subjected to a review by an independent certified public accountant</p>		<p><input type="checkbox"/></p>
<p>(3024) Underlying information subjected to an officer certification.</p>		<p><input type="checkbox"/></p>
<p>(3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3026) Attach the worksheet listing required information</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input type="checkbox"/></p>

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	150085
<015> Study Area Name	CROWN POINT TEL CORP
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Dave Waters
<035> Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039> Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<b>&lt;010&gt;</b>	Study Area Code	150085
<b>&lt;015&gt;</b>	Study Area Name	CROWN POINT TEL CORP
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I certify that (Name of Agent) <u>Dave Waters</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.</p>	
Name of Authorized Agent:	Dave Waters
Name of Reporting Carrier:	CROWN POINT TEL CORP
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date: 10/09/2013</span>
Printed name of Authorized Officer:	Shana Macey
Title or position of Authorized Officer:	President
Telephone number of Authorized Officer:	518 597 3300
Study Area Code of Reporting Carrier:	150085 <span style="float: right;">Filing Due Date for this form: 10/15/2013</span>
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.</p>	
Name of Reporting Carrier:	CROWN POINT TEL CORP
Name of Authorized Agent or Employee of Agent:	Dave Waters
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE <span style="float: right;">Date: 10/09/2013</span>
Printed name of Authorized Agent or Employee of Agent:	Dave Waters
Title or position of Authorized Agent or Employee of Agent:	Cost & Regulatory Consultant
Telephone number of Authorized Agent or Employee of Agent:	518-374-2552
Study Area Code of Reporting Carrier:	150085 <span style="float: right;">Filing Due Date for this form: 10/15/2013</span>
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

## Attachments



**Service Quality Standards & Consumer Protection Rules Compliance**  
**FCC Form 481, Line 510**

The company complies with applicable service quality standards and consumer protections by (1) maintaining and submitting monthly trouble report data to the New York State Public Service Commission (“NYPSC”); (2) reporting major service interruptions to the NYPSC in a manner consistent with its guidelines; (3) filing local service tariffs with the NYPSC and making rate and service information available to the public upon request; (4) clearly listing all charges and credits on customers’ bills; (5) providing full and prompt investigation of, and response to, customer complaints; (6) providing access to enhanced 911 emergency report centers; (7) participating in statewide system for the hearing impaired; (8) complying with federal CPNI rules and other applicable consumer privacy protection requirements, including training of employees that have access to CPNI on the rules and procedures for protecting account information and authenticating callers; and (9) implementing procedures that are consistent with the FTC’s guidance on measures to detect/prevent identity theft (Red Flag).

The company received a commendation from the NYPSC in recognition of its high quality of telephone service in 2012.

## **Crown Point Telephone Corporation**

### **Functionality in Emergency Situations FCC Form 481, Line 610**

Crown Point Telephone's switches and remote nodes are equipped with battery back-up that are capable of maintaining telephone service from 8-24 hours. The remote nodes are also equipped with generator taps that allow for portable generator capability. The two DMS-10 locations are also equipped with stand alone generators that are fueled by diesel and propane, refueled via a contract with a local supplier. The fuel capacity of the stand alone generators allows them to run for up to 5 days without refueling.

Crown Point Telephone can reroute traffic over diverse networks in the event of damaged facilities or to handle traffic spikes due to an emergency situation.

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9  
Second Revised Page 3  
Superseding First Revised Page 3

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

1. Lifeline Telephone Service Options

a. Description

1. Lifeline Discounted Service

This service provides a flat rate federal discount of \$9.25, consisting of a \$6.50 reduction of the Federal Subscriber Line Charge and a \$2.75 reduction in the monthly rate for local exchange telephone service for residential customers. Qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company.

+  
(C)

+

1 A. Additional Lifeline Discount

This service provides the discount as outlined in A.1.a.1 above and may provide an additional discount equal to the serving company's increase in residential basic local exchange service, as authorized by the NYS Department of Public Service in Case No. 07-C-0349, released March 4, 2008, whereby the NY Commission authorized certain companies to increase basic local service rates up to \$2.00 per year for 2 years. The discount can be found on Addendum 1 of the individual Company tariff for those companies offering the Additional Lifeline Discount.

Date Issued: May 30, 2012

Date Effective: July 1, 2012

Issued by: Caroline Hill, Director Tariffs

NYSTA, Inc., 20 Corporate Woods Boulevard, Albany, NY 12210

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9  
First Revised Page 3.1  
Superseding Original Page 3.1

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

+

(D)

+

Date Issued: May 30, 2012

Date Effective: July 1, 2012

Issued by: Caroline Hill, Director Tariffs

NYSTA, Inc., 20 Corporate Woods Boulevard, Albany, NY 12210

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9  
First Revised Page 4  
Superseding Original Page 4

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

1. Lifeline Telephone Service Options (cont'd)

b. General

Qualified customers may choose to apply the federal Lifeline credit to any of the company's local service offerings, including any local bundled service offering, basic local service, or message rate service. Message rate Lifeline service is available only where central office facilities permit.

For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Tribal Lands Link Up program.

+

Service connection charges do not apply to change existing service from:

(C)

- 1. Message or flat rate services to Lifeline service.
- 2. Lifeline service to non-Lifeline services.

+

*Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23*

Date Issued: March 29, 2012

Date Effective: April 29, 2012

Issued by: Robert R. Puckett, President

NYSTA, Inc., 20 Corporate Woods Boulevard, Albany, NY 12211

## P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9  
First Revised Page 4.1  
Superseding Original Page 4.1

## SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

## A. LIFELINE TELEPHONE SERVICE (cont'd)

## 2. Regulations

- a. These services are restricted to low income residential customers. To qualify for Lifeline service a customer must certify and provide documentation as income eligible. For a consumer to be eligible under the income requirements, the consumer's household income as defined in § 54.400(f) of the FCC Rules must be at or below 135% of the Federal Poverty Guidelines for a household of that size or a recipient of benefits from any one of the following Entitlement Programs: (C)
1. Medicaid; (C)
  2. Supplemental Nutrition Assistance Program (SNAP) F/K/A Food stamps;
  3. Supplemental Security Income;
  4. Federal Public Housing Assistance (Section 8);
  5. Low-Income Home Energy Assistance Program (LIHEAP);
  6. National School Lunch Program's free lunch program;
  7. Temporary Assistance for Needy Families/SafetyNet; (C)
  8. Veterans Disability Pension
  9. Veterans Surviving Spouse Pension

*Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC  
Docket No. 96-45, WC Docket No. 12-23*

Date Issued: May 30, 2012  
Issued by: Robert R. Puckett, President  
NYSTA, Inc., 20 Corporate Woods Boulevard, Albany 12211

Date Effective: July 1, 2012

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9  
First Revised Page 5  
Superseding Original Page 5

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations (cont'd)

b. The Lifeline discount is effective upon receipt of a completed form of eligibility. If the form is not returned, no further action is taken by the Company to establish eligibility.

+

c. The Company, in coordination with appropriate agencies and the Lifeline Customer, will require Lifeline customers to be re-certified, on an annual basis. Lifeline customers will need to certify that they continue to be eligible to receive these Lifeline benefits and that they are not receiving benefits from another company. If, a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for the time that they were proven to be ineligible for the service.

(C)

3. Locality Charge Waiver

Customers receiving Lifeline Telephone Service will have applicable locality charges waived each month while they are receiving the Lifeline Assistance.

+

4. Voluntary Toll Blocking (Restriction)

Customers receiving Lifeline service can voluntarily request and receive toll blocking (call restriction), third number billing/collect call restriction without a monthly charge. There will be no record order charge to add these types of restrictions (blocking).

*Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23*

Date Issued: March 29, 2012

Date Effective: April 29, 2012

Issued by: Robert R. Puckett, President

NYSTA, Inc., 20 Corporate Woods Boulevard, Albany, NY 12211

**Company Name:** Crown Point Telephone Corporation  
**Calendar Year:** 2012

**Lifeline Services Offered by Telephone Company**

<b>Service Name</b>	<b>Non-Discounted Rate</b>	<b>Total Minutes Provided</b>	<b>Description of Additional Toll Charges (if any)</b>	<b>Lifeline Rate</b>
Private Line 597 Exchange	\$23.00	flat rate local	not included	\$14.06

**Any bundled service that includes local telephone service is also made available to lifeline customers. The associated price would include the same lifeline discount(s) identified above.**



NAVIGATION

Reports

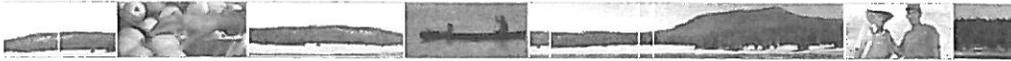
- [Op. Report-Telecom Certification Point Of Contact](#)
- [Part A](#)
- [Part B](#)
- [Part C](#)
- [Part D](#)
- [Part E](#)
- [Part F](#)
- [Part G](#)
- [Part H](#)
- [Part I](#)
- [Notes](#)

**Part A: Balance Sheet**

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential. The Balance Prior Year figures have been brought forward from the December 2011 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

ASSETS	Balance Prior Year	Balance End of Period	LIABILITIES AND STOCKHOLDERS' EQUITY	Balance Prior Year	Balance End of Period
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents	221,619	83,899	25. Accounts Payable	356,646	73,194
2. Cash-RUS Construction Fund	2,373	0	26. Notes Payable	8,679	6,926
3. Affiliates:			27. Advance Billings and Payments	4,400	0
a. Telecom. Accounts Receivable	74,036	51,878	28. Customer Deposits		
b. Other Accounts Receivable	220,642	174,650	29. Current Mat. L/T Debt	1	
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom. Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued	(1,525)	(1,841)
c. Notes Receivable			34. Other Current Liabilities	151,984	228,665
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)	520,185	306,944
6. Material-Regulated	151,437	146,543	<b>LONG-TERM DEBT</b>		
7. Material-Nonregulated			36. Funded Debt-RUS Notes	1,669,801	1,579,004
8. Prepayments	15,110	15,930	37. Funded Debt-RTB Notes	1,209,166	1,143,416
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 thru 9)	685,217	471,900	39. Funded Debt-Other		
<b>NONCURRENT ASSETS</b>			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development	226,273	380,031	42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)	2,878,967	2,722,420
13. Nonregulated Investments			<b>OTHER LIABILITIES &amp; DEF. CREDITS</b>		
14. Other Noncurrent Assets	2,163	1,907	47. Other Long-Term Liabilities	393,119	318,682
15. Deferred Charges	482,430	454,917	48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)	710,866	836,855	50. Total Other Liabilities and Deferred Credits (47 thru 49)	393,119	318,682
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			<b>EQUITY</b>		
18. Telecom. Plant-in-Service	7,019,963	7,094,902	51. Cap. Stock Outstand & Subscribed	24,300	24,300
19. Property Held for Future Use			52. Additional Paid-in Capital		
20. Plant Under Construction	89,633	14,438	53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation	4,790,957	5,092,298	55. Other Capital	42,009	45,479
23. Net Plant (18 thru 21 less 22)	2,318,639	2,017,042	56. Patronage Capital Credits		
24. Total Assets (10+17+23)	3,714,722	3,325,797	57. Retained Earnings or Margins	(143,858)	(92,028)
			58. Total Equity (51 thru 57)	(77,549)	(22,249)
			59. Total Liabilities and Equity (35+46+50+58)	3,714,722	3,325,797

Total Equity = (0.67) % of Total Assets



NAVIGATION

- [Reports](#)
- [Op. Report-Telecom Certification Point Of Contact](#)
- [Part A](#)
- [Part B](#)
- [Part C](#)
- [Part D](#)
- [Part E](#)
- [Part F](#)
- [Part G](#)
- [Part H](#)
- [Part I](#)
- [Notes](#)

**Part B: Statements of Income and Retained Earnings or Margins**

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential. The Prior Year figures have been brought forward from the December 2011 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

Item	Prior Year	This Year
1. Local Network Services Revenues	280,224	276,770
2. Network Access Services Revenues	973,621	918,841
3. Long Distance Network Services Revenues	236,064	236,064
4. Carrier Billing and Collection Revenues	60,500	38,088
5. Miscellaneous Revenues	49,385	28,094
6. Uncollectible Revenues	18,500	4,500
<b>7. Net Operating Revenues (1 Thru 5 Less 6)</b>	<b>1,581,294</b>	<b>1,493,357</b>
8. Plant Specific Operations Expense	425,076	462,044
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	58,131	60,982
10. Depreciation Expense	301,905	302,950
11. Amortization Expense		
12. Customer Operations Expense	136,507	167,528
13. Corporate Operations Expense	459,684	430,459
<b>14. Total Operating Expenses (8 Thru 13)</b>	<b>1,381,303</b>	<b>1,423,963</b>
<b>15. Operating Income or Margins (7 less 14)</b>	<b>199,991</b>	<b>69,394</b>
16. Other Operating Income and Expense		
17. State and Local Taxes	62,515	49,425
18. Federal Income Taxes	2,578	(42,863)
19. Other Taxes		
<b>20. Total Operating Taxes (17+18+19)</b>	<b>65,093</b>	<b>6,562</b>
<b>21. Net Operating Income or Margins (15+16-20)</b>	<b>134,898</b>	<b>62,832</b>
22. Interest on Funded Debt	154,653	146,086
23. Interest Expense - Capital Leases		
24. Other Interest Expense	2,181	2,064
25. Allowance for Funds Used During Construction		
<b>26. Total Fixed Charges (22+23+24-25)</b>	<b>156,834</b>	<b>148,150</b>
27. Nonoperating Net Income	42,106	137,146
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
<b>31. Total Net Income or Margins (21+27+28+29+30-26)</b>	<b>20,170</b>	<b>51,828</b>
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year	(164,028)	(143,858)
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
<b>39. Retained Earnings or Margins End-Of-Period [(31+33+34)-(35+36+37+38)]</b>	<b>(143,858)</b>	<b>(92,030)</b>
40. Patronage Capital Beginning-of-Year		
<b>41. Transfers to Patronage Capital</b>		
42. Patronage Capital Credits Retired		
<b>43. Patronage Capital End-Of-Year (40+41-42)</b>	<b>0</b>	<b>0</b>
44. Debt Service Payments for the period(principal interest on long term debt)	332,883	332,883
<b>45. Cash Ratio [(14+20-11) / 7]</b>	<b>0.7238</b>	<b>0.7551</b>
<b>46. Operating Accrual Ratio [(14+20+26) / 7]</b>	<b>1.0139</b>	<b>1.0571</b>
<b>47. TIER [(31+26) / 26]</b>	<b>1.1286</b>	<b>1.3498</b>
<b>48. DSCR [(31+26+10+11) / 44]</b>		



NAVIGATION

**Reports**

- [Op. Report-Telecom](#)
- [Certification](#)
- [Point Of Contact](#)
- [Part A](#)
- [Part B](#)
- [Part C](#)
- [Part D](#)
- [Part E](#)
- [Part F](#)
- [Part G](#)
- [Part H](#)
- [Part I](#)
- [Notes](#)

**Part I: Statement of Cash Flows**

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	223,992
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
2.	Net Income	51,828
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>		
3.	Add: Depreciation	302,950
4.	Add: Amortization	0
5.	Other (Explain) <input type="text" value="Unamortized Expense"/>	(1,923)
<i>Changes in Operating Assets and Liabilities</i>		
6.	Decrease/(Increase) in Accounts Receivable	68,150
7.	Decrease/(Increase) in Materials and Inventory	5,894
8.	Decrease/(Increase) in Prepayments and Deferred Charges	26,693
9.	Decrease/(Increase) in Other Current Assets	0
10.	Increase/(Decrease) in Accounts Payable	(283,452)
11.	Increase/(Decrease) in Advance Billings & Payments	(4,400)
12.	Increase/(Decrease) in Other Current Liabilities	76,681
13.	Net Cash Provided/(Used) by Operations	242,421
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>		
14.	Decrease/(Increase) in Notes Receivable	0
15.	Increase/(Decrease) in Notes Payable	(1,753)
16.	Increase/(Decrease) in Customer Deposits	0
17.	Net Increase/(Decrease) in Long Term Debt (including current maturities)	(156,548)
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	(74,437)
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	3,470
20.	Less: Payment of Dividends	0
21.	Less: Patronage Capital Credits Retired	0
22.	Other (Explain) <input type="text"/>	
23.	Net Cash Provided/(Used) by Financing Activities	(229,268)
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
24.	Net Capital Expenditures (Property, Plant & Equipment)	256
25.	Other Long-Term Investments	(153,758)
26.	Other Noncurrent Assets & Jurisdictional Differences	256
27.	Other (Explain) <input type="text"/>	
28.	Net Cash Provided/(Used) by Investing Activities	(153,246)
29.	Net Increase/(Decrease) in Cash	(140,093)
30.	Ending Cash	83,899

< Previous

View Checks

Next >