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VIA ELECTRONIC FILING

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

Re: Deployment of Text-to-911 Services, Quarterly Progress Report – 4th Quarter 2013

In the Matter of Facilitating the Deployment of Text-to-911 and Other Next Generation 911 Applications, PS Docket No. 11-153; and In the Matter of Framework for Next Generation 911 Deployment, PS Docket No. 10-255.

Dear Ms. Dortch:

In accordance with the terms of the December 6, 2012 voluntary commitment between the four nationwide text-message services providers and APCO and NENA¹, I am providing this brief quarterly update regarding various aspects of AT&T Mobility's ("AT&T") efforts to deploy text-to-911 services as of the beginning of the 4th Quarter of 2013.

As noted in the previous update², AT&T has deployed a bounceback message to respond to any users attempting to send text messages to 911 via either the SMS or MMS protocols. Since that update, Aio Wireless³ has also deployed a text-to-911 bounceback message on both the SMS and MMS protocols.

Regarding text-to-911 trials, AT&T, in cooperation with the Vermont 9-1-1 Board, launched a statewide six-month trial of text-to-911 services in Vermont on August 23, 2013. Concurrent with the launch of the trial, AT&T and the Vermont 9-1-1 Board collaborated on public outreach messaging to help inform consumers regarding the appropriate uses of text-to-911, and the

¹ Letter from Terry Hall, APCO International, Barbara Jaeger, NENA, Charles W. McKee, Sprint Nextel, Robert W. Quinn, Jr, AT&T, Kathleen O'Brien Ham, T-Mobile USA, and Kathleen Grillo, Verizon, to Julius Genachowski, Chairman, Federal Communications Commission, and Commissioners McDowell, Clyburn, Rosenworcel and Pai; PS Docket 11-153, PS Docket No. 10-255 (Dec. 6, 2012).

² Available at: <http://apps.fcc.gov/ecfs/document/view?id=7520927335>

³ Aio Wireless is an entity that is under common control with AT&T, but managed separately.

limitations of text-to-911 service.⁴ Unfortunately, while we have experienced some delays in the launch of our trial with the state of Tennessee, we are hopeful that we will be able to launch this text-to-911 trial late in the 4th quarter of 2013 (after appropriate software installation and testing are performed). For post-trial operations, AT&T has not yet selected a Text Control Center (TCC) vendor, but is currently in the process of doing so.

AT&T is continuing to track the various requests that we have received for text-to-911 service. In addition to the eleven requests for text-to-911 service noted in our previous update, AT&T has since received an additional fifteen city/county-wide requests for text-to-911 service.

Due to the shutdown of the federal government on October 1st, I am unable to file this letter at this time via the FCC's Electronic Comments Filing System (ECFS). Once ECFS becomes available again, I will file this letter at the earliest possible opportunity in the above-referenced dockets. Should you have any questions regarding the above, please feel free to contact me directly.

Sincerely,

A handwritten signature in black ink, appearing to read "J. M. A." with a stylized flourish at the end.

Cc: (via e-mail)

Mr. David Furth, Federal Communications Commission, PSHSB
Ms. Cheryl King, Federal Communications Commission, CGB
Mr. Jeff Cohen, APCO International
Mr. Trey Forgety, National Emergency Number Association

⁴ <http://www.vermont.gov/portal/government/article.php?news=4490>