

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of)	
Revision of the Commission's Rules to Ensure)	
Compatibility With Enhanced 911 Emergency)	
Calling Systems)	
)	CC Docket No. 94-102
Amendment of Parts 2 and 25 to Implement)	
the Global Mobile Personal Communications)	
by Satellite (GMPCS) Memorandum of)	IB Docket No. 99-67
Understanding and Arrangements; Petition of)	
the National Telecommunications and)	
Information Administration to Amend Part 25)	
of the Commission's Rules to Establish)	
Emissions Limits for Mobile and Portable)	
Earth Stations Operating in the 1610-1660.5)	
MHz Band)	
)	
)	
)	

To: Chief, International Bureau

**911 CALL CENTER POST-IMPLEMENTATION STATUS REPORT OF
IRIDIUM COMMUNICATIONS INC.
(October 2012 – September 2013)**

Pursuant to the Commission's Rules, and the Second Report and Order in the above-captioned proceeding, Iridium Communications Inc. ("Iridium"), the parent company of Iridium Satellite LLC, Iridium Constellation LLC, and Iridium Carrier Services LLC, hereby provides its 911 Post-Implementation Status Report.¹ Iridium is a wholesale provider of Mobile Satellite Services ("MSS").

¹ See 47 C.F.R. § 25.284(b); *see also* Revision of the Commission's Rules to Ensure Compatibility With Enhanced 911 Emergency Calling Systems, CC Dkt. No. 94-102, IB Dkt. No. 99-67, *Second Report and Order*, 19 FCC Rcd 16964 (2004).

A. Iridium's Identification Information

Corporate Headquarters:

Iridium Communications Inc.
1750 Tysons Boulevard, Suite 1400
McLean, VA, 22102
(703) 287-7400

Filer of Post-Implementation Status Report and Contact Person on 911 Issues:

Donna Bethea Murphy
Vice President, Regulatory Engineering
Iridium Satellite LLC
1750 Tysons Boulevard, Suite 1400
McLean, VA, 22102
(703) 287-7400

B. Iridium's Call Center

Emergency Call Relay Center Manager
Intrado, Inc.
1601 Dry Creek Dr.
Longmont, CO 80503
(720) 494-5800

C. Summary of Call Statistics by Month

Month	Total Calls Received	Total Calls Abandoned	Total Calls Forwarded to PSAP	Total Calls Ending at Call Center
Oct-12	94	45	17	32
Nov-12	40	8	16	16
Dec-12	26	19	3	4
Jan-13	22	7	5	10
Feb-13	27	9	6	12

Month	Total Calls Received	Total Calls Abandoned	Total Calls Forwarded to PSAP	Total Calls Ending at Call Center
Mar-13	22	11	4	7
Apr-13	45	8	9	28
May-13	50	16	23	11
Jun-13	98	18	49	31
Jul-13	103	24	63	16
Aug-13	134	13	48	73
Sep-13	74	12	54	8
Totals	735	190	297	248

Conclusion

Iridium has timely deployed 911 call center service and is forwarding calls to a public safety answering point where appropriate. Should you have any questions regarding the information provided in this report, please do not hesitate to contact the undersigned.

Respectfully submitted,

/s/ Donna Bethea Murphy
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Filed: October 15, 2013

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