

Ever since the shutdown began we who have cable have had captions interrupted at least once a sentence with the word DEFAULT covering the captioned text.

Could you let me know just when you will be getting around to restoring captions and taking away your message about Default. It has not been helpful.

The other thing is you are asking us for our addresses on this form and I would like very much to know if they are going to be made available to the public. Deaf people are sitting ducks for criminals and if you are going to release our personal information, I really want to know that so I can refrain from coming back here.