



GVNW CONSULTING, INC.

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October 18, 2013

Filed via ECFS

Marlene H. Dortch, Secretary
Federal Communication Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: WC Docket Nos. 10-90 and 11-42, Annual Report Pursuant to 47 C.F.R. §54.313 and 54.422. Form 481 – Carrier Annual Reporting Data Collection

Dear Ms. Dortch:

On behalf of Web Fire Communications, Inc. (“Web Fire” or “the Company”), GVNW Consulting, Inc. hereby submits this FCC Form 481 – Carrier Annual Reporting Data Collection Form in compliance with sections 54.313 and 54.422 of the Commission’s rules. Web Fire is a competitive local exchange carrier (“CLEC”) designated as a Lifeline-Only CETC by the Public Utility Commission of Texas (“PUC”). The Company has also made this filing with the Universal Service Administrative Company (“USAC”) and with the PUC of Texas.

If you have any questions, please contact me at sgatto@gvnw.com or 830-895-7226.

Sincerely,

A handwritten signature in black ink, appearing to read "Stephen Gatto", is written over a horizontal line.

Stephen Gatto
Consultant
GVNW Consulting, Inc.

Enclosures

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB No. 4312-0018 7/16/04 481-0001-01
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<010>	Study Area Code	449076
<015>	Study Area Name	Web Fire Communications, Inc.
<020>	Program Year	2014
<030>	Contact Name: Person USAC should contact with questions about this data	Ripley Tate
<035>	Contact Telephone Number: Number of the person identified in data line <030>	940-691-7577
<039>	Contact Email: Email of the person identified in data line <030>	rt1@wf.net

ANNUAL REPORTING FOR ALL CARRIERS	5/3/13 Completion Required	5/3/12 Completion Required
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			(check box when complete)	
<100>	Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>		
<200>	Outage Reporting (voice)	<i>(complete attached worksheet)</i>		X
<210>	<input type="text" value="0"/> <-- check box if no outages to report			
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)	<i>(attach descriptive document)</i>		
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)	<i>(attach descriptive document)</i>		
<400>	Number of Complaints per 1,000 customers (voice)			X
<410>	Fixed	<input type="text" value="0"/>		
<420>	Mobile	<input type="text"/>		
	Number of Complaints per 1,000 customers (broadband)			
<440>	Fixed	<input type="text"/>		
<450>	Mobile	<input type="text"/>		
<500>	Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>		X
<510>	449076tx510.pdf	<i>(attached descriptive document)</i>		X
<600>	Functionality in Emergency Situations	<i>(check to indicate certification)</i>		X
<610>	449076tx610.pdf	<i>(attached descriptive document)</i>		X
<700>	Company Price Offerings (voice)	<i>(complete attached worksheet)</i>		
<710>	Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>		
<800>	Operating Companies and Affiliates	<i>(complete attached worksheet)</i>		X
<900>	Tribal Land Offerings (Y/N)?	<i>(if yes, complete attached worksheet)</i>		
<1000>	Voice Services Rate Comparability	<i>(check to indicate certification)</i>		
<1010>		<i>(attach descriptive document)</i>		
<1100>	Terrestrial Backhaul (Y/N)?	<i>(if not, check to indicate certification)</i>		
<1110>		<i>(complete attached worksheet)</i>		
<1200>	Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>		X

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		<i>(check to indicate certification)</i>		
<2005>		<i>(complete attached worksheet)</i>		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		<i>(check to indicate certification)</i>		
<3005>		<i>(complete attached worksheet)</i>		

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986
OMB Control No. 3060-0819
July 2013

<010> Study Area Code	449076	
<015> Study Area Name		Web Fire Communications, Inc.
<020> Program Year	2014	
<030> Contact Name - Person USAC should contact regarding this data		Ripley Tate
<035> Contact Telephone Number - Number of person identified in data line <030>		940-691-7577
<039> Contact Email Address - Email Address of person identified in data line <030>		rt1@wf.net
<110> Has your company received its ETC certification from the FCC?	(yes / no)	NO
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?		
<111>	(yes / no)	

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report is only required to address voice telephony service

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986
	OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	449076
<015> Study Area Name	Web Fire Communications, Inc.
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Ripley Tate
<035> Contact Telephone Number - Number of person identified in data line <030>	940-691-7577
<039> Contact Email Address - Email Address of person identified in data line <030>	rt1@wf.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 449076tx1210
Name of attached document (.pdf)

<1220> Link to Public Website HTTP _____

Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

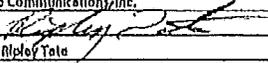
<1222> Details on the number of minutes provided as part of the plan,

<1223> Additional charges for toll calls, and rates for each such plan.

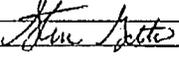
CONFIDENTIAL Data Collection Form	SAC (Printed) SAC (Magnetic No.) SAC (Magnetic No.) July 2013
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<010> Study Area Code	449076
<015> Study Area Name	Web Fire Communications, Inc.
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Ripley Tate
<035> Contact Telephone Number - Number of person identified in data line <030>	940-691-7577
<039> Contact Email Address - Email Address of person identified in data line <030>	rtt@wfi.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAP or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Steve Gallo</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: <u>Steve Gallo</u>	
Name of Reporting Carrier: <u>Web Fire Communications, Inc.</u>	
Signature of Authorized Officer: 	Date: <u>10-8-13</u>
Printed name of Authorized Officer: <u>Ripley Tate</u>	
Title or position of Authorized Officer: <u>President</u>	
Telephone number of Authorized Officer: <u>940-691-7577</u>	
Study Area Code of Reporting Carrier: <u>449076</u>	Filing Due Date for this form: <u>10/15/2013</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAP or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: <u>Web Fire Communications, Inc.</u>	
Name of Authorized Agent or Employee of Agent: <u>Steve Gallo</u>	
Signature of Authorized Agent or Employee of Agent: 	Date: <u>10/7/13</u>
Printed name of Authorized Agent or Employee of Agent: <u>Steve Gallo</u>	
Title or position of Authorized Agent or Employee of Agent: <u>Consultant</u>	
Telephone number of Authorized Agent or Employee of Agent: <u>830-895-7226</u>	
Study Area Code of Reporting Carrier: <u>449076</u>	Filing Due Date for this form: <u>10/15/2013</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

WEB FIRE COMMUNICATIONS, INC. – SAC 449076

FCC Form - Program Year 2014

Line 510

COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES - §54.313(a)(5)

Web Fire Communications, Inc. (“Web Fire” or “the Company”) complies with all applicable service quality standards and consumer protection rules as required by the Public Utility Commission of Texas (“PUC”) and the Federal Communications Commission (“FCC”).

The rates, terms and conditions under which the Company operates are identified in its Local Exchange Price Sheet and the Substantive Rules of the Texas PUC. Rates and terms of service are disclosed to customers upon application for service as part of a packet of information for new customers.

Service quality standards are established by the PUC and Web Fire consistently meets or exceeds those requirements. However, as a competitive local exchange carrier (“CLEC”) the company is not required to submit quality of service reports to the PUC.

The protection of its customers’ privacy and information is a constant part of Web Fire’s quality of service. The Company has a policy and operating procedures that comply with the FCC’s Customer Proprietary Network Information (“CPNI”) rules (47 C.F.R 64.2001 – 64.2011). Certification of Web Fire’s compliance with the FCC’s CPNI rules is filed with the FCC annually.

WEB FIRE COMMUNICATIONS, INC. – SAC 449076

FCC Form 481 - Program Year 2014

Line 610

ABILITY TO FUNCTION IN EMERGENCY SITUATIONS - §54.313(a)(6)

Web Fire Communications, Inc. (“Web Fire” or “the Company”) is capable of functioning in emergency situations. Web Fire has a reasonable amount of back-up power to ensure functionality without a commercial external power source. The Company has a permanently installed standby power generator at its host switching office and remote switching locations have a minimum of eight (8) hours of backup battery capacity. The Company’s network is capable of managing traffic spikes resulting from emergency conditions.

WEB FIRE COMMUNICATIONS, INC. – SAC 449076

FCC Form 481 - Program Year 2014

Information for Lines 1210, 1221, 1222, 1223

TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS - §54.422(a)(2)

Web Fire Communications, Inc. (“Web Fire” or “the Company”) offers Lifeline subscribers federal and state Lifeline discounts to its residential basic phone service rate (\$25.00 per month). The Company’s basic phone rate includes an unlimited number of local calling minutes. Additional charges for toll or long distance calls associated with the residential basic phone service are billed at the rates of the interexchange carrier chosen by the subscriber. If the subscriber has chosen Web Fire as its long distance carrier, then the rate for calls made to points outside the local exchange calling scope are \$0.07 per minute (flat-rate). As a competitive local exchange carrier (“CLEC”) in Texas, the state regulatory commission requires the CLEC to have either a “informational only” local exchange tariff or a Price List for its services. The following pages are Web Fire’s Price List which contains the rate for Basic Phone Service, Long Distance Service as well as the terms and conditions for Lifeline Service.

Web Fire Communications, Inc.

Pricing

<u>Service</u>	<u>Setup/NRC</u>	<u>Price/MRC</u>
Basic Phone (with Web Fire's standard calling features)	ICB ranging from \$85.00 - \$115.00	\$25.00
Dial-up Plus (with dial-up Internet service, Basic Phone, and 240 minutes of long distance service)	ICB ranging from \$85.00 - \$115.00	\$39.95
ISDN Service	ICB ranging from \$50.00 - \$250.00	\$30.00 Dial-up 128K \$100.00 Dedicated 64K \$150.00 Dedicated 64K Bursts to 128K \$200.00 Dedicated 128K
DSL (up to 1.5M/512M)	ICB ranging from \$100.00 - \$500.00	49.95
DSL MAX (up to 6M/2M)	ICB ranging from \$100.00 - \$500.00	\$149.95
DSL Plus (with DSL, Basic Phone, and 240 minutes of long distance service)	ICB ranging from \$100.00 - \$500.00	\$69.95
T 1 /PRI	ICB ranging from \$500.00 - \$1500.00	ICB starting at \$500.00
Toll-free (800) number	\$0.00	\$5.00
Long Distance	\$0.00	\$0.07 per minute
<u>Service Rates</u>	<u>Trip Charge</u>	<u>Hourly</u>
Telephone Service	\$35.00	\$75.00

Web Fire Communications, Inc.

Additional Terms of Service

TEXAS UNIVERSAL SERVICE FUND (TUSF) CHARGE

Web Fire Communications, Inc. does not assess a surcharge on its customers' intrastate services.

MUNICIPAL FRANCHISE FEES

Residential, non-residential, and point-to-point access lines provided by Web Fire Communications, Inc. are subject to a municipal franchise fee as established for the city in which the end user of the access lines is located. The monthly recurring municipal franchise fee charge will be equal to a monthly amount developed using criteria as recommended by the customer's local municipality. The fee will be assessed as a per-line-charge on the end user's bill and results from implementation of House Bill 1777 – Telecommunications Franchise Law which allows all municipalities to be compensated by CTPs for right-of-way usage. The fee has been developed and/or allocated across rate classifications according to local municipal guidelines.

LIFELINE SERVICE

General Provisions

1. Web Fire Communications, Inc. ("Web Fire" or "the Company") provides Lifeline Service as a retail local service offering available to qualifying low-income consumers.
2. Consumers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.409 and in P.U.C. Substantive Rule 26.412.
3. Web Fire will offer toll restriction at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service.
4. Lifeline Service rate reductions do not apply to long distance service, 976 and other information provider services, or any other optional services or functionalities which may or may not be included in this Price Sheet. Customers may obtain such services, where available, at their discretion, although the Lifeline Service reduction does not apply to such services.
5. Lifeline Service will not be available on a retroactive basis.

Web Fire Communications, Inc.

Additional Terms of Service (cont'd)

LIFELINE SERVICE (cont'd)

General Provisions (cont'd)

6. Deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to toll restriction service.

Eligibility Requirements

1. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.
2. The service must be provided in the eligible applicant's name.
3. The Lifeline Service rate reductions will be provided per eligible customer. An eligible customer shall be defined as an individual who meets the annual household income criteria at or below 150% of the federal poverty guidelines, or who is a resident of Tribal lands, or who participates in, or has a person or child who resides in the customer household who participates in one of the following programs:

- Medicaid
- Food Stamps
- Low-Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Health Benefits Coverage under Child Health Plan (CHIP) Chapter 62
- Federal Public Housing Assistance / Section 8
- Supplemental Nutrition Assistance Program
- National School Lunch Program – (Free Lunch)
- Temporary Assistance For Needy Families

Web Fire Communications, Inc.

Additional Terms of Service (cont'd)

LIFELINE SERVICE (cont'd)

Eligibility Requirements (cont'd)

4. Procedures for Establishing Eligibility

Consumers within Web Fire Communications' service area identified as eligible for Lifeline Service by the Texas Low-Income Discount Administrator (LIDA) through the automatic enrollment process under Commission Sub. Rule 26.412, shall be provided Lifeline Service discounts unless Web Fire receives a customer request to be excluded from such discounts. Consumers who are eligible for Lifeline Service but do not have telephone service at the time the LIDA provides its eligibility list are responsible for contacting Web Fire and initiating a request for telephone service from the Company.

The LIDA shall provide Web Fire with a monthly list of consumers eligible for Lifeline Service and shall provide an updated list to Web Fire on a periodic basis.

Consumers who do not participate in one of the designated programs but who meet income qualifications by having an income at or below 150% of the federal poverty guidelines may establish eligibility for Lifeline Service by contacting LIDA.

5. Provision of Service

Web Fire shall provide Lifeline Service to all consumers identified by the LIDA within its service area if the consumer is a customer of Web Fire. The Company shall begin reducing billing for those eligible low-income consumers subscribing to qualifying services.

If the eligible customer changes the telephone service or initiates new service, Web Fire shall begin reduced billing at the time the change of service becomes effective or at the time new service is established.

Web Fire will discontinue Lifeline Service discounts upon notice by the LIDA that a customer is no longer eligible.

Web Fire Communications, Inc.

Additional Terms of Service (cont'd)

LIFELINE SERVICE (cont'd)

Lifeline Service Discounts

Eligible consumers who subscribe to Lifeline Service will receive the following discounts:

1. Lifeline support amounts. Lifeline support amounts per qualifying low-income customer shall be provided to participating telecommunications carriers pursuant to Title 47, Code of Federal Regulations, §54.403 (relating to Lifeline Support Amount) and according to any applicable provisions of the Guide. Tribal Land discounts will be provided pursuant to Title 47, code of Federal Regulations, §54.403.
2. Lifeline Service Discounts. The Company shall grant qualifying low-income consumers support of \$9.25 per month or equal to the support amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations regarding Lifeline Support.
3. Additional state reduction. A participating telecommunications carrier shall give a qualifying low-income customer an additional state-approved reduction of up to a maximum of \$3.50 in the monthly amount of intrastate charges.

Service Charges

1. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.
2. Service charges apply when:

At the time Lifeline Service billing is initiated, where existing eligible residential local exchange access service customers request additional features, such as special or custom calling features.

A customer receiving Lifeline Service voluntarily elects to convert to telephone service arrangements which preclude Lifeline Service eligibility.

New residential applicants (those without existing local exchange access service) eligible for the Lifeline Program will be subject to applicable service charges.

3. Any subsequent moves or changes after the initial connection to Lifeline Service will be subject to applicable service charges.

Web Fire Communications, Inc.

Additional Terms of Service (cont'd)

LIFELINE SERVICE (cont'd)

Payments and Disconnection of Service

1. Web Fire may not disconnect lifeline Service for nonpayment of toll charges.
2. A Lifeline Service customer is required to adhere to the same bill payment policies applicable to all other Web Fire customers.
3. Web Fire will apply any partial payment received by a Lifeline Service customer first to Lifeline Service charges and second to toll charges.
4. Lifeline Service is subject to all applicable state, local and federal taxes and surcharges, and to all applicable company regulations, rates, charges, and surcharges.