FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2014
<030>	Contact Name: Person USAC should contact with questions about this data	Bruce Schiefelbein
<035>	Contact Telephone Number: Number of the person identified in data line <030>	608-664-5455
<039>	Contact Email Address: Email of the person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
			(check box when complete)	
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200>	Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210>	<-- check box if no outages to report			
<300>	Unfulfilled Service Requests (voice)		✓	
<310>	Detail on Attempts (voice)	(attach descriptive document)		
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)	(attach descriptive document)		
<400>	Number of Complaints per 1,000 customers (voice)		✓	✓
<410>	Fixed			
<420>	Mobile			
<430>	Number of Complaints per 1,000 customers (broadband)			
<440>	Fixed			
<450>	Mobile			
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	✓
<510>	542323ca510	(attached descriptive document)	✓	✓
<600>	Functionality in Emergency Situations	(check to indicate certification)	✓	✓
<610>	542323ca610	(attached descriptive document)	✓	✓
<700>	Company Price Offerings (voice)	(complete attached worksheet)		
<710>	Company Price Offerings (broadband)	(complete attached worksheet)		
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900>	Tribal Land Offerings (Y/N)? ◉ ○	(if yes, complete attached worksheet)	✓	
<1000>	Voice Services Rate Comparability	(check to indicate certification)		
<1010>		(attach descriptive document)		
<1100>	Terrestrial Backhaul (Y/N)? ◉ ○	(if not, check to indicate certification)	✓	
<1110>		(complete attached worksheet)		
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		(check to indicate certification)		
<2005>		(complete attached worksheet)		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		(check to indicate certification)		
<3005>		(complete attached worksheet)		

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(100) Service Quality Improvement Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ◉
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets
<114> Report how much universal service (USF) support was received
<115> How (USF) was used to improve service quality
<116> How (USF)was used to improve service coverage
<117> How (USF) was used to improve service capacity
<118> Provide an explanation of network improvement targets not met in the prior calendar year.

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(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

-- See attached worksheet --

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(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

<701>	Residential Local Service Charge Effective Date	1/1/2013
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
				-- See attached worksheet --				

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(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {*select*}

-- See attached worksheet --

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(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

<810>	Reporting Carrier	Winterhaven Telephone Company
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
-- See attached worksheet --		

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(900) Tribal Lands Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

<910> Tribal Land(s) on which ETC Serves: Quechan

<920> Tribal Government Engagement Obligation: 542323ca920

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	Yes
<922>	Feasibility and sustainability planning;	Yes
<923>	Marketing services in a culturally sensitive manner;	Yes
<924>	Compliance with Rights of way processes	Yes
<925>	Compliance with Land Use permitting requirements	Yes
<926>	Compliance with Facilities Siting rules	Yes
<927>	Compliance with Environmental Review processes	Yes
<928>	Compliance with Cultural Preservation review processes	Yes
<929>	Compliance with Tribal Business and Licensing requirements.	Yes

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(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
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<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

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<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

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<1210> Terms & Conditions of Voice Telephony Lifeline Plans 542323ca1210
Name of attached document (.pdf)

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)} ☐
<2011> 3rd Year Certification {47 CFR § 54.313(b)(2)} ☐

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012> 2013 Frozen Support Certification ☐
<2013> 2014 Frozen Support Certification ☐
<2014> 2015 Frozen Support Certification ☐
<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017> 3rd year Broadband Service Certification ☐
<2018> 5th year Broadband Service Certification ☐
<2019> Interim Progress Certification ☐
<2020> Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐
<2021> Interim Progress Community Anchor Institutions — Name of Attached Document Listing Required Information _____

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010)	Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	☐
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}		☐ (Yes/No)
(3014)	If yes, does your company file the RUS annual report		☐ (Yes/No)
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		☐
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, Is your company audited?		☐ (Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		☐
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		☐
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		☐
(3023)	Underlying information subjected to a review by an independent certified public accountant		☐
(3024)	Underlying information subjected to an officer certification.		☐
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

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Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	542323
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: WINTERHAVEN TEL. CO.

Signature of Authorized Officer: CERTIFIED ONLINE Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: 542323 Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

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Certification - Agent / Carrier Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2014
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<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier: WINTERHAVEN TEL. CO.

Signature of Authorized Officer: CERTIFIED ONLINE Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: 542323 Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: WINTERHAVEN TEL. CO.

Name of Authorized Agent or Employee of Agent:

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date:

Printed name of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: 542323 Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

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Attachments

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FCC Form 481

The FCC does not require completion of the below-listed items in the 2013 filing. In the FCC's Public Notice DA 13-1707, released August 6, 2013, these items were not included in the list of items that must be included in the 2013 filing.[1]

Line 100 – Service Quality Improvement Reporting
[47 CFR 54.313(a)(1)]

Lines 320 and 330 – Unfulfilled Service Requests (broadband)
[47 CFR 54.313(a)(3)]

Lines 430 and 440 and 450 – Number of Complaints per 1,000 customers (broadband)
[47 CFR 54.313(a)(4)]

Line 700 – Company Price Offerings (voice)
[47 CFR 54.313(a)(7)]

Line 710 – Company Price Offerings (broadband)
[47 CFR 54.313(a)(7)]

Lines 1000 and 1010 – Voice Services Rate Comparability
[47 CFR 54.313(a)(10)]

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[1] The Public Notice stated, in relevant part:

> For 2013, ETCs that receive high-cost support must complete FCC Form 481 to include the following: Information pursuant to section 54.313(a)(2) through (a)(6) as it relates to their provision of voice telephony service in calendar year 2012; their holding company, operating companies, affiliates (as defined under section 3 of the Communications Act of 1934, as amended (the Act), 47 U.S.C. § 153(2)) that are also designated as ETCs and/or that provide retail broadband Internet access to end-user customers), and any branding, pursuant to section 54.313(a)(8) of the Commission's rules; for those ETCs that serve Tribal lands, a report on Tribal government engagement pursuant to section 54.313(a)(9); for price cap carriers only, certifications pursuant to section 54.313(c) and (d), as appropriate; for privately-held rate of return carriers only, their financial information pursuant to section 54.313(f)(2), as appropriate; and for those ETCs without access to terrestrial backhaul that are compelled to rely exclusively on satellite backhaul in their study areas, certifications pursuant to section 54.313(g).

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com
<220>		

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
[redacted]											

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Line 510 - Certification of Compliance with Service Quality Standards and Consumer Protection Rules

(500) Service Quality Certification

FCC Form 481
OMB Control No. 3060-0986

<010>	Study Area Code	542323
<015>	Study Area Name	Winterhaven Telephone Company
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF:

Certification of Officer as to Compliance with Applicable Service Quality Standards and Consumer Protection Rules

I certify that I am an officer of the reporting carrier; my resonsibilities include ensuring compliance with the applicable service quality standards as well as the consumer protection rules; and, to the best of my knowledge, the carrier is in compliance with applicable service quality standards and consumer protection rules.

Name of Reporting Carrier	Winterhaven Telephone Company				
Signature of Authorized Officer	Kevin G. Hess				Date: 06/27/2013
Printed name of Authorized Officer	Kevin G. Hess				
Title or position of Authorized Officer	Senior Vice President - Government & Regulatory Affairs				
Telehone number of Authorized Officer:	(608) 664-4160				
Study Area Code of Reporting carrier	542323		06/27/2013		

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

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Line 610 - Certification of Carrier's Ability to Function in an Emergency

(600) Emergency Carrier Certification

FCC Form 481
OMB Control No. 3060-0986

<010>	Study Area Code	542323
<015>	Study Area Name	Winterhaven Telephone Company
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF:

Certification of Officer as to Compliance with § 54.202(a)(2)

I certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is generally able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Name of Reporting Carrier	Winterhaven Telephone Company				
Signature of Authorized Officer	Kevin G. Hess				Date: 06/27/2013
Printed name of Authorized Officer	Kevin G. Hess				
Title or position of Authorized Officer	Senior Vice President - Government & Regulatory Affairs				
Telehone number of Authorized Officer:	(608) 664-4160				
Study Area Code of Reporting carrier	542323		06/27/2013		

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

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(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323
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<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

<810>	Reporting Carrier	Winterhaven Telephone Company
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Telephone and Data Systems, Inc.		TDS
TDS Telecommunications Corporation		TDS Telecom
Amelia Telephone Corporation	190217	TDS Telecom
Arcadia Telephone Company	300585	TDS Telecom
Arizona Telephone Company	452171	TDS Telecom
Arvig Telephone Company	361320	TDS Telecom
Northwest Minnesota Special Access LLC		TDS Telecom
Asotin Telephone Company, OR	532404	TDS Telecom
Asotin Telephone Company, WA	522404	TDS Telecom
Badger Telecom, LLC	330844	TDS Telecom
Barnardsville Telephone Company	230469	TDS Telecom
Black Earth Telephone Company, LLC	330849	TDS Telecom
Blue Ridge Telephone Company	220346	TDS Telecom
Bonduel Telephone Company, LLC	330851	TDS Telecom
Bridge Water Telephone Company	361362	TDS Telecom
Burlington, Brighton & Wheatland Telephone Company, LLC	330856	TDS Telecom
Butler Telephone Company	250284	TDS Telecom
Calhoun City Telephone Company, Inc.	280448	TDS Telecom
Camden Telephone Company, Inc.	320744	TDS Telecom
Camden Telephone & Telegraph Company, Inc.	220351	TDS Telecom
Central State Telephone Company, LLC	330859	TDS Telecom
Chatham Telephone Company	310685	TDS Telecom
Cleveland County Telephone Company, Inc.	401698	TDS Telecom

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<810>	Reporting Carrier	Winterhaven Telephone Company
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Cobbosseecontee Telephone Company	100005	TDS Telecom
Communications Corporation of Indiana	320776	TDS Telecom
Communication Corporation of Michigan	310672	TDS Telecom
Communications Corporation of Southern Indiana	320809	TDS Telecom
Concord Telephone Exchange, Inc.	290559	TDS Telecom
Continental Telephone Company	300607	TDS Telecom
Contoocook Valley Telephone Company	123321	TDS Telecom
Decatur Telephone Company	401699	TDS Telecom
Delta County Tele-Comm, Inc.	462184	TDS Telecom
Deposit Telephone Company, Inc.	150089	TDS Telecom
Dickeyville Telephone, LLC	330875	TDS Telecom
Eastcoast Telecom of Wisconsin, LLC	330914	TDS Telecom
Edwards Telephone Company, Inc.	150092	TDS Telecom
The Farmers Telephone Company, LLC	330880	TDS Telecom
Grantland Telecom, LLC	330930	TDS Telecom
Hampden Telephone Company	100010	TDS Telecom
Happy Valley Telephone Company	542321	TDS Telecom
Hartland & St Albans Telephone Company	100011	TDS Telecom
Hollis Telephone Company, Inc.	123321	TDS Telecom
The Home Telephone Company of Pittsboro, Inc.	320777	TDS Telecom
Home Telephone Company (OR)	532377	TDS Telecom
Home Telephone Company, Inc. (IN)	320778	TDS Telecom
Hornitos Telephone Company	542322	TDS Telecom

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<810>	Reporting Carrier	Winterhaven Telephone Company
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<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Humphreys County Telephone Company	290566	TDS Telecom
Island Telephone Company (MI)	310677	TDS Telecom
The Island Telephone Company, Inc. (ME)	100007	TDS Telecom
Kearsarge Telephone Company	120045	TDS Telecom
Mid-State Telephone Company, KMP	361413	TDS Telecom
Leslie County Telephone Company	260411	TDS Telecom
Lewisport Telephone Company	260412	TDS Telecom
Lewis River Telephone Company, Inc.	522427	TDS Telecom
Little Miami communications Corporation	300613	TDS Telecom
Ludlow Telephone Company	140058	TDS Telecom
Mahanoy & Mahantango Telephone Company	170183	TDS Telecom
M.C.T. Communications, Inc.	123321	TDS Telecom
McClellanville Telephone Company, Inc.	240533	TDS Telecom
McDaniel Telephone Company	522430	TDS Telecom
The Merchants and Farmers Telephone Company	320788	TDS Telecom
Merrimack County Telephone Company	120047	TDS Telecom
Mid-Plains Telephone, LLC	330881	TDS Telecom
Mid-State Telephone Company	361433	TDS Telecom
Midway Telephone Company, LLC	330909	TDS Telecom
Mosinee Telephone Company, LLC	330915	TDS Telecom
Mt. Vernon Telephone Company, LLC	330917	TDS Telecom
Myrtle Telephone Company, Inc.	287449	TDS Telecom
Nelson-Ball Ground Telephone Company	220375	TDS Telecom

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<810>	Reporting Carrier	Winterhaven Telephone Company
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<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
New Castle Telephone Company	193029	TDS Telecom
New London Telephone Company	421928	TDS Telecom
New York Access Billing LLC		TDS Telecom
Northfield Telephone Company	140061	TDS Telecom
Norway Telephone Company, Inc.	240535	TDS Telecom
Oakman Telephone Company, Inc.	250311	TDS Telecom
Oakwood Telephone Company	300645	TDS Telecom
Oklahoma Communications Systems, Inc.	431984	TDS Telecom
Mid-America Telephone, Inc.	432010	TDS Telecom
Orchard Farm Telephone Company	421934	TDS Telecom
Oriskany Falls Telephone Corporation	150114	TDS Telecom
Peoples Telephone Company, Inc.	250314	TDS Telecom
Perkinsville Telephone Company, Inc.	140062	TDS Telecom
Port Byron Telephone Company	150118	TDS Telecom
Potlatch Telephone Company	472230	TDS Telecom
Quincy Telephone Company, FL	210338	TDS Telecom
Quincy Telephone Company, GA	220338	TDS Telecom
Riverside Telecom, LLC	330943	TDS Telecom
S&W Telephone Company, Inc.	320816	TDS Telecom
Salem Telephone Company	260417	TDS Telecom
Saluda Mountain Telephone Company	230498	TDS Telecom
Scandinavia Telephone Company, LLC	330945	TDS Telecom
Service Telephone Company	230500	TDS Telecom

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<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Shiawassee Telephone Company	310726	TDS Telecom
Somerset Telephone Company	100024	TDS Telecom
Southeast Mississippi Telephone Company, Inc.	283301	TDS Telecom
Southeast Telephone Co. of Wisconsin, LLC	330952	TDS Telecom
Milwaukee SMSA Tower Holding LLC		TDS Telecom
Milwaukee SMSA LP		TDS Telecom
Southwestern Telephone Company	452174	TDS Telecom
The State Long Distance Telephone Company, LLC	330955	TDS Telecom
Stockbridge & Sherwood Telephone Company, LLC	330954	TDS Telecom
Strasburg Telephone Company	462207	TDS Telecom
St. Stephen Telephone Company	240544	TDS Telecom
The Stoutland Telephone Company	421951	TDS Telecom
Sugar Valley Telephone Company	170206	TDS Telecom
TDS Communication Solutions, Inc.		TDS Telecom
TDS Long Distance Corporation		TDS Telecom
TDS METROCOM, LLC		TDS Telecom
TDS Telecom Service Corporation		TDS Telecom
Tellico Telephone Company, Inc.	290578	TDS Telecom
Tennessee Telephone Company	290575	TDS Telecom
Tenney Telephone Company, LLC	330958	TDS Telecom
The Vanlue Telephone Company	300662	TDS Telecom
Tipton Telephone Company, Inc.	320829	TDS Telecom
Township Telephone Company, Inc.	150129	TDS Telecom

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<810>	Reporting Carrier	Winterhaven Telephone Company
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<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Tri-County Telephone Company, Inc.	320830	TDS Telecom
Tri-County Communications Corporation		TDS Telecom
Union Telephone Company	120049	TDS Telecom
U.S. Link, Inc.		TDS Telecom
UTELCO, LLC	330963	TDS Telecom
Vernon Telephone Company, Inc.	150118	TDS Telecom
Virginia Telephone Company	190253	TDS Telecom
Warren Telephone Company	100031	TDS Telecom
Waunakee Telephone Company, LLC	330968	TDS Telecom
The West Penobscot Telephone & Telegraph Company	100034	TDS Telecom
West Point Telephone Company, Incorporated	320837	TDS Telecom
Williston Telephone Company	240551	TDS Telecom
Wilton Telephone Company, Inc.	120050	TDS Telecom
Winsted Telephone Company	361507	TDS Telecom
Winterhaven Telephone Company	542323	TDS Telecom
Wolverine Telephone Company	310738	TDS Telecom
Wyandotte Telephone Company	432034	TDS Telecom
United States Cellular Corporation		
Barat Wireless, Inc.		
Carroll PCS, Inc.		
CellVest Inc.		
Eastern North Carolina Cellular Joint Venture		
USCOC of Wilmington, LLC		

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<810>	Reporting Carrier	Winterhaven Telephone Company
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<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Wilmington Cellular Partnership		
Wilmington Cellular Telephone Company	239006	United States Cellular Corporation
USCOC of Jacksonville, LLC		
Jacksonville Cellular Partnership		
Jacksonville Cellular Telephone Company	239006	United States Cellular Corporation
Hardy Cellular Telephone Company	209005	U.S. Cellular (Hardy Cellular Telephone Co.)
Humphreys County Cellular, Inc.		
Iowa RSA #3, Inc.		
Iowa RSA #12, Inc.		
Farmers Cellular Telephone Company, Inc.	359016	United States Cellular
Farmers Mutual Cellular Telephone Company, Inc.		
Iowa RSA No. 12 Limited Partnership	359016	United States Cellular
Jefferson Cellular Telephone Company, Inc.		
McDaniel Cellular Telephone Company	529001	United States Cellular Corporation
USCC Distribution Co., LLC		
USCC Financial L.L.C.		
USCC Services, LLC		
USCC Purchase, LLC		
USCC Real Estate Corporation		
USCC Wireless Investment, Inc.		
Aquinas Wireless, L.P.		
Barat Wireless, LP		
Carroll Wireless, LP		

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<810>	Reporting Carrier	Winterhaven Telephone Company
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<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
King St Wireless, LP		
USCOC of Rochester, Inc.		
USCOC of Oregon RSA #5, Inc.	539002	United States Cellular Corporation
USCOC of Washington-4, Inc.	529001	United States Cellular Corporation
Gray Butte Joint Venture	539002	United States Cellular Corporation
Vermont RSA No. 2-B2, Inc.		
United States Cellular Investment Company, LLC		
Central Cellular Telephones LTD		
Madison SMSA Tower Holding LLC		
Iowa RSA #9, Inc.		
Iowa RSA No.9 Limited Partnership	359016	United States Cellular
Minnesota Invoo of RSA #7, Inc.		
Redding MSA Limited Partnership		
Texas Invco of RSA #6, Inc.		
Community Cellular Telephone Company		
Texas TSA 6 Tower Holdings, LP		
Texas RSA 6 Limited Partnership		
USCCI Corporation		
USCIC of Fresno		
Fresno MSA Limited Partnership		
United States Cellular Investment Corporation of Los Angeles		
Los Angeles SMSA Limited Partnership		
USCIC of North Carolina RSA #1, Inc.		

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<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
North Carolina RSA 1 Partnership		
United States Cellular Investment Company of Oklahoma City, Inc.		
Oklahoma City SMSA Tower Holding LLC		
Oklahoma City SMSA Limited Partnership		
Venus Cellular Telephone Company, Inc.		
Pennsylvania RSA 1 Limited Partnership		
Pennsylvania RSA No. 6 (I) Limited Partnership		
Pennsylvania RSA No. 6 (II)Limited Partnership		
United States Cellular Operating Company, LLC	339007	United States Cellular Corporation
California Rural Service Area #1, Inc.		
Champlain Cellular, Inc.		
Crown Point Cellular, Inc.		
Indiana RSA #5, Inc.		
Indiana RSA No. 4 Limited Partnership		
Indiana RSA No. 5 Limited Partnership		
Kenosha Cellular Telephone, L.P.	339007	United States Cellular Corporation
Madison Cellular Telephone Company	339007	United States Cellular Corporation
Maine RSA #1, Inc.	109002	United States Cellular Corporation
Maine RSA #4, Inc.	109002	United States Cellular Corporation
NH #1 Rural Cellular, Inc.	129002	United States Cellular Corporation
NH #1 Rural Cellular, Inc.	129002	United States Cellular Corporation
Oregon RSA #2, Inc. (OR)	539002	United States Cellular Corporation
Oregon RSA #2, Inc. (WA)	529001	United States Cellular Corporation

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<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
PCS Wisconsin, LLC	339007	United States Cellular Corporation
Racine Cellular Telephone Company	339007	United States Cellular Corporation
Township Cellular Telephone, Inc.		
St. Lawrence Seaway RSA Cellular Partnership		
United States Cellular Operating Company Of Bangor		
Bangor Cellular Telephone, L.P.	109002	United States Cellular Corporation
United States Cellular Operating Company of Cedar Rapids		
Cedar Rapids Cellular Telephone, L.P.	359016	United States Cellular
United States Cellular Operating Company of Chicago, LLC	349007	United States Cellular Corporation
USCOC of Chicago Real Estate Holdings, LLC		
United States Cellular Operating Company of Dubuque		
Dubuque Cellular Telephone, L.P.	359016	United States Cellular
United States Cellular Operating Company of Knoxville	299010	Unites States Cellular Telephone Co. (Greater Knoxville) LP
Tennessee RSA No. 3 Limited Partnership	299010	Unites States Cellular Telephone Co. (Greater Knoxville) LP
United States Cellular Telephone Company (Greater Knoxville), LP.	299010	Unites States Cellular Telephone Co. (Greater Knoxville) LP
United States Cellular Operating Company of Manchester-Nashua, Inc.		
Manchester-Nashua Cellular Telephone, L.P.	129002	United States Cellular Corporation
United States Cellular Operating Company of Medford	539002	United States Cellular Corporation
United States Cellular Operating Company of Yakima		
Yakima MSA Limited Partnership	529001	United States Cellular Corporation
USCOC of Central Illinois, LLC	349007	United States Cellular Corporation
USCOC of Greater Iowa, LLC (IA)	359016	United States Cellular
USCOC of Greater Iowa, LLC (IL)	349007	United States Cellular Corporation

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<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
USCOC of Greater Iowa, LLC (NE)	379019	USCOC of Nebraska/Kansas LLC DBA U.S. Cellular®
USCOC of Greater Iowa, LLC (DE)		
USCOC of Greater Missouri, LLC (IL)	349007	United States Cellular Corporation
USCOC of Greater Missouri, LLC (MO)	429007	United States Cellular Corporation
USCOC of Greater North Carolina, LLC	239006	United States Cellular Corporation
USCOC of Cumberland, LLC		
MO-13, LLC		
USCOC of Greater Oklahoma, LLC	439004	United States Cellular Corporation
USCOC of Greater Oklahoma, LLC	439035	United States Cellular Corp ? CL
USCOC of Jack/Wil, Inc.		
USCOC of LaCrosse, LLC	339007	United States Cellular Corporation
USCOC Nebraska/Kansas, Inc.		
USCOC Nebraska/Kansas, LLC (KS)	419012	USCOC of Nebraska/Kansas LLC
USCOC Nebraska/Kansas, LLC (NE)	379019	USCOC of Nebraska/Kansas LLC DBA U.S. Cellular®
Kansas #15 Limited Partnership		
USCOC of Pennsylvania RSA No. 10-B2, Inc.		
Allentown SMSA Limited Partnership		
USCOC of Richland, Inc.	529001	United States Cellular Corporation
USCOC of South Carolina RSA #4, Inc.		
USCOC of Texahoma, Inc.		
Texahoma Cellular LP	439004	United States Cellular Corporation
Texahoma Cellular LP	439035	United States Cellular Corp ? CL
USCOC of Virginia RSA #3, Inc.	199004	United States Cellular Corporation

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<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Washington RSA #5, Inc.		
Western Sub-RSA Limited Partnership	529001	United States Cellular Corporation
Westelcom Cellular, Inc.		
New York RSA 2 Cellular Partnership		
Affiliate Fund		
Airadigm Communications, Inc.		
CommVest, Inc.		
GTE Mobilnet of Indiana LP		
MGW Communications, Inc.		
National Telephone & Telegraph Company		
Nelson-Ball Ground Cellular Telephone & Services, Inc.		
New Paris Telephone, Inc.		
Suttle-Straus, Inc.		
Graphic Arts Alliance LLC		
TDSI Corporation		
TDS Hosted & Managed Services LLC		
OneNeck IT Services Corporation		
OneNeck UK Limited		
Team Technologies LLC		
TEAM Des Moines Partners, LLC		
TEAM Madison Partners, L.L.C.		
VISI Incorporated		
Vital Support Systems, LLC		

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<035>	Contact Telephone Number - Number of person identified in data line <030>	608-664-5455
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

<810>	Reporting Carrier	Winterhaven Telephone Company
<811>	Holding Company	Telephone and Data Systems, Inc
<812>	Operating Company	NA

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Volcano Communications Company	542343	
TDS Broadband, LLC		
TDS Baja Broadband, LLC		

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Line 920 – Tribal Lands Reporting

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Winterhaven Telephone Company – Study Area 542323

Quechan Tribe

Yuma, Arizona

Meeting – 11/8/2012 10:15AM

FCC - 54.313(a)(9)

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Meeting Summary

In fulfillment of its §54.313 (a)(9) tribal engagement obligation and in furtherance of the goal of establishing good working relationships with its customers located on tribal lands, Winterhaven Telephone Company d/b/a TDS Telecom ("Winterhaven" or "TDS Telecom") met with members of the Quechan Tribe on November 8, 2012.

Attendees at the meeting representing the Quechan Tribe were:

- Keeny Escalanti, Sr., Tribal President
- Ronda C. Aguerro, Tribal Vice President
- Clivia Cyndee Miller, Tribe Council Member
- Jordan Joaquin, Tribe Council Member
- Brian Golding, Sr., EDA Director

Attendees representing TDS Telecom were:

- Ron Bradshaw, Regional Market Manager
- Chris Haskin, Network Consultant
- William Long, Manager Regional Field Services

Winterhaven serves a portion of the Quechen Tribe in its Winterhaven, California exchange. During the meeting, participants discussed a wide range of topics which have been categorized below using the FCC rule and guidance published by the Office of Native Affairs and Policy[1] regarding specific topics that should be covered in these meetings.

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I. Introduction

The meeting began with an overview of the FCC order and agenda, followed by an overview presented by Mr. Golding and Tribal Council discussion on ongoing facility relocation projects currently underway on the tribal lands. Existing facility relocation projects are being coordinated between the Tribe, electric utility, water utility, and TDS Telecom. These are jointly coordinated projects which are in varying degrees of completion. The challenges in bringing certain projects to conclusion are getting approval by property owners and completion of certified surveys.

[1] See Office Of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund, WC Docket No. 10-90, DA 12-1165, Released July 19, 2012.

II. Needs Assessment and Deployment Planning

TDS Telecom is aware of the Quechan hospital project located at "the triangle" (an area bounded by Agnes Rd, Picacho Rd, and Quechan Dr.) TDS Telecom has an existing DSA cabinet at the intersection of Quechan Dr. and Agnes Rd.

Prior to the meeting, TDS Telecom performed a cursory search for anchor institutions; a list which includes:

- Tribal Headquarters
- Police Department
- Education complex, Headstart, and Childcare services
- San Pasqual Valley Schools (Elementary, Middle and High Schools)
- Paradise Casino, and Quechan Casino Resort
- Sleepy Hollow RV Park (Algodones Rd near border crossing)
- Tribal designated housing (single family and multi-unit):
    - (i) near Amethyst Ln
    - (ii) Near Sapphire, Emerald, and Firestone

However, no specific information was exchanged during the meeting regarding the current or anticipated communication needs of these locations. The Tribe did not offer information regarding its long-term strategic planning.

III. Feasibility and Sustainability Planning

Mr. Golding expressed that water and sewer facilities are important and that any utility construction could damage facilities if they are not properly marked or cared for in the planning process. The tribe and TDS Telecom agree that sharing general network information will aid the planning process and may help avert construction conflicts before they arise.

TDS Telecom described the challenges in providing additional services to the Tribe, including the cost of backhaul transport, and the availability of carrier networks and choices of carriers. Deploying additional bandwidth and new services has to make good business sense. In this regard TDS Telecom prefers to engage in long-range planning with the Quechan Tribe so that any incremental investment fits into a sustainable long-term strategy.

TDS Telecom is considering applying for funds through the California Advanced Services Fund (CASF) program. This may be a way to bring more robust infrastructure further into the network. Economic analysis of this opportunity is not complete, so it is not a certainty that TDS Telecom will apply for funds.

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IV. Marketing services in a culturally sensitive manner

The Tribe did not express immediate concerns over marketing in a culturally sensitive manner. However, the Tribe commented that TDS Telecom's marketing approach is too generalized and expressed confusion regarding which services are offered within tribal lands. Consumers may "get excited" when a service is advertised only to find out that it cannot be provided to their location. The tribe suggested that coverage maps showing where services are available may be beneficial at local events.

TDS Telecom described that it offers a variety of consumer and commercial services including:

- POTS, broadband internet, and video through Dish Network.
- Dedicated internet and transport services for commercial customers.
- Voice services today are offered via a current generation Lucent voice switch.
- A number of customer premise solutions including VoIP campus systems (e.g. UC1000).

The Tribe also expressed concern over the closing of TDS Telecom's business office and the lack of customer service representatives at a local level. TDS Telecom explained that, similar to our peer companies, we have consolidated or eliminated local business offices but TDS Telecom maintains a local presence in the form of field technicians in Winterhaven, CA. Customers can expect a familiar face when service calls are required. The Tribe seemed satisfied with the local technicians and their relationships with Tribe members.

Employment opportunities: The Tribe asked that TDS Telecom consider them as a recruitment resource when seeking to fill local positions. Some Tribe members have educational background in communications. The Tribe requested that TDS Telecom share job openings with Amber Espino, HR Director for the Tribe.

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V. Rights of Way and Other Permitting and Review Processes

A primary concern for both the Tribe and TDS Telecom is the construction process where allotted lands exist. There are approximately 110 ten-acre parcels within the reservation which are privately owned by tribe members. Neither TDS Telecom nor the Tribe can place facilities without consent of land owners. Mr. Golding described a requirement to have at least a majority share of owners within each parcel provide permission before any work can be done. While there have been some misunderstandings in the past, the process is well understood by both parties and involves approval by, and coordination through the BIA, and other agencies. The cost of engineering, ROW research, and the timeline of construction projects is widely variable as a result of this environment. TDS Telecom has very little control over these variables regardless of who requests services.

In the case of large projects, particularly at the planning stage it may be beneficial for TDS Telecom to attend a "community meeting" to raise awareness of the project and communicate in advance with property owners. Mr. Golding acknowledged that these meetings historically have poor attendance.

Some areas in the reservation are under control of the Tribe as a whole. These areas do not pose the same challenges as privately held allotments, however neither TDS Telecom nor the Tribe have maps identifying these areas.

VI. Compliance with Tribal Business and Licensing Requirements

Mr. Golding will be the primary point of contact for the Quechan Tribe for work on tribal lands other than individual service calls or minor repair work. In the past, miscommunication occurred when multiple tribal contacts were utilized. It is best to work through Mr. Golding on all construction projects, instead of a designated utility coordinator.

VII. Follow Up

General discussions were held regarding the need for continued open communications between the Quechen Tribe and TDS Telecom. Contact information was shared by and with all parties present. No specific time was set for another meeting.

TDS Telecom will remain in contact with the Tribe regarding status of CASF application opportunity in Winterhaven. If TDS Telecom does move forward with the application, Gail Long- Manager State Government Affairs will be the TDS Telecom point of contact.

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Line 1210 – Terms and Conditions of Voice Telephone Lifeline Service

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-Terms and Conditions of Voice Telephony Lifeline Service – 54.422(a)(2)

Lifeline Service Overview

1. A Lifeline customer may subscribe to any local service offering available to all residential customers. Such local service offerings include:

   - Basic local exchange telephone flat rate service (R1) which entitles the customer to an unlimited number of telephone calls within the exchange and local calling area (including EAS points) without additional charges. Toll charges do not apply.

   - A local measured service (if offered by the Company). The service is priced lower than R1 service but either a per minute or per message rate also applies. The measured service plan may include an allowance of minutes/messages.

   - An expanded local calling service which is priced higher than R1 service but includes a larger local calling service area without incurring toll charges.

   - Any bundle service that includes residential basic local exchange service.

2. For a list of local exchange services and rates, refer to the Company's Local Exchange tariff posted on its website at http://www.tdstelecom.com/CustomerService/TariffSearch.aspx and/or contact the Company at 1-888-CALL TDS (1-888-225-5837). (Note, not all bundles are tariffed)

3. Any of the local service offerings listed above is for a minimum one month period and entitles the customer to telephone calls within the exchange and local calling area (including EAS points). Toll charges do not apply to such calls.

4. Telephone Service including Lifeline service also includes –
   - Touch Tone
   - Access to 911 emergency service along with other N11 services
   - Access to operator services
   - Access to directory assistance
   - Access to toll calling via long distance carrier
   - Toll restriction service at no charge for Lifeline customers

5. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.

6. Applicable taxes levied by state, county and local taxing authorities are added to local service rates.

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-Terms and Conditions of Voice Telephony Lifeline Service – 54.422(a)(2)

STAR Packages

STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

1) 3 STAR Package
   Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, and Preferred Call Forwarding (not flat rate service at some companies)

   The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth under "Residence" below (not flat rate service at some companies).

2) 4 STAR Package
   Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of LATA-Wide and/or Long Distance calling

   The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth under "Residence" below.

3) 5 STAR Package
   Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited LATA-Wide and/or Long Distance calling

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Conditions and Limitations

a. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.

b. STAR Package customers may terminate their Package at any time upon notice to the Company.

c. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.

d. New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

e. A Package Change Fee will apply when a customer downgrades from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade to a higher STAR Package without incurring a charge.

f. The Star Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.

g. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

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Residence

1)	3 STAR Package, per line	$19.99 to $29.99
2)	4 STAR Package, per line	$29.99 to $39.99
3)	5 STAR Package, per line	$39.99 to $49.99

a. Package Upgrade (features added to existing package) $5.00

b. Package Change Fee $7.50

SECURITY LINE SERVICE

1. General

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data. (Could be an LMS line at companies that provide LMS)

2. Terms and Conditions

a. Security Line Service will be provisioned where facilities are available.

b. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.

c. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed

elsewhere in the tariff. As stated in the Lifeline Service Overview, charges for toll restriction do not apply to Lifeline Customers.

d. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of $99 to apply.

e. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.

f. Any toll calls will be billed at TDS Long Distance toll rates.

g. Service Connection Charges will not apply.

h. Optional Call plans are not available with this bundle.

i. Seasonal Service is not available with this bundle.

3. Rates and Charges

	Monthly Rate
Bundle Base Rate	$36.95 to 47.20[1]

[1] Other data speeds may be available for an additional charge.

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