

<010> Study Area Code	149006
<015> Study Area Name	TRACFONE WIRELESS, INC.
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	JANET MOREJON
<035> Contact Telephone Number: Number of the person identified in data line <030>	305-715-6522
<039> Contact Email: Email of the person identified in data line <030>	JMOREJON@TRACFONE.COM

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
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			(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)			
<200> Outage Reporting (voice)	(complete attached worksheet)			X
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report				
<300> Unfulfilled Service Requests (voice)				
<310> Detail on Attempts (voice)	(attach descriptive document)			
<320> Unfulfilled Service Requests (broadband)				
<330> Detail on Attempts (broadband)	(attach descriptive document)			
<400> Number of Complaints per 1,000 customers (voice)				X
<410> Fixed				
<420> Mobile	0			
<440> Number of Complaints per 1,000 customers (broadband)				
<450> Fixed				
<450> Mobile				
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)			X
<510>	(attached descriptive document)			X
<600> Functionality in Emergency Situations	(check to indicate certification)			X
<610>	(attached descriptive document)			X
<700> Company Price Offerings (voice)	(complete attached worksheet)			
<710> Company Price Offerings (broadband)	(complete attached worksheet)			
<800> Operating Companies and Affiliates	(complete attached worksheet)			X
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)			
<1000> Voice Services Rate Comparability	(check to indicate certification)			
<1010>	(attach descriptive document)			
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)			
<1110>	(complete attached worksheet)			
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)			X

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)			
<2005>	(complete attached worksheet)			

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)			
<3005>	(complete attached worksheet)			

TRACFONE WIRELESS INC

2013 FCC FORM 481

RESPONSE TO (200) Service Outage Reporting:

- (010) **Study Area Code: 1690001**
- (015) **Study Area Name: SPIN 143030103**
- (020) **Program Year: 2014**
- (030) **Contact name: Janet Morejon**
- (035) **Contact Telephone Number: 305-715-6522**
- (039) **Contact Email Address: jmorejon@tracfone.com**

- (220) **TracFone is a mobile virtual network operator. It owns and operates no telecommunications network facilities. TracFone provides Lifeline service utilizing networks of AT&T Mobility, T-Mobile, Sprint and Verizon Wireless. TracFone does not have detailed information on network outages from these wireless service providers. However, TracFone understands that its underlying wireless service providers file outages reports for all states with the FCC. After consulting with FCC staff, TracFone is of the understanding that it is not required to provide outage reports for its resale service.**

TRACFONE WIRELESS INC
2013 FCC FORM 481
SPIN: 143030103

RESPONSE TO (500) SERVICE QUALITY STANDARDS & CONSUMER PROTECTION RULES

COMPLIANCE:

- (010) Study Area Code: 149006
- (015) Study Area Name: VERMONT
- (020) Program Year: 2014
- (030) Contact name: Janet Morejon
- (035) Contact Telephone Number: 305-715-6522
- (039) Contact Email Address: jmorejon@tracfone.com

[Certification of compliance with CTIA Consumer Code for Wireless Service](#)

- (510) TracFone certifies that it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA – The Wireless Association® Consumer Code for Wireless Service, as it is required to do pursuant to Section 54.202(a)(3) of the Federal Communications Commission’s rules (47 C.F.R. § 54.202(a)(3)).

TRACFONE WIRELESS INC
2013 FCC FORM 481
SPIN: 143030103

RESPONSE TO (600) FUNCTIONALITY IN EMERGENCY SITUATIONS:

- (010) Study Area Code: 149006
- (015) Study Area Name: VERMONT
- (020) Program Year: 2014
- (030) Contact name: Janet Morejon
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- (039) Contact Email Address: jmorejon@tracfone.com

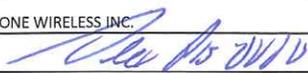
2. Certification that the ETC is able to function in emergency situations

- (610) **TracFone certifies that it will be able to function in emergency situations to the extent that its underlying network providers are able to do so. TracFone provides service using the networks of several of the leading wireless companies in the nation, including Verizon Wireless, AT&T Mobility, Sprint, and T-Mobile. TracFone relies on those network's reliability in all situations, including emergency situations. Each of those companies complies with applicable requirements for emergency service, including available power supplies. Those network operators have implemented state-of-the-art network reliability standards and TracFone and its customers benefit from their high standards. Throughout its more than twelve years of existence, TracFone's service reliability has compared favorably with that of any facilities-based operator in the wireless telecommunications industry.**

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013
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<015>	Study Area Name	TRACFONE WIRELESS, INC.
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<030>	Contact Name - Person USAC should contact regarding this data	JANET MOREJON
<035>	Contact Telephone Number - Number of person identified in data line <030>	305-715-6522
<039>	Contact Email Address - Email Address of person identified in data line <030>	JMOREJON@TRACFONE.COM

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<p>I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.</p>	
Name of Reporting Carrier: TRACFONE WIRELESS INC.	
Signature of Authorized Officer: 	Date 10/15/2013
Printed name of Authorized Officer: Alexander Pis-Dudot	
Title or position of Authorized Officer: Senior Accounting Officer	
Telephone number of Authorized Officer: 305-640-2063	
Study Area Code of Reporting Carrier: 149006	Filing Due Date for this form: 10/15/2013
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	