



5929 Balcones Drive, Suite 200  
Austin, TX 78731-4280  
Phone: 512.343.2544  
Fax: 512.343.0119

REDACTED – FOR PUBLIC INSPECTION

**VIA ECFS**

October 14, 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

RE: Annual Report for Star Telephone Company Pursuant to 47 C.F.R. §54.313 and 54.422, WC Docket Nos. 10-90 and 11-42

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§ 54.313 and 54.422 Star Telephone Company (the Company), Study Area Code 270441 is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS). Section 3005 of the Form 481 requires a privately-held rate of return carrier receiving high cost support to attach financial information pursuant to 47 C.F.R. § 54.313(f)(2). The Company maintains that the financial information is confidential and is submitting through ECFS a redacted document as an attachment for section 3005 of the FCC Form 481 in WC Docket Nos. 10-90 and 11-42.

Star Telephone Company, by its authorized representative, hereby submits confidential information pursuant to 47 C.F.R. § 54.313(f)(2), under seal, subject to the Protective Order adopted November 16, 2012 in the above-named dockets.<sup>1</sup> The Company is providing to the Office of the Secretary the original and one copy of the cover letter and confidential information for WC Docket No. 10-90. The confidential information relates only to WC Docket No. 10-90. There is no claim of confidentiality for any information related to WC Docket No. 11-42.

Two copies of this cover letter and confidential information are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, in accordance with the Protective Order.

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<sup>1</sup> FCC Record DA 12-1857

Marlene H. Dortch  
October 14, 2013  
Page 2 of 2

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as an attachment to the FCC Form 481.

Each page of the confidential submission bears the legend, "CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

An original and three copies of the redacted confidential information and cover letter are also being filed simultaneously with the non-redacted confidential information, in accordance with the August 6, 2013 Public Notice (DA 13-1707). The original and one copy are provided for WC Docket No. 10-90 and two additional copies are provided for WC Docket No. 11-42. The redacted version of the cover letter for this filing and each page of the filing is marked "REDACTED - FOR PUBLIC INSPECTION."

This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any questions.

Sincerely,

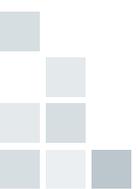


Lynette Hampton  
Authorized Representative for  
Star Telephone Company

Enclosures

cc: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau,  
Federal Communications Commission (2 hardcopies of non-redacted submission)

Mr. Alvin Kimble, Star Telephone Company



**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	270441
<015> Study Area Name	STAR TEL CO
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Rebecca Knighten
<035> Contact Telephone Number: Number of the person identified in data line <030>	225-926-0385
<039> Contact Email Address: Email of the person identified in data line <030>	rebeccaknighten@star.brcoxmail.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
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(check box when complete)

<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	<input type="text" value="0.0"/>		
<420> Mobile	<input type="text"/>		
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input type="checkbox"/>
<440> Fixed	<input type="text"/>		
<450> Mobile	<input type="text"/>		
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<510> <input type="text" value="2704411a510"/>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <input type="text" value="2704411a610"/>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<1010> <input type="text"/>	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

<b>(100) Service Quality Improvement Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	270441
<015> Study Area Name	STAR TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Rebecca Knighten
<035> Contact Telephone Number - Number of person identified in data line <030>	225-926-0385
<039> Contact Email Address - Email Address of person identified in data line <030>	rebeccaknighten@star.brcocmail.com

<110> Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111> If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.










**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	270441
<015>	Study Area Name	STAR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Rebecca Knighten
<035>	Contact Telephone Number - Number of person identified in data line <030>	225-926-0385
<039>	Contact Email Address - Email Address of person identified in data line <030>	rebeccaknighten@star.brcoxmail.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	270441
<015>	Study Area Name	STAR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Rebecca Knighten
<035>	Contact Telephone Number - Number of person identified in data line <030>	225-926-0385
<039>	Contact Email Address - Email Address of person identified in data line <030>	rebeccaknighten@star.brcoxmail.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	270441
<015>	Study Area Name	STAR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Rebecca Knighten
<035>	Contact Telephone Number - Number of person identified in data line <030>	225-926-0385
<039>	Contact Email Address - Email Address of person identified in data line <030>	rebeccaknighten@star.brcocmail.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 2704411a1210

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Name of attached document (.pdf)

<1220> Link to Public Website HTTP \_\_\_\_\_

“Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

<1222> Details on the number of minutes provided as part of the plan,

<1223> Additional charges for toll calls, and rates for each such plan.

**(2000) Price Cap Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

<010>	Study Area Code	270441
<015>	Study Area Name	STAR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Rebecca Knighten
<035>	Contact Telephone Number - Number of person identified in data line <030>	225-926-0385
<039>	Contact Email Address - Email Address of person identified in data line <030>	rebeccaknighten@star.brcocmail.com

**CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.**

**Incremental Connect America Phase I reporting**

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}

<2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

<2012> 2013 Frozen Support Certification

<2013> 2014 Frozen Support Certification

<2014> 2015 Frozen Support Certification

<2015> 2016 and future Frozen Support Certification

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification Support Used to Build Broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017> 3rd year Broadband Service Certification

<2018> 5th year Broadband Service Certification

<2019> Interim Progress Certification

<2020> Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions  Name of Attached Document Listing Required Information \_\_\_\_\_



<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	270441
<b>&lt;015&gt;</b>	Study Area Name	STAR TEL CO
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Rebecca Knighten
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	225-926-0385
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	rebeccaknighten@star.brcocmail.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	270441
<015> Study Area Name	STAR TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Rebecca Knighten
<035> Contact Telephone Number - Number of person identified in data line <030>	225-926-0385
<039> Contact Email Address - Email Address of person identified in data line <030>	rebeccaknighten@star.brcocxmail.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Lynette Hampton</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Lynette Hampton
Name of Reporting Carrier:	STAR TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/11/2013
Printed name of Authorized Officer:	Rebecca Knighten
Title or position of Authorized Officer:	Controller
Telephone number of Authorized Officer:	225-926-0385
Study Area Code of Reporting Carrier:	270441 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	STAR TEL CO
Name of Authorized Agent or Employee of Agent:	Lynette Hampton
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 10/11/2013
Printed name of Authorized Agent or Employee of Agent:	Lynette Hampton
Title or position of Authorized Agent or Employee of Agent:	Authorized Representative
Telephone number of Authorized Agent or Employee of Agent:	512-343-2544
Study Area Code of Reporting Carrier:	270441 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

**LINE 510 - SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE**

Star Telephone Company (the Company) complies with applicable service quality standards and consumer protection rules as required by the state regulatory commission and the Federal Communications Commission.

The rates, terms, and conditions under which the Company operates are outlined in its Local Exchange Tariff, which is approved by the state commission. The Company's tariff contains provisions regarding its customer service and protection practices, including resolving disputes with the Company, applying for service, the classification of business and residential rates, deposits, billing and payment for service, refusal, disconnection and cancellation of service. The tariff is available for customer review at the Louisiana Public Service Commission upon request. Rates and terms of service are disclosed to customers upon application for service.

Service quality standards are established by the state commission and the Company consistently meets or exceeds the standards and provides reports to the state commission, in accordance with the state commission's rules.

The protection of customers' privacy and information is of utmost importance and the Company has a policy and established operating procedures that comply with the FCC's Customer Proprietary Network Information (CPNI) rules (47 C.F.R. §§64.2001-64.2011). Certification of the Company's compliance with CPNI rules and a description of the Company's operating procedures that ensure compliance are filed at the FCC annually.

**LINE 610 - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS**

Star Telephone Company (the Company) is able to function in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source. Standby power generators are supplied at the central office, remote switch sites, and repeater sites to ensure functionality without an external power source until power is restored. The network is capable of managing traffic spikes resulting from emergency situations.

The Company is able to reroute traffic around damaged facilities. Although the Company's ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances, there is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.



**LINE 1210 – TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS**

Star Telephone Company (the Company) provides Lifeline subscribers a discount of \$9.25 off a stand-alone residential local access line rate. The local exchange access line rate includes an unlimited number of local calling minutes. Additional charges for toll calls associated with the stand-alone residential access line are billed at the rates of the long distance carrier chosen by the subscriber.

Attached are pages from the Company's General Exchange Services Tariff describing Lifeline service terms and conditions and local exchange service rates.

STAR TELEPHONE COMPANY, INC.

First Revised page 14

ISSUED: July 17, 2012

BY: President - Alvin Kimble

EFFECTIVE: June 1, 2012

GENERAL EXCHANGE SERVICES TARIFF

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.11 LifeLine**

**A3.11.1 Description of Service**

- A. The LifeLine program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service charges for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996 *and the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012*. Specific terms and conditions are as prescribed by the Louisiana Public Service Commission and are set forth in this tariff. (C)
- B. LifeLine is supported by the federal universal service support mechanism.
- C. Federal baseline support of **\$9.25** is available for each LifeLine service and is passed through to the subscriber. The amount of credit will not exceed the charge for local service. (C)

**A3.11.2 Regulations**

- A. General
  - 1. One low income credit is available per household and is applicable to the primary residential connection only. *Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.* (C)
  - 2. A LifeLine customer may subscribe to any local service offering available to other residence customers.
  - 3. Toll blocking, if elected, will be provided at no charge to the LifeLine subscriber.
  - 4. The deposit requirement is not applicable to a LifeLine customer who subscribes to toll blocking. If a LifeLine customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
  - 5. The PICC will not be billed to LifeLine customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.
  - 6. *The Federal Universal Service Charge will not be billed to Lifeline customers.* (N)

STAR TELEPHONE COMPANY, INC.

First Revised Page 15

ISSUED: July 17, 2012

BY: President - Alvin Kimble

EFFECTIVE: June 1, 2012

GENERAL EXCHANGE SERVICES TARIFF

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.11 LifeLine (Cont'd)**

**A3.11.2 Regulations (Cont'd)**

**A. General (Cont'd)**

7. A LifeLine subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local charges with Section A2. Access to toll service may be denied for non-payment of regulated tolls. A LifeLine subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.

**B. Eligibility.**

1. To be eligible for a LifeLine credit, a customer must be a current recipient of any of the following low income assistance programs.
  - a. Federal Public Housing Assistance or Section 8 Housing
  - b. ***Supplemental Nutrition Assistance Program (SNAP)*** (C)
  - c. Low Income Energy Assistance Program (LIHEAP)
  - d. Medicaid
  - e. Supplemental Security Income
  - f. ***Temporary Assistance for Needy Families (TANF)*** (N)
  - g. ***National School Lunch Program's free lunch program*** (N)
2. ***Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed 135% of the Federal Poverty Guidelines are eligible for Lifeline.*** (N)  
(N)  
(N)
3. ***All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.*** (N)  
(N)

ISSUED: July 17, 2012  
 BY: President - Alvin Kimble

First Revised page 16  
 EFFECTIVE: June 1, 2012

GENERAL EXCHANGE SERVICES TARIFF

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.11 LifeLine (Cont'd)**

**A3.11.2 Regulations (Cont'd)**

C. Certification.

1. Proof of eligibility in any of the qualifying low income assistance programs *or for the income based criterion* should be provided to the Company at the time of application for service. The LifeLine credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the LifeLine credit. When eligibility documentation is provided subsequent to installation, the LifeLine credit will be provided on a going forward basis. *Recertification is required annually.* (C) (N)
2. It is the customer's responsibility to notify the Company when the customer is no longer participating in any of the qualifying programs or is no longer eligible based on the requirements established for the income based criterion. (C) (C) (C)
3. The Company reserves the right to periodically audit it's records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the LifeLine plan.
4. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the LifeLine credit will be discontinued.

ISSUED: July 17, 2012  
 BY: President - Alvin Kimble

EFFECTIVE: June 1, 2012

GENERAL EXCHANGE SERVICES TARIFF

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.11 LifeLine (Cont'd)**

**A3.11.3 Rates and Charges**

**A. General**

1. LifeLine is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
2. Service Charges in Section A4 are applicable for installing or changing LifeLine service.
3. The secondary Service Charge in A4. is not applicable when existing service is Converted intact to Lifeline Service. (C)  
(C)

**B. The total LifeLine credit passed through to the customer consists of:**

1. Federal Credit	<u>Monthly Credit</u>	
a. Federal Public Housing Assistance or Section 8 Housing	\$9.25	(C)
b. <i>Supplement Nutrition Assistance Program (SNAP)</i>	9.25	(C)
c. Low Income Home Energy Assistance Program (LIHEAP)	9.25	(C)
d. Medicaid	9.25	(C)
e. Supplemental Security Income	9.25	(C)
f. <i>Temporary Assistance for Needy Families (TFAN)</i>	9.25	(N)
g. <i>National School Lunch Program's free lunch program</i>	9.25	(N)
h. <i>Income at or below 135% of the Federal Poverty Guidelines</i>	9.25	(N)

STAR TELEPHONE COMPANY, INC.

Seventh Revised Page 9  
 Cancels Sixth Revised Page 9

ISSUED: October 1, 2001  
 BY: President - Alvin Kimble

EFFECTIVE: October 1, 2001

GENERAL EXCHANGE SERVICES TARIFF

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 RATES FOR EXCHANGE ACCESS LINES (All Exchanges) (Cont'd)

A3.3.2 Residential

	<u>Monthly Rate</u>	
<u>Cheneyville Exchange:</u>		
A. 1-Party, flat rate.....	\$17.05	(I)
B. * Temporary Rate 4-Party, flat rate.....	8.52	(I)
<u>Innis Exchange:</u>		
A. 1-Party, flat rate.....	\$17.05	(I)
B. * Temporary Rate 4-Party, flat rate.....	8.52	(I)
C. Old River Flood-Prone Area.....	25.00	
<u>Livonia Exchange:</u>		
A. 1-Party, flat rate.....	\$17.05	(I)
B. * Temporary Rate 4-Party, flat rate.....	8.52	(I)
<u>Maringouin Exchange:</u>		
A. 1-Party, flat rate.....	\$17.05	(I)
B. * Temporary Rate 4-Party, flat rate.....	8.52	(I)
<u>Rosedale Exchange:</u>		
A. 1-Party, flat rate.....	\$17.05	(I)
B. * Temporary Rate 4-Party, flat rate.....	8.52	(I)

\* Temporary rates apply, at the discretion of the Telephone Company, for interim periods of time to allow for construction and other necessary postponements as may be required for the provision of basic 1-party service, and to provide "Life-Line" service for those subscribers that meet the necessary qualifications.



STAR TELEPHONE COMPANY, INC.

First Revised Page 9.2  
Cancels Original Sheet No.9.2

ISSUED: April 1, 1999  
BY: President - Alvin Kimble

EFFECTIVE: April 1, 1999

GENERAL EXCHANGE SERVICES TARIFF

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 RATES FOR EXCHANGE ACCESS LINES (All Exchanges) (Cont'd)

A3.3.3 Local Optional Service (Cont'd)

- A. Local Optional Service as described in section A1 of this Tariff is available to one party Residence and Business subscribers. This service provides 7-digit dialed local calling outside the Basic Local Calling Area but within the expanded Local Calling Area as described in section A1 of this Tariff.

(D)  
(T)  
(T)  
(T)  
(TD)  
(D)  
(D)

All Local Optional Service calling is measured and billed on a usage based pricing basis. The offering of this service is subject to availability as determined by the Company.

(T)  
(T)  
(T)  
(D)

- B. Customers subscribing to this service will be billed the following rate in addition to their applicable monthly access line rate.

(T)  
(T)  
(D)

(I) Rates

	<u>Monthly Rate</u>	<u>USOC</u>	
(a) Residence, per line, trunk	\$.97		(T)
(b) Business, per line, trunk, ESSX	\$2.00		(D) (T) (D)

STAR TELEPHONE COMPANY, INC.

First Revised Page 9.3  
Cancels Original Sheet No.9.3

ISSUED: April 1, 1999

BY: President - Alvin Kimble

EFFECTIVE: April 1, 1999

GENERAL EXCHANGE SERVICES TARIFF

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 RATES FOR EXCHANGE ACCESS LINES (All Exchanges) (Cont'd)

A3.3.3 Local Optional Service (Cont'd)

- (D)
- (D)
- (D)
- C. The following usage rates apply to 7-digit direct dialed calls terminating outside of the Basic Local Calling Area but within the Expanded Local Calling Area. These rates are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association FCC Tariff No. 4. (T)
- (T)
- (T)
- (T)
- (D)
- (D)
- (D)

Mileage Bands	<u>Initial Minute</u>	<u>Add'l Minute</u>	
C (1 - 10 miles)	\$.04	\$.02	
D (11 - 16 miles)	\$.06	\$.04	
E (17 - 22 miles)	\$.10	\$.07	(T)
F (23 - 30 miles Basic LCA and Intra-Parish ELCA)	\$.14	\$.10	(T)
G (Greater than 30 miles Basic LCA and Intra-Parish ELCA)	\$.14	\$.14	(T)
H ( 23 - 30 miles Inter-Parish ELCA)	\$.14	\$.10	(T)
I ( 31 - 40 miles Inter-Parish ELCA)	\$.14	\$.14	(T)
J (Greater than 40 miles Inter-Parish ELCA)	\$.14	\$.14	(N)

Local usage charges for calls terminating in Bands C – G are capped at \$15.00 per month, per residence line and \$25.00 per month per business line, trunk, or ESSX Service NAR with the following exception. Local usage charges for hotel/motel guest room service and shared Tenant Service will not be capped. (T)

The per line cap for specified local usage charges is applied on an account basis. (T)

The cap for an account is equal to the number of lines, trunks or NARs on the account times the appropriate per line cap. (T)

(N)

(D)

(D)

STAR TELEPHONE COMPANY, INC.

First Revised Page 9.4  
Cancels Original Sheet No.9.4

ISSUED: April 1, 1999

BY: President - Alvin Kimble

EFFECTIVE: April 1, 1999

GENERAL EXCHANGE SERVICES TARIFF

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.3 RATES FOR EXCHANGE ACCESS LINES (All Exchanges) (Cont'd)**

**A3.3.3 Local Optional Service (Cont'd)**

- (D)
- (D)
- (D)
- D. Local Optional Service is not available to the following.
  - (T)
  - (D)
  - (D)
  - (D)
  - (D)
  - 1. Volume Usage Measured Rate subscribers (T)
  - 2. Shreveport Metropolitan Call Plan subscribers (T)
  - 3. Expanded Local Area Calling subscribers (T)
  - 4. Joint Users (T)
  - 5. FX lines (T)
  - 6. Toll terminals (T)
- E. The peak period rates apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When calls last more than one rate period, total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total charge for the call. (T)
  - (T)
  - (T)
  - (T)
  - (D)
  - (D)
  - (D)
  - (D)
- F. Customers selecting Local Optional Service must subscribe to this service for all outward or two-way access lines on their premises with the following exceptions. Hotels and hospitals may subscribe to Local Optional Service for administrative purposes without subscribing to Local Optional Service for guest or patient use.
  - (D)
  - (D)
  - (D)
- G. Itemized statements are not provided except under the provisions of Local Usage Detail as described in A3.9.
  - (T)
  - (D)

STAR TELEPHONE COMPANY, INC.

Second Revised Page 13  
Cancels First Sheet No.13

ISSUED: April 1, 1999  
BY: President - Alvin Kimble

EFFECTIVE: April 1, 1999

GENERAL EXCHANGE SERVICES TARIFF

A3. BASIC LOCAL EXCHANGE SERVICE

A3.9 LOCAL USAGE DETAIL (LUD) MEASURED SERVICE OPTION

A3.9.1 General

Local Usage Detail – Local Usage Detail (LUD) where available, is a Measured Service option for customers who desire a printed listing of local call details in lieu of the usual summary billing of all dialed sent paid local usage. Requests for LUD must be processed five days prior to the billing date of the month in which it is desired, and must be initiated at the beginning, and terminated at the end of billing periods. In these cases, LUD may be initiated between billing dates only when requested at the time Measured Service is established.

When an order is issued solely for the purpose of initiating LUD, a charge equivalent in amount to a Record Order charge in A4 applies. If LUD is initiated at the same time an order is being issued for any other purpose, the charge preceding does not apply.

A3.9.2 Rates and Charges

- A. The following charge applies for LUD
  - 1. Printed Listing
 

	Charge
a. Per month.....	\$1.00
b. Per message listed.....	\$.01

Charges for LUD are in addition to other applicable local usage charges in this tariff. LUD will be provided on a per account basis only.

A3.10 LOCAL DETAIL LISTING (LDL)

A3.10.1 General

Local Detail Listing (LDL) where available, is a printed listing of the sent paid local usage billed in a specific billing period after said billing period has passed. LDL is provided on a per request basis only. Requests for LDL must be made within three (3) months of the most current billing cycle.

A3.10.2 Rates and Charges

- A. The following charge applies for LDL
  - 1. Printed Listing
 

	Charge
a. Per month.....	\$15.00

Charges for LDL are in addition to other applicable local usage charges specified in this tariff.



USDA-RUS  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	BORROWER DESIGNATION  LA0509
INSTRUCTIONS- See RUS Bulletin 1744-2	PERIOD ENDING  December, 2012

**PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS**

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
<b>7. Net Operating Revenues (1 thru 5 less 6)</b>		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
<b>14. Total Operating Expenses (8 thru 13)</b>		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
<b>20. Total Operating Taxes (17+18+19)</b>		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
<b>26. Total Fixed Charges (22+23+24-25)</b>		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
<b>31. Total Net Income or Margins (21+27+28+29+30-26)</b>		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
<b>39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]</b>		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
<b>43. Patronage Capital End-of-Year (40+41-42)</b>		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11) / 7]		
46. Operating Accrual Ratio [(14+20+26) / 7]		
47. TIER [(31+26) / 26]		
48. DSCR [(31+26+10+11) / 44]		

USDA-RUS						BORROWER DESIGNATION	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS						LA0508	
INSTRUCTIONS - See RUS Bulletin 1744-2						PERIOD ENDED	
						December, 2012	
Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION							
EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
Cheneyville	35.20	17.05					
Innis	35.20	17.05					
Marngouin	35.20	17.05					
Livonia	35.20	17.05					
Rosedale	35.20	17.05					
Mobile/Wireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total							
No. Exchanges	5						



USDA-RUS <b>OPERATING REPORT FOR                  TELECOMMUNICATIONS BORROWERS</b>	BORROWER DESIGNATION LA0509 <hr/> PERIOD ENDING December, 2012
INSTRUCTIONS- See RUS Bulletin 1744-2	

PART D. SYSTEM DATA				
1. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile	5. Subscribers per Route Mile
10	5	700	3.97	4.44

PART E. TOLL DATA	
1. Study Area ID Code(s) a. 270441 b. _____ c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____	2. Types of Toll Settlements (Check one) Interstate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis Intrastate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis

PART F. FUNDS INVESTED IN PLANT DURING YEAR	
1. RUS, RTB, & PFB Loan Funds Expended 2. Other Long-Term Loan Funds Expended 3. Funds Expended Under RUS Interim Approval 4. Other Short-Term Loan Funds Expended 5. General Funds Expended (Other than Interim) 6. Salvaged Materials 7. Contribution in Aid to Construction 8. Gross Additions to Telecom. Plant (1 thru 7)	

PART G. INVESTMENTS IN AFFILIATED COMPANIES					
INVESTMENTS	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year	Income/Loss This Year	Cumulative Investment To Date	Cumulative Income/Loss To Date	Current Balance
(a)	(b)	(c)	(d)	(e)	(f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

USDA-RUS <b>OPERATING REPORT FOR                  TELECOMMUNICATIONS BORROWERS</b>	BORROWER DESIGNATION LA0509
	PERIOD ENDING December, 2012

**PART H. CURRENT DEPRECIATION RATES**

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)  YES  NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	
5. Land and support assets - Buildings	
6. Land and support assets - Furniture and Office equipment	
7. Land and support assets - General purpose computers	
8. Central Office Switching - Digital	
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	
18. Cable and wire facilities - Poles	
19. Cable and wire facilities - Aerial cable - Metal	
20. Cable and wire facilities - Aerial cable - Fiber	
21. Cable and wire facilities - Underground cable - Metal	
22. Cable and wire facilities - Underground cable - Fiber	
23. Cable and wire facilities - Buried cable - Metal	
24. Cable and wire facilities - Buried cable - Fiber	
25. Cable and wire facilities - Conduit systems	
26. Cable and wire facilities - Other	

USDA-RUS		BORROWER DESIGNATION LA0509
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		PERIOD ENDED December, 2012
INSTRUCTIONS - See help in the online application.		
<b>PART I - STATEMENT OF CASH FLOWS</b>		
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
2.	Net Income	
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>		
3.	Add: Depreciation	
4.	Add: Amortization	
5.	Other (Explain)	
<i>Changes in Operating Assets and Liabilities</i>		
6.	Decrease/(increase) in Accounts Receivable	
7.	Decrease/(Increase) in Materials and Inventory	
8.	Decrease/(Increase) in Prepayments and Deferred Charges	
9.	Decrease/(Increase) in Other Current Assets	
10.	Increase/(Decrease) in Accounts Payable	
11.	Increase/(Decrease) in Advance Billings & Payments	
12.	Increase/(Decrease) in Other Current Liabilities	
13.	Net Cash Provided/(Used) by Operations	
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>		
14.	Decrease/(Increase) in Notes Receivable	
15.	Increase/(Decrease) in Notes Payable	
16.	Increase/(Decrease) in Customer Deposits	
17.	Net Increase/(Decrease) in Long Term Debt (including Current Maturities)	
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20.	Less: Payment of Dividends	
21.	Less: Patronage Capital Credits Retired	
22.	Other (Explain)	
23.	Net Cash Provided/(Used) by Financing Activities	
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
24.	Net Capital Expenditures (Property, Plant & Equipment)	
25.	Other Long-Term Investments	
26.	Other Noncurrent Assets & Jurisdictional Differences	
27.	Other (Explain) Adj for retirements	
28.	Net Cash Provided/(Used) by Investing Activities	
29.	Net Increase/(Decrease) in Cash	
30.	Ending Cash	

USDA-RUS  OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION  LA0509
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION LA0509
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	