



GVNW CONSULTING, INC.

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October 18, 2013

REDACTED – FOR PUBLIC INSPECTION

VIA FedEx and ECFS

Marlene H. Dortch, Secretary
Federal Communication Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208. Before the Federal Communications Commission.
Form 481 – Carrier Annual Reporting Data Collection, 2013

Dear Ms. Dortch:

On behalf of Dell Telephone Cooperative, Inc. (“Dell”), GVNW Consulting, Inc. hereby submits the attached redacted and confidential versions of its “FCC Form 481 – Carrier Annual Reporting Data Collection” information pursuant to sections 54.313 and 54.422 of the Commission’s rules, as filed with the Universal Service Administrative Company. A copy is also being submitted to the New Mexico Public Regulatory Commission.

Dell requests confidential treatment under the Protective Order adopted in this proceeding for the section 54.313(f)(2) financial information included in this report on the grounds that it is competitively sensitive information that is secure from public access and this information should not be released publicly for inspection as it could be used to disadvantage or harm Dell.

In accordance with the Protective Order, two redacted copies marked “REDACTED – FOR PUBLIC INSPECTION” and one non redacted confidential version marked “CONFIDENTIAL – NOT FOR PUBLIC INSPECTION” are being filed with the Commission. A redacted copy has also been filed via the Electronic Comment Filing System.

If you have any questions, please contact me at sgatto@gvnw.com or 830-895-7226.

Sincerely,

Stephen Gatto
Consultant
GVNW Consulting, Inc.

Enclosures

Cc: Mr. Charles Tyler, FCC Telecommunications Access Policy Division (two copies, confidential)

FCC Form 481 - Carrier Annual Reporting Data Collection Form FCC Form 481
OMB Control No. 3060-0388/OMB Control No. 3060-0319
July 2013

<010> Study Area Code	492066
<015> Study Area Name	DBLL TEL CO-OP - NH
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Denny Bergstrom
<035> Contact Telephone Number: Number of the person identified in data line <030>	915-964-2352
<039> Contact Email Address: Email of the person identified in data line <030>	dbergstrom@delltelco.com

ANNUAL REPORTING FOR ALL CARRIERS 54/313
Completion
Required 54/322
Completion
Required

		(check box when complete)	
<100>	Service Quality Improvement Reporting <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	
<200>	Outage Reporting (voice) <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report		
<300>	Unfulfilled Service Requests (voice)	<input checked="" type="checkbox"/>	
<310>	Detail on Attempts (voice) <i>(attach descriptive document)</i>		
<320>	Unfulfilled Service Requests (broadband)		
<330>	Detail on Attempts (broadband) <i>(attach descriptive document)</i>		
<400>	Number of Complaints per 1,000 customers (voice)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410>	Fixed <input type="text" value="2.0"/>		
<420>	Mobile <input type="text"/>		
<430>	Number of Complaints per 1,000 customers (broadband)		
<440>	Fixed <input type="text"/>		
<450>	Mobile <input type="text"/>		
<500>	Service Quality Standards & Consumer Protection Rules Compliance <i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510>	<input type="text" value="492066nm510"/> <i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600>	Functionality in Emergency Situations <i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610>	<input type="text" value="492066nm610"/> <i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700>	Company Price Offerings (voice) <i>(complete attached worksheet)</i>		
<710>	Company Price Offerings (broadband) <i>(complete attached worksheet)</i>		
<800>	Operating Companies and Affiliates <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/> <i>(if yes, complete attached worksheet)</i>	<input checked="" type="checkbox"/>	
<1000>	Voice Services Rate Comparability <i>(check to indicate certification)</i>		
<1010>	<input type="text"/> <i>(attach descriptive document)</i>		
<1100>	Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/> <i>(if not, check to indicate certification)</i>	<input checked="" type="checkbox"/>	
<1110>	<i>(complete attached worksheet)</i>		
<1200>	Terms and Condition for Lifeline Customers <i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<i>(check to indicate certification)</i>	<input type="checkbox"/>	
<2005>	<i>(complete attached worksheet)</i>		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	
<3005>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	492066
<015>	Study Area Name	DELL TEL CO-OP - NM
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Denny Bergstrom
<035>	Contact Telephone Number - Number of person identified in data line <030>	915-964-2352
<039>	Contact Email Address - Email Address of person identified in data line <030>	dbergstrom@del1telco.com
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	492066
<015>	Study Area Name	DELL TEL CO-OP - NM
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Denny Bergstrom
<035>	Contact Telephone Number - Number of person identified in data line <030>	915-964-2352
<039>	Contact Email Address - Email Address of person identified in data line <030>	dbergstrom@delltelco.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921>** Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922>** Feasibility and sustainability planning;
- <923>** Marketing services in a culturally sensitive manner;
- <924>** Compliance with Rights of way processes
- <925>** Compliance with Land Use permitting requirements
- <926>** Compliance with Facilities Siting rules
- <927>** Compliance with Environmental Review processes
- <928>** Compliance with Cultural Preservation review processes
- <929>** Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)

**(1100) No-Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	492066
<015> Study Area Name	DELL TEL CO-OP - NM
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Denny Bergstrom
<035> Contact Telephone Number - Number of person identified in data line <030>	915-964-2352
<039> Contact Email Address - Email Address of person identified in data line <030>	dbergstrom@delltelco.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	492066
<015>	Study Area Name	DELL TEL CO-OP - NM
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Denny Bergstrom
<035>	Contact Telephone Number - Number of person identified in data line <030>	915-964-2352
<039>	Contact Email Address - Email Address of person identified in data line <030>	dbergstrom@delltelco.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 492066nm1210

Name of attached document (.pdf)

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

<1222> Details on the number of minutes provided as part of the plan,

<1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	492066
<015>	Study Area Name	DELL TEL CO-OP - NM
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Denny Bergstrom
<035>	Contact Telephone Number - Number of person identified in data line <030>	915-964-2352
<039>	Contact Email Address - Email Address of person identified in data line <030>	dbergstrom@delltelco.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	<input type="checkbox"/>
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	<input type="checkbox"/>
Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
Connect America Phase II Reporting {47 CFR § 54.313(e)}		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information _____

(3000) Rate Of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	492066
<015>	Study Area Name	DELL TEL CO-OP - NM
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Denny Bergstrom
<035>	Contact Telephone Number - Number of person identified in data line <030>	915-964-2352
<039>	Contact Email Address - Email Address of person identified in data line <030>	dbergstrom@cell1telco.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan	
(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information <input type="checkbox"/>
(3011) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) (3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation (3018) If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers (3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows (3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers (3023) Underlying information subjected to a review by an Independent certified public accountant (3024) Underlying information subjected to an officer certification. (3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows (3026) Attach the worksheet listing required information	Name of Attached Document Listing Required Information <input checked="" type="checkbox"/> (Yes/No) <input checked="" type="checkbox"/> (Yes/No) <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> Name of Attached Document Listing Required Information 492066nm3017 <input type="checkbox"/> (Yes/No) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 491 OMB Control No: 3060-0986/OMB Control No: 3060-0849 July 2013
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<010>	Study Area Code	492066
<015>	Study Area Name	DELL TEL CO-OP - NM
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Denny Bergstrom
<035>	Contact Telephone Number - Number of person identified in data line <030>	915-964-2352
<039>	Contact Email Address - Email Address of person identified in data line <030>	dbergstrom@delltelco.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	ICG Form 481 OMB Control No. 3060-0996/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	492066
<015> Study Area Name	DELL TEL CO-OP - NH
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Denny Bergstrom
<035> Contact Telephone Number - Number of person identified in data line <030>	915-964-2352
<039> Contact Email Address - Email Address of person identified in data line <030>	dbergstrom@delltelco.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Stephen Gatto</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Stephen Gatto
Name of Reporting Carrier:	DELL TEL CO-OP - NH
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/07/2013
Printed name of Authorized Officer:	Denny Bergstrom
Title or position of Authorized Officer:	GM EVP
Telephone number of Authorized Officer:	915-964-2352
Study Area Code of Reporting Carrier:	492066 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	DELL TEL CO-OP - NH
Name of Authorized Agent or Employee of Agent:	Steve Gatto
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 10/07/2013
Printed name of Authorized Agent or Employee of Agent:	Steve Gatto
Title or position of Authorized Agent or Employee of Agent:	Consultant
Telephone number of Authorized Agent or Employee of Agent:	830-895-7226
Study Area Code of Reporting Carrier:	492066 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

DELL TELEPHONE COOPERATIVE, INC., NM – SAC 492066

FCC Form - Program Year 2014

Line 510

COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES - §54.313(a)(5)

Dell Telephone Cooperative, Inc. (“Dell” or “the Cooperative”) complies with all applicable service quality standards and consumer protection rules as required by the New Mexico Public Regulatory Commission (“PRC”) and the Federal Communications Commission (“FCC”).

The rates, terms and conditions under which the Cooperative operates are identified in its Local Service Tariff, which is approved by the PRC. The Cooperative’s tariff contains provisions regarding its customer service and protection practices, including resolving customer disputes, applying for, refusing, disconnection and cancellation of service. Rates and terms of service are disclosed to customers upon application for service as part of a packet of information for new customers.

Service quality standards are established by the PRC and Dell consistently meets or exceeds those requirements. The Cooperative provides an annual report to the New Mexico PRC pursuant to the commission’s rules.

The protection of its customers’ privacy and information is a constant part of Dell’s quality of service. The Cooperative has a policy and operating procedures that comply with the FCC’s Customer Proprietary Network Information (“CPNI”) rules (47 C.F.R 64.2001 – 64.2011). Certification of Dell’s compliance with the FCC’s CPNI rules is filed with the FCC annually.

DELL TELEPHONE COOPERATIVE, INC. – SAC 492066

FCC Form 481 - Program Year 2014

Line 610

ABILITY TO FUNCTION IN EMERGENCY SITUATIONS - §54.313(a)(6)

Dell Telephone Cooperative, Inc. (“Dell” or “the Cooperative”) is capable of functioning in emergency situations. Dell has a reasonable amount of back-up power to ensure functionality without a commercial external power source. The Cooperative has permanently installed standby power generators at its exchange switching offices and remote switching locations have a minimum of eight (8) hours of backup battery capacity. These remote sites are also equipped to accept portable emergency power if necessary. The Cooperative’s network is capable of managing traffic spikes resulting from emergency conditions.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.5 Low Income Telephone Assistance Program

4.5.1 Definition

The New Mexico Low-Income Telephone Assistance Program provides for a credit against the recurring monthly rate for the provision of local residential service for certain low-income customers.

4.5.2 Application

4.5.2.1 The New Mexico Low-Income Telephone Assistance Program credit is only available to low-income customers who meet eligibility requirements established by the Medicaid program and to those customers that qualify for the Low Income Home Energy Assistance Program under the eligibility criteria for grantees recognized by the United States Department of Health and Human Services.

4.5.2.2 At the option of the Cooperative, the Cooperative will verify eligibility requirements directly with the state agency charged with the duty of administering the Medicaid program or the Low Income Home Energy Assistance Program, or require the customer to obtain a certificate verifying such eligibility.

4.5.2.3 The Cooperative may not disconnect the service of a Low-Income Telephone Assistance Program customer for the non-payment of toll charges unless the Cooperative has received a waiver from the Commission allowing disconnection of service for this reason.

4.5.2.4 Upon subscribing to the Low-Income Telephone Assistance Program, a customer will be offered a subscription, at no charge, to toll blocking service, which denies the customer access to the long distance telecommunications network. However, the customer does not have to subscribe to toll blocking service.

4.5.2.5 The Cooperative may not collect a service deposit in order to initiate Low-Income Telephone Assistance Program service, if the qualifying low-income consumer voluntarily elects toll blocking from the Cooperative.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.5 Low Income Telephone Assistance Program (Cont'd)

4.5.2 Application (Cont'd)

4.5.2.6 The monthly discount to eligible subscribers is set forth in 4.5.5, following. The discount will be applied to the following local exchange service offerings:

Residential Access Line Service.

4.5.3 DELETED

(D)

(D)

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.5 Low Income Telephone Assistance Program (Cont'd)

4.5.4 Regulations

4.5.4.1 The New Mexico Low-Income Telephone Assistance Program credit will begin with the date the Cooperative identifies applicants who qualify for Medicaid benefits or the Low Income Home Energy Assistance Program, or when new service is established for a qualifying customer subject to 4.5.2.6 above. The credit will be prorated on the basis of a 30-day month from the effective date of the customer's application.

4.5.4.2 DELETED

(D)
 |
 (D)

4.5.4.3 The credit is applicable only to the customer's principal residence line.

4.5.5 Monthly Rates

<u>All Exchanges</u>	<u>Monthly Rate Reduction</u>	
Federal Lifeline (LITAP) Credit	\$ 9.25	(R)(T)
State LITAP Credit	\$ 3.50	(T)

(D)
 |
 (D)

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0371-0091. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

USDA/RUS		This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		BORROWER NAME Bell Telephone Cooperative, Inc. (Prepared with Audited Data)	
INSTRUCTIONS Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.		PERIOD ENDING December, 2012	BORROWER DESIGNATION TK0569
CERTIFICATION			
We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.			
ALL INSURANCE REQUIREMENTS BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.			
DURING THE PERIOD COVERED BY THIS REPORT SUBSIDIARY TO PART 1788 OF 7 CFR CHAPTER XVII (Check one of the following)			
<input type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.		<input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report.	
DATE _____			

PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Accounts			27. Advance Billing and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. LT Debt		
c. Notes Receivable			30. Current Mat. LT Debt-Rur. Dev.		
4. Non-Affiliates			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			LONG-TERM DEBT		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments			37. Funded Debt-RTR Notes		
9. Other Current Assets			38. Funded Debt-PPD Notes		
10. Total Current Assets (1 thru 9)			39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Proportion (Discount) on LT Debt		
a. Rural Development			42. Noncurrent Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)		
13. Nonregulated Investments			OTHER LIAB. & DEF. CREDITS		
14. Other Noncurrent Assets			47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
18. Telecom, Plant-in-Service			51. Cap. Stock Outstanding & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in Capital		
20. Plant Under Construction			53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Contributions		
22. Less Accumulated Depreciation			55. Other Capital		
23. Net Plant (18 thru 21 less 22)			56. Retained Earnings or Reserves		
24. TOTAL ASSETS (10+17+23)			57. Total Equity (51 thru 57)		
			58. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

REDACTED-FOR PUBLIC INSPECTION

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		BORROWER DESIGNATION TX0889	
INSTRUCTIONS- See RUS Bulletin 17-1-2		PERIOD ENDING December, 2012	
PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS			
ITEM	PRIOR YEAR	THIS YEAR	
1. Local Network Services Revenues			
2. Network Access Services Revenues			
3. Long Distance Network Services Revenues			
4. Carrier Billing and Collection Revenues			
5. Miscellaneous Revenues			
6. Uncollectible Revenues			
7. Net Operating Revenues (1 thru 6 less 6)			
8. Plant Specific Operations Expense			
9. Plant Non-specific Operations Expense (Excluding Depreciation & Amortization)			
10. Depreciation Expense			
11. Amortization Expense			
12. Customer Operations Expense			
13. Corporate Operations Expense			
14. Total Operating Expenses (8 thru 13)			
15. Operating Income or Margins (7 less 14)			
16. Other Operating Income and Expenses			
17. State and Local Taxes			
18. Federal Income Taxes			
19. Other Taxes			
20. Total Operating Taxes (17+18+19)			
21. Net Operating Income or Margins (15+16-20)			
22. Interest on Funded Debt			
23. Interest Expense - Capital Leases			
24. Other Interest Expense			
25. Allowance for Funds Used During Construction			
26. Total Fixed Charges (22+23+24-25)			
27. Nonoperating Net Income			
28. Extraordinary Items			
29. Jurisdictional Differences			
30. Nonregulated Net Income			
31. Total Net Income or Margins (21+27+28+30-20)			
32. Total Taxes Based on Income			
33. Retained Earnings or Margins Beginning-of-Year			
34. Miscellaneous Credits Year-to-Date			
35. Dividends Declared (Common)			
36. Dividends Declared (Preferred)			
37. Other Debits Year-to-Date			
38. Transfers to Patronage Capital			
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]			
40. Patronage Capital Beginning-of-Year			
41. Transfers to Patronage Capital			
42. Patronage Capital Credits Retired			
43. Patronage Capital End-of-Year (40+41-42)			
44. Annual Debt Service Payments			
45. Cash Ratio [(14+20-10-11) / 7]			
46. Operating Accrual Ratio [(14+20+26) / 7]			
47. TIER [(31+20) / 20]			
48. DSCR [(31+20+10+11) / 44]			

See Accountant's Compilation Report

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USDA/RUS.						BORROWER DESIGNATION	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS						TX0560	
INSTRUCTIONS - See RUS Bulletin 1744-2						PERIOD ENDED	
						December, 2012	
Part C: SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION							
EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	D-1 (a)	R-1 (b)	BUSINESS (c)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
020	20.00	21.40					
020	25.00	18.00					
003	20.00	21.40					
004	25.00	18.00					
001	20.00	21.40					
006	20.00	18.00					
007	20.00	21.40					
000	25.00	18.00					
Mobile/Wireless							
Route Mileage Outside Exchange Area							
Total							
No. Exchanges	0						

REDACTED-FOR PUBLIC INSPECTION

USDA-RUS						BORROWER DESIGNATION		
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS						TX0500		
INSTRUCTIONS - See RUS Bulletin 1744-2						PERIOD ENDED: December, 2012		
Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION								
4. BROADBAND SERVICE								
Detail on Least Expensive Broadband Service								
EXCHANGE	No. Access Lines with HIG available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Stand Alone/Pack (g)	Type Of Technology (h)
020				004	250	40.00	Stand Alone	DSL
020				004	250	40.00	Stand Alone	DSL
003				004	250	40.00	Stand Alone	DSL
004				004	250	40.00	Stand Alone	DSL
001				004	250	40.00	Stand Alone	DSL
000				004	250	40.00	Stand Alone	DSL
007				004	250	40.00	Stand Alone	DSL
000				004	250	40.00	Stand Alone	DSL
Total				004	250	40.00	Stand Alone	DSL

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		BORROWER DESIGNATION TX0569			
INSTRUCTIONS- See RUS Bulletin 1744-2		PERIOD ENDING December, 2012			
PART D. SYSTEM DATA					
1. No. Plant Employees	13	2. No. Other Employees	0		
3. Square Miles Served	10,500	4. Access Lines per Square Mile	.11		
5. Subscribers per Round Mile	.40				
PART E. TOLL DATA					
1. Study Area ID Code(s) a. 442066 b. 483066 c. d. e. f. g. h. i. j.		2. Types of Toll Settlements (Check one) Interstate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis Intrastate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis			
PART F. FUNDS INVESTED IN PLANT DURING YEAR.					
1. RUS, RTD, & FFB Loan Funds Expended					
2. Other Long-Term Loan Funds Expended					
3. Funds Expended Under RUS Interim Approval					
4. Other Short-Term Loan Funds Expended					
5. General Funds Expended (Other than Interim)					
6. Salvaged Materials					
7. Contribution in Aid to Construction					
8. Gross Additions to Telecom. Plant (Line 7)					
PART G. INVESTMENTS IN AFFILIATED COMPANIES					
INVESTMENTS (a)	QUARTERLY YEAR DATA		CUMULATIVE DATA		
	Investment This Year (b)	Income/Loss This Year (c)	Cumulative Investment To Date (d)	Cumulative Income/Loss To Date (e)	Current Balance (f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		BORROWER DESIGNATION TX0669
		PERIOD ENDING December, 2012
PART H. CURRENT DEPRECIATION RATES		
Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
EQUIPMENT CATEGORY	DEPRECIATION RATE	
1. Land and support assets - Motor Vehicles		
2. Land and support assets - Aircraft		
3. Land and support assets - Special purpose vehicles		
4. Land and support assets - Garage and other work equipment		
5. Land and support assets - Buildings		
6. Land and support assets - Furniture and Office equipment		
7. Land and support assets - General purpose computers		
8. Central Office Switching - Digital		
9. Central Office Switching - Analog & Electro-mechanical		
10. Central Office Switching - Operator Systems		
11. Central Office Transmission - Radio Systems		
12. Central Office Transmission - Circuit equipment		
13. Information origination/termination - Station apparatus		
14. Information origination/termination - Customer premises wiring		
15. Information origination/termination - Large private branch exchanges		
16. Information origination/termination - Public telephone terminal equipment		
17. Information origination/termination - Other terminal equipment		
18. Cable and wire facilities - Poles		
19. Cable and wire facilities - Aerial cable - Metal		
20. Cable and wire facilities - Aerial cable - Fiber		
21. Cable and wire facilities - Underground cable - Metal		
22. Cable and wire facilities - Underground cable - Fiber		
23. Cable and wire facilities - Buried cable - Metal		
24. Cable and wire facilities - Buried cable - Fiber		
25. Cable and wire facilities - Conduit systems		
26. Cable and wire facilities - Other		

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		BORROWER DESIGNATION TX0569
INSTRUCTIONS -- See help in the online application.		PERIOD ENDED December, 2012
PART I - STATEMENT OF CASH FLOWS		
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
CASH FLOWS FROM OPERATING ACTIVITIES		
2.	Net Income	
	<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>	
3.	Add: Depreciation	
4.	Add: Amortization	
5.	Other (Explain) Interest Receivable, Accrued Taxes	
<i>Changes in Operating Assets and Liabilities</i>		
6.	Decrease/(Increase) in Accounts Receivable	
7.	Decrease/(Increase) in Materials and Inventory	
8.	Decrease/(Increase) in Prepayments and Deferred Charges	
9.	Decrease/(Increase) in Other Current Assets	
10.	Increase/(Decrease) in Accounts Payable	
11.	Increase/(Decrease) in Advance Billings & Payments	
12.	Increase/(Decrease) in Other Current Liabilities	
13.	Net Cash Provided/(Used) by Operations	
CASH FLOWS FROM FINANCING ACTIVITIES		
14.	Decrease/(Increase) in Notes Receivable	
15.	Increase/(Decrease) in Notes Payable	
16.	Increase/(Decrease) in Customer Deposits	
17.	Net Increase/(Decrease) in Long Term Debt (including Current Maturities)	
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20.	Less: Payment of Dividends	
21.	Less: Patronage Capital Credits Retired	
22.	Other (Explain) Miscellaneous Equity Credits	
23.	Net Cash Provided/(Used) by Financing Activities	
CASH FLOWS FROM INVESTING ACTIVITIES		
24.	Net Capital Expenditures (Property, Plant & Equipment)	
25.	Other Long-Term Investments	
26.	Other Noncurrent Assets & Jurisdictional Differences	
27.	Other (Explain) Plant Replacements, TRUC, Bank adjustments	
28.	Net Cash Provided/(Used) by Investing Activities	
29.	Net Increase/(Decrease) in Cash	
30.	Ending Cash	

Revision Date 2010

<p>USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</p>	<p>BORROWER DESIGNATION TX0569</p>
<p>INSTRUCTIONS - See RUS Bulletin 1744-2</p>	<p>PERIOD ENDED December, 2012</p>
<p>NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</p>	
<p>Independent Accountants' Compilation Report</p>	
<p>To the Board of Directors</p>	
<p>Dell Telephone Cooperative, Inc.</p>	
<p>Dell City, TX</p>	
<p>We have compiled the balance sheets of Dell Telephone Cooperative, Inc (a Texas Cooperative) as of December 31, 2012 and 2011, and the statements of income and retained earnings or margins and cash flows for the year ended December 31, 2012, included in the accompanying prescribed form. We have also compiled the supplementary information in Parts "E", "F", "G" and "H" of the accompanying prescribed form. We have not audited or reviewed the financial statements and the supplementary information in Parts "E", "F", "G" and "H" and, accordingly, do not express an opinion or provide any assurance about whether the financial statements and the supplementary information in Parts "E", "F", "G", and "H" is in accordance with the form prescribed by the Rural Development Utilities Program.</p>	
<p>Management is responsible for the preparation and fair presentation of the financial statements and the supplementary information in Parts "E", "F", "G" and "H" in accordance with requirements prescribed by Rural Development Utilities Program and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statement and the supplementary information in Parts "E", "F", "G" and "H".</p>	

See Accountant's Compilation Report

REDACTED-FOR PUBLIC INSPECTION

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION TX0569
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	
Our responsibility is to conduct the compilation in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. The objective of a compilation is to assist the management in presenting financial information in the form of financial statements without undertaking to obtain or provide any assurance that there are no material modifications that should be made to the financial statement and the supplementary information in Parts "E", "F", "G" and "H".	
These financial statements and the supplementary information in Parts "E", "F", "G" and "H" are presented in accordance with the requirements of the Rural Development Utilities Program, which differ from accounting principles generally accepted in the United States of America. This report is intended solely for the information and use of the Rural Development Utilities Program and is not intended to be and should not be used by anyone other than this specified party.	
The supplementary information contained in Parts "C" and "D" of the accompanying prescribed form has not been audited, reviewed, or compiled by us, and, accordingly, we assume no responsibility for that information.	
KIESLING ASSOCIATES LLP	
Colorado Springs, Colorado	
April 16, 2013	

See Accountant's Compilation Report

REDACTED-FOR PUBLIC INSPECTION

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION TX0569
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

See Accountant's Compilation Report



INDEPENDENT ACCOUNTANT'S COMPILATION REPORT

To The Board of Directors
Dell Telephone Cooperative, Inc.
Dell City, TX 79837

We have compiled the balance sheets of Dell Telephone Cooperative, Inc (a Texas Cooperative) as of December 31, 2012 and 2011, and the statements of income and retained earnings or margins and cash flows for the year ended December 31, 2012, included in the accompanying prescribed form. We have also compiled the supplementary information in Parts "E", "F", "G" and "H" of the accompanying prescribed form. We have not audited or reviewed the financial statements and the supplementary information in Parts "E", "F", "G" and "H" and, accordingly, do not express an opinion or provide any assurance about whether the financial statements and the supplementary information in Parts "E", "F", "G", and "H" is in accordance with the form prescribed by the Rural Development Utilities Program.

Management is responsible for the preparation and fair presentation of the financial statements and the supplementary information in Parts "E", "F", "G" and "H" in accordance with requirements prescribed by Rural Development Utilities Program and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statement and the supplementary information in Parts "E", "F", "G" and "H".

Our responsibility is to conduct the compilation in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. The objective of a compilation is to assist the management in presenting financial information in the form of financial statements without undertaking to obtain or provide any assurance that there are no material modifications that should be made to the financial statement and the supplementary information in Parts "E", "F", "G" and "H".

These financial statements and the supplementary information in Parts E, F, G and H are presented in accordance with the requirements of the Rural Development Utilities Program, which differ from accounting principles generally accepted in the United States of America. This report is intended solely for the information and use of the Rural Development Utilities Program, Federal Communications Commission, Universal Service Administrative Company and the Texas Public Utilities Commission and is not intended to be and should not be used by anyone other than this specified party.

The supplementary information contained in Parts "C" and "D" of the accompanying prescribed form has not been audited, reviewed, or compiled by us, and, accordingly, we assume no responsibility for that information.

Kiesling Accountants LLP

Colorado Springs, CO
April 16, 2013