



Your business
is our business.

REDACTED – FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

October 10, 2013

By Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 10-90, WC Docket No. 11-42
2013 ETC Annual Report of Carr Telephone Company
Study Area Code 310683**

Dear Ms. Dortch:

On behalf of Carr Telephone Company “Carr”, JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission’s rules.¹ Carr seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC’s Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	310683
<015> Study Area Name	CARR TEL CO
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Terri Bogner
<035> Contact Telephone Number: Number of the person identified in data line <030>	2318982244
<039> Contact Email Address: Email of the person identified in data line <030>	teri@carrinter.net

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
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			(check box when complete)	
<100> Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>		<input type="checkbox"/>	
<200> Outage Reporting (voice)	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210>		<input checked="" type="checkbox"/> <-- check box if no outages to report		
<300> Unfulfilled Service Requests (voice)		<input type="text" value="0"/>	<input checked="" type="checkbox"/>	
<310> Detail on Attempts (voice)	<i>(attach descriptive document)</i>		<input type="checkbox"/>	
<320> Unfulfilled Service Requests (broadband)			<input type="checkbox"/>	
<330> Detail on Attempts (broadband)	<i>(attach descriptive document)</i>		<input type="checkbox"/>	
<400> Number of Complaints per 1,000 customers (voice)			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed		<input type="text" value="0.0"/>		
<420> Mobile				
<430> Number of Complaints per 1,000 customers (broadband)			<input type="checkbox"/>	
<440> Fixed				
<450> Mobile				
<500> Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510>	<i>(attached descriptive document)</i>	<input type="text" value="310683mi510"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	<i>(check to indicate certification)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610>	<i>(attached descriptive document)</i>	<input type="text" value="310683mi610"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	<i>(complete attached worksheet)</i>		<input type="checkbox"/>	
<710> Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>		<input type="checkbox"/>	
<800> Operating Companies and Affiliates	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	<i>(if yes, complete attached worksheet)</i>	<input type="radio"/> <input checked="" type="radio"/>	<input checked="" type="checkbox"/>	
<1000> Voice Services Rate Comparability	<i>(check to indicate certification)</i>		<input type="checkbox"/>	
<1010>	<i>(attach descriptive document)</i>		<input type="checkbox"/>	
<1100> Terrestrial Backhaul (Y/N)?	<i>(if not, check to indicate certification)</i>	<input checked="" type="radio"/> <input type="radio"/>	<input type="checkbox"/>	
<1110>	<i>(complete attached worksheet)</i>		<input type="checkbox"/>	
<1200> Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>			<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<i>(check to indicate certification)</i>		<input type="checkbox"/>	
<2005>	<i>(complete attached worksheet)</i>		<input type="checkbox"/>	

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<i>(check to indicate certification)</i>		<input checked="" type="checkbox"/>	
<3005>	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>	

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	310683
<015> Study Area Name	CARR TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035> Contact Telephone Number - Number of person identified in data line <030>	2318982244
<039> Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

<110> Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921>** Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922>** Feasibility and sustainability planning;
- <923>** Marketing services in a culturally sensitive manner;
- <924>** Compliance with Rights of way processes
- <925>** Compliance with Land Use permitting requirements
- <926>** Compliance with Facilities Siting rules
- <927>** Compliance with Environmental Review processes
- <928>** Compliance with Cultural Preservation review processes
- <929>** Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 310683mil210

Name of attached document (.pdf)

<1220> Link to Public Website HTTP _____

“Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

<1222> Details on the number of minutes provided as part of the plan,

<1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions Name of Attached Document Listing Required Information _____

(3000) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	310683
<015> Study Area Name	CARR TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035> Contact Telephone Number - Number of person identified in data line <030>	2318982244
<039> Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

<p>(3010) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input type="checkbox"/></p>
<p>(3011) contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.</p>		
<p>(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}</p>		<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:</p>		<p><input type="checkbox"/></p>
<p>(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)</p>		<p><input type="checkbox"/></p>
<p>(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3018) If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :</p>		<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications</p>		<p><input checked="" type="checkbox"/></p>
<p>(3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input checked="" type="checkbox"/></p>
<p>(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:</p>		<p><input type="checkbox"/></p>
<p>(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,</p>		<p><input type="checkbox"/></p>
<p>(3023) Underlying information subjected to a review by an independent certified public accountant</p>		<p><input type="checkbox"/></p>
<p>(3024) Underlying information subjected to an officer certification.</p>		<p><input type="checkbox"/></p>
<p>(3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3026) Attach the worksheet listing required information</p>	<p>Name of Attached Document Listing Required Information</p>	<p>310683mi3026</p>

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Teresa Bogner</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Teresa Bogner
Name of Reporting Carrier:	CARR TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/10/2013
Printed name of Authorized Officer:	Teresa Bogner
Title or position of Authorized Officer:	Secretary
Telephone number of Authorized Officer:	231-898-2244
Study Area Code of Reporting Carrier:	310683 Filing Due Date for this form: 10/15/2013
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	CARR TEL CO
Name of Authorized Agent or Employee of Agent:	John Staurulakis, Inc.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 10/10/2013
Printed name of Authorized Agent or Employee of Agent:	Cassandra Heyne
Title or position of Authorized Agent or Employee of Agent:	Senior Analyst
Telephone number of Authorized Agent or Employee of Agent:	3014597590
Study Area Code of Reporting Carrier:	310683 Filing Due Date for this form: 10/15/2013
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

Attachments

Carr Telephone Company's Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules:

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Carr Telephone Company (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Michigan Public Service Commission (MPSC), as specified in Section 202(b) of the Michigan Telecommunications Act (MTA) and MPSC Case No. U-11103, which disclose rates, terms and conditions of service to customers; (2) adherence

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

to Michigan state consumer protection requirements governing telephone providers, Prohibitions as identified in Sections 305 and 502 of the MTA, Costing Procedures as determined by the MPSC in Case No. U-11103, and Compliance with Anti-Slamming Procedures as adopted in MPSC Case No. U-11757 and Case No. 11900; and (3) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Carr Telephone Company's Demonstration of Ability to Function in Emergency Situations:

Carr Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Michigan Telecommunications Act (MTA). The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites in accordance with the specifications identified in Section 305c(a) of the MTA, 484.2305c Emergency power requirements; compliance.

1 Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

Michigan Lifeline Administration Service LIFELINE APPLICATION

Phone service is more affordable with Lifeline discounts.

BACKGROUND INFORMATION ABOUT THE LIFELINE AND LINK-UP AMERICAN PROGRAMS

What is Lifeline?

- The Lifeline Telephone Assistance Program attempts to make telephone service more affordable for low-income households throughout Michigan.
- Lifeline Service is a residential basic local exchange service offering available only to qualifying low-income consumers for which the consumers pay reduced charges.

BENEFITS: There are three primary benefits available to qualifying customers:

- Reduced Charges - There is a monthly discount for local telephone service charges. In most cases, the discount is \$11.25 per month. For customers aged 65 or older, the discount is \$12.35 per month.
- Option to Block Outgoing Toll Calls in Lieu of a Service Deposit - This is an option to block out-going long distance service, free of charge. If the qualifying low-income customer voluntarily elects this option, the telephone company will not collect a service deposit in order to initiate Lifeline Service.
- Reduction in Local Telephone Line Installation Service Charges - The Link-Up America Program offers a qualifying customer a 50% reduction, up to \$30, on local telephone line installation service charges. There is also an interest free deferred payment schedule for up to one year for connection charges up to \$200.

ELIGIBILITY:

- Lifeline Service is available to certain low-income consumers whose household income does not exceed 150% of federal poverty standards.
- The maximum income amount varies depending on the number of people in the household.

2011 INCOME GUIDELINES

# of Household Members	Gross Monthly Income	Gross Annual Income*
1	\$1,361	\$16,335
2	\$1,839	\$22,065
3	\$2,316	\$27,795
4	\$2,794	\$33,525
5	\$3,271	\$39,255
6	\$3,749	\$44,985
7	\$4,226	\$50,715
8	\$4,704	\$56,445

*Add \$5,730 (\$478 monthly) for each additional household member.

"LIFELINE ADMINISTRATION SERVICE" PROCESSES APPLICATIONS FOR THE FOLLOWING COMPANIES

Ace Communications	Climax Telephone Company	Peninsula Telephone Company
Allendale Telephone Company	Communications Corporation of MI	Pigeon Telephone Company
Baraga Telephone Company	Deerfield Farmers' Telephone Co.	Sand Creek Telephone Company
Barry County Telephone Company	Drenthe Telephone Company	Shiawassee Telephone Company
Blanchard Telephone Company	Frontier Communications of Michigan	Springport Telephone Company
Bloomington Communications	Hiawatha Telephone Company	Thumb Cellular
Carr Telephone Company	Island Telephone Company	Upper Peninsula Telephone Company
CenturyLink of Michigan	Kaleva Telephone Company	Waldron Telephone Company
CenturyLink of Midwest Michigan	Lennon Telephone Company	Westphalia Broadband
CenturyLink of Northern Michigan	Midway Telephone Company	Westphalia Telephone Company
CenturyLink of Upper Michigan	Ogden Communications	Winn Telecom
Chapin Telephone Company	Ontonagon County Telephone Co.	Winn Telephone Company
Chatham Telephone Company	OnTrak/Bloomington Communications	Wolverine Telephone Company
Chippewa County Telephone Company		

For more information, please call 1-866-321-2323.

We do not process applications for AT&T. To contact AT&T, please call 1-800-621-8650.

Michigan Lifeline Administration Service
LIFELINE APPLICATION
Phone service is more affordable with Lifeline discounts.

PROGRAM INFORMATION

The Lifeline program provides discounts of:

- Up to \$11.25 off your monthly phone bill
- Up to \$12.35 for customers age 65 and older
- ½ off new phone service start-up charges – up to \$30.00 (if eligible at time of applying for service)

You can qualify for Lifeline if:

- You are not a dependent under sixty (60) years of age on someone else's Federal Income Tax return, and
- Your total monthly household income is less than the levels shown in the table to the right.

2011 Income Guidelines

Household Size	Monthly Gross Income must be less than
1.....	\$1,361.00
2.....	\$1,839.00
3.....	\$2,316.00
4.....	\$2,794.00
5.....	\$3,271.00
6.....	\$3,749.00
7.....	\$4,226.00
8.....	\$4,704.00

To apply for Lifeline Service, complete the application below and send it to: **Lifeline Administration Service, PO Box 11037, Lansing, Michigan 48901.** If you have any questions, call **1-866-321-2323.**

IDENTIFICATION INFORMATION (PLEASE PRINT)

Name of local telephone company: _____ Applicant's telephone #: _____
 Last Name: _____ First Name: _____ M.I.: _____
 Street: _____
 City: _____ State: _____ ZIP Code: _____

INCOME AND SERVICE INFORMATION

Please provide any or all of the following information as it applies to your household. Include income from all household members except those under 18 years of age. **Important: Please enclose copies only. Originals will not be returned.**

Have you recently applied for phone service? YES ___ NO ___ Date of Service _____
 Would you like to have Toll Call blocking for outgoing calls? YES ___ NO ___

Monthly Gross Wages \$ _____ (Enclose copies of check stubs for last 3 months)
Other Monthly Gross Income \$ _____ (Alimony, child support, workers compensation, etc.)
Monthly Gross Social Security Income \$ _____
 (Enclose copies of 3 recent months of Social Security checks OR a copy of SSA eligibility letter or SSA-1099)
Total Monthly Gross Income \$ _____
Monthly Gross Pension Amount \$ _____
 (Enclose copies of 3 recent months of Pension checks OR a pension benefit statement)
Number of Members in Household _____
 Age 65 or older

DEPARTMENT OF HUMAN SERVICES RECIPIENTS ONLY

DHS Case Number: _____ Date Started: _____
 The Michigan Department of Human Services requires written documentation to verify that you receive Social Services assistance from one of the following programs in order to qualify for Lifeline Services:

- Medicaid SSI Food Stamps Federal Housing Assistance LIHEAP TANF
 National School Lunch Program

Please enclose either a copy of your DHS eligibility notice or a copy of your most recent program benefits letter as proof of your enrollment.

APPLICANT SIGNATURE(S)

Recipient's status verification will take place on the initial request and periodically thereafter for as long as the recipient continues to receive Lifeline Service. This will be used only for the purpose of providing Lifeline and Link-Up Services.

Signature(s): _____ Date: _____

By signing, I certify, under penalty of perjury, that the documentation I presented accurately represents my annual household income and the number of individuals in my household.

Carr Telephone Company
Tariff M.P.S.C. No. 1 (R)

7th Revised Sheet No. 11
Cancels 6th Revised Sheet No. 11

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing tariffed rates and charges for residential telephone service.
2. In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance program:
 - a. Medicaid
 - b. Food stamps
 - c. Supplemental security income
 - d. Federal public housing assistance
 - e. Low-income home energy assistance program
 - f. National school lunch program's free lunch program
 - g. Temporary assistance for needy families
3. Lifeline Service includes the services and functionalities enumerated in by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers.
4. Other services can be provided with the Lifeline Service at applicable rates and charges.

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
2. Lifeline Service is available only with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence.
3. A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
4.
 - a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of all end-user common line charges plus all access recovery charges plus the Basic Local Exchange rate. (C)
(C)
 - b. The credit will be applied in the following order: (1) The Interstate End User Access Charge and Access Recovery Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service. and (2) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate. (C)
(C)
(C)
 - c. The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel.
 - d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service.
 - e. The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
5. The Lifeline plan will apply after receipt and processing of a completed Company or community/government provided application, including documentation indicating that the household income meets the eligibility standards established above.
6. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.

Issued: September 6, 2012

Effective: September 7, 2012

Issued under the authority of Public Acts 179 of 1991, 216 of 1995, 295 of 2000 and 235 of 2005,
and Case No. U-17019

By: Mitchel Bogner, Manager

Branch, Michigan

Carr Telephone Company
Tariff M.P.S.C. No. 1 (R)

2nd Revised Sheet No. 11.1
Cancels 1st Revised Sheet No. 11.1

LOCAL TELEPHONE EXCHANGE SERVICE
LIFELINE SERVICE

C. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in MECA's Tariff M.P.S.C No. 25 Part XVII, Section 17.1.2.1 applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services
- Centrex Services

The rate for business Centrex station lines will be computed based on the trunk Equivalence Table specified in the Company's Tariff M.P.S.C. No. 2.

(D)

(D)

Issued: September 6, 2012

Effective: September 7, 2012

Issued under the authority Public Act 216, Case No. U-17019.

By: Mitchel Bogner, Manager

Branch, Michigan

Carr Telephone Company
Tariff M.P.S.C. No. 1 (R)

Original Sheet No. 12

FEDERAL PROGRAMS

1. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

1. In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
2. In accordance with 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq.*

2. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

1. In accordance with 47 CFR 54.601 *et seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
2. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 *et seq.*
3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et seq.*
4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

Issued: January 11, 2000

Effective: January 12, 2000

Issued under authority of 1991 PA 179 as amended.

By: **Mitchel Bogner, Manager**

Branch, Michigan

REDACTED – FOR PUBLIC INSPECTION

CARR TELEPHONE COMPANY (SAC 310683)

ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY