



Universal Service Administrative Company
Schools & Libraries Division

Administrator's Decision on Appeal – Funding Year 2013-2014

October 01, 2013

Susan Winter
Hubbard Public Library
218 E Maple
Hubbard, IA 50122

Re: Applicant Name: HUBBARD PUBLIC LIBRARY
Billed Entity Number: 131870
Form 471 Application Number: 931753
Funding Request Number(s): 2546500, 2546501
Your Correspondence Received: September 24, 2013

The Universal Service Administrative Company (USAC) received your request for a waiver of the Application Filing Deadline for Funding Year 2013 of the Schools and Libraries Universal Service Support Mechanism.

Federal Communications Commission (FCC) rules do not permit USAC to consider requests for waivers. If you believe there is a basis for further examination of your request, you may file a waiver request with the FCC. You should refer to CC Docket No. 02-6 on the first page of your waiver request to the FCC. If you are submitting your waiver request via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing a waiver request with the FCC can be found under the Reference Area/"Appeals" of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Schools and Libraries Division
Universal Service Administrative Company

Susan Winter
Hubbard Public Library
218 E Maple
Hubbard, IA 50122

Billed Entity Number: 131870
Form 471 Application Number: 931753
Form 486 Application Number:



Universal Service Administrative Company
Schools & Libraries Division

Administrator's Decision on Appeal – Funding Year 2013-2014

October 01, 2013

Susan Winter
Hubbard Public Library
218 E Maple
Hubbard, IA 50122

Re: Applicant Name: HUBBARD PUBLIC LIBRARY
Billed Entity Number: 131870
Form 471 Application Number: 931742
Funding Request Number(s): 2546479
Your Correspondence Received: September 24, 2013

The Universal Service Administrative Company (USAC) received your request for a waiver of the Application Filing Deadline for Funding Year 2013 of the Schools and Libraries Universal Service Support Mechanism.

Federal Communications Commission (FCC) rules do not permit USAC to consider requests for waivers. If you believe there is a basis for further examination of your request, you may file a waiver request with the FCC. You should refer to CC Docket No. 02-6 on the first page of your waiver request to the FCC. If you are submitting your waiver request via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing a waiver request with the FCC can be found under the Reference Area/"Appeals" of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Schools and Libraries Division
Universal Service Administrative Company

Hubbard Public Library
218 E. Maple
Hubbard, Iowa, 50122
641-864-2771
hubbardlibrary@gmail.com

To Whom it may concern,

This is an Appeal for Funding Year 2013 FCC Form 471
Postmarked Outside of Window Letter for our INT-Local POTS
13-14 and our Long Distance 13-14

We are appealing this decision as we were not able to get a correct spin number for our Long Distance Provider, in time for the filing deadline. We file our e-rate with the help of our Library services coordinator. Due to filing near the deadline on our 470's we had to wait the allotted 6 weeks before filing our 471 forms.

I had tried on several occasions to clarify with our City Clerk whether the address she was giving me for our Long Distance company was correct. Our bills(see attached) come from MCI and that is where she sends our payments. She notified me that for the past several years we had not been receiving any e-rate reimbursement for our long distance. I was not aware of this as our city pays all our bills. And I assumed they were receiving payments as I filed each year. I contacted MCI through the address on the bill and they did not even know what a spin was but when I mentioned e-rate they transferred me to number 1-800-203-8100 and they would help me. I asked if they could help me find a spin for Verizon Global to which they answered of course we can help you that is what we do this is USAC. They told me they had no record of MCI or Verizon Global being e-rate service providers.

Verizon Global then called me back and I was given the correct

spin number. My daughter had a spinal fusion and needed care so I took several weeks off. I missed the deadline by one day due to all of these factors. I am requesting evaluation of my rejection of funding and ask that you check my documentation and fund us fully for the coming year. Thank You very much for your time and consideration.

Susan Winter, Hubbard Public Library Director



Appellant Name- Hubbard Public Library
Contact person- Susan Winter
ph. 641-864-2771
fax 641-864-2712
hubbardlibrary@gmail.com

Service Providers- Hubbard Telephone Coop
Verizon Global

BEN for Hubbard Public Library-131870
Applicant Number for Hubbard Telephone Coop- 931753
Applicant Number for Verizon Global- 931742

1-888-203-8100 - Verizon forwarded me to this number which turns out to be USAC they could find no spins for MCI or Verizon as they said they were not service providers

MCI Account: 6FJ62856
Telephone Number: 641 864-2814
Statement Date: 04/22/13
Page 1 of 5
Customer Service: www.mci.com/service 1 800 444-3333



Summary of Charges

Previous Charges \$44.48
Payments through 04/21/13 \$0.00
Balance Forward \$44.48
Late Payment Charge @ 1.50% \$0.66

Current Charges \$44.39 GW

Total Amount Due \$89.53

Past-Due Charges Due UPON RECEIPT
Current Charges Due 05/13/13

Please See Reverse For Important Account Information

REMINDER: A 1.50% late payment charge will apply to any unpaid balance as of May 21, 2013.

Case #
22-483-199
Verizon Global
Spoke to Janeen Tabb
312-260-3120
Supervisor
finally called back with a spin number. Several attempts with customer service, not knowing what a spin was

PLEASE FOLD BELOW AND DETACH RETURN ONLY THE LONGER PORTION

Statement Date: April 22, 2013
Payment Due Date: UPON RECEIPT
MCI Account: 6FJ62856
Balance Due: \$89.53

Moving? Update E-mail? Check here and see reverse side. Indicate amount paid

Please make check or money order PAYABLE TO MCI. DO NOT SEND CASH. Return this form with your payment.



#BWNBMRR *****0009-000-001277 MB2 405
#6FJ62856UR000001# 249 *CR5C*75*01**
HUBBARD LIBRARY
218 E MAPLE ST
HUBBARD, IA 50122-7719

MAIL TO:
MCI RESIDENTIAL SERVICE
PO BOX 650365
DALLAS, TX 75265-0355

602260 06151906020805063 878834844 00004439 00008953

→ ★ Service Provider Identification #
143001197