

Dockets# = 10-90, 07-135, 05-337, 03-109, 01-92, 96-45,
09-51, 10-208

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October 17, 2013

Timothy E. Welch
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ACCEPTED/FILED

REDACTED - FOR PUBLIC INSPECTION

OCT 17 2013

Federal Communications Commission
Office of the Secretary

Marlene H. Dortch, Secretary
Federal Communications Commission
Washington D.C. 20554

VIA HAND DELIVERY

Re: Bijou Telephone Cooperative Association
FCC Form 481-Program Year 2014
Submission of Redacted Copies for Public Inspection

Dear Ms Dortch:

Transmitted herewith on Bijou Telephone Cooperative Association are two (2) redacted copies of its FCC Form 481 for Program Year 2014 submitted pursuant to the November 16, 2012 *Protective Order*, DA 12-1857.

Should any questions arise concerning this matter, please contact undersigned counsel.

Respectfully submitted,



/s/ Timothy E. Welch

cc: Bijou Telephone Cooperative Association

No. of Copies rec'd 0+1
List ABCDE

REDACTED -- FOR PUBLIC INSPECTION

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0906/OMB Control No. 3060-0615 July 2013
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<010> Study Area Code	462181
<015> Study Area Name	BIJOU TEL COOP ASSOC
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Reed Metzger
<035> Contact Telephone Number: Number of the person identified in data line <030>	303-822-5400
<039> Contact Email Address: Email of the person identified in data line <030>	rdmetzger@cin.net

ANNUAL REPORTING FOR ALL CARRIERS	54.818	54.422
	Completion Required	Completion Required

<100> Service Quality Improvement Reporting <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<i>(check box when complete)</i>	
<200> Outage Reporting (voice) <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<210> <input checked="" type="checkbox"/> <i><- check box if no outages to report</i>				
<300> Unfulfilled Service Requests (voice) <input type="text" value="0"/> <i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<310> Detail on Attempts (voice) <input type="text"/> <i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<320> Unfulfilled Service Requests (broadband) <input type="text"/> <i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<330> Detail on Attempts (broadband) <input type="text"/> <i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<400> Number of Complaints per 1,000 customers (voice)				
<410> Fixed <input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<420> Mobile <input type="text" value="0.0"/>				
<430> Number of Complaints per 1,000 customers (broadband)				
<440> Fixed <input type="text"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<450> Mobile <input type="text"/>				
<500> Service Quality Standards & Consumer Protection Rules Compliance <i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<510> svc qual stmt <i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<600> Functionality in Emergency Situations <i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<610> emergency stmt <i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<700> Company Price Offerings (voice) <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<710> Company Price Offerings (broadband) <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<800> Operating Companies and Affiliates <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/> <i>(if yes, complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<1000> Voice Services Rate Comparability <i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<1010> <i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/> <i>(if not, check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<1110> <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<1200> Terms and Condition for Lifeline Customers <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000> <i>(check to indicate certification)</i>				
<2005> <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000> <i>(check to indicate certification)</i>				
<3005> <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Redacted--000001

Bijou Telephone Cooperative, Inc. (SAC 462181)

Statement Regarding Compliance with Service Quality Standards and Consumer Protection Rules

47 CFR § 54.313(a)(5)

Form 481, Line 510

Bijou Telephone Cooperative, Inc. (Bijou) is an incumbent local exchange carrier operating in the state of Colorado, and is an eligible telecommunications carrier (ETC) designated by the Colorado Public Utilities Commission (COPUC). As such, Bijou is subject to the regulatory authority of the COPUC and operates under the relevant rules and laws of the state of Colorado.

Bijou is subject to the service quality standards and consumer protection standards adopted by the COPUC and that are applicable to ILECs in the state of Colorado. These standards are contained in the Code of Colorado Regulations 4 CCR 723-2. Consumer protection standards are also contained in Bijou's local tariff that is on file with the COPUC.

Apart from effective internal procedures and operations, Bijou ensures compliance with all applicable service quality and consumer protection rules through COPUC enforcement, which entails the operation of an effective customer complaint process. Bijou is required to respond to customer complaints and other service quality-related inquiries from the COPUC in a reasonable time frame. Bijou consistently meets or exceeds all COPUC-adopted standards, and reports to this effect via all required COPUC processes.

Finally, Bijou has established internal procedures to ensure compliance with the Federal Communications Commission's Customer Proprietary Network Information (CPNI) rules that include, but are not limited to, periodic employee training and maintenance of written company CPNI procedures. Bijou certifies its compliance with the Commission's CPNI rules by making annual filings as required in 47 CFR § 64.2009(e).

Bijou Telephone Cooperative, Inc. (SAC 462181)

Statement Regarding the Ability to Function in Emergency Situations

47 CFR § 54.313(a)(6)

Form 481, Line 610

Bijou Telephone Cooperative, Inc. (Bijou) is an incumbent local exchange carrier operating in the state of Colorado, and is an eligible telecommunications carrier (ETC) designated by the Colorado Public Utilities Commission (COPUC). As such, Bijou is subject to the regulatory authority of the COPUC and operates under the relevant rules and laws of the state of Colorado.

Bijou has batteries and portable generators capable of providing the required level of backup power, and that can be deployed as necessary to Bijou's switching and remote sites. Bijou's network is capable of rerouting traffic around damaged facilities, although this ability is not absolute and may be limited in certain circumstances. However, Bijou follows all industry standard practices in ensuring its network remains functional during different types of emergency situations.

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FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

(100) Service Quality Improvement Reporting
Data Collection Form

<010> Study Area Code 462181

<015> Study Area Name BLJOU TEL COOP ASSOC

<020> Program Year 2014

<030> Contact Name - Person USAC should contact regarding this data Reed Metzger

<035> Contact Telephone Number - Number of person identified in data line <030> 303-822-5400

<039> Contact Email Address - Email Address of person identified in data line <030> rdmmateclin.net

<110> Has your company received its ETC certification from the FCC? (yes / no) (yes) (no)

<111> If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no) (yes) (no)

if your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1), if your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	462181
<015> Study Area Name	BIGDOW TEL COOP ASSOC
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Reed Metzger
<035> Contact Telephone Number - Number of person identified in data line <030>	303-822-5400
<039> Contact Email Address - Email Address of person identified in data line <030>	rdm@netecin.net

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

**(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 462181
 <015> Study Area Name BLOU TEL COOP ASSOC
 <020> Program Year 2014
 <030> Contact Name - Person USAC should contact regarding this data Reed Metzger
 <035> Contact Telephone Number - Number of person identified in data line <030> 303-822-5400
 <039> Contact Email Address - Email Address of person identified in data line <030> rdm@netecin.net

Rules Regulating Telecommunications Providers, Services, and Products - Satellite

Name of attached document (.pdf)

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

- (A) **Process for Assignment of 8-1-1 Abbreviated Dialing Code.** The assignment of the 8-1-1 abbreviated dialing code will be considered by the Commission upon: 1) the Commission's own motion; or 2) the Petition of an entity.
- (B) **Petition for Consideration of the Assignment of 8-1-1.** An entity filing a Petition to request consideration of the assignment of the 8-1-1 abbreviated dialing code to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities must present clear and convincing evidence that a public benefit exists. The Commission will evaluate the Petition based upon this evidence.
- (C) **Contents of the Petition.** The Petition shall contain the following information and documentation:
 - (i) **Background of the Petitioner,** including composition of any governing board or agency;
 - (ii) **Demonstration of public need;**
 - (iii) **Historic volume of calls seeking notification to facility operators in advance of their intent to engage in excavation activities;**
 - (iv) **Proposed affected geographic area;**
 - (v) **Proposed cost recovery solution, including funding mechanisms;**
 - (vi) **Proposed plan for community outreach and notification; and**
 - (vii) **Other pertinent factors that the Commission deems relevant.**
- (II) **If two or more entities petition the Commission to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities using 8-1-1 in the same or overlapping geographic areas, the Commission shall use the criteria in subparagraph (C) to establish one assignee.**
- (III) **When a Petition is granted by the Commission under subparagraph (C), any telecommunications provider that provides service in the geographic area outlined in the Petition, shall complete the following tasks:**
 - (A) **If an affected telecommunications service provider is using 8-1-1 for purposes other than access to notification to facility operators in advance of their intent to engage in excavation activities, that provider shall discontinue use for that non-compliant purpose.**
 - (B) **If the affected telecommunications service provider plans to seek recovery of internal costs associated with 8-1-1 call completion, the affected provider shall perform all analyses required to quantify the cost to its individual company for the necessary translations and/or facilities work.**

- (C) The affected telecommunications service provider shall estimate the time required to perform the necessary translation and/or facilities work to allow 8-1-1 call completion from its subscribers as requested in the Petition.
- (IV) Within 30 days of the granting of a Petition, the affected telecommunications service providers shall file with the Commission, the information requested in subparagraphs (B) and (C).
- (V) All telecommunications service providers serving customers in the affected area will complete the requirements of subparagraph IV to allow for 8-1-1 call completion no later than April 13, 2007, unless a waiver is sought and granted.
- (k) Rules relating to the provisioning of the 9-1-1 abbreviated dialing code for emergency services:
 - (l) See rules 2130 through 2159.
 - (l) Neither an entity granted the use of a N-1-1 abbreviated dialing code nor a provider may charge end users a fee on a per-call or per-use basis for using the N-1-1 system without the consent of the Commission.
 - (l) Sale or transfer of N-1-1 codes through private transactions is not allowed.

2742. – 2799. [Reserved].

PROGRAMS

Low-Income Telephone Assistance Program

Basis, Purpose, and Statutory Authority

The basis and purpose of these rules is to implement the Low-Income Telephone Assistance Program (LITAP) so that low-income individuals receive assistance adequate to ensure access to residential basic local exchange telecommunications service and to prescribe the procedures for the administration of the LITAP Fund.

The statutory authority for the promulgation of these rules is found at §§ 40-2-108, 40-3.4-106, and 40-15-502(3)(a), C.R.S. These rules are consistent with 47 U.S.C. § 254 and 47 C.F.R., Part 54 (October 2002).

2800. Applicability.

- (a) Rules 2800 through 2805 are applicable to all providers of basic local exchange telecommunications service.
- (b) Rules 2800 through 2819 are applicable to LECs who are Eligible Telecommunications Carriers (ETCs) and who are certified to do business in and to offer basic local exchange service within the state of Colorado.

2801. Definitions.

The following definitions apply only in the context of rules 2800 through 2819:

- (a) "Eligible subscriber" means an individual who is qualified to receive low-income telephone assistance pursuant to § 40-3.5-105, C.R.S.
- (b) "Low Income Telephone Assistance Program (LITAP) service" means a retail residential local service offering that:
 - (I) Allows eligible subscribers to pay reduced charges by applying the support amount described in § 40-3.4-104, C.R.S.; and
 - (II) Is available to eligible subscribers as determined by the Colorado Department of Human Services.

2802. Incorporation by Reference.

References in rules 2800 through 2819 to Part 54 are references to rules issued by the FCC and have been incorporated by reference, as identified in rule 2008.

2803. Plan Implementation.

Prior to implementing a program plan, each provider to which these rules apply shall file with the Commission the information specified in paragraph 2804(b), along with an advice letter and tariff pages adding the LITAP service.

- (a) The tariff shall include a description of the LITAP service offered to eligible subscribers and the associated monthly rate. Such tariff shall provide a 25 percent discount, or the end user common line charge, whichever is greater, for a single residential basic local exchange line in the principal residence of an eligible subscriber. In addition, eligible subscribers who are billed by the provider and who pay mileage or zone charges associated with the line are eligible for a 25 percent discount for these charges.
- (b) LITAP service rates shall be further reduced by any amount that the basic local exchange provider receives from any federal program providing for a reduction in such intrastate rate.
- (c) In no event shall the discount for LITAP service be less than the end user common line charge imposed by the FCC.

2804. Fund Administration.

The Commission shall determine, and by appropriate order, impose a uniform charge on each business and residential access line in a uniform amount for participating telecommunications providers. Such charges can be adjusted on or before July 1 of each year. To assist the Commission in calculating that uniform charge, the following information shall be provided to the Commission:

- (a) The Department of Human Services shall forward to the Commission by April 1 of each calendar year its estimate of its administrative expenses incurred under § 40-3.4-101, C.R.S., et seq., and its estimate of the number of eligible subscribers for the coming fiscal year.
- (b) Each provider of basic local exchange telecommunications services shall, in its annual report to the Commission, state its estimate for the coming year of the number of eligible subscribers who will receive low-income telephone assistance, the number of business and residential subscribers subject to the uniform charge, and its administration cost of the program as well as the historic monthly amounts of collections generated by the uniform charge, the monthly amounts of revenue forgone due to the discount of the program, its monthly administration expenses, and amounts reimbursed from or remitted to the Low-Income Telephone Assistance Fund as managed by the State Treasurer. Providers of basic local exchange telecommunications services having more than 500,000 access lines shall report program administrative fees based on actual costs. Providers of basic local exchange telecommunications services having less than 500,000 access lines shall report a Commission-approved administrative fee based on an average cost to administer the program as shown in the provider's industry-standard cost documentation or actual cost to administer the program as demonstrated through the provider's accounting documentation.
- (c) The State Treasurer shall forward to the Commission by April 1 of each calendar year, an accounting of the transactions occurring in the Low-Income Telephone Assistance Fund.
- (d) The Commission by April 1, of each calendar year shall estimate its administrative expenses incurred under § 40-3.4-101, C.R.S., et seq.
- (e) The Commission, within 30 days of receipt of each report and after examining same, shall calculate the uniform charge based upon the undisputed amounts. Disputes concerning the amounts due for reimbursements from the fund shall be resolved through the Commission's administrative hearing process.
- (f) The Commission, shall by order, specify the amount of reimbursement due to each LEC if the foregone revenues plus any reasonable administrative expenses exceed the total amount of the uniform charge collected by the LEC.

2805. Uniform Charge.

- (a) The uniform charges imposed pursuant to § 40-3.4-108(1), C.R.S., shall be billed to each access line of each provider of basic local exchange telecommunications services.
- (b) The uniform charge shall not be imposed on any state or local governmental body or on eligible subscribers.
- (c) A provider of basic local exchange telecommunications service may collect the uniform charge by a specific line item on subscribers' bills if provided for in its tariff. Alternatively, the uniform charge may be included in each subscriber's bill as part of the subscriber's basic exchange service rate and the provider's tariff shall indicate, through a footnote or other explanatory text, that the basic exchange service rate contains the uniform charge. In addition, if the basic exchange service rate includes the uniform charge, a market informational note shall be added to

the bill once a year informing customers that "The base rate includes a Commission-approved monthly charge for the Low-Income Telephone Assistance Program".

- (d) Upon collecting the uniform charge, each provider may retain, from the total charges collected, an amount sufficient to reimburse such provider for its provision of low-income telephone assistance.
- (I) If the total collected is in excess of the amount sufficient to reimburse the provider, the provider shall by the 30th day following the end of each quarter (January 30, April 30, July 30, and October 30) remit the excess to the Commission. To assist providers, the Commission may provide net contributors a form at least 30 days prior to the above due dates in order to accurately calculate the amounts to be remitted to the Commission. The Commission shall deposit such amount with the State Treasurer, who shall credit the same to the Low-Income Telephone Assistance Fund.
- (II) If the total collected is insufficient to reimburse the provider, the provider shall request reimbursement from the fund by providing the required information of paragraph 2804(b) in its annual report to the Commission. The Commission, after examining the information provided, shall calculate the amount due for reimbursements from the fund, and request reimbursement from the State Treasurer, who shall remit that amount and shall debit the same amount from the Low-Income Telephone Assistance Fund.
- (e) The Department of Human Services shall file with the Commission a report detailing its costs in administering the low-income telephone assistance program in accordance with § 40-3.4-101, C.R.S., et seq. The Commission shall request reimbursement of the approved expenses of the Department of Human Services from the State Treasurer, who shall remit that amount and shall debit the same from the Low-Income Telephone Assistance Fund.

2806. Prohibition of Disconnection.

- (a) Providers shall not disconnect LITAP service subscribers for non-payment of toll charges.
- (b) The Commission may grant a variance of paragraph (a) of this rule if the LEC can demonstrate all of the following:
- (I) It would incur substantial and unjustifiable costs in complying with this requirement;
- (II) It offers toll limitation to its qualifying low-income customers without charge; and
- (III) Telephone subscriptions among low-income customers in the carrier's service area are greater than or equal to the national subscription rate for low-income customers. For purposes of this subparagraph, a "low-income customer" is one with an income below the poverty level as defined by the Department of Human Services for a family of four residing in the state.

2807. Offering of Toll Limitation.

- (a) All ETCs shall offer toll limitation to all qualifying low-income customers at the time such customers subscribe to LITAP service. If the customer elects to receive toll limitation, that service shall become part of the customer's LITAP service.

(b) LITAP support for providing toll limitation shall be provided from the federal lifeline program.

2808. Service Deposit.

Providers shall not collect a service deposit in order to initiate LITAP service, if the qualifying low-income customer voluntarily elects toll limitation from the carrier, where available. If toll limitation is unavailable, the carrier may charge a service deposit.

2809. Federal Reporting Requirements.

Each ETC shall file information with the administrator of the federal Lifeline program demonstrating that the carrier's LITAP plan meets the criteria set forth in 47 C.F.R., Part 54, Subpart E, and stating the number of qualifying low-income customers and the amount of state assistance.

2810. – 2819. [Reserved]

Telecommunications Relay Services for Disabled Telephone Users

Basis, Purpose, and Statutory Authority

The basis and purpose of these rules is to implement Article 17 of Title 40, C.R.S., Telecommunications Relay Services (TRS) for Disabled Users compliant with the federal Americans with Disabilities Act of 1990 and which are consistent with the Commission's quality of service rules; require relay-communicated messages to be delivered promptly, accurately, privately, and confidentially; specify the types of calls that are included as telecommunications relay services; and implement a cost recovery mechanism.

The statutory authority for the promulgation of these rules is found at §§ 40-3.4-106; 40-15-502(3)(a); 40-17-103(2) and (3); and 40-2-108, C.R.S.

2820. Applicability.

Rules 2820 through 2839 are applicable to all providers of basic local exchange telecommunications services, certificated to do business in the state.

2821. Definitions [Reserved].

2822. Incorporation by Reference.

References in rules 2820 through 2839 to Part 64 are references to rules issued by the FCC and have been incorporated by reference, as identified in rule 2008.

2823. Conformity with the Federal Americans with Disabilities Act of 1990.

- (a) Adoption of federal regulations. For the purpose of providing telecommunications relay services in Colorado, the Commission adopts the FCC's rules and regulations establishing mandatory minimum operational and technical standards, found at 47 C.F.R. §§ 64.601 and 64.604 (a) and (b). These rules require that telecommunication relay service providers relay communicated messages promptly and accurately, maintain the privacy of persons who receive

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

(2008) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<01> Study Area Code 462181
 <01S> Study Area Name BIJOU TEL COOP ASSOC
 <02> Program Year 2014
 <030> Contact Name - Person USAC should contact regarding this data Reed Metzger
 <031> Contact Telephone Number - Number of person identified in data line <030> 303-822-5400
 <039> Contact Email Address - Email Address of person identified in data line <030> rmetzger@tel.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

<2010> Incremental Connect America Phase I reporting
 <2011> 2nd Year Certification (47 CFR § 54.313(b)(1))
 3rd Year Certification (47 CFR § 54.313(b)(2))

<2012> Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))
 <2013> 2013 Frozen Support Certification
 <2014> 2014 Frozen Support Certification
 <2015> 2015 Frozen Support Certification
 2016 and future Frozen Support Certification

<2016> Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))
 Certification Support Used to Build Broadband

<2017> Connect America Phase II Reporting (47 CFR § 54.313(e))
 <2018> 3rd year Broadband Service Certification
 <2019> 5th year Broadband Service Certification
 <2020> Interim Progress Certification

Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
 Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

REDACTED -- FOR PUBLIC INSPECTION

(5000) Rate Of Return Carrier Additional Documentation
 Data Collection Form

FCC Form 481
 OMB Control No. 3060-0886/OMB Control No. 3060-0819
 July 2013

462181
 Study Area Code
 BIJOU TEL COOP ASSOC
 Study Area Name
 2014
 Program Year
 Reed Metzger
 Contact Name - Person USAC should contact regarding this data
 303-822-5409
 Contact Telephone Number - Number of person identified in data line 4300
 r0mm@ecoln.net
 Contact Email Address - Email Address of person identified in data line 4300

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Item	Description	Compliance	Document Listing Required Information
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(ii)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF. Please if support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>	
(3011)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input checked="" type="checkbox"/> (Yes/No) <input type="checkbox"/> (Yes/No)	
(3015)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	<input type="checkbox"/>	
(3017)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	<input checked="" type="checkbox"/> (Yes/No) <input type="checkbox"/> (Yes/No)	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input checked="" type="checkbox"/>	
(3020)	Management letter issued by the independent certified public accountant that performed the company's financial audit.	<input checked="" type="checkbox"/>	
(3021)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.	<input type="checkbox"/>	
(3022)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>	
(3023)	Underlying information subjected to an officer certification.	<input type="checkbox"/>	
(3024)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>	
(3025)	Attach the worksheet listing required information	1.1ms 3026	



To the Board of Directors
The Bijou Telephone Co-op Association, Inc. and Subsidiaries
Byers, Colorado

We have audited the consolidated financial statements of The Bijou Telephone Co-op Association, Inc. and subsidiaries, as of and for the year ended December 31, 2012, and have issued our report thereon dated April 15, 2013.

Professional standards require the auditor to communicate certain matters to those charged with governance. The following comments regarding our responsibilities and results of our audit of the consolidated financial statements of The Bijou Telephone Co-op Association, Inc. and subsidiaries for the year ended December 31, 2012, will assist you in overseeing the financial reporting and disclosure process for which management is responsible.

Our Responsibility under Generally Accepted Auditing Standards

Our responsibility as described by professional standards and stated in our engagement letter, is to express an opinion about whether the consolidated financial statements prepared by management with your oversight are fairly presented, in all material respects, in conformity with accounting principles generally accepted in the United States of America. Our audit of the consolidated financial statements does not relieve you or management of your responsibilities. We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable, but not absolute, assurance that the consolidated financial statements are free of material misstatement and are fairly presented in accordance with accounting principles generally accepted in the United States of America. Because an audit is designed to provide reasonable, but not absolute, assurance and because we did not perform a detailed examination of all transactions, there is a risk that material errors, fraud or other illegal acts may exist and not be detected by us.

As part of our audit, we considered the internal control of The Bijou Telephone Co-op Association, Inc. and subsidiaries. Such considerations were solely for the purpose of determining our audit procedures and not to provide any assurance concerning such internal control. We are responsible for communicating significant matters related to the audit that are, in our professional judgment, relevant to your responsibilities in overseeing the financial reporting process. However, we are not required to design procedures specifically to identify such matters. We are also responsible for communicating matters required by law, regulation, agreement or other requirements applicable to the engagement to you.

To the Board of Directors
The Bijou Telephone Co-op Association, Inc. and Subsidiaries
Page 2

Other Client Information Presented with the Consolidated Financial Statements

Our responsibility with respect to the supplementary information included with the consolidated financial statements is as described in our report thereon dated April 15, 2013.

Planned Scope and Timing of the Audit

We performed the audit according to the planned scope and timing previously communicated to you in our engagement letter.

Significant Audit Findings

Qualitative Aspects of Accounting Practices

Management is responsible for the selection and use of appropriate accounting policies.

The significant accounting policies of the Company are described in footnotes to the consolidated financial statements. The Company adopted policies for deferred revenue and certain construction accounting during the year ended December 31, 2012, as disclosed in footnotes 1 and 12 to the consolidated financial statements. No other new accounting policies were adopted and the application of other existing policies was not changed during the year ended December 31, 2012.



There were no other transactions entered into by the Company during the year that were both significant and unusual, and of which, under professional standards, we are required to inform you, or transactions for which there is a lack of authoritative guidance or consensus.

Accounting estimates are an integral part of the consolidated financial statements prepared by management and are based on management's knowledge and experience about past and current events and assumptions about future events. Certain accounting estimates are particularly sensitive because of their significance to the consolidated financial statements and because of the possibility that future events affecting them may differ significantly from those expected.

There are no sensitive accounting estimates, other than depreciation rates as described in Note 1, included in the consolidated financial statements for the year ended December 31, 2012. As part of our audit, we compared the Company's depreciation rates to average rates used within the telecommunications industry. We have also discussed with management the Company's long-range plant replacement plans and have determined the current depreciation rates to be consistent with those plans.

Difficulties Encountered in Performing the Audit

We encountered no significant difficulties in dealing with management in performing and completing our audit.

To the Board of Directors
The Bijou Telephone Co-op Association, Inc. and Subsidiaries
Page 3

Corrected and Uncorrected Misstatements

Professional standards require us to accumulate all known and likely misstatements identified during the audit, other than those that are trivial, and communicate them to the appropriate level of management. Management has determined that their effects are immaterial, both individually and in the aggregate, to the financial statements taken as a whole.

Disagreements with Management

For purposes of this letter, professional standards define a disagreement with management as a financial accounting, reporting or auditing matter, whether or not resolved to our satisfaction, that could be significant to the consolidated financial statements or the auditors' report. We are pleased to report that no such disagreements arose during the course of our audit that individually or in the aggregate were of such significance that reference to the subject matter would have been made in our reports.

Management Representations

We have requested certain representations from management that are included in the management representation letter dated April 15, 2013.

Management Consultations with Other Independent Accountants

In some cases, management may decide to consult with other accountants about auditing and accounting matters, similar to obtaining a "second opinion" on certain situations. If a consultation involves application of an accounting principle to the Company's consolidated financial statements or a determination of the type of auditor's opinion that may be expressed on those statements, our professional standards require the consulting accountant to check with us to determine that the consultant has all the relevant facts. To our knowledge, there were no such consultations with other accountants.

Other Audit Findings or Issues

We generally discuss a variety of matters, including the application of accounting principles and auditing standards, with management each year prior to retention as the Company's auditor. However, these communications occurred in the normal course of our professional relationship and to our knowledge our responses were not a condition to our retention.

This report is intended solely for the information and use of the Federal Communications Commission, Universal Service Administrative Company and the Colorado Public Utilities Commission and is not intended to be and should not be used by anyone other than these specified parties.



Colorado Springs, Colorado
April 15, 2013



INDEPENDENT ACCOUNTANT'S COMPILATION REPORT

To the Board of Directors
Bijou Telephone Co-op Association, Inc.
Byers, CO 80103

We have compiled the accompanying balance sheets of Bijou Telephone Co-op Association, Inc. (a Colorado cooperative) as of December 31, 2012 and 2011, and the related statements of income and retained earnings or margins for the years ended December 31, 2012 and 2011, and cash flows for the year ended December 31, 2012, included in the accompanying prescribed form. We have not audited or reviewed the financial statements included in the accompanying prescribed form and, accordingly, do not express an opinion or provide any assurance about whether the financial statements are in accordance with the form prescribed by the Federal Communications Commission (FCC).

Management is responsible for the preparation and fair presentation of the financial statements included in the form prescribed by the FCC and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements.

Our responsibility is to conduct the compilation in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. The objective of a compilation is to assist management in presenting financial information in the form of financial statements without undertaking to obtain or provide any assurance that there are no material modifications that should be made to the financial statements.

The financial statements included in the accompanying prescribed form are presented in accordance with the requirements of the FCC, and are not intended to be a presentation in accordance with accounting principles generally accepted in the United States of America.

This report is intended solely for the information and use of the FCC, Universal Service Administrative Company and the Colorado Public Utilities Commission and is not intended to be and should not be used by anyone other than these specified parties.

A handwritten signature in cursive script that reads 'Kuntz & Co. LLP'.

Colorado Springs, CO
September 30, 2013

(3003b) Operating Report for Privately-Held Rate of Return Carriers Income Statement - Data Collection Form Page 2 of 3	FCC Form 481 OMB Control No. 3060-0866 OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	462181
<015> Study Area Name	Bijou Telephone Co-op Association, Inc.
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Reed Metzger
<035> Contact Telephone Number - Number of person identified in data line <030>	303-822-5400
<039> Contact Email Address - Email Address of person identified in data line <030>	rdm@netecin.net

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS		
ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins end-of-Period [(31+33+34)-(35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11)/7]		
46. Operating Accrual Ratio [(14+20+26)/7]		
47. TIER [(31+26)/26]		
48. DSCR [(31+26+10+11)/44]		

See Accountant's Compilation Report

(3005c) Operating Report for Privately-Held Rate of Return Carriers
 Cash Flow - Data Collection Form
 Page 3 of 3

FCC Form 481
 OMB Control No. 3060-0986
 OMB Control No. 3060-0819
 July 2013

<010> Study Area Code 462181
 <015> Study Area Name Bijou Telephone Co-op Association, Inc.
 <020> Program Year 2014
 <030> Contact Name - Person USAC should contact regarding this data Reed Metzger
 <035> Contact Telephone Number - Number of person identified in data line <030> 303-822-5400
 <039> Contact Email Address - Email Address of person identified in data line <030> rdm@natecin.net

PART C. STATEMENTS OF CASH FLOWS	
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)
CASH FLOWS FROM OPERATING ACTIVITIES	
2.	Net Income
3.	Add: Depreciation
4.	Add: Amortization
5.	Other (Explain) - Interest Receivable, Other Accrued Taxes
6.	Decrease/(Increase) in Accounts Receivable
7.	Decrease/(Increase) in Materials and Inventory
8.	Decrease/(Increase) in Prepayments and Deferred Charges
9.	Decrease/(Increase) in Other Current Assets
10.	Increase/(Decrease) in Accounts Payable
11.	Increase/(Decrease) in Advance Billings & Payments
12.	Increase/(Decrease) in Other Current Liabilities
13.	Net Cash Provided/(Used) by Operations
CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable
15.	Increase/(Decrease) in Notes Payable
16.	Increase/(Decrease) in Customer Deposits
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital
20.	Less: Payment of Dividends
21.	Less: Patronage Capital Credits Retired
22.	Other (Explain)
23.	Net Cash Provided/(Used) by Financing Activities
CASH FLOWS FROM INVESTING ACTIVITIES	
24.	Net Capital Expenditures (Property, Plant & Equipment)
25.	Other Long-Term Investments
26.	Other Noncurrent Assets & Jurisdictional Differences
27.	Other (Explain)
28.	Net Cash Provided/(Used) by Investing Activities
29.	Net Increase/(Decrease) in Cash
30.	Ending Cash

See Accountant's Compilation Report

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	462181
<015>	Study Area Name	BIJOU TEL COOP ASSOC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Reed Metzger
<035>	Contact Telephone Number - Number of person identified in data line <030>	303-822-5400
<039>	Contact Email Address - Email Address of person identified in data line <030>	rdm@net.ecin.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	BIJOU TEL COOP ASSOC
Signature of Authorized Officer:	CERTIFIED ONLINE Date 10/11/2013
Printed name of Authorized Officer:	Reed Metzger
Title or position of Authorized Officer:	General Manager
Telephone number of Authorized Officer:	303-822-5400
Study Area Code of Reporting Carrier:	462181 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	462181
<015>	Study Area Name	BIJOU TEL COOP ASSOC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Reed Metzger
<035>	Contact Telephone Number - Number of person identified in data line <030>	303-822-5400
<039>	Contact Email Address - Email Address of person identified in data line <030>	rdmetz@cin.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	Date: _____
Signature of Authorized Officer: _____	
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	Date: _____
Signature of Authorized Agent or Employee of Agent: _____	
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

