



GILA RIVER TELECOMMUNICATIONS, INC.

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Date: September 30, 2013

Federal Communications Commission
445 12th Street S.W.
Washington, D.C. 20554

Re: FCC Form 481, Section 500, Line 510
Statement Regarding Compliance with Service Quality Standards and Consumer Protection Rules
47 CFR § 54.313(a)(5)

To Whom It May Concern,

Gila River Telecommunications, Inc. (GRTI) is an incumbent local exchange carrier operating in the state of Arizona subject to the regulation of the Gila River Indian Community (GRIC), and is an eligible telecommunications carrier (ETC) designated by Federal Communications Commission (FCC). As such, GRTI is subject to the regulatory authority of both the FCC and GRIC and operates under the applicable and relevant rules and laws of GRIC.

GRTI is subject to the service quality standards and consumer protection standards adopted by the FCC and that are applicable to ILECs. The consumer protection standards are also contained in GRTI's local tariff that is on file with GRIC.

Apart from effective internal procedures and operations, GRTI ensures compliance with all applicable service quality and consumer protection rules through FCC and GRIC enforcement, which entails the operation of a customer complaint process. GRTI is required to respond to customer complaints and other service quality-related inquiries from GRIC and the FCC in a reasonable time frame. GRTI consistently meets or exceeds all FCC- and GRIC-adopted standards, and reports to this effect via all required FCC and GRIC processes.

Finally, GRTI has established internal procedures to ensure compliance with the FCC's Customer Proprietary Network Information (CPNI) rules that include, but are not limited to, periodic employee training and maintenance of written company CPNI procedures. GRTI certifies its compliance with the FCC's CPNI rules by making annual filings as required in 47 CFR § 64.2009(e).

Sincerely,

Mr. Derek E. White, General Manager

Cc: Mr. Anthony Newkirk, Chairman, GRTI Board of Directors

"Proudly serving the Gila River Indian Community since 1988"