



**SCTC**  
Your Local Internet Provider

[www.sctcweb.com](http://www.sctcweb.com)

502 North Second Ave.

P.O. Box 477

Stayton, Oregon 97383

503-769-2121

#### Consumer Protection

Stayton Cooperative Telephone complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

#### Service Quality Standards

Stayton Cooperative Telephone Company complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities.

Enhanced Telephone

Cellular

High Speed Broadband Internet

Long Distance