



Your business
is our business.

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

REDACTED – FOR PUBLIC INSPECTION

October 15, 2013

Via Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 10-90, WC Docket No. 11-42
2013 ETC Annual Report of Eastex Telephone Cooperative, Inc.
Study Area Code 442068**

Dear Ms. Dortch:

On behalf of Eastex Telephone Cooperative, Inc. (“Eastex”), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission’s rules.¹ Eastex seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC’s Electronic Comment Filing System. Also attached is a letter requesting confidential treatment of section 54.313(a)(2) outage reporting under section 0.459.³

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

³ 47 C.F.R. § 0.459.



Your business
is our business.

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

REDACTED – FOR PUBLIC INSPECTION

October 15, 2013

Via Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 10-90, WC Docket No. 11-42
2013 ETC Annual Report of Eastex Telephone Cooperative, Inc.
Study Area Code 442068
Request for Confidentiality**

Dear Ms. Dortch:

John Staurulakis, Inc. (“JSI”), on behalf of its client, Eastex Telephone Cooperative, Inc. (“Eastex” or “the Company”), hereby requests, pursuant to Section 0.459 of the Commission’s rules,¹ withholding from public inspection certain information contained in an attachment to the report submitted in fulfillment of the above-referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).²

1. The information for which the Company is seeking confidential treatment is an attachment to the Company’s annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission’s rules (“Report”).³
2. Eligible Telecommunications Carriers (“ETCs”) must file with the Commission the reporting information which is contained in the attachment to the Report pursuant to Sections 54.313 and 54.422 and as specified in the August 6, 2013 Public Notice.⁴
3. The information contained in the attachment to the Report for which Eastex seeks the withholding from public inspection is data pertaining to the Company’s outages provided at FCC Form 481 attachment Line 200, Service Outage Reporting.

¹ 47 C.F.R. § 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. §§ 54.313, 54.422.

⁴ See *Wireline Competition Bureau Announces Filing Deadline of October 15, 2013 for Eligible Telecommunications Carriers to File High-Cost and Low-Income Annual Reports, and Announces Filing Deadline of December 16, 2013 for States and ETCs to File Annual Use Certifications*, DA 13-1707 (rel. Aug. 6, 2013) (“August 6, 2013 Public Notice”).

Information of this nature is confidential commercial information routinely withheld from public inspection.

4. With respect to identifying the degree to which the attachment concerns a service that is subject to competition, the information pertains to the network and operations of a telecommunications company that has competitors that could benefit if they were able to have access to this information.
5. With respect to identifying possible exposure to competitive harm, the information contained in the attachment is information that is not customarily released to the public. Because the telecommunications market is highly competitive, release of this information could substantially harm the Company's telecommunications business.
6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The attachment has also been filed with the Texas Public Utility Commission under seal.
7. Any previous versions of this information are not publicly available.
8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
9. The Commission has previously concluded that there is a presumptive likelihood of substantial competitive harm from disclosure of outage information.⁵ The Commission also determined the disclosure of outage reporting information to the public could present an unacceptable risk of more effective terrorist activity and could therefore result in potential harm to the public and the national defense.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to FCC Form 481 attachment at Line 200, Service Outage Reporting. Please contact the undersigned with any questions regarding this request.

Sincerely,



John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

⁵ See *In the Matter of New Part 4 of the Commission's Rules Concerning Disruptions to Communications*, ET Docket No. 04-35, *Report and Order and Further Notice of Proposed Rulemaking*, FCC 04-188, rel. Aug. 19, 2004, para. 45.

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	442068
<015> Study Area Name	EASTEX TEL COOP INC
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Steve Alexander
<035> Contact Telephone Number: Number of the person identified in data line <030>	903-854-1121
<039> Contact Email Address: Email of the person identified in data line <030>	steve@eastex.net

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
--	---	---

<i>(check box when complete)</i>		
<100> Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>	<input type="checkbox"/> <input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<210> <input type="checkbox"/> <-- check box if no outages to report		
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<310> Detail on Attempts (voice)	<input type="text"/>	<input type="checkbox"/> <input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="text"/>	<input type="checkbox"/> <input type="checkbox"/>
<330> Detail on Attempts (broadband)	<input type="text"/>	<input type="checkbox"/> <input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<410> Fixed	<input type="text" value="0.0"/>	
<420> Mobile	<input type="text"/>	
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/> <input type="checkbox"/>
<440> Fixed	<input type="text"/>	
<450> Mobile	<input type="text"/>	
<500> Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<510> <input type="text" value="442068TX510"/>	<i>(attached descriptive document)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<610> <input type="text" value="442068TX610"/>	<i>(attached descriptive document)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	<i>(complete attached worksheet)</i>	<input type="checkbox"/> <input type="checkbox"/>
<710> Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>	<input type="checkbox"/> <input type="checkbox"/>
<800> Operating Companies and Affiliates	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	<i>(if yes, complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<1000> Voice Services Rate Comparability	<i>(check to indicate certification)</i>	<input type="checkbox"/> <input type="checkbox"/>
<1010> <input type="text"/>	<i>(attach descriptive document)</i>	<input type="checkbox"/> <input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	<i>(if not, check to indicate certification)</i>	<input type="checkbox"/> <input type="checkbox"/>
<1110>	<i>(complete attached worksheet)</i>	<input type="checkbox"/> <input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>	<input type="checkbox"/> <input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<i>(check to indicate certification)</i>	<input type="checkbox"/> <input type="checkbox"/>
<2005>	<i>(complete attached worksheet)</i>	<input type="checkbox"/> <input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<3005>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	442068
<015> Study Area Name	EASTEX TEL COOP INC
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035> Contact Telephone Number - Number of person identified in data line <030>	903-854-1121
<039> Contact Email Address - Email Address of person identified in data line <030>	steve@eastex.net

<110> Has your company received its ETC certification from the FCC?	(yes / no)	<input type="radio"/> <input checked="" type="radio"/>
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5		
<111> year plan" filed with the FCC?	(yes / no)	<input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	903-854-1121
<039>	Contact Email Address - Email Address of person identified in data line <030>	steve@eastex.net

<910> Tribal Land(s) on which ETC Serves Alabama-Coushatta Tribes of Texas

<920> Tribal Government Engagement Obligation 442068TX920

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

	Select (Yes, No, NA)
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	Yes
<922> Feasibility and sustainability planning;	Yes
<923> Marketing services in a culturally sensitive manner;	Yes
<924> Compliance with Rights of way processes	Yes
<925> Compliance with Land Use permitting requirements	Yes
<926> Compliance with Facilities Siting rules	Yes
<927> Compliance with Environmental Review processes	Yes
<928> Compliance with Cultural Preservation review processes	Yes
<929> Compliance with Tribal Business and Licensing requirements.	Yes

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	903-854-1121
<039>	Contact Email Address - Email Address of person identified in data line <030>	steve@eastex.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	903-854-1121
<039>	Contact Email Address - Email Address of person identified in data line <030>	steve@eastex.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 442068TX1210

Name of attached document (.pdf)

<1220> Link to Public Website HTTP _____

“Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221>
Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222>
Details on the number of minutes provided as part of the plan,
- <1223>
Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	903-854-1121
<039>	Contact Email Address - Email Address of person identified in data line <030>	steve@eastex.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	<input type="checkbox"/>
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	<input type="checkbox"/>

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
--------	---	--------------------------

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>

<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	<input type="checkbox"/>
--------	--	--	--------------------------

(3000) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	442068
<015> Study Area Name	EASTEX TEL COOP INC
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035> Contact Telephone Number - Number of person identified in data line <030>	903-854-1121
<039> Contact Email Address - Email Address of person identified in data line <030>	steve@eastex.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

<p>(3010) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input type="checkbox"/></p>
<p>(3011) contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.</p>		
<p>(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}</p>		<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:</p>		<p><input type="checkbox"/></p>
<p>(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)</p>		<p><input type="checkbox"/></p>
<p>(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3018) If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :</p>		<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications</p>		<p><input checked="" type="checkbox"/></p>
<p>(3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input checked="" type="checkbox"/></p>
<p>(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:</p>		<p><input checked="" type="checkbox"/></p>
<p>(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,</p>		<p><input type="checkbox"/></p>
<p>(3023) Underlying information subjected to a review by an independent certified public accountant</p>		<p><input type="checkbox"/></p>
<p>(3024) Underlying information subjected to an officer certification.</p>		<p><input type="checkbox"/></p>
<p>(3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3026) Attach the worksheet listing required information</p>	<p>Name of Attached Document Listing Required Information</p>	<p>442068TX3026</p>

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	903-854-1121
<039>	Contact Email Address - Email Address of person identified in data line <030>	steve@eastex.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	903-854-1121
<039>	Contact Email Address - Email Address of person identified in data line <030>	steve@eastex.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I certify that (Name of Agent) <u>Karen Gunkel</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.</p>	
Name of Authorized Agent:	Karen Gunkel
Name of Reporting Carrier:	EASTEX TEL COOP INC
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/03/2013
Printed name of Authorized Officer:	Steve Alexander
Title or position of Authorized Officer:	CFO
Telephone number of Authorized Officer:	903-854-1000
Study Area Code of Reporting Carrier:	442068 Filing Due Date for this form: 10/15/2013
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.</p>	
Name of Reporting Carrier:	EASTEX TEL COOP INC
Name of Authorized Agent or Employee of Agent:	Karen Gunkel
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 10/03/2013
Printed name of Authorized Agent or Employee of Agent:	Karen Gunkel
Title or position of Authorized Agent or Employee of Agent:	Consultant- Revenue Requirements
Telephone number of Authorized Agent or Employee of Agent:	512-338-0473
Study Area Code of Reporting Carrier:	442068 Filing Due Date for this form: 10/15/2013
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

Attachments

Eastex Telephone Cooperative, Inc.**Response to Lines 500-510 - Service Quality Standards and Consumer Protection Rules****Compliance**

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Eastex Telephone Cooperative, Inc. (“Company”) hereby certifies that it complies with applicable service quality standards and consumer protection rules under the Texas Administrative Code, Title 16, Part II, as established by the Public Utility Commission of Texas. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff which discloses rates, terms and conditions of service to customers pursuant to Subchapter J requirements in Sections 26.201-26.230; (2) adherence to state consumer protection requirements governing telephone providers as identified in Subchapter B, in Sections 26.21-

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

26.37; and (3) service quality standards requirements as identified in Subchapter C, Sections 26.51 -26.57.

In addition, the Company complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing Rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Eastex Telephone Cooperative, Inc.**Response to Lines 600-610 - Ability to Function in Emergency Situations**

Eastex Telephone Cooperative, Inc. (“Company”) hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Texas Administrative Code. The Company’s network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with Public Utility Commission of Texas Substantive Rules §26.51 *Reliability of Operations of Telecommunications Providers* and §26.52 *Emergency Operations* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office not equipped with permanently installed standby generators contains as a minimum four hours of battery reserve without voltage falling below the level required for proper operation of all equipment. In addition, all central offices without installed emergency power facilities have a mobile power unit available which can be delivered and connected on short notice.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

Eastex Telephone Cooperative, Inc.

Response to Line 920- Tribal Engagement Obligation

Eastex Telephone Cooperative, Inc. (“Company”) serves the Alabama-Coushatta Tribe of Texas located in eastern Texas. The Company reached out to the Alabama-Coushatta Tribe of Texas in 2012 to engage in discussion of the Alabama-Coushatta Tribe of Texas’s needs assessment and deployment planning with a focus on Tribal community anchor institutions, feasibility and sustainability planning, marketing services in a culturally sensitive manner, rights of way, land use permitting, facilities siting, environmental and cultural preservation processes, and compliance with Tribal business and licensing requirements per the requirements of 47 C.F.R. §54.313(a)(9). The Company met with the Alabama-Coushatta Tribe of Texas in 2012. The following pages provide documentation of the Company’s engagement with the Alabama-Coushatta Tribe of Texas, including the agenda for their meeting.

Via U.S. Mail, Return Receipt Requested

October 10, 2012

Carlos Bullock, Chairman
Alabama-Coushatta Tribes of Texas
571 State Park Road 56
Livingston, TX 77351

Dear Carlos Bullock:

Eastex Telephone Cooperative (“Eastex”), an independent telecommunications provider serving Rusk, Panola, Cherokee, Shelby, Harrison, Hardin, Liberty, Tyler, San Jacinto, Polk, and Walker counties, wishes to engage with the Alabama-Coushatta Tribal government about some potential opportunities for broadband expansion on Tribally-owned lands within our service area. Eastex has been providing voice telecommunications and broadband services to members of your community as well as your Tribal office in the Ruby Exchange of the Livingston, TX area since 1960, and we are interested in learning about any additional telecommunications needs that your community may have.

In November 2011, the Federal Communications Commission (“FCC”) comprehensively reformed the Universal Service Fund (USF) which helps companies like Eastex provide state-of-the-art communications services in high-cost and rural areas. Among the reforms, the FCC adopted a rule requiring Eligible Telecommunications Carriers who receive high-cost USF support to engage with Tribal leaders about broadband deployment on Tribally-owned lands and report annually on five specific outreach activities. In July 2012, the FCC’s Office of Native Affairs Policy (“ONAP”) issued specific guidance on outreach and engagement activities between telecommunications providers and Tribal governments. These initial outreach and engagement activities must take place by the end of 2012.

Given our history of providing telecommunications services to your community, Eastex is pleased to invite you and other leaders from the Alabama-Coushatta government to discuss additional ways that we can meet your telecommunications and broadband needs. Specifically, Eastex would like to discuss the following items:

- Needs assessment and deployment planning focused on anchor institutions (such as schools, libraries and health centers);
- Feasibility and sustainability planning;
- Marketing services in a culturally sensitive manner;

- Rights of way, permitting, facilities siting, environmental and cultural preservation processes;
- Compliance with Tribal business licensing requirements.

Eastex is interested in learning whether your community has any specific broadband needs that our company may be able to meet, depending on the scope and scale of the project. For example, are there any members of your community within our service area who currently do not have access to broadband? Are there any needs such as distance learning or tele-medicine that Eastex could help facilitate? How can Eastex improve upon the services that we already provide to your Tribal facilities in the Ruby Exchange of the Livingston, TX area? We also want to make sure that we continue to respect your cultural heritage, property rights, business customs, and any other rules and procedures of your government.

Eastex has been serving the area for over 50 years. We are dedicated to serving and employing members of our community and we want to ensure that the individuals and businesses of the Alabama-Coushatta Tribe are served as best as possible.

Eastex extends this invitation to set up an in-person meeting or conference call with members of your Tribal government at your earliest convenience. Please contact Vernon Woolley, Livingston Office Manager, 936-327-5224, vernonw@eastex.net, or Steve Alexander, Controller, 800-232-7839, steve@eastex.net. We look forward to discussing this important issue with you.

Sincerely,

Eastex Telephone Cooperative, Inc.

Rusty Dorman
Assistant Manager

Cc: Alabama-Coushatta Tribal Council

Eastex Telephone Cooperative, Inc. and the Alabama Coushatta Tribes of Texas

Meeting Agenda

Monday, November 26, 2012

10AM

1. Needs Assessment and Deployment Planning
 - a. Review of services provided
 - i. Voice
 1. Residential
 2. Business
 - a. Centrex
 - b. Key System
 3. Long Distance
 - ii. DSL
 - iii. Special Access
 1. Current – 2 T1 circuits
 2. Future – Ethernet Transport Service
 - b. Any facilities needing communication services
 - c. Timeline for the provision of any needed services
2. Feasibility and Sustainability Planning
3. Marketing of Services
4. Rights of way processes, land use permitting, facilities citing, and cultural preservation review
5. Tribal business licensing requirements
6. Tribal lifeline program
7. Web site tour
8. Any other business

Eastex Telephone Cooperative, Inc.

Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service and facilities only, including tone dialing service. The rates for other ancillary services not specifically shown below are presented in Eastex Telephone Cooperative's tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for periods of one month at same location, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates⁽¹⁾⁽²⁾:

Exchange Name	R-1 Rate	Res. EAS Charge
Blanchard	\$ 16.00	\$ -
Chester	\$ 12.50	\$ 3.50
Coldsprings	\$ 13.00	\$ 3.00
DeBerry	\$ 12.50	\$ 3.50
Elysian Fields	\$ 12.50	\$ 3.50
Evergreen	\$ 12.50	\$ 3.50
Goodrich	\$ 16.00	\$ -
Goodsprings	\$ 10.60	\$ 3.50
Hudson	\$ 12.50	\$ 3.50
Huxley	\$ 13.50	\$ 2.50
Laneville	\$ 10.60	\$ 3.50
Maydelle	\$ 12.50	\$ 3.50
Minden	\$ 10.60	\$ 3.50
Mt. Enterprise	\$ 10.60	\$ 3.50
Oak Hill	\$ 10.60	\$ 3.50
Oakhurst	\$ 13.05	\$ 2.95
Onalaska	\$ 16.00	\$ -
Pinehill	\$ 10.60	\$ 3.50
Ruby	\$ 16.00	\$ -
Segno	\$ 16.00	\$ -
Waskom	\$ 12.50	\$ 3.50

⁽¹⁾ Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

⁽²⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4
4th Revised Page 11
Replacing 3rd Revised Page 11

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program

The Lifeline Program is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

1. General

a. A qualifying low-income customer subscribing to the Lifeline Program shall receive federal and state reductions to their monthly tariffed residential local exchange access line rate.

b. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.

c. Lifeline Program reductions do not apply to surcharges, taxes, long distance service, 976 and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.

d. The Lifeline Program rate reductions do not apply to service connection charges; however, customers eligible for the Tribal Link Up Program will receive a 100% reduction not to exceed \$100.00 on applicable service connection charges, as provided in Section 5 of this tariff.

T
T

D
D

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4

5th Revised Page 12
Replacing 4th Revised Page 12

MEMBER SERVICES TARIFF
LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

1. General (Continued)

e. The Cooperative may not disconnect the service of a Lifeline Program customer for the non-payment of toll charges. However, the Cooperative reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills. The Cooperative will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of toll charges. Upon the customer's payment of all outstanding toll charges, the Cooperative shall remove mandatory toll blocking at no charge.

T

f. Upon subscribing to the Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.

T

g. The Lifeline Program rate reductions will not be available on a retroactive basis unless directed by the Public Utility Commission or the Low-Income Discount Administrator (LIDA).

T

T

h. Lifeline Service rate reductions apply to basic network service. The Cooperative shall provide access to and the customer may choose to subscribe to vertical services, including bundled services where offered by the Cooperative, at the tariffed rate, however, the Lifeline discount is applied first to the billed charge for basic telephone service.

T

i. The Cooperative shall waive monthly number portability charges, subject to its tariff, for Lifeline customers.

T

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4
1st Revised Page 12.1
Replacing Original Page 12.1

MEMBER SERVICES TARIFF
LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

2. Designated Lifeline Program Services

The Cooperative shall offer the following voice telephony services:

- a. Voice-grade access to the public network or its functional equivalent.
- b. Local usage at no additional charge to end-users.
- c. Access to emergency services such as 9-1-1 and E 9-1-1 as implemented locally.
- d. Toll limitation, including toll blocking or toll control.

T
D
T
T
D
D
D
T
D
D
T

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4
5th Revised Page 13
Replacing 4th Revised Page 13

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

3. Eligibility Requirement

a. Qualifying Low-income (Eligible) Customer
Criteria

An eligible customer shall be defined as an individual whose annual household income is at or below 150% of the federal poverty guidelines or in whose household resides a person who receives or has a child who receives benefits from at least one of the assistance programs identified in Chapter 47 of the Code of Federal Regulations § 54.409 and in P.U.C. Substantive Rule 26.412 regarding consumer qualification for Lifeline.

T
|
T
|
D
|
D

The Lifeline Program rate reductions will be provided to each eligible customer. The Low-Income Discount Administrator (LIDA) will provide a list of eligible customers to the Cooperative each month.

b. Obligations of the Customer

i. Customers whose annual household income is at or below 150% of the federal poverty guidelines or who participate in FPHA or LIHEAP programs may self-enroll for Lifeline Program benefits by completing an application form and returning it to LIDA. LIDA will send a blank application upon customer request. LIDA can be reached at 1-866-4LITEUP. Current customers receiving benefits under Medicaid, Food Stamps, SSI or CHIP will be subject to the Lifeline Program automatic enrollment procedures as provided by the LIDA unless they provide a written request to the LIDA to be excluded from the Lifeline Program.

ii. A customer who is eligible for the Lifeline Program but does not have telephone service at the time the LIDA provides its eligibility list to the Cooperative, shall be responsible for initiating a request for the Lifeline Program from the Cooperative.

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4
5th Revised Page 14
Replacing 4th Revised Page 14

MEMBERS SERVICES TARIFF
LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

3. Eligibility Requirements (Continued)

c. Obligations of the Cooperative

i. LIDA will provide a list of eligible customers to the Cooperative on a monthly basis. Upon receipt of the list, the Cooperative shall begin reduced billing for those customers in accordance with the terms of the LIDA's procedures.

T

d. Discontinuance of Service

i. Discontinuance of Lifeline Discounts for customers automatically enrolled: The eligibility period for automatically enrolled customers is the length of their enrollment in Texas Health and Human Services Commission (THHSC) benefits plus a period of 60 days for renewal. Automatically enrolled customers will have an opportunity to renew their THHSC benefits or self-enrollment with LIDA upon the expiration of their automatic enrollment.

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4
4th Revised Page 15
Replacing 2nd Revised Page 15

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

3. Eligibility Requirements (Continued)

d. Discontinuance of Service (Continued)

ii. Discontinuance of Lifeline Discounts for customers who have self-enrolled. Individuals not receiving benefits through THHSC programs, but who have met Lifeline income qualifications, are eligible to receive the Lifeline Discount for seven months, which includes a period of 60 days during which the customer may renew their eligibility with LIDA for an additional seven months.

T

4. Deposit and Credit Requirements

a. The Cooperative shall be prohibited from charging a service deposit in order to initiate the Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.

b. The Cooperative may charge a service deposit if the eligible customer denies subscription to toll blocking upon subscribing to the Lifeline Program.

c. In instances where the Cooperative may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Cooperative are also applicable to eligible customers of the Lifeline Program.

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4
2nd Revised Page 15.1
Replacing 1st Revised Page 15.1

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

5. Service Connection Charges

a. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the Lifeline Program.

b. Service connection charges do apply when:

i. Existing eligible customers request additional non-qualifying services at the time Lifeline Program reduced billing is initiated.

ii. New customers (those without existing local exchange access service) eligible for the Lifeline Program establish service.

iii. Customers make subsequent moves or changes after the initial connection to the Lifeline Program.

c. In instances where service connection charges apply, customers who qualify for the Lifeline Program and who also reside on Tribal Lands may be eligible for the Tribal Lands Link Up Program, to receive a reduction in the applicable service connection charges as provided in Section 5 of this tariff.

T

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4
2nd Revised Page 15.2
Replacing 1st Revised Page 15.2

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

6. Lifeline Program Rate Reduction

a. Implementation

The Cooperative shall provide reduced billing for all Lifeline Program eligible customers within its service area in accordance with Commission's Substantive Rules.

D
|
D

In instances where a customer inquires about participation in the Lifeline Program, the Cooperative shall provide contact information for LIDA.

DT
|
D

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4

5th Revised Page 15.3

Replacing 4th Revised Page 15.3

MEMBER SERVICES TARIFF
LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

6. Lifeline Program Rate Reduction (Continued)

b. Amounts

The Cooperative shall apply Lifeline Program rate reductions, per eligible customer, as described below.

		Monthly Rate <u>Reduction</u>	T
1)	Federal Lifeline support amount. The Cooperative shall grant qualifying low-income consumers support of \$10.00 per month or equal to the support amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations § 54.403 regarding Lifeline support.	up to \$10.00	DTR D T
2)	Maximum State Reduction to Residential Local Exchange Access Line Rate.	up to \$3.50	T D D T

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4
2nd Revised Page 15.4
Replacing 1st Page 15.4

MEMBER SERVICES TARIFF
LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

7. Tribal Lands Customers

The Cooperative will apply additional Lifeline Program rate reductions per eligible customer residing on Tribal Lands [referenced in 47, Code of Federal Regulations, Section 54.409(b).

T

a. Eligibility Requirement

Qualifying Low-Income Tribal Lands Consumer

A consumer who lives on Tribal Lands and is at or below 150% of the Federal Poverty Guidelines for a household of that size; or

T

A consumer, their dependents, or their household who reside on Tribal Lands based upon CFR 47 § 54.400 and who participate in one of the federal or state assistance programs identified in Chapter 47 of the Code of Federal Regulations § 54.409(a) and (b) and in P.U.C. Substantive Rule 26.412 regarding consumer qualification for Lifeline, or

T

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4

2nd Revised Page 15.5

Replacing 1st Revised Page 15.5

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

7. Tribal Lands Customers (Continued)

b. Obligations of the Tribal Lands Consumer

i. Prior to implementation of the Lifeline Program, the Cooperative shall require the eligible Tribal Lands customer to sign a document certifying that:

ii. The customer resides on a reservation, as defined in 47 CFR §54.400(e);

iii. The customer meets the income eligibility criteria in 47 CFR §54.409 (a)(1) or (a)(3) or participates in one of the programs previously identified in this subsection. Acceptable documentation of a state, federal, or Tribal tax return, employer paycheck stub, and other proof in 47 CFR §54.410(b)(1)(i)(B); and

iv. The Tribal Lands customer agrees to notify the Cooperative if the customer ceases to participate in the identified program(s).

c. Lifeline Program Rate Reduction

In addition to the Lifeline Program rate reductions described in Section 4(F)(6), the Cooperative shall apply an additional federal reduction to the residential local exchange access line rate of up to \$25 per eligible Tribal Lands customer.

Monthly Support

i. Qualified Tribal Lands Lifeline Customer Residential Local Exchange Access Line Maximum Support up to \$25.00

By: Mr. Allen Dorman

Effective:

M
|
T
|
T
|
T
|
D
D
|
T
|
T

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4
1st Revised Page 15.6
Replacing Original Page 15.6

MEMBER SERVICES TARIFF
LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

7. Tribal Lands Customers (Continued)

c. Service Connection Charges

The Lifeline Program rate reductions do not apply to service connection charges.¹ A Tribal Lands customer eligible for the Tribal Link-Up Program will receive a 100% reduction on service connection charges, up to \$100 in federal Link-Up support per eligible Tribal Lands customer's principal place of residence.

M
|
T
|
T
|
M

¹ Applicable service connection charges are provided in Section 5 of this tariff.

By: Mr. Allen Dorman

Effective:

EASTEX TELEPHONE COOPERATIVE, INC.
HENDERSON, TEXAS

SECTION 4
2nd Revised Page 15.7
Replacing 1st Revised Page 15.7

MEMBER SERVICES TARIFF
LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

7. Tribal Lands Customers (Continued)

d. Tribal Lifeline Eligibility Form

Eastex Telephone Cooperative, Inc.
Tribal Lands Lifeline/Link Up Service
Authorization and Self-Certification Form

Applicant's Name _____

Applicant's Address _____

Home Phone Number () _____ Work Phone Number () _____
(Your contact number during weekdays between 8 a.m. and 5 p.m.)

Applicant's Date of Birth _____
Applicant's Social Security Number _____ or
Official Tribal Government ID Number _____

1. I also certify that:
 My telephone service is listed in my name
 My telephone service is listed in another's name, and I want to be contacted for a billing name change at no charge
 I do not currently have telephone service and want to be contacted for Link Up and Lifeline
 The address listed above is my primary service residence
 To the best of my knowledge, I reside on a tribal land/reservation (as defined in Title 25 Code of Federal Regulation, Section 20.1, paragraph (v)
Name of Reservation _____

2. I hereby certify that I participate in at least one of the following programs (check all that apply):
 Food Stamps
 Low Income Home Energy Assistance Program (LIHEAP)
 Medicaid
 Supplemental Security Income (SSI)
 Federal Public Housing Association (FPHA)
 State Child Health Plan
 Bureau of Indian Affairs general assistance program
 Tribally Administered Temporary Assistance for Needy Families (TANF)
 Head Start (Income qualified customers only)
 National School Lunch Program (free lunch program only)
 Food Distribution Program on Indian Reservations

Or

T

T

T

T

By: Mr. Allen Dorman

Effective:

MEMBER SERVICES TARIFF
LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

7. Tribal Lands Customers (Continued)

d. Tribal Lifeline Eligibility Form (Continued)

3. I certify that:

_____ My household income is not above 150% of the federal poverty guidelines

4. If in the future, I no longer participate in at least one of the programs listed in item 2 above, or meet the conditions in items 2 or 3 above, I will promptly notify Eastex Telephone Cooperative, Inc.

5. I authorize Eastex Telephone Cooperative, Inc. or its duly appointed representative to access any records required to verify these statements in order to confirm my continued participation in the above program(s). I authorize representatives of the above program(s) to discuss with and/or provide copies to Eastex Telephone Cooperative, Inc., if requested by the Cooperative, to verify my participation in the above program(s) and my eligibility for Lifeline/Link Up America.

6. I affirm that the foregoing representations are true.

This signed authorization is required in order to enroll you in Eastex Telephone Cooperative, Inc.'s Lifeline/Link Up America Program. This authorization is only for the purpose of certifying your eligibility for participation in these programs and will not be used for any other purpose.

Signature of benefit recipient

Date

M

T

M

By: Mr. Allen Dorman

Effective:

REDACTED – FOR PUBLIC INSPECTION

EASTEX TELEPHONE COOPERATIVE, INC. (SAC 442068)

ATTACHMENT - LINE 3019-3021

ATTACHMENT REDACTED IN ENTIRETY