



Your business
is our business.

REDACTED – FOR PUBLIC INSPECTION

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Greenbelt, Maryland 20770
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internet: www.jsitel.com, e-mail: jsi@jsitel.com

October 1, 2013

By Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 10-90, WC Docket No. 11-42
2013 ETC Annual Report of Public Service Telephone Company
Study Area Code 220381**

Dear Ms. Dortch:

On behalf of Public Service Telephone Company “Public Service”, JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission’s rules.¹ Public Service seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC’s Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	220381
<015> Study Area Name	PUBLIC SERVICE TEL
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Austin E Guinn
<035> Contact Telephone Number: Number of the person identified in data line <030>	478-847-6230
<039> Contact Email Address: Email of the person identified in data line <030>	edguinn@pstel.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
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<i>(check box when complete)</i>		
<100> Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>	<input type="checkbox"/>
<200> Outage Reporting (voice)	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<input type="text"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="text"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	<input type="text"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>
<410> Fixed	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>
<420> Mobile	<input type="text"/>	<input type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>
<440> Fixed	<input type="text"/>	<input type="checkbox"/>
<450> Mobile	<input type="text"/>	<input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>
<510> <input type="text" value="220381GA510"/>	<i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>
<610> <input type="text" value="220381GA610"/>	<i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	<i>(complete attached worksheet)</i>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	<i>(if yes, complete attached worksheet)</i>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	<i>(check to indicate certification)</i>	<input type="checkbox"/>
<1010> <input type="text"/>	<i>(attach descriptive document)</i>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	<i>(if not, check to indicate certification)</i>	<input checked="" type="checkbox"/>
<1110>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<i>(check to indicate certification)</i>	<input type="checkbox"/>
<2005>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>
<3005>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	220381
<015> Study Area Name	PUBLIC SERVICE TEL
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Austin E Guinn
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<039> Contact Email Address - Email Address of person identified in data line <030>	edguinn@pstel.com

<110> Has your company received its ETC certification from the FCC?	(yes / no)	<input type="radio"/>	<input checked="" type="radio"/>	
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5				
<111> year plan" filed with the FCC?	(yes / no)	<input type="radio"/>	<input type="radio"/>	

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	220381
<015>	Study Area Name	PUBLIC SERVICE TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Austin E Guinn
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<039>	Contact Email Address - Email Address of person identified in data line <030>	edguinn@pstel.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	220381
<015>	Study Area Name	PUBLIC SERVICE TEL
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<039>	Contact Email Address - Email Address of person identified in data line <030>	edguinn@pstel.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	220381
<015>	Study Area Name	PUBLIC SERVICE TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Austin E Guinn
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<039>	Contact Email Address - Email Address of person identified in data line <030>	edguinn@pstel.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 220381GA1210

Name of attached document (.pdf)

<1220> Link to Public Website HTTP _____

“Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

<1222> Details on the number of minutes provided as part of the plan,

<1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	220381
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<039>	Contact Email Address - Email Address of person identified in data line <030>	edguinn@pstel.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions Name of Attached Document Listing Required Information _____

(3000) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	220381	
<015> Study Area Name	PUBLIC SERVICE TEL	
<020> Program Year	2014	
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<035> Contact Telephone Number - Number of person identified in data line <030>	478-847-6230	
<039> Contact Email Address - Email Address of person identified in data line <030>	edguinn@pstel.com	

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3011) contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}		<input checked="" type="checkbox"/> (Yes/No)
(3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		<input checked="" type="checkbox"/> (Yes/No)
(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/>
(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	220381GA3017
(3018) If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :		<input type="checkbox"/> (Yes/No)
(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		<input type="checkbox"/>
(3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		<input type="checkbox"/>
(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input type="checkbox"/>
(3023) Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024) Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026) Attach the worksheet listing required information	Name of Attached Document Listing Required Information	<input type="checkbox"/>

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	220381
<015>	Study Area Name	PUBLIC SERVICE TEL
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<030>	Contact Name - Person USAC should contact regarding this data	Austin E Guinn
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<039>	Contact Email Address - Email Address of person identified in data line <030>	edguinn@pstel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	220381
<015>	Study Area Name	PUBLIC SERVICE TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Austin E Guinn
<035>	Contact Telephone Number - Number of person identified in data line <030>	478-847-6230
<039>	Contact Email Address - Email Address of person identified in data line <030>	edguinn@pstel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>John Staurulakis, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	John Staurulakis, Inc.
Name of Reporting Carrier:	PUBLIC SERVICE TEL
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 09/24/2013
Printed name of Authorized Officer:	James Bond
Title or position of Authorized Officer:	President
Telephone number of Authorized Officer:	478-847-411
Study Area Code of Reporting Carrier:	220381 Filing Due Date for this form: 10/15/2013
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	PUBLIC SERVICE TEL
Name of Authorized Agent or Employee of Agent:	John Staurulakis, Inc.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 09/24/2013
Printed name of Authorized Agent or Employee of Agent:	Bob Ragsdale
Title or position of Authorized Agent or Employee of Agent:	Manager - Regulatory Affairs
Telephone number of Authorized Agent or Employee of Agent:	770-569-2105
Study Area Code of Reporting Carrier:	220381 Filing Due Date for this form: 10/15/2013
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

Attachments

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Public Service Telephone Company, Inc. (“Public Service”) hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Public Service is subject to consumer protection obligations under Georgia state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Rules of the Georgia Public Service Commission which discloses rates, and terms and conditions of service to customers (Chapter 515-12-1-.02(5)(a) and .04(5) of the Rules of the Georgia Public Service Commission); (2) adherence to state consumer protection requirements governing telephone providers which require Service Standards (Chapter 515-12-1-.17 and .18 of the Rules of the Georgia Public Service Commission); Customer Billing (Chapter 515-

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

12-1-.04(4) of the Rules of the Georgia Public Service; and Customer Complaints (Chapter 515-12-1-.08 of the Rules of the Georgia Public Service Commission); (3) truth-in-billing requirements (Chapter 515-12-1-.04(4) of the Rules of the Georgia Public Service Commission); and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Public Service Telephone Company, Inc. (“Public Service”) hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. §54.202(a)(2)¹ and Chapter 515-12-1-.11(4) of the Rules of the Georgia Public Service Commission. Public Service’s network is designed to remain functional in emergency situations without an external power source, in most cases it is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by 47 C.F.R. §54.202(a)(2) and Chapter 515-12-1-.11(4) of the Rules of the Georgia Public Service Commission. Public Service can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Public Service to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Public Service has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

B. GENERAL REGULATIONS

CONTENTS

B.1	Application	
B.2	Limitations and Use of Service	
B.2.1	Use of Subscriber's Service	
B.2.2	Establishment of Identity	
B.2.3	Use of Party Line Service	
B.2.4	Minimum Contract Period	
B.2.5	Cancellation of Service	
B.2.6	Accessories Provided by the Subscriber	
B.2.7	Broadcast of Recordings of Telephone Conversations	
B.2.8	Recorded Public Announcements	
B.2.9	Limited Communication	
B.2.10	Transmitting Messages	
B.2.11	Unlawful Use of Service	
B.2.12	Georgia Relay Center Restrictions	
B.3	Establishment and Furnishing of Service	
B.3.1	Applications for Service	
B.3.2	Application of Business Rates	
B.3.3	Application of Residence Rates	
B.3.4	Availability of Facilities	
B.3.5	Customer Billing	
B.3.6	Telephone Numbers	
B.3.7	Transfer of Service Between Subscribers	
B.3.8	Floor Space, Electric Power and Operating at the Customer's Premises	
B.3.9	Termination of Service	
B.3.10	Suspension of Residence Service	
B.3.11	Party Line Service	
B.3.12	Equipment and Facilities – provision and ownership	
B.3.13	Maintenance and Repair	
B.3.14	Facilities at Hazardous or Inaccessible Locations	
B.3.15	Work Performed Outside Regular Working Hours	
B.4	Payment Arrangements and Credit Allowances	(M)
B.4.1	Advance Payments	
B.4.2	Establishment of Credit	
B.4.3	Deposits	
B.4.4	Discontinuance of Service for Failure to Maintain Credit	
B.4.5	Restoration Charge	
B.4.6	Administrative Charge	
B.4.7	Credit for Interruptions	

B. GENERAL REGULATIONS (Cont'd)

CONTENTS (Cont'd)

B.4	Payment Arrangements and Credit Allowances (Cont'd)	(M)	
	B.4.8	Types of Payments Accepted	(N)
	B.4.9	Payment for Service	
			(N)
B.5	Liability of the Company		
	B.5.1	Service Irregularities	
	B.5.2	Defacement of Premises	
	B.5.3	Equipment in Explosive Atmosphere	
	B.5.4	Liability	
B.6	Obligation of the Company		
	B.6.1	Obligation to Furnish Service	
B.7	Customer Premise Inside Wire		
	B.7.1	General	
	B.7.2	Responsibility of the Customer	
	B.7.3	Responsibility of the Company	
	B.7.4	Violation of Regulations	
B.8	Third-Party Billing		

GENERAL SUBSCRIBER SERVICES TARIFF

Public Service Telephone Company
Reynolds, Georgia

Section B
First Revised Sheet 3
Cancels Original Sheet 3

B. GENERAL REGULATIONS**B.1. Application**

These rules and regulations as outlined are in addition to those rules listed elsewhere in this Tariff and are applicable to all subscribers served in the entire territory served by the Public Service Telephone Company. Additional Regulations, where applicable, pertaining to specific service offerings accompany such offerings in various sections of this tariff.

B.2. Limitations and Use of Service**B.2.1. Use of Customer's Service**

B.2.1.1. The use of facilities furnished will be for the customer employees, agents or representatives of the customer or members of the customer's domestic establishment except in connection with semi-public telephone service and except as the use of the service may be extended, in addition to other service which may be separately ordered, to joint users, patrons of hospitals, members of clubs, patrons of motels, patrons of nursing homes, to persons temporarily subleasing a customer's residential premise. (T)

B.2.1.2. Service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for use, or in the collection, transmission or delivery of any communication for others, except as specifically provided for in this tariff. A customer who is engaged as a communications common carrier for message telegraph communications is a specific exception.

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.1. Use of Customer's Service (Cont'd)

B.2.1.3. The services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified, in view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other used for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company.

B.2.1.4. Pursuant to the requirements of Official Code of Georgia Annotated (OCGA) Section 46-5-25, the telephone service of any subscriber terminating at the location of a facsimile machine which is used or operated in violation of the provisions set forth following shall be subject to disconnection if the violation does not cease within 10 days from the date of delivery shown on the return receipt of the certified letter mailed by the Company to the subscriber notifying the subscriber of the violation. A copy of this letter shall also be sent to the Georgia Public Service Commission.

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.1. Use of Customer's Service (Cont'd)

1. It shall be a violation for any subscriber to initiate the transmission of, employ or direct another to initiate the transmission of, or contract for the initiation of the transmission of an unsolicited facsimile message for the commercial purpose of advertising or offering the sale, lease, rental, or gift of any goods, services or real personal property. (N)

2. Paragraph 1, preceding shall not apply where the recipient has consented to the receipt of one or more telefacsimile messages or where there exists a prior contractual or business relationship between the recipient and the initiator or the initiator's principal. (N)

The exception provided for in the preceding paragraph shall not apply where the recipient has notified the initiator or the initiator's principal that the recipient does not wish to receive further telefacsimile messages from the initiator or the initiator's principal. (N)

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.2. Establishment of Identity

B.2.2.1. It will be the responsibility of the calling party to establish his identity in the course of any telephone conversation.

B.2.2.2. The called party will not be required to furnish the calling party his or her identity of his or her location.

B.2.3. Use of Party Line Service

When party line service is furnished, the Telephone Company may in consideration of the rate at which service is furnished, establish and furnish service to one other subscriber in the case of two-party line service, and other subscribers in the case of multi-party (more than two-party) line service. Applications for party line service are accepted by the Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customer or customers on the same line. The Company reserves the right to cancel any party line service, upon thirty days' notice, whenever in the judgment of the Company,

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.3. Use of Party Line Service (Cont'd)

the use of the customer holding such contract is such, from large use or other causes, as to interfere with the reasonable use of others connected with the same line.

B.2.4. Minimum Contract Period

B.2.4.1. The minimum contract period is one month from the date service or additions to service are established and the minimum charge if the service is kept less than a month is the authorized rate for one month unless specified differently elsewhere in this tariff. For purposes of rate administration each month is considered to have 30 days.

B.2.4.2. If unusual construction cost are involved the company may require a contract period longer than one month.

B.2.5. Cancellation of Service

Service may be refused or discontinued for any of the reasons listed below. Unless otherwise stated, the customer shall be notified and allowed a reasonable time in which to comply with the rule before service is discontinued:

B.2.5.1. Without notice in the event of abandonment of service.

B.2.5.2. Without notice in the event of tampering with the equipment furnished and owned by the utility.

B.2.5.3. For violation of or noncompliance with the Commission's regulations governing service supplied by telecommunication utilities, or for violation of or noncompliance with the utility's rules or tariffs on

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.5. Cancellation of Service (Cont'd)

B.2.5.3. Cont'd

file with the Commission.

B.2.5.4. Without notice in the event of failure to comply with municipal ordinances or other laws pertaining to telephone service.

B.2.5.5. For failure of the customer to permit the utility reasonable access to its equipment.

B.2.5.6. Without notice for failure to establish credit on request for initial or additional service.

B.2.5.7. Without notice for impersonation of another with fraudulent intent; abuse or fraudulent use of service; such abuse or fraudulent use includes:

1. the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for the service;
2. the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, long distance message telephone service by rearranging, tampering with or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part,

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.5. Cancellation of Service (Cont'd)

B.2.5.7. Cont'd

of the regular charge for such service;

3. the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonable to be expected to frighten, or torment another;
4. the use of profane or obscene language;
5. the use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

B.2.5.8. Listening in on party line conversations.

B.2.5.9. Without notice in the event of customer using equipment in such a manner as to impair or interfere with the service of other customers; such improper use includes, but is not limited to, the making of nuisance calls and the use of telephone service by a customer or with the permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such a customer at or about the same time resulting in preventing obstructing, delaying the telephone service of others, or leaving the receiver "Off Hook" on a party line.

B.2.5.10. Any other violation of the Telephone Company's rules and regulations applying to subscribers' contracts or to the furnishing of service.

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.5. Cancellation of Service (Cont'd)

B.2.5.11. The company may terminate the service and remove its equipment for nonpayment of any sum due for exchange, long distance, or other services and the following additional procedures shall apply for residential service:

1. No basic residential service shall be disconnected for local service charge until at least 29 days from the date of the bill.
2. No residential service can be disconnected for local service charges unless the utility has given the affected customer a written notice of the proposed disconnection at least five (5) days before the proposed date of disconnection. The notice must include:
 - a. the final payment date of the amount due;
 - b. the reason for the disconnection, including the unpaid balance due;
 - c. a telephone number which the customer may call for information about the proposed disconnection; and
 - d. the procedure for medical emergencies, as hereinafter described.
3. If contact with the customer was not previously made and notice of the disconnection was by mail or by leaving it at the premises, the utility must make a good faith

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.5. Cancellation of Service (Cont'd)

B.2.5.11. Cont'd

effort to contact the customer at least (2) days before the proposed disconnection.

4. Service shall not be disconnected for nonpayment of local service charges to a residential customer who has a serious illness which would be aggravated by said disconnection, provided that the customer notifies the utility of this condition in writing, or orally and within ten (10) days of giving such initial notice furnishes to the utility a written statement from a physician, county board of health, hospital, or clinic identifying the illness and its expected duration, and certifying that the illness would be aggravated by such discontinuance. In such event, the proposed disconnection shall be held in abeyance for the shorter of either the length of the illness or one month from the date of such initial notice, and the customer may renew the postponement period one additional time by repeating the aforementioned procedure. If there is a dispute regarding the existence of a serious illness, the case may be referred to the Commission for final determination.
5. In the case of a disputed bill for basic local exchange residential service, the customer shall have the right, after all remedial measures with the utility have failed, to request in writing, or orally to be followed by a request

B. GENERAL REGULATIONS

B.2. Limitations and Use of Services (Cont'd)

B.2.5. Cancellation of Service (Cont'd)

B.2.5.11. Cont'd

in writing, that the Commission investigated the dispute before residential service may be disconnected. Such request must be made within ten (10) days after the date of the disputed bill.

6. No customer may be disconnected for unpaid residential local service if the customer notifies the telephone company between the date of receiving a notification of the proposed disconnection of service and the date set for disconnection and agrees to pay the unpaid balance for service previously provided in equal installments over the three consecutive billing months immediately following said notice. Further, the customer agrees to pay future bills and the installments by the date due. However, if a customer has received a notice of intent to disconnect, at any time prior to the time when the customer is once again current in his billings for service previously provided, if the customer makes toll calls exceeding \$10.00 in any thirty (30) day period, the telephone company shall have the right to immediately and without further notice, disconnect telephone service to that customer. Similarly, if the customer fails to make any agreed upon payment as set forth immediately above, the company may disconnect service without further notice.

B.2.5.11.7 Basic local exchange service will not be terminated or disconnected for failure to pay 900 service charges. (N)
(N)

Public Service Telephone Company
Reynolds, Georgia

Section B
Second Revised Sheet 11
Cancels First Revised Sheet 11

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.6. Accessories Provided by the Subscriber

B.2.6.1. Accessories which aid a subscriber's convenience in his use of the facilities of the Company in the service for which they are furnished under this Tariff are permissible provided any such accessory so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services.

B.2.6.2. (Deleted)

(D)
(D)
(D)
(D)
(D)
(D)

B.2.7. Broadcast of Recordings of Telephone Conversations

The transmitting over a radio station of a recording of a telephone conversation during the period of recording is permissible provided that the recording is made in accordance with the regulations governing connection with customer provided voice recording equipment as specified in this tariff. This is required in the interest of protecting the privacy of the telephone service.

(T)

B.2.8. Recorded Public Announcements

When telephone company facilities are used in connection with automatic announcement service, automatic answering and recording service,

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.8. Recorded Public Announcements (Cont'd)

recorder - coupler service or miscellaneous devices for recorded public announcements, the announcements are subject to the following conditions:

B.2.8.1. For purposes of identification, customers who transmit recorded public announcements over facilities provided by the company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual names in the announcement is shown in the currently distributed telephone directory.

B.2.8.2. Non Published telephone numbers will not be furnished for use with recorded public announcements.

B.2.8.3. Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

B.2.9. Limited Communication

In emergency situations, due to a shortage of lines and equipment the company has the right to limit the length of communications.

B.2.10. Transmitting Messages

The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the Company transmits messages for Telecommunications Devices for the Deaf (TDD).

Where the Company transmits messages through the Georgia Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD, or any other instrumentality over the facilities of the Company, connecting utilities or through the Georgia Relay Center.

B.2.11. Unlawful Use of Service

The service is furnished subject to the condition

B. GENERAL REGULATIONS

B.2. Limitations and Use of Service (Cont'd)

B.2.11. Unlawful Use of Service (Cont'd)

that is will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

B.2.12. Georgia Relay Center Restrictions

(N)

The following calls may not be placed through the Georgia Relay Center:

(N)

1. Calls to 911, 976, 900, or 700 numbers.
2. Calls to times or weather recorded messages.
3. Calls to other informational recordings.
4. Station sent paid calls from coin telephones.
5. Operator handled conference service and other teleconference calls.
6. All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those Calling Cards issued by AT&T or the local exchange companies.

(N)

(N)

(N)

(N)

(N)

(N)

(N)

(N)

(N)

B.3 Establishment and Furnishing of Service

B.3.1. Applications for Service

B.3.1.1. Applications for service may be made orally over the telephone or in person or in writing to the business offices on Reynolds or Talbotton.

B.3.1.2. Any change in tariffs approved by the Georgia Public Service Commission modifies the terms and regulations of any existing contracts to the extent of such change.

B.3.1.3. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness. This is to include applicants from the same business establishment or household, who are related, even though service is requested in a different name from that of the former subscriber.

GENERAL SUBSCRIBER SERVICES TARIFF

Public Service Telephone Company
Reynolds, Georgia

Section B
Original Sheet 14

B. GENERAL REGULATIONS**B.3. Establishment and Furnishing of Service (Cont'd)****B.3.1. Applications for Service (Cont'd)**

B.3.1.4. If telephone service is established and it is later discovered that either condition in Para. "3" above, exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

B.3.2. Application of Business Rates

The determination as to whether subscriber service should be classified as business or residence is based on the character of use to be made of the service. Business rates apply for:

B.3.2.1. Offices, stores, factories, mines and all other places of a strictly business nature.

B.3.2.2. Boarding houses, offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools, hospitals, libraries, churches and other similar institutions.

Note: For the purpose of this Tariff, a boarding house is defined as a house or apartment where rooms are rented or boarders taken or both. Such houses or apartments may obtain service at residence rates when in the judgment of the Company, they are not conducted primarily for business purposes and are listed as residences.

B.3.2.3. Residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can

GENERAL SUBSCRIBER SERVICES TARIFFPublic Service Telephone Company
Reynolds, GeorgiaSection B
Original Sheet 15

B. GENERAL REGULATIONS**B.3. Establishment and Furnishing of Service (Cont'd)****B.3.2. Application of Business Rates (Cont'd)****B.3.2.3. Cont'd**

be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

B.3.2.4. Locations where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business.

B.3.2.5. Residence locations, where an extension station or extension bell is located any place where business rates would apply under the provisions of this tariff.

B.3.2.6. Any location where a business designation is provided or when any title indicating a trade or profession is listed, except as specified below.

B.3.3. Application of Residence Rates

Residence rates apply when the use of the service is of a domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:

B.3.3.1. Private residences where business alphabetical or classified telephone directory listings are not provided.

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.3. Application of Residence Rates (Cont'd)

B.3.3.2. Private apartments in hotels, clubs and boarding houses where service is confined to the domestic use of the subscriber and business listings are not employed.

B.3.3.3. Places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc. or additional listings of persons not residing in the same household are desired, business rates apply.

B.3.3.4. Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service charges, which apply for such changes, are quoted in this tariff.

B.3.4. Availability of Facilities

B.3.4.1. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.

B.3.4.2. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.5. Customer Billing

- B.3.5.1. All charges due by the subscriber are payable at the Company's business office or at any agency duly authorized to receive such payments. If objection in writing is not received by the Company within thirty days after the bill is rendered the account shall be deemed correct and binding upon the subscriber.
- B.3.5.2. The customer is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the customer's telephone.
- B.3.5.3. Monthly recurring charges are billed in advance and toll charges are billed in arrears.
- B.3.5.4. Collection Practices
1. The Telephone Company will render its customers bills on the 1st day of each month.
 2. These original bills are due not later than the 10th day of the month. Final written notices will be mailed to all unpaid accounts which exceed \$15.00 at least five days before the proposed date of disconnection.
 3. At least two days prior to the disconnection, a good faith effort will be made to contact the customer by telephone.
 4. On the morning of the 30th day, service will be suspended, on telephone numbers whose accounts exceed \$15.00 are still unpaid. If

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.5. Customer Billing (Cont'd)

B.3.5.4. Cont'd

the 30th day should occur on a Saturday, Sunday or a legal Holiday, disconnection will take place on the following normal work day, if the account is still unpaid.

5. (Deleted) (D)
(D)
(D)

6. In the case of a disputed bill for basic local exchange residential service, the customer shall have the right, after all remedial measures with the utility have failed, to request in writing, or orally to be followed by a request in writing, that the Commission investigate the dispute before residential service may be disconnected. Such request must be made within ten (10) days after the date of the disputed bill.

7. No customer may be disconnected for unpaid residential local service if the consumer notifies the telephone company between the date of receiving a notification of the proposed disconnection of service and the date set for disconnection and agrees to pay the unpaid balance for service previously provided in equal installments over the three consecutive billing months immediately following said notice. Further, the customer agrees to pay future bills and the installments by the date due. However, if a customer has received

Public Service Telephone Company
Reynolds, Georgia

Section B
Original Sheet 21

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.5. Customer Billing (Cont'd)

B.3.5.4. Cont'd

A notice of intent to disconnect, at any time prior to the time when the customer is once again current in his billings for service previously provided, if the customer makes toll calls exceeding \$10.00 in any thirty (30) day period, the telephone company shall have the right to immediately and without further notice, disconnect telephone service to that customer. Similarly, if the customer fails to make any agreed upon payment as set forth immediately above, the company may disconnect service without further notice.

8. Upon suspension of service for non-payment of account, a restoration charge in accordance with Section D of this tariff will be applied.

9. The failure to receive bills that have been rendered will not alter the Company's practice as outlined above.

B.3.5.5. For billing purposes each month is presumed to have thirty days.

B.3.5.6. When the service has been disconnected for non-payment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the Execution of a new service agreement which is subject to the provisions of this tariff.

B.3.6. Telephone Number

The subscriber has no property right to the

Public Service Telephone Company
Reynolds, Georgia

Section B
Original Sheet 22

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.6. Telephone Number (Cont'd)

telephone number or to a particular central office and the Telephone Company may change such number or central office whenever it is necessary in the conduct of its business.

B.3.7. Transfer of Service between Subscribers

B.3.7.1. When one subscriber leaves an establishment and another new subscriber moves in, after due notice to the Telephone Company and provided there is no lapse in service, the new subscriber may assume the service provided the old subscriber. Such transfers are subject to service connection charge regulations and may be arranged for under the following condition:

1. If the new subscriber, fully understanding the regulations governing the service and the status of the account and willingly assumes all obligations thereunder, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing. The charge for a service ordering will apply to each such transfer of service.
2. No attempt will be made to separate the toll billing between the subscribers.

B.3.7.2. Under transfer of service the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use.

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.7. Transfer of Service between Subscribers (Cont'd.)

B.3.7.3. When a relationship exists, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgement of the Company a change in the telephone number is not required.

B.3.8. Floor Space, Electric Power and Operating at the Subscriber's Premises:

B.3.8.1. The subscriber is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting and temperature control, required on his premises and communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.

B.3.8.2. All operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

B.3.9. Termination of Service

B.3.9.1. Termination of Service by the Company

Violation of any of the regulations contained in this tariff on the part

B. GENERAL REGULATIONS**B.3. Establishment and Furnishing of Service (Cont'd)****B.3.9. Termination of Service (Cont'd)****B.3.9.1. Cont'd**

of the subscriber may be regarded as sufficient cause for termination of the subscriber's service.

B.3.9.2. Termination of Service at the Subscriber's Request.

Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

B.3.10. Voluntary Suspension of Residence Service**B.3.10.1. General**

1. The term "Voluntary Suspension" is used to define a special privilege, usually desired by the customer's with second homes, for subscribers who occupy an establishment only a portion of the year. Generally these customers desire continuity of service as well as service on short notice.
2. "Voluntary Suspension" will require the dedication of plant and equipment as though service was maintained, however, service shall be terminated at the customers premises and will be available only to residential customers who have been regular subscribers for a minimum of six (6) consecutive

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.10. Voluntary Suspension of Residence Service (Cont'd)

B.3.10.1 Cont'd

billing periods immediately prior to the request for this service.

B.3.10.2. Application of Charges

1. "Voluntary Suspension" will be available for a minimum of one (1) month and for a maximum of six (6) consecutive months and no more than one (1) suspension shall be granted during any twelve (12) month period. Should service not be ordered restored to normal after this period, the company (at its option) after notification to the last known address shall terminate said service without recourse or liability.
2. The charge for "Voluntary Suspension" shall be during the period of suspension, 50% of the rate normally charged for installed service. This includes the subscriber's total billing during the period immediately preceding the "voluntary suspension". The charge for the total period of suspension, at the option of the company, may be collected in advance.
3. A service connection charge will be made each time normal service is reestablished. Such charges are specified in Section D of this Tariff and will include both service ordering and Central Office Line Connection Charge.

Public Service Telephone Company
Reynolds, Georgia

Section B
First Revised Sheet 26
Cancels Original Sheet 26

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.10. Voluntary Suspension of Residence Service (Cont'd)

B.3.10.3. Special Conditions

When in the opinion of the Company, a shortage of facilities may exist so as to deny another full time customer service, the Company may, after notification, terminate this offering on a selective basis.

B.3.10.4. Customer Qualifications

This service shall be available to residential customers only. This definition of residential customer is found elsewhere in this tariff. Business customers will use temporary service defined elsewhere in this Tariff, and will not qualify for "Voluntary Suspension".

B.3.11. Party Line Service

Applications for party line service are accepted by the Company with the understanding that each customer will so use the service so as not to interfere with an equitable proportionate use of the service by the other customer or customers on the same line. The Company reserves the right to cancel any party line service, upon thirty days' notice, whenever in the judgement of the Company, the use of the customer holding such contract is such, from large use or other causes, as to interfere with the reasonable use of others connected with the same line.

B.3.12. Provision and Ownership of Equipment and Facilities

Telephone facilities are for the use of the subscribers, employees, or representatives of the subscribers or authorized user of the Telephone Company, and are the property

(T)

Public Service Telephone Company
Reynolds, Georgia

Section B
First Revised Sheet 27
Cancels Original Sheet 27

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.12. Provision and Ownership of Equipment and Facilities (Cont'd)

B.3.12.1. Cont'd

of the Telephone Company and furnished with the expressed understanding and conditions that such equipment, and lines, unless expressly provided in other sections of this Tariff, must be installed, relocated and maintained by the Telephone Company and that the employees or agents of the Company may enter the premises at any reasonable hour to collect from coin boxes, to install, to inspect, or to make repairs and at the termination or cancellation of the service to remove equipment and lines.

(T)

B.3.12.2. Subscribers may not disconnect or remove or permit others to disconnect or remove any equipment or lines installed by the Company except on written permission by the Company.

B.3.12.3. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on his premises in suitable outlets when required.

B.3.12.4. (Deleted)

(D)
(D)
(D)
(D)
(D)

Public Service Telephone Company
Reynolds, Georgia

Section B
First Revised Sheet 28
Cancels Original Sheet 28

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.12. Provision and Ownership of Equipment and Facilities (Cont'd)

B.3.12.4. (Deleted) (Cont'd) (D)

(D)

(D)

B.3.12.5. These provisions shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:

1. endanger the safety of Company employees or the public;
2. damage, required change in or alteration of, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff; (T)
3. interfere with the proper functioning of such equipment or facilities;
4. impair the operation of the communication system;
5. otherwise injure the public in its use of the Company's services.

B.3.12.6. The provision of equipment or service will be governed by the technical limitations of the equipment as required by our service criteria and consistent with reasonable cost.

B.3.12.7. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company,

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Service (Cont'd)

B.3.12. Provision and Ownership of Equipment and
Facilities (Cont'd)

B.3.12.7. Cont'd

provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along right of way) owned or controlled by such company and extending between or beyond exchange areas of the company, may be connected with Private Branch Exchange, station, or private line facilities furnished by the Company subject to the conditions stated in Section T.

B.3.13. Maintenance and Repair

B.3.13.1. Maintenance and repairs will be performed by the Company and the cost associated with activity will be borne by the Company. However, when the Company's property is damaged, lost, stolen, or destroyed due to the neglect or a willful act of the subscriber or persons on his premises, the subscriber shall be financially responsible for the replacement or the repair of the property.

B.3.13.2. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

B.3.14. Company Facilities at Hazardous or Inaccessible
Locations

Where service is to be established at a location that would involve undue hazards, or where

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Services (Cont'd)

B.3.14. Company Facilities at Hazardous or Inaccessible Locations (Cont'd)

accessibility is impracticable to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, and a credit to the local service billing is to be based on the conditions involved.

B.3.15. Work Performed Outside Regular Working Hours

The rates and charges specified in this tariff contemplate that all work in connection with furnishing or rearranging service be performed during normal working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's normal working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

B.4. Payment Arrangements and Credit Allowances

B.4.1. Advance Payments

B.4.1.1. When service is requested, the subscriber may be required to make a payment equal to at least one months service, installation charge and any special construction charges. This may be requested especially in cases where there is some question as to the feasibility of the customer service requirements.

B.4.1.2. Federal, State or Municipal governmental agencies may not be required to make an advance payment.

B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.2. Establishment of Credit

B.4.2.1. An applicant for service may be required to satisfactorily establish credit by:

1. demonstrating that he is a satisfactory credit risk by, but not limited to, the production of substantive references which may be quickly and inexpensively checked by the company; or
2. having been a customer of the utility for a similar type of service within a period of twenty-four consecutive billings preceding the date of application and during the last twelve consecutive billings for that prior service has not had service discontinued for nonpayment of bill or had more than one occasion in which a bill was not paid within the period prescribed by the reasonable regulations of the utility on file with the Commission; provided, that the average periodic bill for such previous service was equal to at least fifty-percentum of that estimated for the new service and provided further, that the credit of the applicant is unimpaired; or
3. having furnished a satisfactory guarantor to secure payment of bills for the service requested in a specified amount not to exceed the amount of the cash deposit prescribed in Section B.4.3. of this Tariff; or
4. making a cash deposit to secure payment of bills for service prescribed in Section B.4.3. of this Tariff.

B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.2. Establishment of Credit (Cont'd)

B.4.2.2. An applicant for service who previously has been a customer of the company and whose service has been discontinued by the utility during the last twelve billings of that prior service because of nonpayment of bills, may be required to reestablish credit in accordance with the above Paragraphs 1, 2, 3 & 4; except, that an applicant for residential service shall not be denied service for failure to pay such bills for classes of nonresidential service.

B.4.2.3. A customer who fails to pay a bill within a reasonable period after it becomes due and who further fails to pay such bill within the period prescribed by the reasonable regulations of the Company on file with the Commission after presentation of a discontinuance of service notice for nonpayment of bill (regardless of whether or not service was discontinued for such nonpayment), may be required to pay such bill together with a reasonable reconnection charge, if any, and reestablishing his credit by depositing the amount prescribed in Section B.4.3. of this Tariff.

B.4.2.4. A customer may be required to reestablish his credit in accordance with the above subparagraph's 1, 2, 3 & 4, in case the conditions of service or basis on which credit was originally established have materially changed.

B.4.3. Deposit

B.4.3.1. The cash deposit to establish or reestablish credit will not exceed an amount equal to two and one-half

B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.3. Deposit (Cont')

B.4.3.1. Cont'd

twelfths of the estimated charge for the service for the ensuing twelve months and, in the case of seasonal service in an amount in excess of one-half of the estimated charge for the service for the season involved.

B.4.3.2. Upon receiving a cash deposit the company will furnish to the applicant for service or customer, a receipt showing:

1. the date thereof;
2. the name of the applicant or customer and the current billing address;
3. the service to be furnished;
4. the amount of the deposit and the rate of interest to be paid thereon.

B.4.3.3. The Company will pay interest on a deposit at the rate of seven per centum per annum. The Company will not pay interest on a deposit held less than ninety days, and will not pay interest on a deposit for the period following ninety days after discontinuance of service. The Company will comply with the Georgia Unclaimed Property Act for all unclaimed deposits.

B.4.3.4. Refund of Deposits

1. After discontinuance of service and following rendition of final bill the Company will refund within 90

B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.3. Deposit (Cont'd)

B.4.3.4. Cont'd

days the customers deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills for service furnished by the utility.

2. After the customer has paid bills for service for twelve consecutive billings without having had service discontinued for nonpayment of bill or had more than one occasion in which a bill was not paid within the period prescribed by the regulations of the utility on file with the Commission, and the customer is not then delinquent in the payment of his bills, the Company will refund the deposit plus accrued interest. If the customer has had service discontinued for nonpayment of his bill or had more than one past due bill for such period, the Company will thereafter review the account every twelve billings and will refund the deposit plus accrued interest after the customer has not had service discontinued for nonpayment of bill or had more than one such past due bill during the twelve billings prior to any review and is not then delinquent in the payment of his bills.
3. The Company will return the deposit plus accrued interest at any time upon request, if the customer's credit has been otherwise established in accordance with Section B.4.2., of this tariff.

B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.3. Deposit (Cont'd)

B.4.3.4. Cont'd

4. At the option of the Company, a deposit plus accrued interest may be refunded, in whole or in part, at any time earlier than the times hereinabove prescribed.

B.4.3.5. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation, not constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for nonpayment of any sums due the Telephone Company for services rendered. The telephone company may discontinue service to any customer failing to pay current bills without regard to the fact that such customer has made a deposit with the telephone company to secure payment of such bills or has furnished the telephone company with a guarantee in writing of such bills.

B.4.4. Discontinuance of Service for Failure to Maintain Credit.

Service may be discontinued for failure to maintain credit, as specified in B.4.2., within ten days after the Company has mailed notice requiring the customer to do so.

B.4.5. Restoration Charge

Where service has been discontinued for failure to maintain credit, the restoration charge will be

B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.5. Restoration Charge (Cont'd)

made and collected by the Company, as specified in Section D of this tariff.

B.4.6. Administrative Charge

An administrative charge of \$25.00 will be applied to each insufficient funds check received. Telephone service will also be subject to discontinuance as specified in Section B of this Tariff and any charges incurred from the discontinuance of service will be in addition to the administrative charge.

(I)

B.4.7. Credit for Interruptions

When service is interrupted due to causes other than negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charge involved will be allowed, upon request of the subscriber for the service and facilities interrupted if the interruption continues in excess of twenty-four hours from the time it was reported (excluding Sundays) except as otherwise specified in this tariff. For the purposes of administering this regulation, each month is considered to have thirty days.

(M)

B.4.8. Types of Payments Accepted

To assist the customers, the company accepts various types of payments for service. Payments may include, but are not limited to the following:

- Payment in person at the Company's business office or at any of the company's designated collection agencies – Payment in person may be made with either cash or check (demand deposit, which includes but is not limited to money orders, cashiers checks, certified checks, check by phone, or a credit card).
- Payment by mail which is sent to the company's accounts receivable department – Payment by mail must be made with a check (demand deposit, which includes but is not limited to money orders, cashiers checks, check by phone, certified checks or a credit card).

(N)

(N)

B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd) (M)

B.4.8. Types of Payments Accepted (Cont'd) (N)

- Payment of check by phone. The Customer calls the designated Company telephone number. The Company Customer Service Representative (CSR) completes a check by phone form during the telephone conversation with the Customer. The CSR will then either enter an electronic payment request via the internet to the Customer's Financial Institution or generate a paper check with the Customer's Bank Account Information and deposit same into the Company's Bank Account.

When a check by phone payment is made, a \$7.00 fee above and beyond the amount of the bill will be assessed either by electronic means or a separate paper check. Payment in person and payment by mail will not incur any additional fees.

When payment is made by credit card, fees above and beyond the amount of the bill will be assessed. These fees include a payment fee which is five percent (5%) of the bill, and a transaction fee which is \$0.50 per credit card payment.

Example:

A customer paying a bill of \$20.00 by using a credit card will have his/her credit card charged \$21.50.

Monthly Bill	\$20.00	\$20.00
Payment Fee Percentage	<u>0.05</u>	
Payment Fee	\$ 1.00	\$ 1.00
Transaction Fee		<u>\$ 0.50</u>
		\$21.50

Payments made by using either cash or check (demand deposit, which includes but is not limited to money orders, cashiers checks or certified checks) will not be charged any additional fees.

B.4.9. Payment for Service

A. Suspended or Disconnected Service

1. Should service be suspended for nonpayment of charges, it will be restored only as provided in Section D.5 of this Tariff.

(N)

GENERAL SUBSCRIBER SERVICES TARIFF

Public Service Telephone Company
Reynolds, Georgia

Section B
Second Revised Sheet 38
Cancels First Revised Sheet 38

B. GENERAL REGULATIONS

- (M)
- B.4. Payment Arrangements and Credit Allowances (Cont'd)
- (N)
- B.4.9. Payment for Service (Cont'd)
- A. Suspended or Disconnected Service (Cont'd)
2. When service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this Tariff.
- B. Late Payment Charge
- A late payment charge of one and one half percent (1.5%) will be applied to each customer's unpaid balance when the previous month's unpaid balance has not been paid in full by the billing due date. The late payment charge will only be applied when the unpaid balances is greater than \$20.00
- C. A collection fee of \$5.00 in addition to the late payment charge in B.4.9.B above will be applied to the accounts of residence subscribers with an unpaid balance when the previous month's bill has not been paid in full at the time of the billing due date.
- D. A collection fee of \$9.00 in addition to the late payment charge in B.4.9.B. above will be applied to the accounts of business subscribers with an unpaid balance when the previous month's bill has not been paid in full at the time of the billing due date.
- E. Payment Arrangements
- The Company may agree to a payment arrangement, whereby an outstanding bill will be paid after the due date of the bill but before the due date of the next bill if a customer so requests. If the customer does not fulfill the terms of such payment arrangements the Company shall have the right to disconnect service. A disconnect notice must be issued prior to termination of service, if one had not been issued before the payment arrangement was executed.
- (N)
(M)
- B.5. Liability of the Company
- B.5.1. Service Irregularities
- The liability of the Company for damages arising out of impairment of service provided to its subscribers such as defects or failures in
- (M)

B. GENERAL REGULATIONS

B.5. Liability of the Company (Cont'd)

(M)

B.5.1. Service Irregularities (Cont'd)

facilities furnished by the Company or mistakes, omissions, interruptions, delays, errors, or defects in the provision of its services set forth herein or any portion of its services, occurring in the course of furnishing such facilities or services, and not caused by the negligence of the subscriber, or of the Company in failing to subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service which such mistakes, omission, interruption, delay, error or defect in transmission or defect or failure in facilities or services occur.

B.5.2. Defacement of Premises

The company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

B.5.3. Equipment in Explosive Atmosphere

B.5.3.1. The Company does not guarantee nor make any warranty with respect to facilities provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered,

(M)

B. GENERAL REGULATIONS

B.5. Liability of the Company (Cont'd)

(M)

B.5.3. Equipment in Explosive Atmosphere (Cont'd)

B.5.3.1. (Cont'd)

made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

B.5.3.2. The Company may require such subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment

B.5.3.3. The subscriber shall furnish, install and maintain sealed conduit with explosion-proof fittings between these facilities and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to the Company employees or property might result from installation or maintenance by the Company.

B.5.4. Liability

B.5.4.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission

(M)

B. GENERAL REGULATIONS

(M)

B.5. Liability of the Company (Cont'd)

B.5.4. Liability (Cont'd)

B.5.4.1. (Cont'd)

occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

B.5.4.2. The customer indemnifies and saves the Company harmless against the following:

1. acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service;
2. any defacement or damage to the customer's premises resulting from the existence of the Company's apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company, or its employees;
3. any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company;
4. claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or

(M)

B. GENERAL REGULATIONS

B.5. Liability of the Company (Cont'd)

(M)

B.5.4. Liability (Cont'd)

B.5.4.2. Cont'd)

using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company;

5. liability for failure to provide service;
6. liability for telephone directories is covered in Section "F", Directory Listings.

B.6. Obligation to Furnish Service

B.6.1. Obligation to Furnish Service

The telephone company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

B.7. Customer Premises Inside Wire

B.7.1. General

B.7.1.1. Customer premises inside wire and standard jacks associated with residence and business individual and party line basic exchange services, as defined in Section A of this Tariff, will be provided by the customer.

B.7.1.2. Customer premises inside wire is defined as that wire, including

(M)

B. GENERAL REGULATIONS

B.7. Customer Premises Inside Wire (Cont'd)

(M)

B.7.1. General (Cont'd)

B.7.1.2. (Cont'd)

connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line.

B.7.1.3. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company.

B.7.1.4. Customer premises inside wire provided by the customer may be connected to residence and business individual and party line basic exchange service furnished by the Company at the Standard Network Interface.

B.7.1.5. The Standard Network Interface for the connection of customer premises inside wire consists of a miniature modular standard jack and is provided as part of the Exchange Access Line. This Standard Network Interface will be installed outside the customer's premises at a location determined by the Company which is accessible to the customer. The normal location of the Standard Network Interface would be in close proximity to the protector or equivalent where the Company facilities enter the customer's premises, wherever practicable.

B.7.1.6. (Deleted)

B.7.1.7. (Deleted)

B.7.1.8. Maintenance of customer premises inside wire will be provided by the customer.

(M)

B. GENERAL REGULATIONS

B.7. Customer Premises Inside Wire (Cont'd) (M)

B.7.1. General (Cont'd)

B.7.1.9. Company owned inside wire maintained by the customer remains the property of the Company.

B.7.2. Responsibility of the Customer

B.7.2.1. The customer provided inside wire and standard jacks will be installed in accordance with the technical standards furnished to the Commission by the company.

B.7.2.2. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's wire maintenance activity.

B.7.2.3. (Deleted)

B.7.3. Responsibility of the Company

B.7.3.1. The Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers upon request.

B.7.3.2. (Deleted)

B.7.4. Violation of Regulations

B.7.4.1. Where customer-provided inside wire is in violation of Section B.7.2., the Company will promptly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.

(M)

GENERAL SUBSCRIBER SERVICES TARIFFPublic Service Telephone Company
Reynolds, GeorgiaSection B
Original Sheet 45**B. GENERAL REGULATIONS****B.7.4. Violation of Regulations (Cont'd) (M)**

B.7.4.2. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within 10 days after receipt of such notice.

B.7.4.3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

B.8. Third-Party Billing

Pursuant to the requirements of Official Code of Georgia Annotated (O.C.G.A.) Section 46-S-171.1, prior to the Company billing for a third-party, the Company must have a signed authorization from the end user. The requesting third-party must obtain a signed authorization from the end user and provide the following information to the Company before billing is performed.

1. A copy of the signed authorization from the end user.
2. Explanation of the product/service being offered;
3. Explicit end user customer acknowledgment that said charges will be assessed via the telephone bill; and
4. A person to call for inquiries and the appropriate toll-free telephone number.

(M)

GENERAL SUBSCRIBER SERVICES TARIFF

**Public Service Telephone Company
Reynolds, Georgia**

**Section C
Tenth Revised Sheet 2
Cancels Ninth Revised Sheet 2**

BASIC LOCAL EXCHANGE SERVICE

BUTLER, GEORGIA

C.1.1 Monthly exchange access line rates as authorized by the Georgia Public Service Commission are shown below:

C.1.1.1 Within the Exchange Area

<u>Class of Service</u>	<u>Access Line</u>	<u>USOC</u>	
Business 1 party Touchtone-----	\$25.50	B01	
Residence 1 party Touchtone-----	\$18.88	R01	(I)

Rates for Rotary Dial Service are in Section Z, Obsolete Service Offerings.

C.1.2. Rates and Calling Scope

C.1.2.1 The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of Butler Central Office, Culloden Central Office, Geneva Central Office, Lizella Central Office, Reynolds Central Office, Roberta Central Office and Talbotton Central Office as well as all exchange access lines in the subscriber's county within the same LATA.

**Issued: November 29, 2012
By: James L. Bond, President**

Effective: January 1, 2013

GENERAL SUBSCRIBER SERVICES TARIFF

**Public Service Telephone Company
Reynolds, Georgia**

**Section C
Tenth Revised Sheet 3
Cancels Ninth Revised Sheet 3**

BASIC LOCAL EXCHANGE SERVICE

CULLODEN, GEORGIA

C.1.3 Monthly exchange access line rates as authorized by the Georgia Public Service Commission are shown below:

C.1.3.1 Within the Exchange Area

		<u>Class of Service</u>	<u>Access Line</u>	<u>USOC</u>
B01		Business 1 party Touchtone-----	\$32.30	
R01	(I)	Residence 1 party Touchtone-----	\$19.20	

Rates for Rotary Dial Service are in Section Z, Obsolete Service Offerings.

C.1.4. Rates and Calling Scope

C.1.4.1 The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of Culloden Central Office, Butler Central Office, Geneva Central Office, Lizella Central Office, Reynolds Central Office, Roberta Central Office, Talbotton Central Office and Forsyth Exchange of BellSouth Telecommunications as well as all exchange access lines in the subscriber's county within the same LATA.

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GENERAL SUBSCRIBER SERVICES TARIFF

**Public Service Telephone Company
Reynolds, Georgia**

**Section C
Tenth Revised Sheet 5
Cancels Ninth Revised Sheet 5**

BASIC LOCAL EXCHANGE SERVICE

LIZELLA, GEORGIA

C.1.7 Monthly exchange access line rates as authorized by the Georgia Public Service Commission are shown below:

C.1.7.1 Within the Exchange Area

<u>Class of Service</u>	<u>Access Line</u>	<u>USOC</u>	
Business 1 party Touchtone-----	\$33.00	B01	
Residence 1 party Touchtone-----	\$19.20	R01	(I)

Rates for Rotary Dial Service are in Section Z, Obsolete Service Offerings.

C.1.8 Rates and Calling Scope

C.1.8.1 The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of Reynolds Central Office, Butler Central Office, Culloden Central Office, Geneva Central Office, Lizella Central Office, Roberta Central Office, Talbotton Central Office and Macon Exchanges of BellSouth Telecommunications, as well as all exchange access lines in the subscriber's county within the same LATA.

GENERAL SUBSCRIBER SERVICES TARIFF

**Public Service Telephone Company
Reynolds, Georgia**

**Section C
Eleventh Revised Sheet 6
Cancels Tenth Revised Sheet 6**

BASIC LOCAL EXCHANGE SERVICE

REYNOLDS, GEORGIA

C.1.9 Monthly exchange access line rates as authorized by the Georgia Public Service Commission are shown below:

C.1.9.1 Within the Exchange Area

<u>Class of Service</u>	<u>Access Line</u>	<u>USOC</u>	
Business 1 party Touchtone-----	\$32.50	B01	
Residence 1 party Touchtone-----	\$19.20	R01	(I)

Rates for Rotary Dial Service are in Section Z, Obsolete Service Offerings.

C.1.10 Rates and Calling Scope

C.1.10.1 The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of Reynolds Central Office, Butler Central Office, Culloden Central Office, Geneva Central Office, Lizella Central Office, Roberta Central Office, Talbotton Central Office and Fort Valley Exchanges (an exchange of BellSouth Telecommunications, Inc.), as well as all exchange access lines in the subscriber's county within the same LATA.

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GENERAL SUBSCRIBER SERVICES TARIFF

**Public Service Telephone Company
Reynolds, Georgia**

**Section C
Eleventh Revised Sheet 7
Cancels Tenth Revised Sheet 7**

BASIC LOCAL EXCHANGE SERVICE

ROBERTA, GEORGIA

C.1.11 Monthly exchange access line rates as authorized by the Georgia Public Service Commission are shown below:

C.1.11.1 Within the Exchange Area

<u>Class of Service</u>	<u>Access Line</u>	<u>USOC</u>	
Business 1 party Touchtone-----	\$33.00	B01	
Residence 1 party Touchtone-----	\$19.20	R01	(I)

Rates for Rotary Dial Service are in Section Z, Obsolete Service Offerings.

C.1.12 Rates and Calling Scope

The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of Roberta Central Office, Butler Central Office, Culloden Central Office, Geneva Central Office, Lizella Central Office, Reynolds Central Office, Talbotton Central Office, and Macon Exchanges of BellSouth Telecommunications, Inc., as well as all exchange access lines in the subscriber's county within the same LATA.

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GENERAL SUBSCRIBER SERVICES TARIFF

**Public Service Telephone Company
Reynolds, Georgia**

**Section Z
Third Revised Sheet 55
Cancels Second Revised Sheet 55**

Z. OBSOLETE SERVICE OFFERINGS

Z.2. "Grandfathered" Class of Service (Cont'd)

Z.2.7. Rotary Dial Service (Type B)

Rotary Dial Service is only provided to customers who were subscribers to Rotary Dial Service as of December 31, 2010 and is not available to new subscribers.

Z.2.7.1 Butler, Georgia

Class of Service	Access Line	USOC	
Business 1 party -----	\$22.50	B01	
Residence 1 party -----	\$16.08	R01	(I)

Z.2.7.2 Culloden, Georgia

Class of Service	Access Line	USOC	
Business 1 party -----	\$29.30	B01	
Residence 1 party -----	\$18.96	R01	(I)

Z.2.7.3 Geneva, Georgia

Class of Service	Access Line	USOC	
Business 1 party -----	\$34.60	B01	
Residence 1 party -----	\$19.20	R01	(I)

GENERAL SUBSCRIBER SERVICES TARIFF

**Public Service Telephone Company
Reynolds, Georgia**

**Section Z
Third Revised Sheet 56
Cancels Second Revised Sheet 56**

Z. OBSOLETE SERVICE OFFERINGS

Z.2. "Grandfathered" Class of Service (Cont'd)

Z.2.7. Rotary Dial Service (Type B) (Cont'd)

Z.2.7.4 Lizella, Georgia

Class of Service	Access <u>Line</u>	USOC	
Business 1 party -----	\$30.00	B01	
Residence 1 party -----	\$18.96	R01	(I)

Z.2.7.5 Reynolds, Georgia

Class of Service	Access <u>Line</u>	USOC	
Business 1 party -----	\$29.50	B01	
Residence 1 party -----	\$18.96	R01	(I)

Z.2.7.6 Roberta, Georgia

Class of Service	Access <u>Line</u>	USOC	
Business 1 party -----	\$30.00	B01	
Residence 1 party -----	\$18.96	R01	(I)

Z.2.7.7 Talbotton, Georgia

Class of Service	Access <u>Line</u>	USOC	
Business 1 party -----	\$42.60	B01	
Residence 1 party -----	\$22.30	R01	

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GENERAL SUBSCRIBER SERVICES TARIFF

Public Service Telephone Company
Reynolds, Georgia

Section H
2nd Revised Sheet 2
Cancels 1st Revised Sheet 2

H. LIFELINE ASSISTANCE PROGRAM

(C)

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a low-income assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

H.1. Lifeline Assistance**H.1.1 General**

Lifeline Assistance is a non-transferable retail service offering for which qualifying low-income subscribers pay reduced charges, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for voice telephony service that includes the following services: voice-grade access to the public switched network or its functional equivalent; local usage; access to emergency services; and toll limitation.

H.1.2 Regulations

Subscribers are eligible for Lifeline Assistance if:

H.1.2.1 The subscriber's household income is at or below 135 percent of the Federal Poverty Guidelines, or

H.1.2.2 The subscriber, or one or more of the subscriber's dependents or the subscriber's household, receives benefits from at least one of the following qualifying programs:

Medicaid;
Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps;
Supplemental Security Income (SSI);
Federal Public Housing Assistance;
Low-Income Home Energy Assistance Program (LIHEAP);
National School Lunch Program's free lunch program;
Temporary Assistance for Needy Families (TANF);
Low Income Senior Citizens discount plan offered by a local gas or power company

H.1.2.3 Other eligibility requirements may be established by the Commission.

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GENERAL SUBSCRIBER SERVICES TARIFF

Public Service Telephone Company
Reynolds, Georgia

Section H
3rd Revised Sheet 3
Cancels 2nd Revised Sheet 3

H. LIFELINE ASSISTANCE PROGRAM**H.1. Lifeline Assistance (cont'd)****H.1.2 Regulations (cont'd)**

- H.1.2.4 Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that s/he receives benefits under a program outlined in sub-paragraphs H.1.2.1 through H.1.2.3, above, and must, on that same document, agree to notify the Company if s/he ceases to participate in the program(s). The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.
- H.1.2.5 A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll limitation as part of Lifeline Assistance. "Toll limitation" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.
- H.1.2.6 Lifeline Assistance will not be disconnected for non-payment of toll charges, unless the Company first demonstrates to the Commission that the Company would incur substantial costs, that the Company offers toll limitation without charge, and that telephone subscribership among low-income subscribers in the Company's service area is greater than or equal to the national subscribership rate for low-income consumers. For purposes of this paragraph, a "low-income consumer" is one with an income below the poverty level for a family of four residing in Georgia. The Company shall follow all applicable notice provisions as established, from time to time, by the Commission, as part of the waiver process, and to implement a waiver, if granted. The Company may reapply for the waiver as necessary.
- H.1.2.7 The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available or if the qualifying low-income subscriber elects a calling plan that does not distinguish between toll and non-toll calls in its pricing. If toll blocking is unavailable, then the Company may charge a service deposit.

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GENERAL SUBSCRIBER SERVICES TARIFF

Public Service Telephone Company
Reynolds, Georgia

Section H
1st Revised Sheet 3.1
Cancels Original Sheet 3.1

H. LIFELINE ASSISTANCE PROGRAM

H.1. Lifeline Assistance (cont'd)

H.1.3 Effective August 1, 2012, the Lifeline credit available to an eligible customer in Georgia is equal to the total of federal support as established by the Federal Communications Commission. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

H.1.4 The Company shall apply the baseline payments received by the administrator of the federal Lifeline Assistance program to waive the qualifying customer's federal Subscriber Line Charge. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate.

H.1.5 To be eligible for Lifeline Assistance, qualifying customers must subscribe to a flat-rate basic local exchange service offering that is made available in the Company's service area.

H.1.6 Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.

H.2. (Deleted)

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REDACTED – FOR PUBLIC INSPECTION

PUBLIC SERVICE TELEPHONE COMPANY (SAC 220381)

ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY