



Vonda Long-Dillard  
Associate Director  
Federal Relations

AT&T Services, Inc.  
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DOCKET FILE COPY ORIGINAL

October 18, 2013

ACCEPTED/FILED

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> St., SW  
Washington, DC 20554

OCT 18 2013

Federal Communications Commission  
Office of the Secretary

**Re: WC Docket Nos. 10-90, 11-42 - FCC Form 481 – Carrier Annual Reporting Data  
Collection Form (Sections 54.313 / 54.422 Annual Reporting)**

Dear Ms. Dortch:

In compliance with the aforementioned proceeding, AT&T is filing redacted FCC Form 481 reports for the following wireless entities.

STUDY AREA CODE (SAC)	SAC NAME FOR WIRELESS ELIGIBLE TELECOMMUNICATIONS CARRIERS	STATE
619004	NEW CINGULAR WIRELESS PCS, LLC	ALASKA
259908	AT&T MOBILITY, LLC	ALABAMA
409004	NEW CINGULAR WIRELESS PCS, LLC	ARKANSAS
479006	NEW CINGULAR WIRELESS PCS, LLC	IDAHO
269905	NEW CINGULAR WIRELESS PCS, LLC	KENTUCKY
279010	NEW CINGULAR WIRELESS PCS, LLC	LOUISIANA
319026	NEW CINGULAR WIRELESS PCS, LLC	MICHIGAN
289912	NEW CINGULAR WIRELESS PCS, LLC	MISSISSIPPI
389015	NEW CINGULAR WIRELESS PCS, LLC	NO. DAKOTA
539010	AT&T MOBILITY, LLC	OREGON
639005	AT&T MOBILITY PUERTO RICO, INC	PUERTO RICO
399015	AT&T MOBILITY, LLC	SO. DAKOTA
449022	NEW CINGULAR WIRELESS PCS, LLC	TEXAS
199009	AT&T MOBILITY, LLC	VIRGINIA
529910	AT&T MOBILITY, LLC	WASHINGTON
339920	NEW CINGULAR WIRELESS PCS, LLC	WISCONSIN
209012	NEW CINGULAR WIRELESS PCS, LLC	W. VIRGINIA
259005	CORR WIRELESS COMMUNICATIONS, LLC	ALABAMA
229014	GEORGIA RSA #8 PARTNERSHIP	GEORGIA

If you have questions, please contact me at (202) 457 – 2043.

Sincerely,

/s/ Vonda T. Long-Dillard

Attachments

**FCC Form 481 - Carrier Annual Reporting Data Collection Form**

FCC Form 481  
OMB 3060-0986  
OMB 3060-0819  
Avg. Burden Estimate per Respondent: 20 Hours

<010> Study Area Code 319026

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<015> Study Area Name New Cingular Wireless PCS, LLC

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<020> Program Year 2014

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<030> Contact Name: Person USAC should contact with questions about this data Vonda T Long-Dillard

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<035> Contact Telephone Number: Number of the person identified in data line <030> 202-457-2043

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<039> Contact Email: Email of the person identified in data line <030> vl4468@att.com

**ANNUAL REPORTING FOR ALL CARRIERS**

	54.313 Completion Required	54.422 Completion Required
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			(check box when complete)
<100> Service Quality Improvement Reporting <span style="float: right;"><i>(complete attached worksheet)</i></span>			<input checked="" type="checkbox"/>
<200> Outage Reporting (voice) <span style="float: right;"><i>(complete attached worksheet)</i></span>			<input checked="" type="checkbox"/>
<210> <input type="checkbox"/> <-- check box if no outages to report			<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice) <span style="float: right;"><i>(attach descriptive document)</i></span>	11		<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice) <span style="float: right;"><i>(attach descriptive document)</i></span>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband) <span style="float: right;"><i>(attach descriptive document)</i></span>			<input type="checkbox"/>
<330> Detail on Attempts (broadband) <span style="float: right;"><i>(attach descriptive document)</i></span>			<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)			<input checked="" type="checkbox"/>
<410> Fixed			<input checked="" type="checkbox"/>
<420> Mobile	0.327		<input type="checkbox"/>
<440> Number of Complaints per 1,000 customers (broadband)			<input type="checkbox"/>
<450> Fixed			<input type="checkbox"/>
<450> Mobile			<input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance <span style="float: right;"><i>(check to indicate certification)</i></span>			<input checked="" type="checkbox"/>
<510> <span style="float: right;"><i>(attached descriptive document)</i></span>			<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations <span style="float: right;"><i>(check to indicate certification)</i></span>			<input checked="" type="checkbox"/>
<610> <span style="float: right;"><i>(attached descriptive document)</i></span>			<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice) <span style="float: right;"><i>(complete attached worksheet)</i></span>			<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband) <span style="float: right;"><i>(complete attached worksheet)</i></span>			<input type="checkbox"/>
<800> Operating Companies and Affiliates <span style="float: right;"><i>(complete attached worksheet)</i></span>			<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <span style="float: right;"><i>(if yes, complete attached worksheet)</i></span>			<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability <span style="float: right;"><i>(check to indicate certification)</i></span>			<input type="checkbox"/>
<1010> <span style="float: right;"><i>(attach descriptive document)</i></span>			<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <span style="float: right;"><i>(if not, check to indicate certification)</i></span>			<input type="checkbox"/>
<1110> <span style="float: right;"><i>(complete attached worksheet)</i></span>			<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers <span style="float: right;"><i>(complete attached worksheet)</i></span>			<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**  
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000> *(check to indicate certification)*

<2005> *(complete attached worksheet)*

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000> *(check to indicate certification)*

<3005> *(complete attached worksheet)*

**(100) Service Quality Improvement Reporting Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986  
 OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code **319026**  
 <015> Study Area Name **New Cingular Wireless PCS, LLC**  
 <020> Program Year **2014**  
 <030> Contact Name - Person USAC should contact regarding this data **Vonda T Long-Dillard**  
 <035> Contact Telephone Number - Number of person identified in data line <030> **202-457-2043**  
 <039> Contact Email Address - Email Address of person identified in data line <030> **vl4468@att.com**

<110> Has your company received its ETC certification from the FCC?  
 If your answer to Line <110> is yes, do you have an existing §54.202(a) "5  
 <111> year plan" filed with the FCC? (yes / no) **no**  
 (yes / no)

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report is only required to address voice telephony service **319026MI112**  
 Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	<input checked="" type="checkbox"/>
<114>	Report how much universal service (USF) support was received	<input checked="" type="checkbox"/>
<115>	How (USF) was used to improve service quality	<input checked="" type="checkbox"/>
<116>	How (USF) was used to improve service coverage	<input checked="" type="checkbox"/>
<117>	How (USF) was used to improve service capacity	<input checked="" type="checkbox"/>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<input checked="" type="checkbox"/>

**LINE 200 ATTACHMENT**

**REDACTED – FOR PUBLIC  
DISCLOSURE**

**(800) Operating Companies and Affiliates  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986  
OMB Control No. 3060-0819  
July 2013

<010> Study Area Code **319026**  
 <015> Study Area Name **New Cingular Wireless PCS, LLC**  
 <020> Program Year **2014**  
 <030> Contact Name - Person USAC should contact regarding this data **Vonda T Long-Dillard**  
 <035> Contact Telephone Number - Number of person identified in data line <030> **202-457-2043**  
 <039> Contact Email Address - Email Address of person identified in data line <030> **vj4468@atl.com**

<810> Reporting Carrier **New Cingular Wireless PCS, LLC**  
 <811> Holding Company **AT&T Mobility II LLC**  
 <812> Operating Company **AT&T Mobility Corporation**

<813>	<a1>	<a2>	Affiliates	SAC	<a3>
			NEW CINGULAR WIRELESS PCS, LLC	319026	AT&T Mobility
			AT&T Communications of New York	159010	Ceased being ETC on 8/1/13
			AT&T CORP	549004	AT&T Corp.
			AT&T MOBILITY PUERTO RICO, INC	639005	AT&T Mobility
			AT&T MOBILITY, LLC	199009	AT&T Mobility
			AT&T MOBILITY, LLC	259908	AT&T Mobility
			AT&T MOBILITY, LLC	399015	AT&T Mobility
			AT&T MOBILITY, LLC	529910	AT&T Mobility
			AT&T MOBILITY, LLC	539010	AT&T Mobility
			BELLSOUTH TELECOMMUNICATIONS, LLC	215191	AT&T Florida
			BELLSOUTH TELECOMMUNICATIONS, LLC	225192	AT&T Georgia
			BELLSOUTH TELECOMMUNICATIONS, LLC	235193	AT&T North Carolina
			BELLSOUTH TELECOMMUNICATIONS, LLC	245194	AT&T South Carolina
			BELLSOUTH TELECOMMUNICATIONS, LLC	255181	AT&T Alabama
			BELLSOUTH TELECOMMUNICATIONS, LLC	265182	AT&T Kentucky
			BELLSOUTH TELECOMMUNICATIONS, LLC	275183	AT&T Louisiana
			BELLSOUTH TELECOMMUNICATIONS, LLC	285184	AT&T Mississippi
			BELLSOUTH TELECOMMUNICATIONS, LLC	295185	AT&T Tennessee
			CORR WIRELESS COMMUNICATIONS, LLC	259005	CORR WIRELESS
			GEORGIA RSA#8 PARTNERSHIP	229014	ALLIED WIRELESS
			ILLINOIS BELL TELEPHONE COMPANY	345070	AT&T Illinois
			INDIANA BELL TELEPHONE COMPANY, INC	325080	AT&T Indiana
			MICHIGAN BELL TELEPHONE COMPANY	315090	AT&T Michigan
			NEVADA BELL TELEPHONE COMPANY	555173	AT&T Nevada
			NEW CINGULAR WIRELESS PCS, LLC	209012	AT&T Mobility
			New Cingular Wireless PCS, LLC	269905	AT&T Mobility PCS
			NEW CINGULAR WIRELESS PCS, LLC	279010	AT&T Mobility



**(900) Tribal Lands Reporting Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986  
 OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code **319026**

<015> Study Area Name **New Cingular Wireless PCS, LLC**

<020> Program Year **2014**

<030> Contact Name - Person USAC should contact regarding this data **Vonda T Long-Dillard**

<035> Contact Telephone Number - Number of person identified in data line <030> **202-457-2046**

<039> Contact Email Address - Email Address of person identified in data line <030> **vld468@att.com**

<910> Tribal Land(s) on which ETC Serves  
 Bay Mills, Grand Traverse, Hannahville, Isabella, Lac Vieux Desert, L'Anse, Little River, Little Traverse Bay, Ontonagon, Sault Ste Marie -  
 (No high cost funds were spent on the Tribal lands)

<920> Tribal Government Engagement Obligation  
 NA  
 Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each of these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Select (Yes, No, NA)	
NA	<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
NA	<922> Feasibility and sustainability planning;
NA	<923> Marketing services in a culturally sensitive manner;
NA	<924> Compliance with Rights of way processes
NA	<925> Compliance with Land Use permitting requirements
NA	<926> Compliance with Facilities Siting rules
NA	<927> Compliance with Environmental Review processes
NA	<928> Compliance with Cultural Preservation review processes
NA	<929> Compliance with Tribal Business and Licensing requirements.

**(1200) Terms and Condition for Lifeline Customers**  
**Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986  
 OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	319026
<015>	Study Area Name	New Cingular Wireless PCS, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-457-2043
<039>	Contact Email Address - Email Address of person identified in data line <030>	vl4468@att.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans  
 Name of attached document (-.pdf)

<1220> Link to Public Website  
 HTTP <http://www.wireless.att.com/learn/articles-resources/community-support/lifeline-link-up.jsp>

Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481
	OMB Control No. 3060-0986
	OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	319026
<015> Study Area Name	New Cingular Wireless PCS, LLC
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Vonda Long-Dillard (319026 - MI Frank Sedeno)
<035> Contact Telephone Number - Number of person identified in data line <030>	202-457-2043
<039> Contact Email Address - Email Address of person identified in data line <030>	vl4468@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<p>I certify that I am an officer *(see Title or position of Authorized Officer below) of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.</p>	
Name of Reporting Carrier:	New Cingular Wireless PCS, LLC
Signature of Authorized Officer:	<i>Brian Ducharme</i> Date: 9/24/2013
Printed name of Authorized Officer:	Brian Ducharme
Title or position of Authorized Officer:	*VP & GM-INDIANA/MICHIGAN of AT&T Mobility Corporation, the manager of New Cingular Wireless PCS, LLC
Telephone number of Authorized Officer:	(317) 822-8982
Study Area Code of Reporting Carrier:	319026 Filing Due Date for this form: 10/15/2013
<p>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</p>	

# ATTACHMENTS

**LINE 100 ATTACHMENTS**

**REDACTED – FOR PUBLIC  
DISCLOSURE**

## Exhibit 319026MI310

### AT&T MOBILITY'S REPORT OF UNFULFILLED REQUESTS FOR SERVICE FOR THE 2012 CALENDAR YEAR

Number of Unfulfilled Requests for Service	Description of How Service Was Attempted
11	<p>Section 54.313(a)(3) of the Commission's rules requires an ETC to report the number of requests for service from potential customers within the ETC's designated service area that were unfulfilled during the past year. The filing must also detail how the ETC attempted to provide service to those potential customers. In response to a request for service, AT&amp;T Mobility takes the following steps:</p> <ol style="list-style-type: none"> <li>1) AT&amp;T Mobility will provide service on a timely basis to requesting customers within AT&amp;T Mobility's service area where AT&amp;T Mobility's network already passes the potential customer's premises;</li> <li>2) If a customer cannot be served by AT&amp;T Mobility's existing facilities, AT&amp;T Mobility will provide service within a reasonable period of time, if service can be provided at reasonable cost by:             <ol style="list-style-type: none"> <li>a) Modifying or replacing the requesting customer's equipment;</li> <li>b) Deploying a roof-mounted antenna or other equipment;</li> <li>c) Adjusting the nearest cell tower;</li> <li>d) Adjusting network or customer facilities</li> <li>e) Reselling services from another carrier's facilities to provide service; or</li> <li>f) Employing, leasing or constructing an additional cell site, cell extender, repeater, or other similar equipment.</li> </ol> </li> </ol> <p>If, after these steps, the customer cannot be served, AT&amp;T Mobility will notify the customer and provide the Commission with an annual report of how many requests for service could not be filled. In 2012 AT&amp;T Mobility had <u>11</u> unfulfilled service requests in <u>Michigan</u>.</p>



The Wireless Association™

REDACTED - FOR PUBLIC DISCLOSURE

cc: Marty Munkin

Expanding the Wireless Frontier

Steve Largent  
President/CEO

August 27, 2012

Mr. Ralph de la Vega  
President and Chief Executive Officer  
AT&T Mobility & Consumer Markets  
AT&T  
1025 Lenox Park Boulevard, Suite B650  
Atlanta, GA 30319

Dear Ralph:

Congratulations! This letter is to notify you that AT&T Mobility has completed the recertification process for the CTIA Business Continuity/Disaster Recovery Program ("Program") for the period July 1, 2012– June 30, 2013. CTIA deems AT&T Mobility is compliant with the principles and objectives of the Program and confirms AT&T Mobility has recertified that it has implemented and maintained the requirements set forth in the Program.

Please ensure that the relevant employees of AT&T Mobility are aware of your recertification status. If you should have any questions concerning the certification process, please contact Michael Altschul, CTIA's Senior Vice President & General Counsel, at (202) 736-3248 or [altschul@ctia.org](mailto:altschul@ctia.org).

CTIA commends AT&T Mobility for its ongoing leadership and participation in the CTIA Business Continuity/Disaster Recovery Program, and we look forward to continuing to work with AT&T Mobility on this important industry initiative.

Sincerely,

Steve Largent

cc: Bruce Lundeen  
BCP Standards & Practices  
AT&T Business Continuity Planning





The Wireless Association™

REDACTED - FOR PUBLIC DISCLOSURE

Expanding the Wireless Frontier

Steve Largent  
President/CEO

August 16, 2012

Mr. Ralph de la Vega  
President and CEO  
AT&T Mobility Services, LLC  
1025 Lenox Park Boulevard, B650  
Atlanta, GA 30319

Dear Ralph:

Congratulations! This letter is to notify you that AT&T Mobility ("AT&T") has completed the recertification process for the CTIA Consumer Code for Wireless Service ("Voluntary Consumer Code") for the period January 1, 2012 – December 31, 2012, and is deemed compliant with the principles, disclosures and practices set forth in the Voluntary Consumer Code. Accordingly, AT&T is authorized to use and display the CTIA Seal of Wireless Quality/Consumer Information, subject to the terms and conditions set forth in the attached License Agreement.

Please ensure that the relevant employees of AT&T review the License Agreement before using the Seal. Use of the Seal constitutes acceptance of these terms and conditions. Upon request, we will provide two specimens (color and black/white) of the Seal for AT&T's use on its website or collateral materials. If you should have any questions concerning the recertification process or use of the Seal, please contact Michael Altschul, CTIA's Senior Vice President & General Counsel, at (202) 736-3248 or [maltschul@ctia.org](mailto:maltschul@ctia.org).

CTIA commends AT&T for its ongoing leadership and participation in the CTIA Voluntary Consumer Code, and we look forward to continuing to work with AT&T on this important industry initiative.

Sincerely,

*Congratulations!*

Steve Largent

Attachment

cc: Martin Grambow



**SEAL OF WIRELESS QUALITY/CONSUMER INFORMATION**

**LICENSE AGREEMENT**

Company is hereby granted a non-exclusive, world-wide, royalty-free license to use CTIA's Seal of Wireless Quality/Consumer Information ("Seal") to represent that Company voluntarily adopts and follows the *CTIA Consumer Code for Wireless Service* and has certified such to CTIA.

CTIA permits the use of appropriate references to CTIA and the Seal solely in connection with the *CTIA Consumer Code for Wireless Service* Program. References to the Seal shall not be misleading as to the extent of Company's voluntary support and participation in the CTIA Voluntary Code for Consumer Information program. The Seal may appear in Company's advertising, promotional material or other literature to indicate its voluntary and consistent application of the *CTIA Consumer Code for Wireless Service*.

Upon CTIA's acknowledgement of Company's certification, CTIA shall supply Company with a specimen of the Seal. Company shall not modify or alter the Seal without prior written permission from CTIA, and such permission shall not be unreasonably withheld. Company agrees to amend or discontinue the use of the Seal upon written request of CTIA. Company shall immediately cease use of the seal upon receipt of CTIA's written notice to do so.

Company assumes full and complete responsibility for its use of the Seal, and agrees that its use of the Seal constitutes a declaration that Company voluntarily adopts and follows the principles set forth in the *CTIA Consumer Code for Wireless Service*.

Use of the Seal for other purposes than those stated in this License Agreement is an unauthorized use of the Seal and is strictly prohibited.

This license may be renewed annually subject to Company's successful completion of the certification process.

Use of the Seal constitutes acceptance of these legal terms and conditions.

**Exhibit 319026MI610**

**Functionality in Emergency Situations Certification**

Section 54.313(a)(6) requires an ETC to certify it is able to function in emergency situations as set forth in C.F.R. Section 54.202(a)(2). The standards set forth in Section 54.202(a)(2) include a reasonable amount of back-up power to ensure functionality without an external power source, an ability to reroute traffic around damaged facilities, and a capability to manage traffic spikes resulting from emergency situations. New Cingular Wireless PCS, LLC, dba AT&T Mobility, has in place emergency operation procedures so that it can function in an emergency. Backup power is provided at switch locations and cell sites through a combination of batteries and portable and/or permanent generators. New Cingular Wireless PCS, LLC, dba AT&T Mobility, also has mobile switches and portable COWS (Cells on Wheels) that it can deploy in the event of an emergency.

Based on the foregoing, New Cingular Wireless PCS, LLC, dba AT&T Mobility, certifies it is able to function in emergency situations as forth in C.F.R. Section 54.202(a)(2).