WC Docket nos. - 10-90, 11-42

DOCKET FILE COPY ORIGINAL

Received & Inspected

2013

FCC Mail Room

[redacted]

<010>	Study Area Code	299013
<015>	Study Area Name	Aeneas Communications, LLC
<020>	Program Year	2012
<030>	Contact Name: Person USAC should contact with questions about this data	Jonathan V. Harlan
<035>	Contact Telephone Number: Number of the person identified in data line <030>	731-554-9200
<039>	Contact Email: Email of the person identified in data line <030>	jharlan@aeneas.net

[redacted]

				(check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	NO
<200>	Outage Reporting (voice)		(complete attached worksheet)	YES
<210>		X <-- check box if no outages to report		
<300>	Unfulfilled Service Requests (voice)	0		YES
<310>	Detail on Attempts (voice)		(attach descriptive document)	
<320>	Unfulfilled Service Requests (broadband)	0		YES
<330>	Detail on Attempts (broadband)		(attach descriptive document)	
<400>	Number of Complaints per 1,000 customers (voice)			YES
<410>	Fixed	0.15		
<420>	Mobile			
	Number of Complaints per 1,000 customers (broadband)			YES
<440>	Fixed	0.28		
<450>	Mobile			

<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	X	X
<510>		(attached descriptive document)		
<600>	Functionality in Emergency Situations	(check to indicate certification)	X	X
<610>		(attached descriptive document)		
<700>	Company Price Offerings (voice)	(complete attached worksheet)	X	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	X	
<800>	Operating Companies and Affiliates	(complete attached worksheet)		
<900>	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	No	
<1000>	Voice Services Rate Comparability	(check to indicate certification)	X	
<1010>		(attach descriptive document)		
<1100>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	No	
<1110>		(complete attached worksheet)		
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		X

Price Cap Carriers, Proceed to <u>Price Cap Additional Documentation Worksheet</u>

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	
<2005>	(complete attached worksheet)	

Rate of Return Carriers, Proceed to <u>ROR Additional Documentation Worksheet</u>

<3000>	(check to indicate certification)	
<3005>	(complete attached worksheet)	

No. of Copies rec'd 0
List ABCDE

[redacted]

<010>	Study Area Code		299013
<015>	Study Area Name		Aeneas Communications, LLC
<020>	Program Year		2012
<030>	Contact Name - Person USAC should contact regarding this data		Jonathan V. Harlan
<035>	Contact Telephone Number - Number of person identified in data line <030>		731-554-9200
<039>	Contact Email Address - Email Address of person identified in data line <030>		j.harlan@aeneas.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no)	YES
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)	NO

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report is only required to address voice telephony service

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	☐
<114>	Report how much universal service (USF) support was received	☐
<115>	How (USF) was used to improve service quality	☐
<116>	How (USF)was used to improve service coverage	☐
<117>	How (USF) was used to improve service capacity	☐
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	☐

[redacted]

<010>	Study Area Code	299013
<015>	Study Area Name	Aeneas Communications, LLC
<020>	Program Year	2012
<030>	Contact Name - Person USAC should contact regarding this data	Jonathan V. Harlan
<035>	Contact Telephone Number - Number of person identified in data line <030>	731-554-9200
<039>	Contact Email Address - Email Address of person identified in data line <030>	j.harlan@aeneas.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP http://www.aeneas.com/lifeline.s

Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, [X]

<1222> Details on the number of minutes provided as part of the plan, [ ]

<1223> Additional charges for toll calls, and rates for each such plan. [X]

<010>	Study Area Code	299013
<015>	Study Area Name	Aeneas Communications, LLC
<020>	Program Year	2012
<030>	Contact Name - Person USAC should contact regarding this data	Jonathan V. Harlan
<035>	Contact Telephone Number - Number of person identified in data line <030>	731-554-9200
<039>	Contact Email Address - Email Address of person identified in data line <030>	j.harlan@aenas.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: Aeneas Communications, LLC

Signature of Authorized Officer: Date: 10/14/2013

Printed name of Authorized Officer: Jonathan V. Harlan

Title or position of Authorized Officer: CEO

Telephone number of Authorized Officer: 731-554-9200

Study Area Code of Reporting Carrier: 299013 Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

[redacted]

<010>	Study Area Code	299013
<015>	Study Area Name	Aeneas Communications, LLC
<020>	Program Year	2012
<030>	Contact Name: Person USAC should contact with questions about this data	Jonathan V. Harlan
<035>	Contact Telephone Number: Number of the person identified in data line <030>	731-554-9200
<039>	Contact Email: Email of the person identified in data line <030>	jharlan@aeneas.net

[redacted]

				(check box when complete)	
<100>	Service Quality Improvement Reporting		*(complete attached worksheet)*	NO	[redacted]
<200>	Outage Reporting (voice)		*(complete attached worksheet)*	YES	
<210>		X <-- check box if no outages to report			
<300>	Unfulfilled Service Requests (voice)	0		YES	[redacted]
<310>	Detail on Attempts (voice)		*(attach descriptive document)*		[redacted]
<320>	Unfulfilled Service Requests (broadband)	0		YES	[redacted]
<330>	Detail on Attempts (broadband)		*(attach descriptive document)*		[redacted]
<400>	Number of Complaints per 1,000 customers (voice)			YES	
<410>	Fixed	0.15			
<420>	Mobile				
	Number of Complaints per 1,000 customers (broadband)			YES	[redacted]
<440>	Fixed	0.28			
<450>	Mobile				
<500>	Service Quality Standards & Consumer Protection Rules Compliance		*(check to indicate certification)*	X	X
<510>			*(attached descriptive document)*		
<600>	Functionality in Emergency Situations		*(check to indicate certification)*	X	X
<610>			*(attached descriptive document)*		
<700>	Company Price Offerings (voice)		*(complete attached worksheet)*	X	[redacted]
<710>	Company Price Offerings (broadband)		*(complete attached worksheet)*	X	[redacted]
<800>	Operating Companies and Affiliates		*(complete attached worksheet)*		
<900>	Tribal Land Offerings (Y/N)?		*(If yes, complete attached worksheet)*	No	[redacted]
<1000>	Voice Services Rate Comparability		*(check to indicate certification)*	X	[redacted]
<1010>			*(attach descriptive document)*		[redacted]
<1100>	Terrestrial Backhaul (Y/N)?		*(If not, check to indicate certification)*	No	[redacted]
<1110>			*(complete attached worksheet)*		[redacted]
<1200>	Terms and Condition for Lifeline Customers		*(complete attached worksheet)*	[redacted]	X

Price Cap Carriers, Proceed to <u>Price Cap Additional Documentation Worksheet</u>

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	*(check to indicate certification)*		[redacted]
<2005>	*(complete attached worksheet)*		[redacted]

Rate of Return Carriers, Proceed to <u>ROR Additional Documentation Worksheet</u>

<3000>	*(check to indicate certification)*		[redacted]
<3005>	*(complete attached worksheet)*		[redacted]

<010>	Study Area Code		299013
<015>	Study Area Name		Aeneas Communications, LLC
<020>	Program Year		2012
<030>	Contact Name - Person USAC should contact regarding this data		Jonathan V. Harlan
<035>	Contact Telephone Number - Number of person identified in data line <030>		731-554-9200
<039>	Contact Email Address - Email Address of person identified in data line <030>		j.harlan@aeneas.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no)	YES
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)	NO

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report is only required to address voice telephony service

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

[redacted]

<010>	Study Area Code	299013
<015>	Study Area Name	Aeneas Communications, LLC
<020>	Program Year	2012
<030>	Contact Name - Person USAC should contact regarding this data	Jonathan V. Harlan
<035>	Contact Telephone Number - Number of person identified in data line <030>	731-554-9200
<039>	Contact Email Address - Email Address of person identified in data line <030>	j.harlan@aeneas.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP http://www.aeneas.com/lifeline.s

Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, [X]

<1222> Details on the number of minutes provided as part of the plan, [ ]

<1223> Additional charges for toll calls, and rates for each such plan. [X]

[redacted]

<010>	Study Area Code	299013
<015>	Study Area Name	Aeneas Communications, LLC
<020>	Program Year	2012
<030>	Contact Name - Person USAC should contact regarding this data	Jonathan V. Harlan
<035>	Contact Telephone Number - Number of person identified in data line <030>	731-554-9200
<039>	Contact Email Address - Email Address of person identified in data line <030>	j.harlan@aenas.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: Aeneas Communications, LLC

Signature of Authorized Officer: Date: 10/14/2013

Printed name of Authorized Officer: Jonathan V. Harlan

Title or position of Authorized Officer: CEO

Telephone number of Authorized Officer: 731-554-9200

Study Area Code of Reporting Carrier: 299013 Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.