



DOCKET FILE COPY ORIGINAL

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October 23, 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12th Street, S.W.  
Washington, D.C. 20554

ACCEPTED/FILED

OCT 23 2013

Federal Communications Commission  
Office of the Secretary

**RE: WC Docket Nos. 10-90 and 11-42  
Annual Report Pursuant to 47 C.F.R. §§ 54.313 and 54.422**

Dear Ms. Dortch:

Matanuska Telephone Association, Inc. (“MTA”), by its authorized representative, files its FCC Form 481 - Carrier Annual Reporting Data Collection Form (“Form 481”) in compliance with 47 C.F.R. §§ 54.313 and Section 54.422. The Form 481 has been completed, certified, and submitted to the Universal Service Administrative Company.

Pursuant to the Protective Order released November 16, 2012 (FCC Record DA 12-1857), and in accordance with the Commission's confidentiality rules, MTA here submits redacted public paper copies of its Form 481 before the Commission. MTA also submits, under separate cover, confidential unredacted copies of its Form 481. The financial information in the Form 481 is competitively sensitive and is not normally released to the public.

A copy of MTA’s Form 481 has also been submitted to the Regulatory Commission of Alaska pursuant to §§ 54.313(i) and 54.422(c). Please contact me if you have any questions.

Regards,

George Foote  
Attorney for Matanuska Telephone Association,  
Inc.

Attachment: FCC Form 481 Carrier Annual Reporting Data Collection Form  
cc: Matanuska Telephone Association, Inc.

No. of Copies rec'd 0+1  
List ABCDE

<b>FCC Form 481 - Carrier Annual Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
---------------------------------------------------------------------	----------------------------------------------------------------------------------

<b>&lt;010&gt; Study Area Code</b>	613015
<b>&lt;015&gt; Study Area Name</b>	MATANUSKA TEL ASSOC
<b>&lt;020&gt; Program Year</b>	2014
<b>&lt;030&gt; Contact Name: Person USAC should contact with questions about this data</b>	Christine O'Connor
<b>&lt;035&gt; Contact Telephone Number: Number of the person identified in data line &lt;030&gt;</b>	907-761-2521
<b>&lt;039&gt; Contact Email Address: Email of the person identified in data line &lt;030&gt;</b>	coconnor@mta-telco.com

ACCEPTED/FILED

OCT 23 2013

Federal Communications Commission  
Office of the Secretary

<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	54,313 Completion Required	54,422 Completion Required
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<b>&lt;100&gt; Service Quality Improvement Reporting</b>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<i>(check box when complete)</i>
<b>&lt;200&gt; Outage Reporting (voice)</b>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>&lt;210&gt;</b>	<input checked="" type="checkbox"/> <-- check box if no outages to report			
<b>&lt;300&gt; Unfulfilled Service Requests (voice)</b>		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;310&gt; Detail on Attempts (voice)</b>	<input type="text" value="0"/> <i>(attach descriptive document)</i>			
<b>&lt;320&gt; Unfulfilled Service Requests (broadband)</b>		<input type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;330&gt; Detail on Attempts (broadband)</b>	<i>(attach descriptive document)</i>			
<b>&lt;400&gt; Number of Complaints per 1,000 customers (voice)</b>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>&lt;410&gt; Fixed</b>	<input type="text" value="0.047"/>			
<b>&lt;420&gt; Mobile</b>	<input type="text"/>			
<b>&lt;430&gt; Number of Complaints per 1,000 customers (broadband)</b>		<input type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;440&gt; Fixed</b>	<input type="text"/>			
<b>&lt;450&gt; Mobile</b>	<input type="text"/>			
<b>&lt;500&gt; Service Quality Standards &amp; Consumer Protection Rules Compliance</b>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>&lt;510&gt;</b>	<input type="text" value="613015AK510"/> <i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>&lt;600&gt; Functionality in Emergency Situations</b>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>&lt;610&gt;</b>	<input type="text" value="613015AK610"/> <i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>&lt;700&gt; Company Price Offerings (voice)</b>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;710&gt; Company Price Offerings (broadband)</b>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;800&gt; Operating Companies and Affiliates</b>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>&lt;900&gt; Tribal Land Offerings (Y/N)?</b>	<input checked="" type="radio"/> <input type="radio"/> <i>(if yes, complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;1000&gt; Voice Services Rate Comparability</b>	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;1010&gt;</b>	<input type="text"/> <i>(attach descriptive document)</i>			
<b>&lt;1100&gt; Terrestrial Backhaul (Y/N)?</b>	<input checked="" type="radio"/> <input type="radio"/> <i>(if not, check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;1110&gt;</b>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;1200&gt; Terms and Condition for Lifeline Customers</b>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**  
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<b>&lt;2000&gt;</b>	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;2005&gt;</b>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>	

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<b>&lt;3000&gt;</b>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<b>&lt;3005&gt;</b>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

<b>(100) Service Quality Improvement Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
-----------------------------------------------------------------------------	----------------------------------------------------------------------------------

<010>	Study Area Code	613015
<015>	Study Area Name	MATANUSKA TEL ASSOC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Christine O'Connor
<035>	Contact Telephone Number - Number of person identified in data line <030>	907-761-2521
<039>	Contact Email Address - Email Address of person identified in data line <030>	coconnor@mta-telco.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5		
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.










(900) Tribal Lands Reporting  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986 / OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	613015
<015>	Study Area Name	MATANUSKA TEL ASSOC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Christine O'Connor
<035>	Contact Telephone Number - Number of person identified in data line <030>	907-761-2521
<039>	Contact Email Address - Email Address of person identified in data line <030>	coconnor@mta-telco.com

<910> Tribal Land(s) on which ETC Serves Portions of the Matanuska Susitna Borough, Denali Borough, Municipality of Anchorage, and Kenai Peninsula Borough.

<920> Tribal Government Engagement Obligation

613015AK920

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
Yes
Yes

**(1100) No Terrestrial Backhaul Reporting Data Collection Form** FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	613015
<015>	Study Area Name	MATANUSKA TEL ASSOC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Christine O'Connor
<035>	Contact Telephone Number - Number of person identified in data line <030>	907-761-2521
<039>	Contact Email Address - Email Address of person identified in data line <030>	coconnor@mta-telco.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers  
 Lifeline  
 Data Collection Form

FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	613015
<015>	Study Area Name	MATANUSKA TEL ASSOC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Christine O'Connor
<035>	Contact Telephone Number - Number of person identified in data line <030>	907-761-2521
<039>	Contact Email Address - Email Address of person identified in data line <030>	coconnor@mta-telco.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 613015AK1210

Name of attached document (.pdf)

<1220> Link to Public Website HTTP \_\_\_\_\_

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

**(2000) Price Cap Carrier Additional Documentation**  
**Data Collection Form**  
*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481  
 OMB Control No. 3060-0086/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	613015
<015>	Study Area Name	MATANUSKA TEL ASSOC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Christine O'Connor
<035>	Contact Telephone Number - Number of person identified in data line <030>	907-761-2521
<039>	Contact Email Address - Email Address of person identified in data line <030>	coconnor@mta-telco.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

- <2016> Certification Support Used to Build Broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions  Name of Attached Document Listing Required Information \_\_\_\_\_

<b>(3000) Rate Of Return Carrier Additional Documentation</b>		FCC Form 481
Data Collection Form		OMB Control No. 3060-0926/OMB Control No. 3060-0919
		JUN 2013

<010>	Study Area Code	613015
<015>	Study Area Name	MATANUSKA TEL ASSOC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Christine O'Connor
<035>	Contact Telephone Number - Number of person identified in data line <030>	907-761-2521
<039>	Contact Email Address - Email Address of person identified in data line <030>	ccoconnor@mta-telco.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

**Progress Report on 5 Year Plan**

<p>(3010) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input type="checkbox"/></p>
<p>(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} (3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input checked="" type="checkbox"/> (Yes/No) <input type="checkbox"/> (Yes/No)</p>
<p>(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)</p>		<p><input type="checkbox"/></p>
<p>(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3018) If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:</p>		<p><input checked="" type="checkbox"/></p>
<p>(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications</p>		<p><input checked="" type="checkbox"/></p>
<p>(3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input checked="" type="checkbox"/></p>
<p>(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:</p>		<p><input type="checkbox"/></p>
<p>(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,</p>		<p><input type="checkbox"/></p>
<p>(3023) Underlying information subjected to a review by an independent certified public accountant</p>		<p><input type="checkbox"/></p>
<p>(3024) Underlying information subjected to an officer certification.</p>		<p><input type="checkbox"/></p>
<p>(3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3026) Attach the worksheet listing required information</p>	<p>Name of Attached Document Listing Required Information</p>	<p>613015AK3026</p>

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	613015
<b>&lt;015&gt;</b>	Study Area Name	MATANUSKA TEL ASSOC
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Christine O'Connor
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<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	coconnor@mta-telco.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	MATANUSKA TEL ASSOC
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date 10/14/2013</span>
Printed name of Authorized Officer:	Wanda Phillips
Title or position of Authorized Officer:	Chief Financial Officer
Telephone number of Authorized Officer:	907-761-2654
Study Area Code of Reporting Carrier:	613015 <span style="float: right;">Filing Due Date for this form: 10/15/2013</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0319 July 2013
---------------------------------------------------------	----------------------------------------------------------------------------------

<b>&lt;010&gt;</b>	Study Area Code	613015
<b>&lt;015&gt;</b>	Study Area Name	MATANUSKA TEL ASSOC
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Christine O'Connor
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	907-761-2521
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	coconnor@mta-telco.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: MATANUSKA TEL ASSOC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: 613015	Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: MATANUSKA TEL ASSOC	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: 613015	Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments



Matanuska Telephone Association, Inc.

**(510) Service Quality Standards and Consumer Protection Rules Compliance**

Matanuska Telephone Association, Inc. provides service as specified in 47 CFR § 54.101(a), specifically the company provides:

- Voice grade access to the public switched network.
- Minutes of use for local service provided at no additional charge to end users.
- Access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems.
- Toll limitation services to qualifying low-income consumers.

The company meets service qualifications as specified in the Alaska Administrative Code at 3 AAC 53.450, specifically the company provides:

- At least one business office, with toll-free calling, staffed during the Regulatory Commission of Alaska's business hours, to provide customers with access to personnel who can timely provide information on services and rates, accept and process service applications, explain and adjust bills, and generally represent the carrier.
- Consumer complaint procedures in an easily accessible location on the company website.

The company meets service qualifications as specified in the Alaska Administrative Code at 3 AAC 53.265, in summary the company provides:

- Adequate, efficient, and safe facilities-based essential retail and carrier-to-carrier telecommunication services of similar quality through its carrier of last resort area.
- Does not allow any diminution of quality or availability of essential retail and carrier-to-carrier telecommunication services throughout its carrier of last resort area.

The company complies with 47 CFR § 64.2009 and:

- Has implemented a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI.
- Maintains a manual detailing proper treatment of CPNI and continues to train all employees according to the manual and enforce a discipline policy.
- Reviews policies and procedures annually and a company officer certifies to compliance.

The company complies with the Red Flags Rule and has developed, implemented and continues to administer an Identify Theft Prevention Program. This includes:

- Identifying likely identity theft red flags.
- Detecting likely red flags during operations.
- Acting to prevent and minimize harm when red flags are detected.
- Maintaining the red flag program through internal review and training.

Matanuska Telephone Association, Inc.

**(610) Functionality in Emergency Situations**

Matanuska Telephone Association, Inc. provides service as specified in 47 CFR § 54.202(a)(2). The company has engineered and built its network to remain functional in emergency situations. MTA operates 11 central offices with a total of 4 voice switches serving its customers. Each central office has 8 hours of back up battery and standby generators. Additionally MTA operates over 200 small equipment sites which each have 8 hours of backup battery capacity. Critical sites have standby generators. MTA maintains mobile generators to deploy to sites in the case of extended power outages. MTA has redundant facilities between most of the central offices and significant capacity to manage most emergency situations. With the exception of very remote central offices MTA has at least 2 paths between offices and to the IXC's.

Matanuska Telephone Association, Inc.

**(920) Tribal Government Engagement Obligation**

There are five federally recognized tribes in Matanuska Telephone Association's service area. During 2012 MTA invited each Tribe to meet with the company and two Tribes agreed to meetings. MTA met with representatives of the Native Village of Tyonek and Knik Tribal Council. At each meeting participants discussed:

- A needs assessment and deployment planning. Each Tribe was invited to inform the company what improvements or new services the Tribe identified as important to their members.
- Feasibility and sustainability, specifically potential sources of funding for additional services the Tribe felt would be useful. Both Tribes and the company acknowledged the difficulty in acquiring funding to deploy new services but agreed to communicate if potential resources are identified.
- The company's marketing efforts. Neither Tribe expressed dissatisfaction with MTA's marketing.
- Review of the Tribe's rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes. Each Tribe found MTA to be in compliance with any applicable requirements.
- Compliance with Tribal business and licensing requirements. MTA inquired whether any compliance is lacking and invited feedback from the Tribes.



September 7, 2012

Doug Wade, Chief  
Chickaloon Native Village  
PO Box 1105  
Chickaloon, AK 99674-1105

RE: Tribal Engagement Provisions of the Connect America Fund

Dear Mr. Wade:

The FCC recently adopted new regulations which require carriers like Matanuska Telephone Association to engage Tribal governments in discussions related to telecommunications services provided to people living on tribal land. The new regulations are intended to facilitate and support connectivity to modern telecommunications services in remote areas of our nation.

We welcome this opportunity for tribal engagement and would like to invite you to meet with MTA to discuss the needs of your community. Please contact Christine O'Connor at your convenience with any questions or scheduling information. She can be reached at 761-2521 or [coconnor@mta-telco.com](mailto:coconnor@mta-telco.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Greg Berberich", is written over a horizontal line.

Greg Berberich  
Chief Executive Officer  
Matanuska Telephone Association, Inc.  
and its subsidiary, MTA Communications, LLC

**Matanuska Telephone Association Inc.**  
1740 South Chugach Street  
Palmer, Alaska 99645

907.745.3211  
800.478.3211 (In Alaska)

[www.mtasolutions.com](http://www.mtasolutions.com)

Local  
Long Distance  
Wireless  
Business Solutions  
Internet  
Directory  
DTV



September 7, 2012

Debra Call, President  
Knik Village  
PO Box 871565  
Wasilla, AK 99687-1565

RE: Tribal Engagement Provisions of the Connect America Fund

Dear Ms. Call:

The FCC recently adopted new regulations which require carriers like Matanuska Telephone Association to engage Tribal governments in discussions related to telecommunications services provided to people living on tribal land. The new regulations are intended to facilitate and support connectivity to modern telecommunications services in remote areas of our nation.

We welcome this opportunity for tribal engagement and would like to invite you to meet with MTA to discuss the needs of your community. Please contact Christine O'Connor at your convenience with any questions or scheduling information. She can be reached at 761-2521 or [coconnor@mta-telco.com](mailto:coconnor@mta-telco.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Greg Berberich", written over a horizontal line.

Greg Berberich  
Chief Executive Officer  
Matanuska Telephone Association, Inc.  
and its subsidiary, MTA Communications, LLC

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September 7, 2012

Veronica Nicholas, President  
Native Village of Cantwell  
PO Box 94  
Cantwell, AK 99726-0094

RE: Tribal Engagement Provisions of the Connect America Fund

Dear Ms. Nicholas:

The FCC recently adopted new regulations which require carriers like Matanuska Telephone Association to engage Tribal governments in discussions related to telecommunications services provided to people living on tribal land. The new regulations are intended to facilitate and support connectivity to modern telecommunications services in remote areas of our nation.

We welcome this opportunity for tribal engagement and would like to invite you to meet with MTA to discuss the needs of your community. Please contact Christine O'Connor at your convenience with any questions or scheduling information. She can be reached at 761-2521 or [coconnor@mta-telco.com](mailto:coconnor@mta-telco.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Greg Berberich", with a long horizontal flourish extending to the right.

Greg Berberich  
Chief Executive Officer  
Matanuska Telephone Association, Inc.  
and its subsidiary, MTA Communications, LLC

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September 7, 2012

Dorothy Cook, President  
Native Village of Eklutna  
26339 Eklutna Village Road  
Chugiak, AK 99567-5148

RE: Tribal Engagement Provisions of the Connect America Fund

Dear Ms. Cook:

The FCC recently adopted new regulations which require carriers like Matanuska Telephone Association to engage Tribal governments in discussions related to telecommunications services provided to people living on tribal land. The new regulations are intended to facilitate and support connectivity to modern telecommunications services in remote areas of our nation.

We welcome this opportunity for tribal engagement and would like to invite you to meet with MTA to discuss the needs of your community. Please contact Christine O'Connor at your convenience with any questions or scheduling information. She can be reached at 761-2521 or [coconnor@mta-telco.com](mailto:coconnor@mta-telco.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Greg Berberich". The signature is fluid and cursive, with a large loop at the end.

Greg Berberich  
Chief Executive Officer  
Matanuska Telephone Association, Inc.  
*and its subsidiary, MTA Communications, LLC*

**Matanuska Telephone Association Inc.**  
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Palmer, Alaska 99645

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September 7, 2012

Frank Standifer, President  
Native Village of Tyonek  
PO Box 82009  
Tyonek, AK 99682-0009

RE: Tribal Engagement Provisions of the Connect America Fund

Dear Mr. Standifer:

The FCC recently adopted new regulations which require carriers like Matanuska Telephone Association to engage Tribal governments in discussions related to telecommunications services provided to people living on tribal land. The new regulations are intended to facilitate and support connectivity to modern telecommunications services in remote areas of our nation.

We welcome this opportunity for tribal engagement and would like to invite you to meet with MTA to discuss the needs of your community. Please contact Christine O'Connor at your convenience with any questions or scheduling information. She can be reached at 761-2521 or [coconnor@mta-telco.com](mailto:coconnor@mta-telco.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Greg Berberich". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Greg Berberich  
Chief Executive Officer  
Matanuska Telephone Association, Inc.  
*and its subsidiary, MTA Communications, LLC*

**Matanuska Telephone Association Inc.**  
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Palmer, Alaska 99645

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Matanuska Telephone Association, Inc.

**(1210) Terms and Conditions of Voice Telephony Lifeline Plans**

Matanuska Telephone Association, Inc. offers Lifeline service to qualified customers under the rules established by the Federal Communications Commission and the Regulatory Commission of Alaska. Lifeline subscribers purchase the company's local, residential Individual Access Service for \$13.20 per month, to which federal and state Lifeline credits are applied, reducing the customer's bill. Lifeline customers receive unlimited local usage and toll restriction service. If the subscriber requests toll access they may subscribe to the long distance carrier of their choice and enroll in any calling plan offered by their chosen carrier.

Terms and conditions for enrollment in the Lifeline program are more fully defined in the "Lifeline and Link-up Assistance Program Application" found at <https://www.mtasolutions.com/images/About/MTALifelineApplication.pdf>.

(3005a) Operating Report for Privately-Held Rate of Return Carriers Balance Sheet - Data Collection Form Page 1 of 3	FCC Form 451 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt; Study Area Code</b>	613015
<b>&lt;015&gt; Study Area Name</b>	Matanuska Telephone Association, Inc.
<b>&lt;020&gt; Program Year</b>	2014
<b>&lt;030&gt; Contact Name - Person USAC should contact regarding this data</b>	Christine O'Connor
<b>&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;030&gt;</b>	907-761-2521
<b>&lt;039&gt; Contact Email Address - Email Address of person identified in data line &lt;030&gt;</b>	coconnor@mta-telco.com

Filed as reviewed single company <input type="checkbox"/> Filed as reviewed consolidated company <input type="checkbox"/> Filed as subsidiary of reviewed consolidated company <input type="checkbox"/>	Filed as audited single company <input checked="" type="checkbox"/> Filed as audited consolidated company <input type="checkbox"/> Filed as subsidiary of audited consolidated company <input type="checkbox"/>
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**CERTIFICATION**

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			<b>LONG-TERM DEBT</b>		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments			37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 thru 9)			39. Funded Debt-Other		
			40. Funded Debt-Rural Develop. Loan		
<b>NONCURRENT ASSETS</b>			41. Premium (Discount) on L/T Debt		
11. Investment in Affiliated Companies			42. Reacquired Debt		
a. Rural Development			43. Obligations Under Capital Lease		
b. Nonrural Development			44. Adv. From Affiliated Companies		
12. Other Investments			45. Other Long-Term Debt		
a. Rural Development			46. Total Long-Term Debt (36 thru 45)		
b. Nonrural Development			<b>OTHER LIAB. &amp; DEF. CREDITS</b>		
13. Nonregulated Investments			47. Other Long-Term Liabilities		
14. Other Noncurrent Assets			48. Other Deferred Credits		
15. Deferred Charges			49. Other Jurisdictional Differences		
16. Jurisdictional Differences			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
17. Total Noncurrent Assets (11 thru 16)			<b>EQUITY</b>		
			51. Cap. Stock Outstanding & Subscribed		
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			52. Additional Paid-in-Capital		
18. Telecom, Plant-in-Service			53. Treasury Stock		
19. Property Held for Future Use			54. Membership and Cap. Certificates		
20. Plant Under Construction			55. Other Capital		
21. Plant Adj., Nonop. Plant & Goodwill			56. Patronage Capital Credits		
22. Less Accumulated Depreciation			57. Retained Earnings or Margins		
23. Net Plant (18 thru 21 less 22)			58. Total Equity (51 thru 57)		
24. <b>TOTAL ASSETS (10+17+23)</b>			59. <b>TOTAL LIABILITIES AND EQUITY (35+46+50+58)</b>		

(3005b) Operating Report for Privately-Held Rate of Return Carriers Income Statement - Data Collection Form Page 2 of 3	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013
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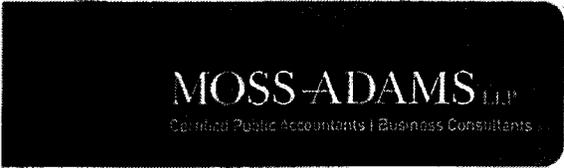
<010> Study Area Code	613015
<015> Study Area Name	Matanuska Telephone Association, Inc.
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Christine O'Connor
<035> Contact Telephone Number - Number of person identified in data line <030>	907-761-2521
<039> Contact Email Address - Email Address of person identified in data line <030>	coconnor@mta-telco.com

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS		
ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins end-of-Period [(31+33+34)-(35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11)/7]		
46. Operating Accrual Ratio [(14+20+26)/7]		
47. TIER [(31+26)/26]		
48. DSCR [(31+26+10+11)/44]		

(30056) Operating Report for Privately-Held Rate of Return Carriers Cash Flow Data Collection Form Page 3 of 3	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	613015
<015> Study Area Name	Matanuska Telephone Association, Inc.
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Christine O'Connor
<035> Contact Telephone Number - Number of person identified in data line <030>	907-761-2521
<039> Contact Email Address - Email Address of person identified in data line <030>	coconnor@mta-telco.com

PART C. STATEMENTS OF CASH FLOWS	
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
2. Net Income	
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3. Add: Depreciation	
4. Add: Amortization	
5. Other (Explain)	
Changes in Operating Assets and Liabilities	
6. Decrease/(Increase) in Accounts Receivable	
7. Decrease/(Increase) in Materials and Inventory	
8. Decrease/(Increase) in Prepayments and Deferred Charges	
9. Decrease/(Increase) in Other Current Assets	
10. Increase/(Decrease) in Accounts Payable	
11. Increase/(Decrease) in Advance Billings & Payments	
12. Increase/(Decrease) in Other Current Liabilities	
13. Net Cash Provided/(Used) by Operations	
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
14. Decrease/(Increase) in Notes Receivable	
15. Increase/(Decrease) in Notes Payable	
16. Increase/(Decrease) in Customer Deposits	
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	
18. Increase/(Decrease) in Other Liabilities & Deferred Credits	
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20. Less: Payment of Dividends	
21. Less: Patronage Capital Credits Retired	
22. Other (Explain)	
23. Net Cash Provided/(Used) by Financing Activities	
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
24. Net Capital Expenditures (Property, Plant & Equipment)	
25. Other Long-Term Investments	
26. Other Noncurrent Assets & Jurisdictional Differences	
27. Other (Explain)	
28. Net Cash Provided/(Used) by Investing Activities	
29. Net Increase/(Decrease) in Cash	
30. Ending Cash	



**MOSS ADAMS** LLP  
Certified Public Accountants | Business Consultants

## REPORT OF INDEPENDENT AUDITORS

Board of Directors  
Matanuska Telephone Association, Inc.

### **Report on the Financial Statements**

We have audited the accompanying consolidated financial statements of Matanuska Telephone Association, Inc. and its subsidiary, which comprise the consolidated balance sheets as of December 31, 2012 and 2011, and the related consolidated statements of income, comprehensive income (loss), members' equity, and cash flows for the years then ended, and the related notes to the financial statements.

### ***Management's Responsibility for the Financial Statements***

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

### ***Auditor's Responsibility***

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate for the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

**REPORT OF INDEPENDENT AUDITORS**  
**(continued)**

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

***Opinion***

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Matanuska Telephone Association, Inc. and its subsidiary as of December 31, 2012 and 2011, and the results of their operations and their cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Moss Adams LLP

Spokane, Washington  
April 16, 2013