



Demand Payment Letter
(Funding Year 2010: July 1, 2010 - June 30, 2011)

October 10, 2013

Rose Klein
Crystal Clear Communications, Inc.
16 Laura Drive
Airmont, NY 10952

Re: SPIN: 143032731
Service Provider Name: Crystal Clear Communications, Inc.
Form 471 Application Number: 763654
Funding Year: 2010
FCC Registration Number:
Applicant Name: BNOS CHAYIL
Billed Entity Number: 195514
Applicant Contact Person: Mr. Markowitz
Payment Due By: 11/9/2013

You were recently sent a Notification of Commitment Adjustment Letter informing you of the need to recover funds from you for the Funding Request Number(s) (FRNs) listed on the Funding Commitment Adjustment Report (Report) attached to the Notification of Commitment Adjustment Letter. A copy of that Report is also attached to this letter.

The balance of this debt is due within 30 days from the date of this letter. Failure to pay the debt within 30 days from the date of this letter could result in interest, late payment fees, administrative charges, and implementation of the "Red Light Rule." The FCC's Red Light Rule requires USAC to dismiss pending FCC Form 471 applications if the entity responsible for paying the outstanding debt has not paid the debt, or otherwise made satisfactory arrangements to pay the debt within 30 days of the notice provided by USAC. For more information on the Red Light Rule, please see "Red Light Frequently Asked Questions (FAQs)" posted on the FCC website at http://www.fcc.gov/debt_collection/faq.html.

If the Universal Service Administrative Company (USAC) has determined that both the applicant and the service provider are responsible for a Program rule violation, then, pursuant to the Order on Reconsideration and Fourth Report and Order (FCC 04-181), USAC will seek recovery of the improperly disbursed amount from BOTH parties and will continue to seek recovery until either or both parties have fully paid the debt. If USAC has determined that both the applicant and the service provider are responsible for a Program rule violation, this was indicated in the Funding Commitment Adjustment Explanation on the Funding Commitment Adjustment Report.

If USAC is attempting to collect all or part of the debt from both the applicant and the service provider, then you should work with the applicant to determine who

will be repaying the debt to avoid duplicate payment. Please note, however, that the debt is the responsibility of both the applicant and service provider. Therefore, you are responsible for ensuring that the debt is paid in a timely manner.

Please remit payment for the full "Funds to be Recovered from Service Provider" amount shown in the Report. To ensure that your payment is properly credited, please include a copy of the Report with your check. Make your check payable to the Universal Service Administrative Company (USAC).

If sending payment by U. S. Postal Service or major courier service (e.g. Airborne, FedEx, and UPS) please send check payments to:

Universal Service Administrative Company
Lock Box 105056
1075 Loop Road
Atlanta, GA 30337
Phone: 404-209-6377

Local messenger service should deliver to the Lockbox Receiving Window at the above address.

Payment is due within 30 days from the date of this letter.

Complete Program information is posted to the SLD section of the USAC website at www.usac.org/sl/. You may also contact the SLD Client Service Bureau by email using the "Submit a Question" link on the SLD website, by fax at 1-888-276-8736 or by phone at 1-888-203-8100.

Universal Service Administrative Company
Schools and Libraries Division

cc: Mr. Markowitz
BNOS CHAYIL

Funding Commitment Adjustment Report
Form 471 Application Number: 763654

Funding Request Number: 2063546
Services Ordered: INTERNAL CONNECTIONS
SPIN: 143032731
Service Provider Name: Crystal Clear Communications, Inc.
Contract Number: CRC1058B
Billing Account Number:
Site Identifier: 195514
Original Funding Commitment: \$15,353.42
Commitment Adjustment Amount: \$15,353.42
Adjusted Funding Commitment: \$0.00
Funds Disbursed to Date: \$15,353.42
Funds to be Recovered from Service Provider: \$15,353.42

Funding Commitment Adjustment Explanation:

After a thorough review, it was determined that the funding commitment for this request must be rescinded in full. During a review, it was determined that funding was provided for the following ineligible item: Redundant Bogen PBX Expansion. The pre-discount cost associated with this item is \$17,059.35. At the applicants 90 percent discount rate, this resulted in an improper commitment of \$15,353.42. FCC rules provide that funding may be approved only for eligible products and/or services. The USAC web site contains a list of eligible products and/or services. See the web site, www.usac.org/sl/about/eligible-services-list.aspx for the Eligible Services List. On the SPAC Form, the authorized person certifies at Item 10 that the service provider has billed its customer for services deemed eligible for support. Therefore, USAC has determined that the service provider is responsible for this rule violation. Accordingly, the commitment has been rescinded in full and USAC will seek recovery of any improperly disbursed funds from the service provider.

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Funding Request Number: 2063552
Services Ordered: INTERNAL CONNECTIONS MNT
SPIN: 143032731
Service Provider Name: Crystal Clear Communications, Inc.
Contract Number: CRC1058BM
Billing Account Number:
Site Identifier: 195514
Original Funding Commitment: \$2,660.36
Commitment Adjustment Amount: \$2,660.36
Adjusted Funding Commitment: \$0.00
Funds Disbursed to Date: \$2,660.36
Funds to be Recovered from Service Provider: \$2,660.36

Funding Commitment Adjustment Explanation:

After a thorough review, it was determined that the funding commitment for this request must be rescinded in full. During a review, it was determined that funding was provided for the following ineligible item: Maintenance for a redundant Bogen PBX Expansion. The pre-discount cost associated with this item is \$2,955.96. At the applicants 90 percent discount rate, this resulted in an improper commitment of \$2,660.36. FCC rules provide that funding may be approved only for eligible products and/or services. The USAC web site contains a list of eligible products and/or services. See the web site, www.usac.org/sl/about/eligible-services-list.aspx for the Eligible Services List. On the SPAC Form, the authorized person certifies at Item 10 that the service provider has billed its customer for services deemed eligible for support. Therefore, USAC has determined that the service provider is responsible for this rule violation. Accordingly, the commitment has been rescinded in full and USAC will seek recovery of any improperly disbursed funds from the service provider.

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Funding Request Number: 2063543
Services Ordered: INTERNAL CONNECTIONS
SPIN: 143032731
Service Provider Name: Crystal Clear Communications, Inc.
Contract Number: CRC1058A
Billing Account Number:
Site Identifier: 195514
Original Funding Commitment: \$30,778.74
Commitment Adjustment Amount: \$30,778.74
Adjusted Funding Commitment: \$0.00
Funds Disbursed to Date: \$30,778.74
Funds to be Recovered from Service Provider: \$30,778.74

Funding Commitment Adjustment Explanation:

After a thorough review, it was determined that the funding commitment for this request must be rescinded in full. During a review, it was determined that funding was provided for the following ineligible item: Redundant Bogen PBX Expansion. The pre-discount cost associated with this item is \$34,198.60. At the applicants 90 percent discount rate, this resulted in an improper commitment of \$30,778.74. FCC rules provide that funding may be approved only for eligible products and/or services. The USAC web site contains a list of eligible products and/or services. See the web site, www.usac.org/sl/about/eligible-services-list.aspx for the Eligible Services List. On the SPAC Form, the authorized person certifies at Item 10 that the service provider has billed its customer for services deemed eligible for support. Therefore, USAC has determined that the service provider is responsible for this rule violation. Accordingly, the commitment has been rescinded in full and USAC will seek recovery of any improperly disbursed funds from the service provider.

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Funding Request Number: 2063544
Services Ordered: INTERNAL CONNECTIONS MNT
SPIN: 143032731
Service Provider Name: Crystal Clear Communications, Inc.
Contract Number: CRC1058AM
Billing Account Number:
Site Identifier: 195514
Original Funding Commitment: \$3,518.86
Commitment Adjustment Amount: \$3,518.86
Adjusted Funding Commitment: \$0.00
Funds Disbursed to Date: \$3,518.86
Funds to be Recovered from Service Provider: \$3,518.86

Funding Commitment Adjustment Explanation:

After a thorough review, it was determined that the funding commitment for this request must be rescinded in full. During a review, it was determined that funding was provided for the following ineligible item: Maintenance for a redundant Bogen PBX Expansion. The pre-discount cost associated with this item is \$3,909.84. At the applicants 90 percent discount rate, this resulted in an improper commitment of \$3,518.86. FCC rules provide that funding may be approved only for eligible products and/or services. The USAC web site contains a list of eligible products and/or services. See the web site, www.usac.org/sl/about/eligible-services-list.aspx for the Eligible Services List. On the SPAC Form, the authorized person certifies at Item 10 that the service provider has billed its customer for services deemed eligible for support. Therefore, USAC has determined that the service provider is responsible for this rule violation. Accordingly, the commitment has been rescinded in full and USAC will seek recovery of any improperly disbursed funds from the service provider.

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