



Your business is our business.

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

DOCKET FILE COPY ORIGINAL

REDACTED – FOR PUBLIC INSPECTION

ACCEPTED/FILED

OCT 24 2013

Federal Communications Commission
Office of the Secretary

October 15, 2013

Via Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: **WC Docket No. 10-90, WC Docket No. 11-42**
2013 ETC Annual Report of Hopi Telecommunications, Inc.
Study Area Code 450815

Dear Ms. Dortch:

On behalf of Hopi Telecommunications, Inc. (“HTI”), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission’s rules.¹ HTI seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC’s Electronic Comment Filing System. Also attached is a letter requesting confidential treatment under section 0.459 of certain financial and subscriber data and the Five-Year Service Quality Progress Report filed pursuant to section 54.313(a)(1).³

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd 013
List ABCDE

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

³ 47 C.F.R. §§ 0.459, 54.313(a)(1).

Echelon Building II, Suite 200
9430 Research Blvd., Austin, TX 78759
phone: 512-338-0473, fax: 512-346-0822

Eagandale Corporate Center, Suite 310
1380 Corporate Center Curve, Eagan, MN 55121
phone: 651-452-2660, fax: 651-452-1909

6849 Peachtree Dunwoody Road
Bldg. B-3, Suite 200, Atlanta, GA 30328
phone: 770-569-2105, fax: 770-410-1608

547 South Oakview Lane
Bountiful, UT 84010
phone: 801-294-4576, fax: 801-294-5124



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Federal Communications Commission
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Federal Communications Commission
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445 12th Street, SW
Washington, DC 20554

Re: **WC Docket No. 10-90, WC Docket No. 11-42**
2013 ETC Annual Report of Hopi Telecommunications, Inc.
Study Area Code 450815
Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. (“JSI”), on behalf of its client Hopi Telecommunications, Inc. (the “Company”) hereby requests, pursuant to Section 0.459 of the Commission’s rules,¹ withholding from public inspection certain information contained in attachments to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).²

1. The information for which the Company is seeking confidential treatment is contained in attachments to the Company’s annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission’s rules (“Report”).³
2. Eligible Telecommunications Carriers (“ETCs”) must file with the Commission the reporting information which is contained in the attachments to the Report pursuant to Sections 54.313(a)(1) and 54.313(a)(9), and as specified in the August 6, 2013 Public Notice.⁴
3. The information contained in attachments for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company’s Five-Year Service Quality Progress Report provided at FCC Form

¹ 47 C.F.R. § 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. §§ 54.313, 54.422.

⁴ See *Wireline Competition Bureau Announces Filing Deadline of October 15, 2013 for Eligible Telecommunications Carriers to File High-Cost and Low-Income Annual Reports, and Announces Filing Deadline of December 16, 2013 for States and ETCs to File Annual Use Certifications*, DA 13-1707 (rel. Aug. 6, 2013) (“August 6, 2013 Public Notice”).

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547 South Oakview Lane
Bountiful, UT 84010
phone: 801-294-4576, fax: 801-294-5124

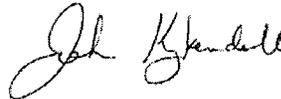
481 Line 112 attachment. The Company also seeks the withholding from public inspection certain financial and subscriber information required at Line 900, Tribal Lands Reporting, as contained in the Annual Report to the Hopi Tribe. Information of this nature is confidential commercial information routinely withheld from public inspection.

4. With respect to identifying the degree to which the subject attachments concern a service that is subject to competition, the information is of a financial, operational and competitive nature regarding the provision of telecommunications services.
5. With respect to identifying possible exposure to competitive harm, the information contained in subject attachments is information that is not customarily released to the public. Because the telecommunications market is highly competitive, release of this information could substantially harm the Company's telecommunications business.
6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal.
7. Any previous versions of this information are not publicly available.
8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Service Quality Progress Report provided at FCC Form 481 Line 112 attachment and the financial and subscriber information required at Line 900, Tribal Lands Reporting, as contained in the Annual Report to the Hopi Tribe.

Please contact the undersigned with any questions regarding this request.

Sincerely,



John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0066/OMB Control No. 3060-0819 July 2013
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ACCEPTED/FILED

2-4-2013

Federal Communications Commission
Office of the Secretary

<010> Study Area Code	450815
<015> Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Carroll Onsaie
<035> Contact Telephone Number: Number of the person identified in data line <030>	928-522-8428
<039> Contact Email Address: Email of the person identified in data line <030>	consae@hopitelecom.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
--	----------------------------------	----------------------------------

<100> Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>	<i>(check box when complete)</i>	
<200> Outage Reporting (voice)	<i>(complete attached worksheet)</i>		
<210> <input checked="" type="checkbox"/> <i><-- check box if no outages to report</i>			
<300> Unfulfilled Service Requests (voice)	54		
<310> Detail on Attempts (voice)	450815az310	<i>(attach descriptive document)</i>	
<320> Unfulfilled Service Requests (broadband)			
<330> Detail on Attempts (broadband)		<i>(attach descriptive document)</i>	
<400> Number of Complaints per 1,000 customers (voice)			
<410> Fixed	0.0		
<420> Mobile			
<430> Number of Complaints per 1,000 customers (broadband)			
<440> Fixed			
<450> Mobile			
<500> Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>		
<510> 450815az510	<i>(attached descriptive document)</i>		
<600> Functionality in Emergency Situations	<i>(check to indicate certification)</i>		
<610> 450815az610	<i>(attached descriptive document)</i>		
<700> Company Price Offerings (voice)	<i>(complete attached worksheet)</i>		
<710> Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>		
<800> Operating Companies and Affiliates	<i>(complete attached worksheet)</i>		
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	<i>(if yes, complete attached worksheet)</i>		
<1000> Voice Services Rate Comparability	<i>(check to indicate certification)</i>		
<1010>	<i>(attach descriptive document)</i>		
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	<i>(if not, check to indicate certification)</i>		
<1110>	<i>(complete attached worksheet)</i>		
<1200> Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>		

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<i>(check to indicate certification)</i>	
<2005>	<i>(complete attached worksheet)</i>	

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<i>(check to indicate certification)</i>	
<3005>	<i>(complete attached worksheet)</i>	

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	450815
<015> Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Carroll Onsay
<035> Contact Telephone Number - Number of person identified in data line <030>	928-522-8428
<039> Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

<110> Has your company received its ETC certification from the FCC?	(yes / no) <input checked="" type="radio"/> <input type="radio"/>
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111> year plan" filed with the FCC?	(yes / no) <input checked="" type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

450815az112

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

✓	
✓	
✓	
✓	
✓	
✓	

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsaе
<035>	Contact Telephone Number - Number of person identified in data line <030>	928-522-8428
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

<910> Tribal Land(s) on which ETC Serves Hopi Tribe

<920> Tribal Government Engagement Obligation 450815az3017

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
Yes
Yes

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsaie
<035>	Contact Telephone Number - Number of person identified in data line <030>	928-522-8428
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsaе
<035>	Contact Telephone Number - Number of person identified in data line <030>	928-522-8428
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP <http://www.hopitelecom.com/services-lifeline.php>

“Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsaie
<035>	Contact Telephone Number - Number of person identified in data line <030>	928-522-8428
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	<input type="checkbox"/>
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	<input type="checkbox"/>

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
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Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>

<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	<input type="checkbox"/>
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(3000) Rate Of Return Carrier Additional Documentation	PCC Form 481
Data Collection Form	OMB Control No: 3060-0986/OMB Control No: 3060-0819
	July 2013

<010>	Study Area Code	450815
<015>	Study Area Name	HOFI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsaе
<035>	Contact Telephone Number - Number of person identified in data line <030>	928-522-8428
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

<p>(3010) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.</p>	<p>Name of Attached Document Listing Required Information</p> <p>_____</p>	<p><input type="checkbox"/></p>
<p>(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} (3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:</p>	<p>Name of Attached Document Listing Required Information</p> <p>_____</p>	<p><input checked="" type="checkbox"/> (Yes/No) <input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) (3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>	<p>Name of Attached Document Listing Required Information</p> <p>450815az3017</p>	<p><input checked="" type="checkbox"/> <input checked="" type="checkbox"/></p>
<p>(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation (3018) If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:</p>	<p>Name of Attached Document Listing Required Information</p> <p>_____ (Yes/No)</p>	<p><input type="checkbox"/></p>
<p>(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications (3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>	<p>Name of Attached Document Listing Required Information</p> <p>_____</p>	<p><input type="checkbox"/> <input type="checkbox"/></p>
<p>(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,</p>	<p>Name of Attached Document Listing Required Information</p> <p>_____</p>	<p><input type="checkbox"/></p>
<p>(3022) Underlying information subjected to a review by an independent certified public accountant (3023) Underlying information subjected to an officer certification.</p>	<p>Name of Attached Document Listing Required Information</p> <p>_____</p>	<p><input type="checkbox"/> <input type="checkbox"/></p>
<p>(3024) PDF of Balance Sheet, Income Statement and Statement of Cash Flows (3025) Attach the worksheet listing required information</p>	<p>Name of Attached Document Listing Required Information</p> <p>_____</p>	<p><input type="checkbox"/> <input type="checkbox"/></p>

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsaie
<035>	Contact Telephone Number - Number of person identified in data line <030>	928-522-8428
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3063-0926/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	450815
<015> Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Carroll Onsaе
<035> Contact Telephone Number - Number of person identified in data line <030>	928-522-8428
<039> Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>John Staurulakis, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	John Staurulakis, Inc.
Name of Reporting Carrier:	HOPI TELECOMMUNICATIONS COMPANY
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/10/2013
Printed name of Authorized Officer:	Carroll Onsaе
Title or position of Authorized Officer:	President & General Manager
Telephone number of Authorized Officer:	(928) 522-8428
Study Area Code of Reporting Carrier:	450815 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	HOPI TELECOMMUNICATIONS COMPANY
Name of Authorized Agent or Employee of Agent:	John Staurulakis, Inc.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 10/10/2013
Printed name of Authorized Agent or Employee of Agent:	Cassandra Heyne
Title or position of Authorized Agent or Employee of Agent:	Senior Analyst
Telephone number of Authorized Agent or Employee of Agent:	3014597590
Study Area Code of Reporting Carrier:	450815 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED - FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

HOPI TELECOMMUNICATIONS, INC. (SAC 450815)

ATTACHMENT - LINE 112

ATTACHMENT REDACTED IN ENTIRETY

Hopi Telecommunications Inc.'s Report and Explanation of Unfulfilled Requests

In compliance with Section 54.313(a)(3) of the FCC's Rules, Hopi Telecommunications, Inc. ("HTI" or the "Company") hereby reports that for the calendar year 2012, the Company had 54 requests for voice service from potential customers within HTI's service area that were unfulfilled. Attached is a list providing these customers in a generic format. The following explains how HTI attempted to provide service to these potential customers.

As indicated on this list, 13 of the customers are located in the largely unserved Hopi Partitioned Land ("HPL") which is without access to roads and utilities such as electricity and water. HTI has been exploring how best to provide service to the HPL area and determined that if it cannot provide service via cable/fiber or fixed wireless, it would investigate and implement a satellite technology to serve these areas. HTI has as its mission to serve all Hopi people with their communications needs; both voice and data, at reasonable rates. As explained in previous annual ETC reports, while the Hopi Tribe is comprised of villages, the largely unserved HPL land assignments are scattered thus presenting unique challenges in how to serve Hopi people residing in these areas. HTI hereby reports that has tested a satellite technology to reach those residing in the largely unserved HPL land assignments and deployed this technology to serve some of those residing in the HPL.

Most of the remaining 41 customers are located in the communities of Jeddito and Spider Mound with a few potential customers in the Village of Tewa and the Village of Hotevilla. As explained in previous annual ETC reports, in round two of the application cycle for broadband stimulus grant/loans made available through the American Recovery

and Reinvestment Act of 2009 ("ARRA"), the Rural Utilities Service ("RUS") awarded HTI a grant/loan, a portion of which will enable HTI to build a last mile component that would provide broadband services to currently unserved subscribers around the community of Jeddito and Spider Mound utilizing wireless point-to-multipoint WiMAX access equipment. The equipment and costs to implement these facilities are included in the expenditures and projections contained in the Company's five-year service improvement plan progress report ("Progress Report") as part of this Form 481 annual ETC filing. As further explained in the Progress Report, to date HTI has been unable to make any construction progress on the ARRA project due to numerous rights-of-way ("ROW") issues and required environmental studies but should be able to move forward soon since these issues are almost completely resolved.

APPLICANTS STILL WAITING FOR TEL/INT SERVICES 2012

DATE		CUSTOMER'S NAME	SO#	TEL	LIFELINE	INT	Solar/AC
1/17/2011	HPL	Customer 1	27036	X	X	X	Solar
1/17/2011	HPL	Customer 2	27037		X	X	Solar/ not engh
4/18/2011	HPL	Customer 3	27180	X	X	X	AC
4/20/2011	HPL	Customer 4	27210	X	X	X	AC
4/20/2011	HPL	Customer 5	27215	X	X	X	
4/20/2011	HPL	Customer 6	27227	X	X	X	
4/22/2011	HPL	Customer 7	27233	X	X	No	AC
4/22/2011	HPL	Customer 8	27234	X	X	No	Solar
5/18/2011	HPL	Customer 9	27411	X	X	No	AC
5/3/2011	HPL	Customer 10	27415	X	X		AC
6/13/2011	HPL	Customer 11	27554	X	X	X	AC
5/27/2011	HPL	Customer 12	27476	X	X	X	AC
7/20/2011	HPL	Customer 13	27895	X	X	X	AC
1/18/2011		Customer 14	27046	X	X	No	No
1/18/2011		Customer 15	27027	X	X	No	No
3/23/2011		Customer 16	27041	X		X	Solar
4/20/2011		Customer 17	27198	X	X	No	AC
4/20/2011		Customer 18	27199	X	X	No	AC
4/20/2011		Customer 19	27200	X	X	No	AC
4/20/2011		Customer 20	27202	X	X	No	AC
4/20/2011		Customer 21	27203	X	X	No	AC
4/20/2011		Customer 22	27207	X	X	X	AC
4/20/2011		Customer 23	27208	X	X	X	AC
4/20/2011		Customer 24	27209	X	X	X	AC
4/20/2011		Customer 25	27211	X	X	X	AC
4/20/2011		Customer 26	27212	X	X	X	AC
4/20/2011		Customer 27	27213	X	X	X	AC
4/20/2011		Customer 28	27214	X	X	X	AC
4/20/2011		Customer 29	27216	X	X	X	AC
4/20/2011		Customer 30	27217	X	X	X	AC
4/20/2011		Customer 31	27218	X	X	X	AC
4/20/2011		Customer 32	27219	X	X	X	AC
4/20/2011		Customer 33	27220	X	X	X	AC
4/20/2011		Customer 34	27221	X	X	X	
4/20/2011		Customer 35	27222	X	X	X	
4/20/2011		Customer 36	27223	X	X	X	AC
4/20/2011		Customer 37	27224	X	X	X	AC
4/20/2011		Customer 38	27225	X	X	X	AC
4/25/2011		Customer 39	27246	X	X	X	AC
4/26/2011		Customer 40	27252	X	X	X	AC
4/26/2011		Customer 41	27249	X	X	X	AC
5/18/2011		Customer 42	27402	X	X	X	AC

APPLICANTS STILL WAITING FOR TEL/INT SERVICES 2012

DATE	CUSTOMER'S NAME	SO#	TEL	LIFELINE	INT	Solar/AC
5/18/2011	Customer 43	27404	X	X	No	AC
5/18/2011	Customer 44	27405	X	X	No	AC
5/18/2011	Customer 45	27409	X	X	No	AC
5/18/2011	Customer 46	27410	X	X	No	AC
5/19/2011	Customer 47	27416	X	X	X	AC
6/6/2011	Customer 48	27514	X	X	X	AC
6/9/2011	Customer 49	27751	X	X	X	AC
8/28/2012	Customer 50	31625	X		X	AC
5/27/2011	Customer 51	27480	X	X	X	AC
4/12/2011	Customer 52	27129	X	X	No	AC
3/10/2010	Customer 53	22393	X	X	No	AC
4/21/2011	Customer 54	27206	X	X	X	AC

Certification for HTI

Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules:

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Hopi Telecommunications, Inc. (“HTI” or the “Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules.

As a company owned by the Hopi Tribe, HTI operates under terms and conditions that afford its customers, most of whom are members of the Tribe, with the consumer protections and service quality standards that will be in their best interest. HTI has developed a Local Exchange Tariff modeled after the tariff of CenturyTel from whom it purchased the three local exchanges for which it was designated an ETC. The rules and

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

regulations in this tariff are based upon Arizona Corporation Commission ("ACC") rules. Although HTI is not under the jurisdiction of the ACC, the consumer protection standards in the HTI tariff are the same as those required by the ACC for telecommunications carriers that are under state jurisdiction. These initial provisions may be modified from time to time with the approval of, or at the request of the Hopi Tribal Council. Other obligations include, but are not limited to, truth-in-billing requirements and CPNI, Red Flag Rules and other applicable federal requirements governing the protection of customers' privacy.

Certification for HTI

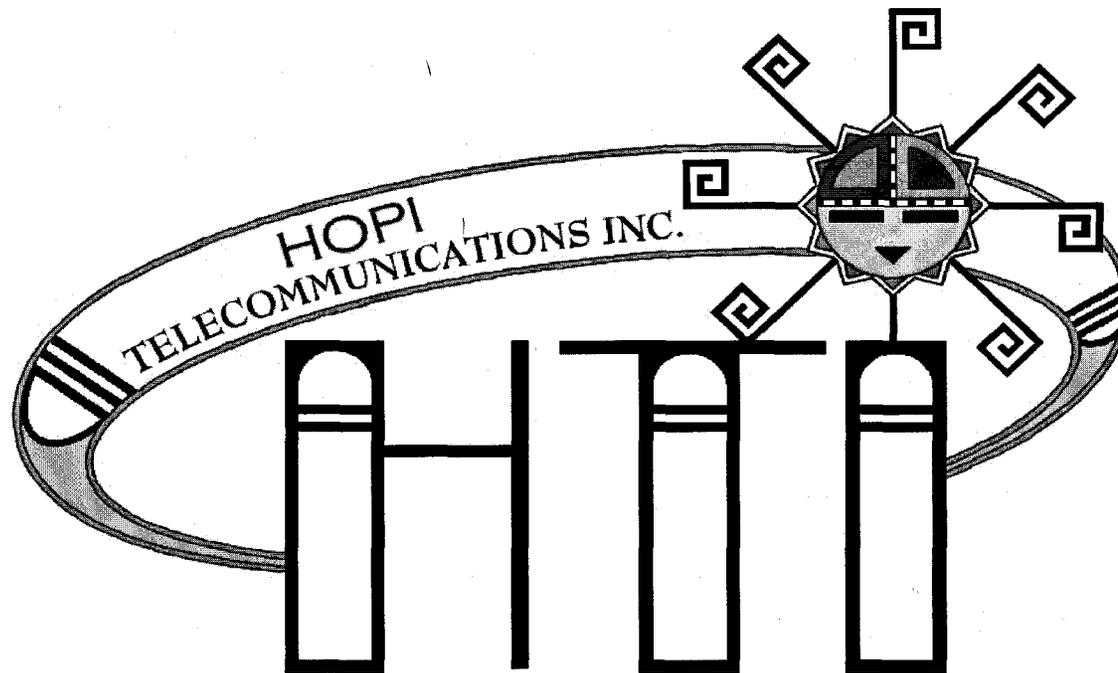
Demonstration of Ability to Function in Emergency Situations

Hopi Telecommunications, Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.201(a)(2).¹ The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as the Company has access to propane.

¹ Section 54.201(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

Hopi Telecommunications, Inc.
Annual Report
For the year ending 2012



*Owned by the Hopi Tribe,
your Telephone Company*

Objectives of this report

- 1. Report to Council on HTI's corporate affairs and business during the previous calendar year.**
- 2. Provide a projection of the business activities HTI expects to undertake in the current calendar year (2013).**
- 3. Report and submit an audited financial statement for fiscal year 2012.**

HOPI TELECOMMUNICATIONS, INC.