

Date: September 30, 2013

To Whom It May Concern:

I have an analogue television with a Comcast digital set top box which I ordered and installed prior to the 2008 democratic convention. I knew the change to digital TV would occur in 2009 and wanted to receive Seespan 3 in time for convention.

It was brought to my attention that I would have to scroll down to foreign languages using the on screen menu to access the second audio program (SAP) channel thus making SAP inaccessible without sighted assistance.

I very much wanted to hear the historic first inaugural ceremony of President Obama, America's first African American president video described on public television. I disconnected the set top box and connected an antenna to my analogue television, again, affording me access to the SAP channel. I could simply press one button on my TV remote to toggle between stereo, mono and SAP channel to gain access.

The experience of hearing the inaugural ceremonies video described was truly magnificent. It afforded me much greater information about what took place during the inaugural ceremonies that I otherwise would have missed completely. I reconnected the set top box after the ceremonies were finished and have never been able to obtain access to video described programming since. If Comcast makes available a set top box with text to speech capability I will be one of the first in line to obtain one.

Thank you for your time and attention in this matter.

Sincerely,

Steve Fort

2510 Central Ave #203
Alameda, CA 94501