

To Whom it may Concern:

I am very pleased that Video Description is now on more television programs. I have enjoyed them immensely if I can access them. Most television shows are pointless to me unless I have description.

I am unable to independently access any described programming using my cable box and television. I cannot find a definitive list of described programs and when they are on. There are list of programs but they may or may not be correct. These list are not accurate nor seem to be updated.

If I did not have a sighted spouse who visually checks the symbol displayed as a program starts, I would never know what programs are described and which are not. Nor would I be able to actually access them using my cable box.

Currently, I am not receiving any description on my local FOX or NBC stations on any programs. We have been in contact with several people for several months with no success.

There needs to be a definitive list of all described programs that is updated regularly. There needs to be an accessible way to use a cable box to find programs with description. Even more television programs need to have description. Any movies or shows from any retail service such as iTunes, Net flicks, or other services needs to have description included.

Many of us rely on description to equally enjoy the entertainment we are paying for. 332

Please feel free to contact me if you have further questions or concerns. We simply are not getting an adequate amount of description nor easy access to that programming.

In the Charlotte North Carolina area no one is receiving description on FOX or NBC at this time even though I have tried for several months to request this be resolved.

Please help. Description is not a luxury for me it is a necessity.

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