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**LNGS** | LUKAS,  
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GUTIERREZ  
& SACHS, LLP

**PUBLIC REFERENCE COPY**

October 31, 2013

**VIA ELECTRONIC FILING**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W., Room TW-A306  
Washington, DC 20554

**Re: Connect America Fund, WC Docket No. 10-90**

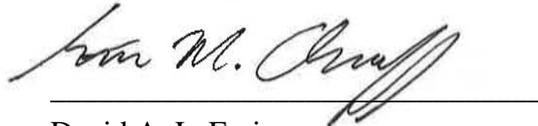
Dear Secretary Dortch:

On behalf of Guam Cellular and Paging, Inc. d/b/a Saipancell, (“Saipancell”), (SAC 659001) please find attached a redacted public version of Saipancell’s FCC Form 481 Carrier Annual Report, filed pursuant to Section 54.313 of the Commission’s Rules (“Form 481 Report”). The Form 481 Report has been submitted to the Universal Service Administrative Company via email. The attached Form 481 Report has been marked “**REDACTED – FOR PUBLIC INSPECTION.**”

Saipancell is also submitting to the Commission, under separate cover, a confidential version of the Report. The confidential version is marked “**CONFIDENTIAL – NOT FOR PUBLIC INSPECTION.**”

Please contact Steven M. Chernoff, Esq. at 703-584-8670 if any questions arise concerning the above-referenced enclosures or if you require any additional information.

Sincerely,



David A. LaFuria  
Steven M. Chernoff

Attorneys for:  
*Guam Cellular and Paging, Inc. d/b/a Saipancell*

Attachment

<b>FCC Form 481 - Carrier Annual Reporting Data Collection Form</b>	FCC Form 481 OMB 3060-0986 OMB 3060-0819 Avg. Burden Estimate per Respondent: 20 Hours
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<b>&lt;010&gt;</b>	Study Area Code	659001
<b>&lt;015&gt;</b>	Study Area Name	MP
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name: Person USAC should contact with questions about this data	Sean Miles
<b>&lt;035&gt;</b>	Contact Telephone Number: Number of the person identified in data line <030>	(671) 969-4093
<b>&lt;039&gt;</b>	Contact Email: Email of the person identified in data line <030>	smiles@docomopacific.com

<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	<b>54.313 Completion Required</b>	<b>54.422 Completion Required</b>
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			(check box when complete)	
<b>&lt;100&gt;</b>	Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>&lt;200&gt;</b>	Outage Reporting (voice)	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;210&gt;</b>	<input checked="" type="checkbox"/> -- check box if no outages to report			
<b>&lt;300&gt;</b>	Unfulfilled Service Requests (voice)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>&lt;310&gt;</b>	Detail on Attempts (voice)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>&lt;320&gt;</b>	Unfulfilled Service Requests (broadband)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;330&gt;</b>	Detail on Attempts (broadband)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;400&gt;</b>	Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;410&gt;</b>	Fixed	<input type="checkbox"/>		
<b>&lt;420&gt;</b>	Mobile	<input type="checkbox"/>		
<b>&lt;400&gt;</b>	Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>&lt;440&gt;</b>	Fixed	<input type="checkbox"/>		
<b>&lt;450&gt;</b>	Mobile	<input type="checkbox"/>		
<b>&lt;500&gt;</b>	Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;510&gt;</b>		<i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;600&gt;</b>	Functionality in Emergency Situations	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;610&gt;</b>		<i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;700&gt;</b>	Company Price Offerings (voice)	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;710&gt;</b>	Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;800&gt;</b>	Operating Companies and Affiliates	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;900&gt;</b>	Tribal Land Offerings (Y/N)?	<i>(if yes, complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;1000&gt;</b>	Voice Services Rate Comparability	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;1010&gt;</b>		<i>(attach descriptive document)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;1100&gt;</b>	Terrestrial Backhaul (Y/N)?	<i>(if not, check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;1110&gt;</b>		<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;1200&gt;</b>	Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**  
*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

<b>&lt;2000&gt;</b>		<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>&lt;2005&gt;</b>		<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<b>&lt;3000&gt;</b>		<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<b>&lt;3005&gt;</b>		<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>

## Unfulfilled Service Requests

In the last twelve (12) months, there were five (5) unfulfilled requests for service from potential customers within the designated ETC service area. Furthermore, DOCOMO has implemented a six-step process for provisioning service to requesting customers.

Specifically, in response to such requests for service at a residence or business, DOCOMO will take the following steps:

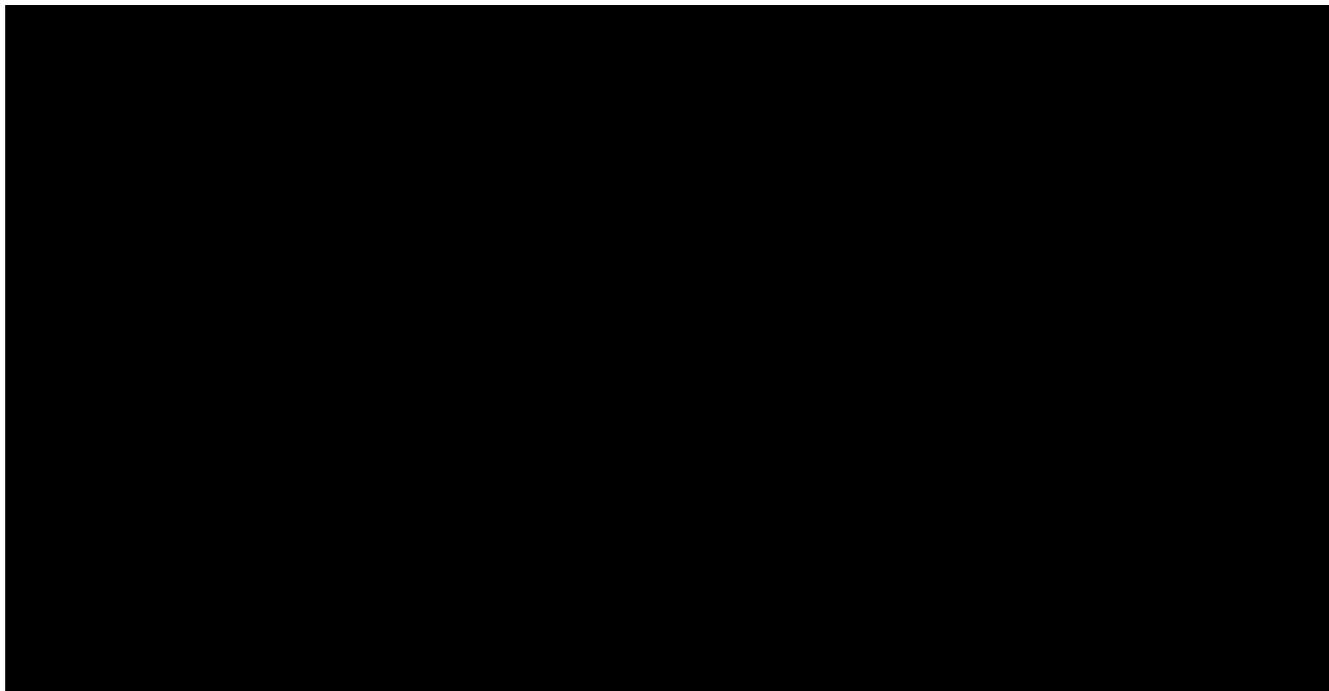
1. If a request comes from a customer within its existing network, DOCOMO will provide service immediately using its standard customer equipment.
2. If a request comes from a customer residing in any area where DOCOMO does not provide service, DOCOMO will take a series of steps to provide service:
  - \* First, it will determine whether the customer's equipment can be modified or replaced to provide acceptable service.
  - \* Second, it will determine whether a roof-mounted antenna or other network equipment can be deployed at the premises to provide service.
  - \* Third, it will determine whether adjustments at the nearest cell site can be made to provide service.
  - \* Fourth, it will determine whether there are any other adjustments to network or customer facilities which can be made to provide service.
  - \* Fifth, it will explore the possibility of offering the service of DOCOMO's other technology service that has different coverage footprint.
  - \* Sixth, it will determine whether an additional cell site, a cell-extender, or repeater can be employed or can be constructed to provide service, and evaluate the costs and benefits of using scarce high-cost support to serve the number of customers requesting service. If there is no possibility of providing service short of these measures, DOCOMO will notify the customer and provide the FCC with a summary of the requests for service could not be filled in its next annual certification report. The FCC will retain authority to resolve any customer complaints that DOCOMO has refused to respond to a reasonable request for service.

## **Service Quality Standards and Consumer Protection Rules Compliance**

Commitment to CTIA's Consumer Code for Wireless Services.

In the *ETC Report and Order*, the FCC reiterated that carriers must commit to abide by applicable service quality standards and consumer protection rules. In the case of ETCs that are wireless carriers, the FCC has concluded a carrier may make this demonstration by committing to abide by the CTIA Consumer Code for Wireless Service. In submitting this report, DOCOMO PACIFIC certifies that it will continue to abide by the CTIA Consumer Code for Wireless Service, as it may be amended from time to time, for all of its operations in Saipan.

**ABILITY TO REMAIN FUNCTIONAL IN EMERGENCY SITUATIONS**



**(100) Service Quality Improvement Reporting Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986  
 OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code 659001  
 <015> Study Area Name MP  
 <020> Program Year 2014  
 <030> Contact Name - Person USAC should contact regarding this data Sean Miles  
 <035> Contact Telephone Number - Number of person identified in data line <030> (671) 969-4093  
 <039> Contact Email Address - Email Address of person identified in data line <030> smiles@docomopacific.com

<110> Has your company received its ETC certification from the FCC? Yes  
 If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? Yes

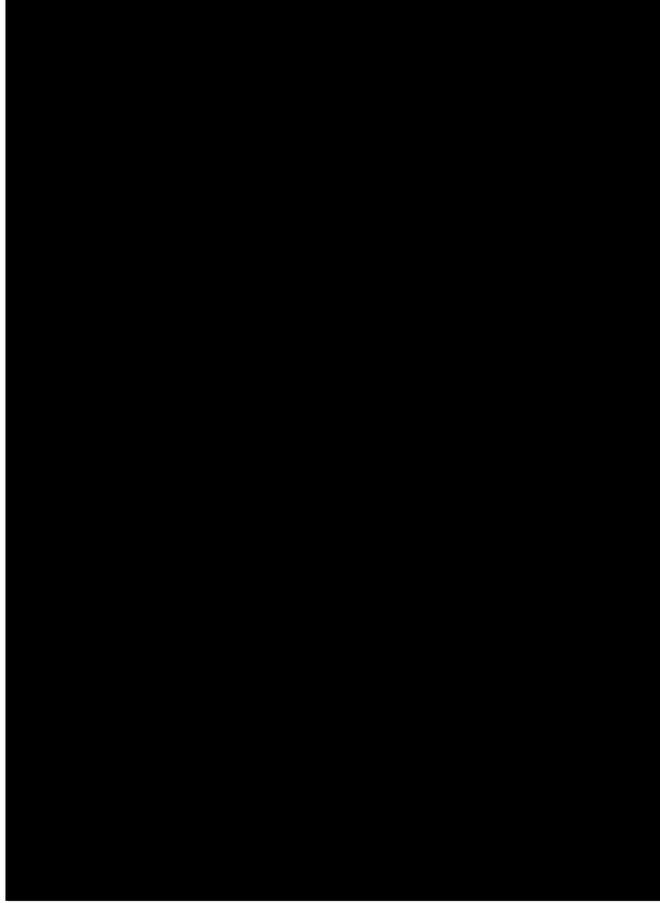
If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

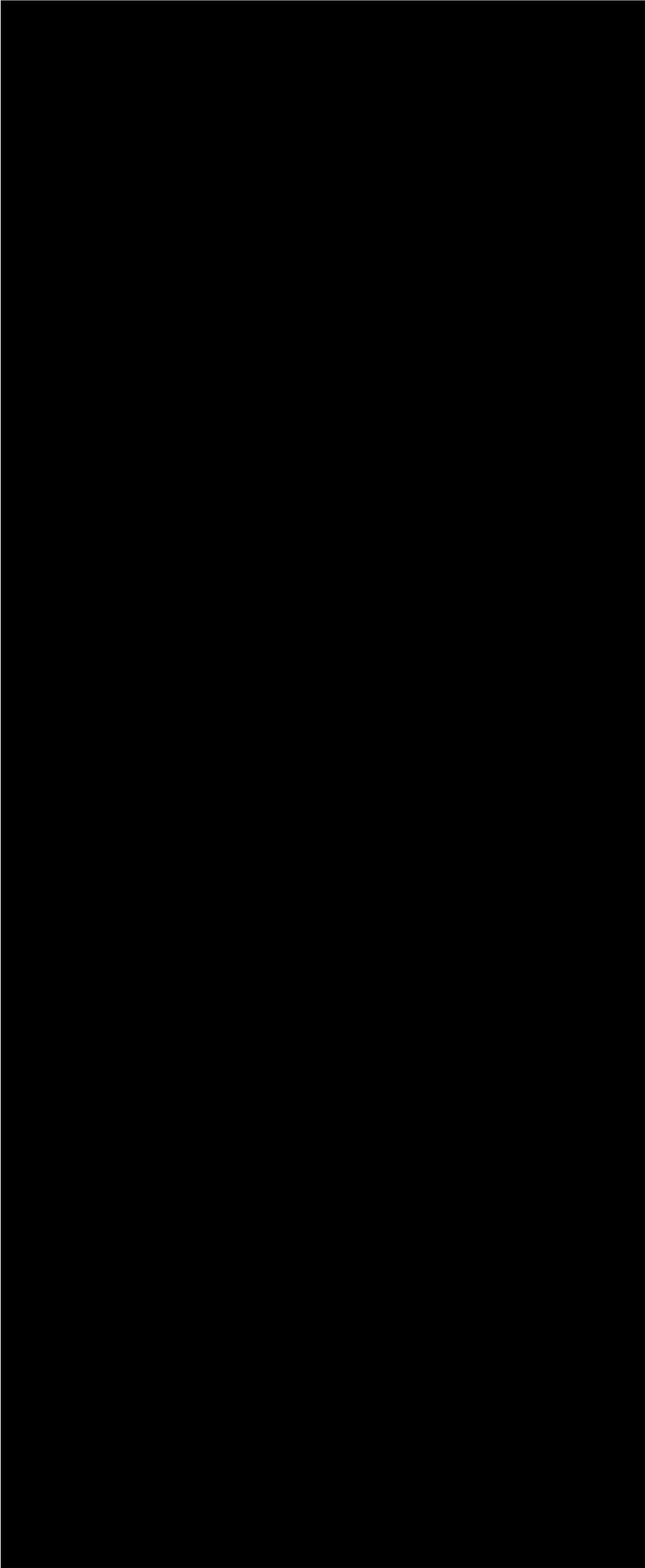
Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report is only required to address voice telephony service

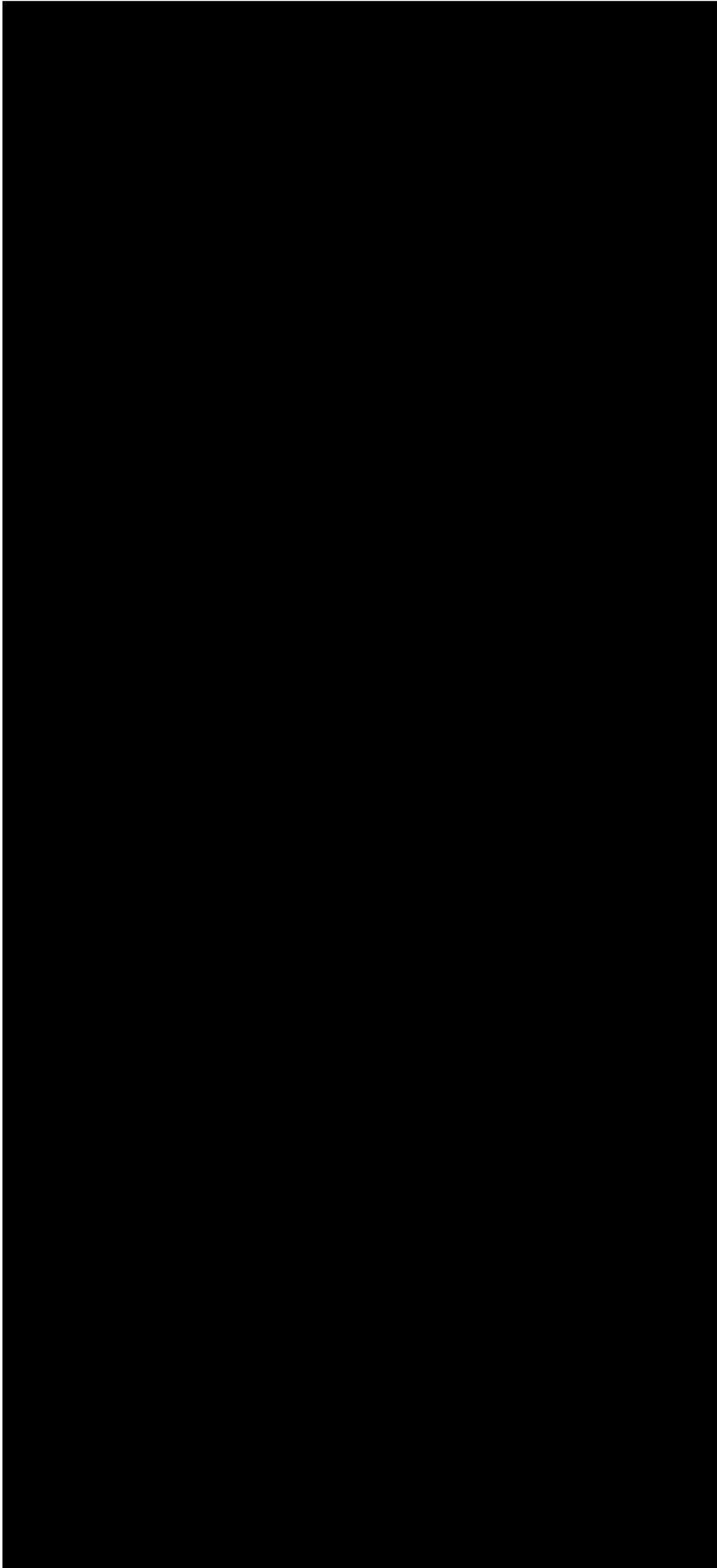
Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

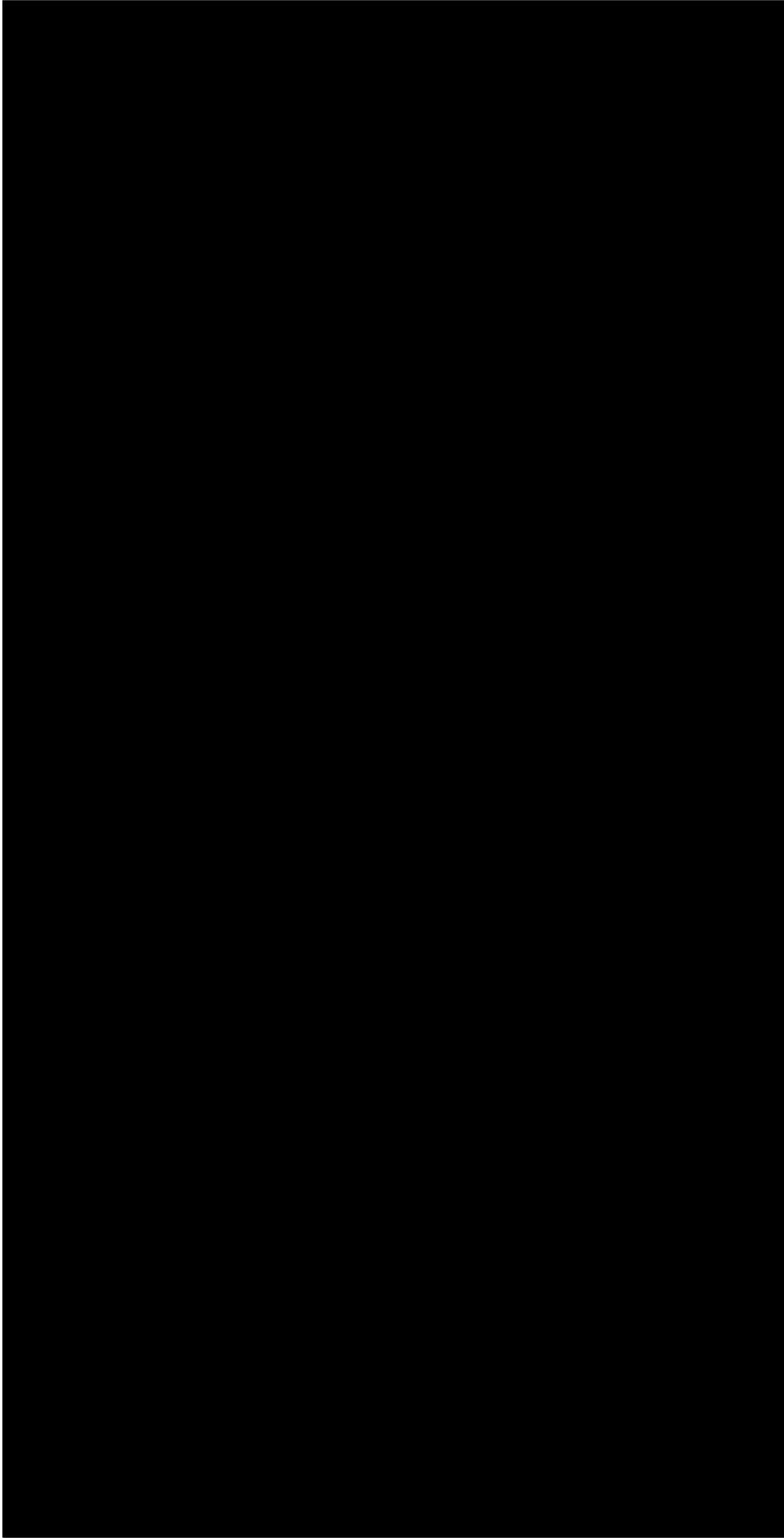
<113>	Maps detailing progress towards meeting plan targets	X
<114>	Report how much universal service (USF) support was received	\$189,204.00
<115>	How (USF) was used to improve service quality	X
<116>	How (USF) was used to improve service coverage	X
<117>	How (USF) was used to improve service capacity	X
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

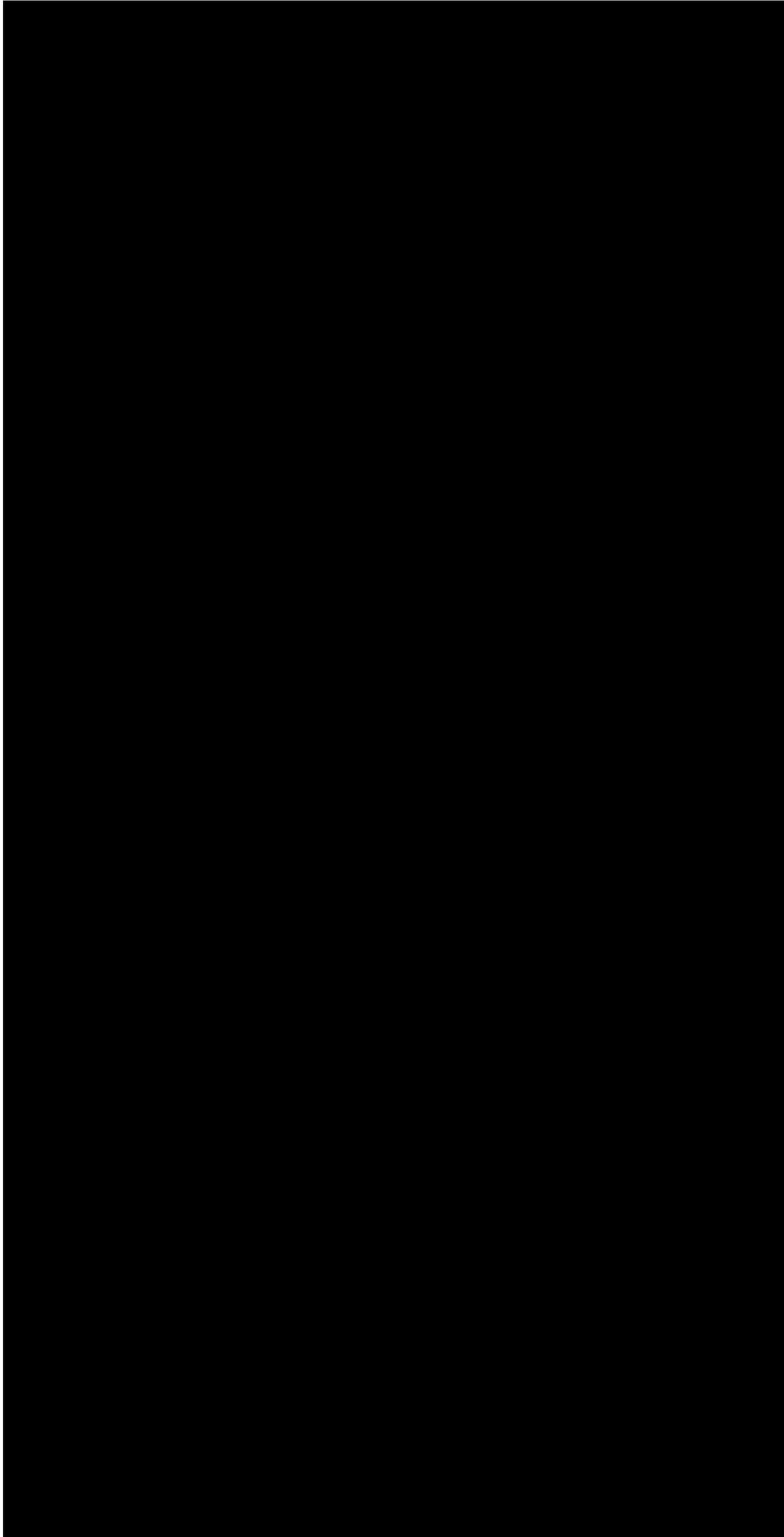
<112> 659001 MP 112  
 Name of Attached Document (.pdf)

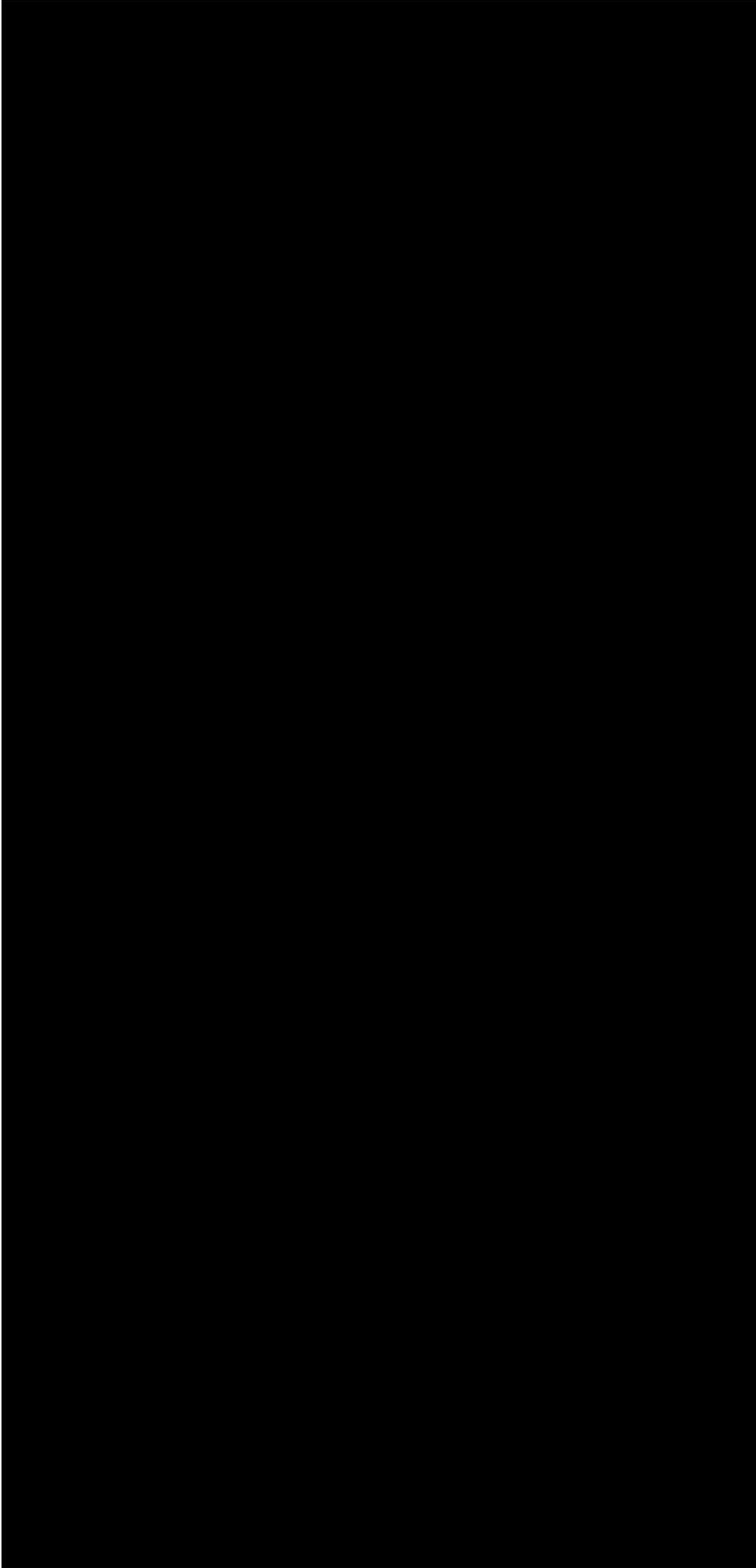


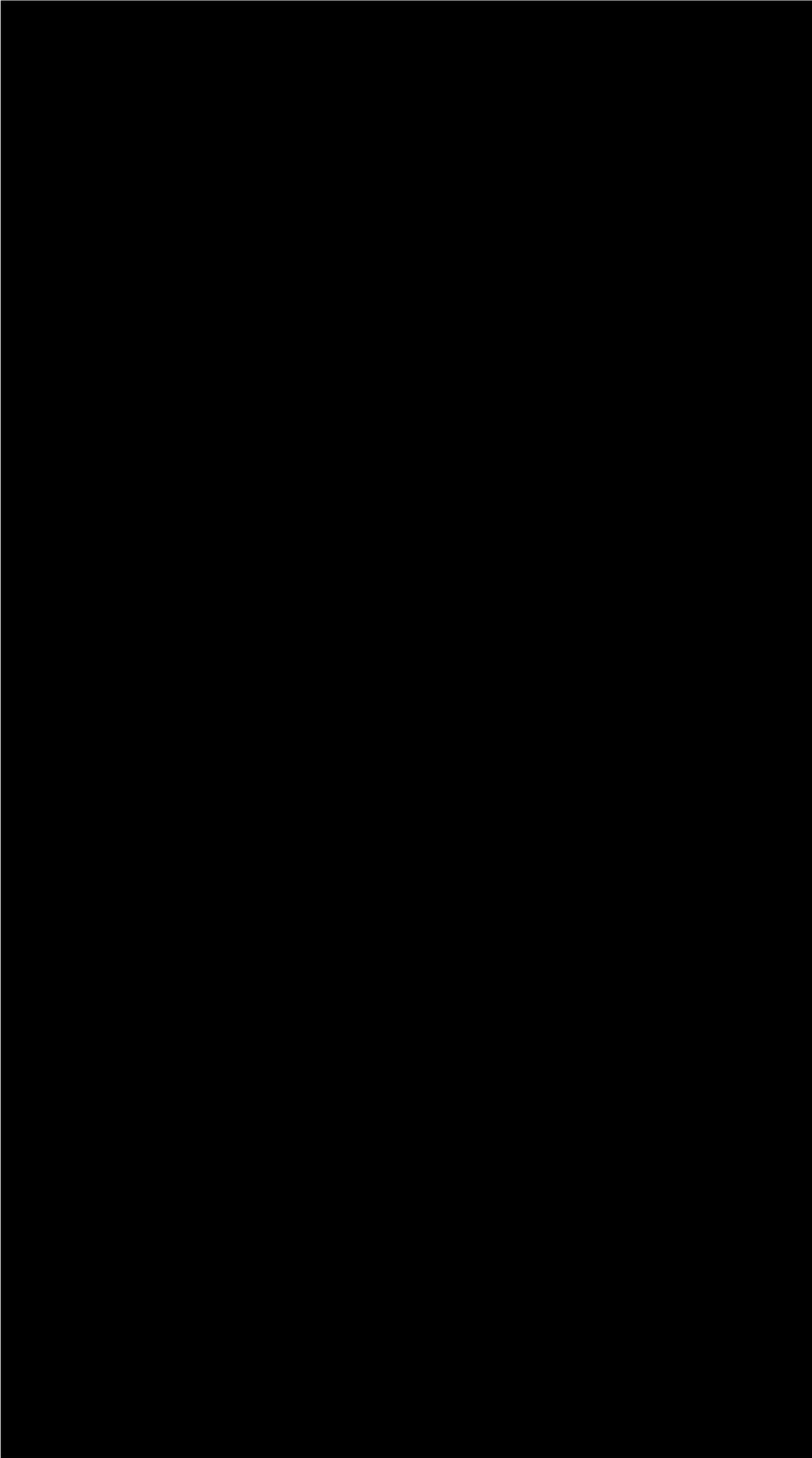


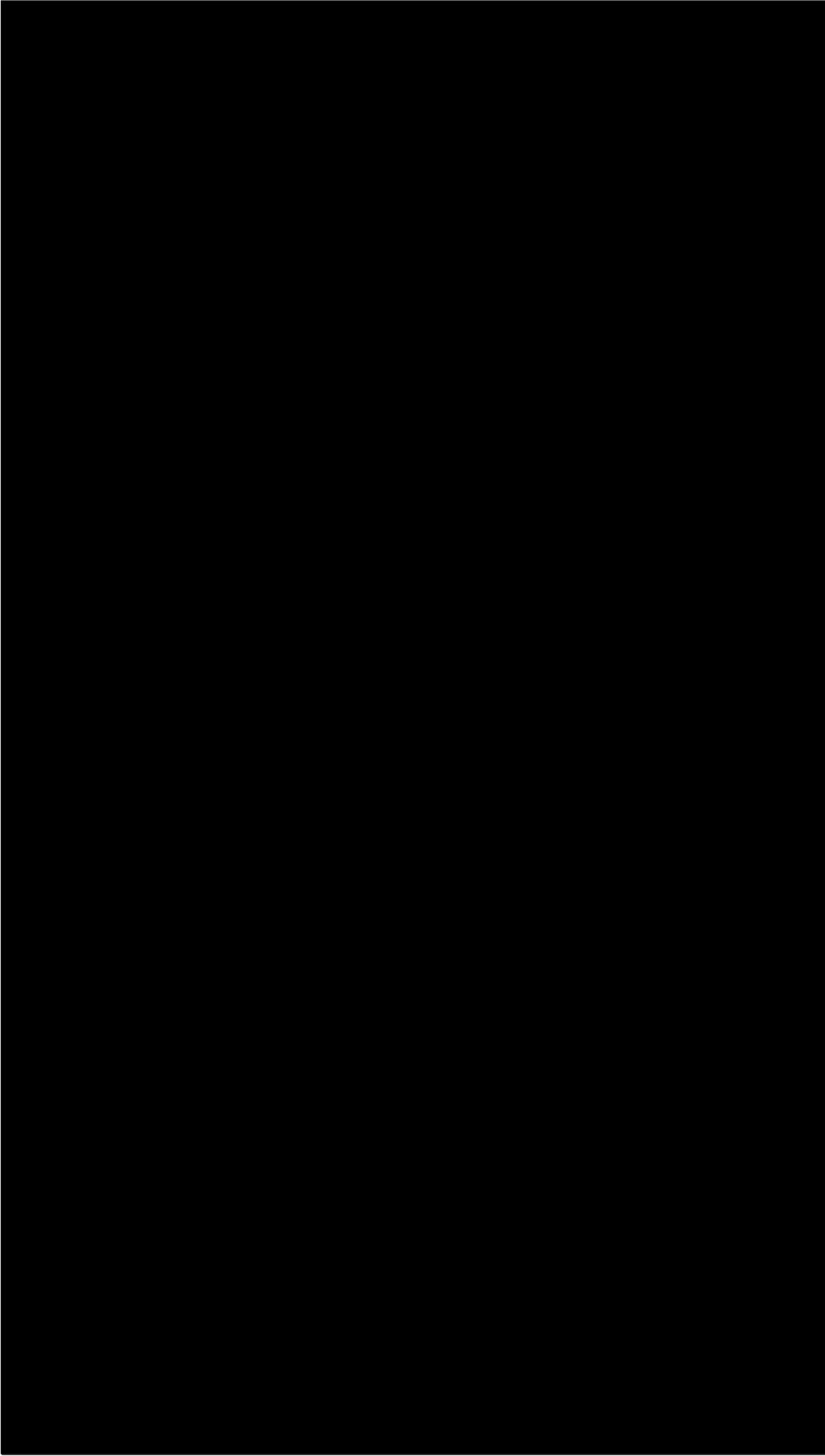












**DOCOMO PACIFIC, INC.**

**Saipan : January 1, 2012-December 31, 2012 – Upgraded GSM**

[REDACTED]

[REDACTED]

[REDACTED]

# DOCOMO PACIFIC, INC.

Tinian and Rota : January 1, 2012-December 31, 2012 – Upgraded GSM

[REDACTED]

[REDACTED]

[REDACTED]

# DOCOMO PACIFIC, INC.

Saipan: January 1, 2013-December 31, 2013 - Plans to replace and upgrade coverage

[REDACTED]

[REDACTED]

[REDACTED]



**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**  
**Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986  
 OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code 659001  
 <015> Study Area Name MP  
 <020> Program Year 2014  
 <030> Contact Name - Person USAC should contact regarding this data Sean Miles  
 <035> Contact Telephone Number - Number of person identified in data line <030> (671) 969-4093  
 <039> Contact Email Address - Email Address of person identified in data line <030> smiles@docomopacific.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 659001 MP 1210  
 Name of attached document (.pdf)

<1220> Link to Public Website HTTP [www.docomopacific.com/plans/postpaid/lifeline](http://www.docomopacific.com/plans/postpaid/lifeline)

Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,   
 <1222> Details on the number of minutes provided as part of the plan,   
 <1223> Additional charges for toll calls, and rates for each such plan.

## Terms & Conditions of Voice Telephony Lifeline Plans

DOCOMO PACIFIC's Lifeline Assistance Program is the Low Income Program of the Universal Service Fund and is designed to benefit residential subscribers who are receiving assistance through one or more of the following programs:

- Federal Public Housing Assistance or Section 8
- Food Stamps
- Medicaid
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch (NSL) FREE Program
- Temporary Assistance to Needy Families (TANF)
- Total household income at or below 135% of the Federal Poverty Guidelines(FPG)

Eligibility Requirements for Residential Subscribers:

In order to meet and qualify for these rates, you must obtain a 'Certification of Eligibility' from a Life Line qualifying agency or program, for example: Department of Public Health & Social Services (DPH&SS), Social Security Office, Guam Department of Education National Lunch Program, the Guam Housing and Urban Renewal Authority (GHURA), etc...

In addition, the residential subscriber receiving the assistance must be the named participant of the qualifying program. One discount is allowed per household.

### Lifeline Assistance Program

\$9.25 / Month

Includes:

- 200 Local minutes (\$0.25 / Additional Minute)
- Unlimited Nights and Weekends
- Unlimited Local SMS
- Rate Plan Includes:
- E911 and Local Number Portability fees waived
- Voice Mail
- Caller ID
- Call Waiting
- 3-way Calling

Lifeline Rates:

- Monthly Charge - \$9.25
- Unlimited Week Night and Weekends
- Unlimited SMS
- Security Deposit - \$50.00
- Activation Fee - \$7.50
- E911 & LNP - Waived

**(2005) Price Cap Carrier Additional Documentation**  
**Data Collection Form**  
*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481  
 OMB Control No. 3060-0986  
 OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code 659001  
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 <039> Contact Email Address - Email Address of person identified in data line <030> smiles@docomopacific.com

**CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.**

<b>Incremental Connect America Phase I reporting</b>	
<2010> 2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011> 3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
<b>Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))</b>	
<2012> 2013 Frozen Support Certification	<input checked="" type="checkbox"/>
<2013> 2014 Frozen Support Certification	<input checked="" type="checkbox"/>
<2014> 2015 Frozen Support Certification	<input checked="" type="checkbox"/>
<2015> 2016 and future Frozen Support Certification	<input checked="" type="checkbox"/>
<b>Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))</b>	
<2016> Certification Support Used to Build Broadband	<input type="checkbox"/>
<b>Connect America Phase II Reporting (47 CFR § 54.313(e))</b>	
<2017> 3rd year Broadband Service Certification	<input type="checkbox"/>
<2018> 5th year Broadband Service Certification	<input type="checkbox"/>
<2019> Interim Progress Certification	<input type="checkbox"/>
<2020> Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<2021> Interim Progress Community Anchor Institutions	<input type="checkbox"/>

Name of Attached Document Listing Required Information

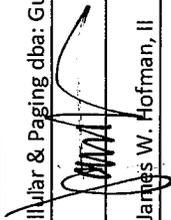
**Certification - Reporting Carrier Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986  
 OMB Control No. 3060-0819  
 July 2013

<01> Study Area Code 659001  
 <015> Study Area Name MP  
 <020> Program Year 2014  
 <030> Contact Name - Person USAC should contact regarding this data Sean Miles  
 <035> Contact Telephone Number - Number of person identified in data line <030> (671) 969-4093  
 <039> Contact Email Address - Email Address of person identified in data line <030> [smiles@docomopacific.com](mailto:smiles@docomopacific.com)

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: Guam Cellular & Paging dba: GuamCell Communications  
 Signature of Authorized Officer:  Date 10/15/13  
 Printed name of Authorized Officer: James W. Hofman, II  
 Title or position of Authorized Officer: Chief Legal Counsel  
 Telephone number of Authorized Officer: (671) 688-2355 x2288  
 Study Area Code of Reporting Carrier: 659001 Filing Due Date for this form: 10/15/2013  
 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.