

September 19<sup>th</sup> 2013

Electronic Filing

Ms. Marlene H. Dortch  
Office of Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: WC Docket No. 10-90. Annual §54.313/54.422 Report of High-Cost and Low Income  
Recipient, Form 481

Dear Ms. Dortch:

Enclosed herein is the annual report for Helix Telephone Company, Study Area Code 532376  
pursuant to §54.313/54.422 of the Commission's rules.

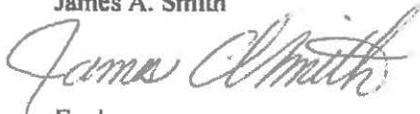
Please contact me with any questions at:

Phone: 541-457-2385

Email: [james.smith@fcc.gov](mailto:james.smith@fcc.gov)

Sincerely,

James A. Smith



Enclosure:

Copies to:

Universal Service Administrative Company  
Electronic Filing  
Washington, DC 20036

Oregon Public Utility Commission  
Electronic Filing  
ATTN: Filing Center  
Salem, Oregon

<b>FCC Form 481 - Carrier Annual Reporting Data Collection Form</b>	<b>FCC Form 481</b> OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	532376
<015>	Study Area Name	BELLA TEL CO.
<020>	Program Year	2014
<030>	Contact Name: Person USAC should contact with questions about this data	James Smith
<035>	Contact Telephone Number: Number of the person identified in data line <030>	541-457-2385
<039>	Contact Email Address: Email of the person identified in data line <030>	ht.c@belixtel.com

<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	<b>54.313</b> Completion Required	<b>54.422</b> Completion Required
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			(check box when complete)	
<100>	Service Quality Improvement Reporting <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>		
<200>	Outage Reporting (voice) <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>		
<210>	<input checked="" type="checkbox"/> -- check box if no outages to report	<input checked="" type="checkbox"/>		
<300>	Unfulfilled Service Requests (voice)	<input checked="" type="checkbox"/>		
<310>	Detail on Attempts (voice) <span style="float: right; font-size: small;">(attach descriptive document)</span>	<input type="checkbox"/>		
<320>	Unfulfilled Service Requests (broadband)	<input type="checkbox"/>		
<330>	Detail on Attempts (broadband) <span style="float: right; font-size: small;">(attach descriptive document)</span>	<input type="checkbox"/>		
<400>	Number of Complaints per 1,000 customers (voice)	<input checked="" type="checkbox"/>		
<410>	Fixed <input type="text" value="0.012"/>	<input type="checkbox"/>		
<420>	Mobile <input type="text"/>	<input type="checkbox"/>		
<430>	Number of Complaints per 1,000 customers (broadband)	<input type="checkbox"/>		
<440>	Fixed <input type="text"/>	<input type="checkbox"/>		
<450>	Mobile <input type="text"/>	<input type="checkbox"/>		
<500>	Service Quality Standards & Consumer Protection Rules Compliance <span style="float: right; font-size: small;">(check to indicate certification)</span>	<input checked="" type="checkbox"/>		
<510>	<input type="text" value="532376or510"/> <span style="float: right; font-size: small;">(attach descriptive document)</span>	<input checked="" type="checkbox"/>		
<600>	Functionality in Emergency Situations <span style="float: right; font-size: small;">(check to indicate certification)</span>	<input checked="" type="checkbox"/>		
<610>	<input type="text" value="532376or610"/> <span style="float: right; font-size: small;">(attach descriptive document)</span>	<input checked="" type="checkbox"/>		
<700>	Company Price Offerings (voice) <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input type="checkbox"/>		
<710>	Company Price Offerings (broadband) <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input type="checkbox"/>		
<800>	Operating Companies and Affiliates <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>		
<900>	Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/> <span style="float: right; font-size: small;">(if yes, complete attached worksheet)</span>	<input checked="" type="checkbox"/>		
<1000>	Voice Services Rate Comparability <span style="float: right; font-size: small;">(check to indicate certification)</span>	<input type="checkbox"/>		
<1010>	<input type="text"/> <span style="float: right; font-size: small;">(attach descriptive document)</span>	<input type="checkbox"/>		
<1100>	Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/> <span style="float: right; font-size: small;">(if not, check to indicate certification)</span>	<input checked="" type="checkbox"/>		
<1110>	<input type="text"/> <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input type="checkbox"/>		
<1200>	Terms and Condition for Lifeline Customers <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input type="checkbox"/>		

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**  
*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

<2000>	<span style="float: right; font-size: small;">(check to indicate certification)</span>	<input type="checkbox"/>		
<2005>	<span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input type="checkbox"/>		

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	<span style="float: right; font-size: small;">(check to indicate certification)</span>	<input checked="" type="checkbox"/>		
<3005>	<span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>		

<b>(100) Service Quality Improvement Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	532376
<b>&lt;015&gt;</b>	Study Area Name	HELIX TEL CO.
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	James Smith
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	541-457-2385
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	htc@helixtel.com

<b>&lt;110&gt;</b>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<b>&lt;111&gt;</b>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

**<112>** Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113>** Maps detailing progress towards meeting plan targets
- <114>** Report how much universal service (USF) support was received
- <115>** How (USF) was used to improve service quality
- <116>** How (USF) was used to improve service coverage
- <117>** How (USF) was used to improve service capacity
- <118>** Provide an explanation of network improvement targets not met in the prior calendar year.










**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	532376
<015>	Study Area Name	HELIX TEL CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	James Smith
<035>	Contact Telephone Number - Number of person identified in data line <030>	541-457-2385
<039>	Contact Email Address - Email Address of person identified in data line <030>	htc@helixtel.com

<910> Tribal Land(s) on which ETC Serves Confederated Tribes of the Umatilla Reservation

<920> Tribal Government Engagement Obligation

532376or920

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
NA
NA

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	532376
<015>	Study Area Name	HELIX TEL CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	James Smith
<035>	Contact Telephone Number - Number of person identified in data line <030>	541-457-2385
<039>	Contact Email Address - Email Address of person identified in data line <030>	htc@helixtel.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

<b>(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form</b>	FCC Form 481
	OMB Control No 3060-0986/OMB Control No 3060-0819
	July 2013

<010>	Study Area Code	532376
<015>	Study Area Name	HELIX TEL CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	James Smith
<035>	Contact Telephone Number - Number of person identified in data line <030>	541-457-2385
<039>	Contact Email Address - Email Address of person identified in data line <030>	htc@helixtel.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 532376or1210  
Name of attached document (.pdf)

<1220> Link to Public Website HTTP \_\_\_\_\_

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

<1222> Details on the number of minutes provided as part of the plan,

<1223> Additional charges for toll calls, and rates for each such plan.

<b>(2000) Price Cap Carrier Additional Documentation</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	July 2013

<b>&lt;010&gt;</b>	Study Area Code	532376
<b>&lt;015&gt;</b>	Study Area Name	HELIIX TEL CO.
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	James Smith
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	541-457-2385
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	htc@helixtel.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

<b>Incremental Connect America Phase I reporting</b>		
<b>&lt;2010&gt;</b>	2nd Year Certification {47 CFR § 54.313(b)(1)}	<input type="checkbox"/>
<b>&lt;2011&gt;</b>	3rd Year Certification {47 CFR § 54.313(b)(2)}	<input type="checkbox"/>
<b>Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}</b>		
<b>&lt;2012&gt;</b>	2013 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2013&gt;</b>	2014 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2014&gt;</b>	2015 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2015&gt;</b>	2016 and future Frozen Support Certification	<input type="checkbox"/>
<b>Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}</b>		
<b>&lt;2016&gt;</b>	Certification Support Used to Build Broadband	<input type="checkbox"/>
<b>Connect America Phase II Reporting {47 CFR § 54.313(e)}</b>		
<b>&lt;2017&gt;</b>	3rd year Broadband Service Certification	<input type="checkbox"/>
<b>&lt;2018&gt;</b>	5th year Broadband Service Certification	<input type="checkbox"/>
<b>&lt;2019&gt;</b>	Interim Progress Certification	<input type="checkbox"/>
<b>&lt;2020&gt;</b>	Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<b>&lt;2021&gt;</b>	Interim Progress Community Anchor Institutions	<input type="checkbox"/>
	Name of Attached Document Listing Required Information	<input type="checkbox"/>

<b>(3000) Rate Of Return Carrier Additional Documentation</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<b>&lt;010&gt;</b>	Study Area Code	532376
<b>&lt;015&gt;</b>	Study Area Name	HELIIX TSL CO.
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	James Smith
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	541-457-2385
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	htc@helixtel.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

**Progress Report on 5 Year Plan**

<p>(3010) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input type="checkbox"/></p>
<p>(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:</p>	<p>Name of Attached Document Listing Required Information</p>	<p><input checked="" type="checkbox"/> (Yes/No) <input checked="" type="checkbox"/> (Yes/No)</p>
<p>(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)</p>		<p><input checked="" type="checkbox"/></p>
<p>(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input checked="" type="checkbox"/></p>
<p>(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation (3018) If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains</p>	<p>Name of Attached Document Listing Required Information</p>	<p>532376or3017 <input type="checkbox"/> (Yes/No)</p>
<p>(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications (3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/> <input type="checkbox"/></p>
<p>(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,</p>		<p><input type="checkbox"/> <input type="checkbox"/></p>
<p>(3022) Underlying information subjected to a review by an independent certified public accountant</p>		<p><input type="checkbox"/></p>
<p>(3023) Underlying information subjected to an officer certification.</p>		<p><input type="checkbox"/></p>
<p>(3024) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<p><input type="checkbox"/></p>
<p>(3026) Attach the worksheet listing required information</p>	<p>Name of Attached Document Listing Required Information</p>	<p>_____</p>

<b>Certification - Reporting Carrier Data Collection Form</b>		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	532376	
<015> Study Area Name	HELIIX TEL CO.	
<020> Program Year	2014	
<030> Contact Name - Person USAC should contact regarding this data	James Smith	
<035> Contact Telephone Number - Number of person identified in data line <030>	541-457-2385	
<039> Contact Email Address - Email Address of person identified in data line <030>	htc@helixtel.com	

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	HELIIX TEL CO.
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date</span>
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	532376 <span style="float: right;">Filing Due Date for this form: 10/15/2013</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	532376
<015> Study Area Name	HELIIX TEL CO.
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	James Smith
<035> Contact Telephone Number - Number of person identified in data line <030>	541-457-2385
<039> Contact Email Address - Email Address of person identified in data line <030>	htc@helixtel.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

<b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: HELIX TEL CO.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: 532376	Filing Due Date for this form: 10/15/2013
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

<b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: HELIX TEL CO.	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: 532376	Filing Due Date for this form: 10/15/2013
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

## Attachments



Consumer Protection

Helix Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Helix Telephone Company complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities. Helix Telephone Company is committed to providing the highest quality of services to its subscribers.

**Helix Telephone Company  
Functionality in Emergency Situations**

Helix Telephone Company has the following back-up power capabilities

Switch A is a stand alone it has a 10kw generator fueled by 120 gal. Of propane will run for 5+ days. It also has 6 100 amp. Hrs. batteries that can run the switch for 2 or more days.

Switch B is a stand alone it has a 10kw generator fueled by 120 gal. Of propane and will run for 5+ days. It also has 12 100amp. Hrs. batteries that can run the switch for 2 or more days.

Helix telephone Company uses all Tellabs subscriber carrier that has battery backup that will operate for 12 to 15 hrs. we also have a portable generator that can be moved to the site within one hour. Powered by 2 gallons of gas that will run for 2 hrs.

Helix Telephone Company has the ability to reroute its local facilities around damaged plant in the form of a fiber ring. We have the ability to repair damaged facilities between Helix Telephone and Century Link our connecting company within 4 hrs.

Helix Telephone Company has 146 customers and the switching capacity to handle all 146 simultaneously and a transport capacity for 44 simultaneous calls. Helix Telephone takes no responsibility for the capabilities of the interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

J.A. SMITH, President  
T.J. SMITH, Sec/Treas.

## HELIX TELEPHONE COMPANY

Phone 541-457-2385  
Fax 541-457-2111

*Serving the Public*  
Box 326  
Helix Oregon, 97835

October 1, 2012

Mr. Aaron Hines  
General Council Chairman  
Confederated Tribes of the Umatilla Reservation  
Nixyaawii Governance Center  
46411 Timine Way  
Pendleton, OR 97801

Dear Mr. Hines:

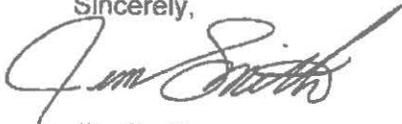
I send greetings to you from your neighbors at the Helix Telephone Company.

We operate under regulatory oversight from the State Public Utility Commission in Salem and the Federal Communications Commission (FCC) in Washington, D.C. The FCC recently adopted rules that encourage local operating telephone companies to engage in productive dialogue with tribal entities in their operating territory.

The FCC anticipates these discussions will include, but might not be limited to: a needs assessment related to tribal anchor institutions, planning issues, and environmental factors including rights of way processes and cultural preservation review processes.

We seek to have an initial meeting with you at a mutually convenient time prior to the end of the calendar year. We look forward to visiting with you soon.

Sincerely,



Jim Smith  
President

Helix Telephone Company had no response from the tribe to this letter.  
We have continued to stay in contact with the tribe.

FCC Form 555  
November 2012

OR

I certify that my company did not claim federal Low Income support for any Lifeline customers prior to June \_\_\_\_ (insert current year). I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial \_\_\_\_\_

**Helix Telephone Company**

(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary)

**Section 3: All ETCs (Initial the certification below)**

I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial JAS

**Section 4: Non-Usage Applicable to Certain Pre-Paid ETCs (the ETC does not assess or collect a monthly fee from its Lifeline subscribers) (Record the number of subscribers de-enrolled for non-usage by month in column N below)**

M	N
Month	Subscribers De-Enrolled for Non-Usage
January	0
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0

Signed.

  
Signature of Officer

President

Title of Officer

James A. Smith

Person Completing this Certification Form

James A. Smith

Printed Name of Officer

01/29/2013

Date

541-457-2385

Contact Phone Number

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Helix subscriber, are free to choose their own toll usage plans through IXC's that serve Helix.

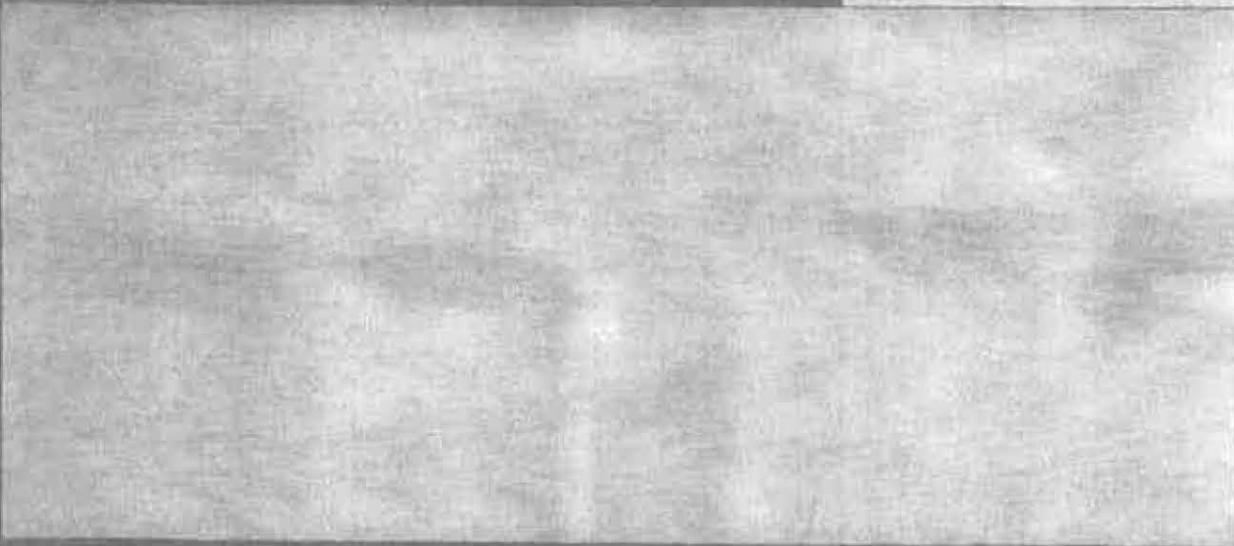
www.lifeline-support.org

Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed inside, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligible)
- Tribal TANF

### How do I apply to receive Lifeline, Link Up and TLS support discounts?

Contact your local telephone company. Consumers must apply for Lifeline, Link Up and TLS discounts through their local telephone company. The Universal Service Administrative Company's (USAC) web site contains state-specific Lifeline contact information for many companies at [www.lifeline-support.org](http://www.lifeline-support.org). You also may call USAC toll free at 1-888-641-6722 with any questions about Lifeline, Link Up and TLS discounts.



www.lifeline-support.org

*you can afford*



Every person in America should have access to quality, affordable telecommunications service. This principle of "Universal Service" has been the goal of the telecommunications industry for decades. In 1934, the federal government codified the goal and reaffirmed it in 1996 by establishing policies for the "preservation and advancement of Universal Service."

To achieve the Universal Service goal, carriers have access to a fund that is generated by contributions from the telecommunications providers in the United States. Telecommunications companies draw from the fund to provide four programs that support telecommunications services nationwide. Link-Up America (Link-Up) and the Lifeline Assistance Program (Lifeline) are part of the Fund's Low-Income Program and are described in detail below. Toll Limitation Service is another program available to low income subscribers to help them control what they spend on telephone service.

**Lifeline, Link Up, and Toll Limitation Service** support provide discounts to eligible low-income consumers to help them establish and maintain telephone service.



**Foundation  
for Rural Service**

This brochure was produced by the Foundation for Rural Service, the philanthropic arm of the National Telecommunications Cooperative Association. Its mission is to promote, educate and advocate rural telecommunications in order to sustain and enhance the quality of life within communities throughout rural America. For additional information on the Foundation, visit [www.frs.org](http://www.frs.org). This advocacy campaign also is supported by the Rural Telephone Finance Cooperative, based in Herndon, VA.

### What type of discount is available?

**Lifeline** assistance lowers the cost of basic monthly local telephone service. Eligible consumers can receive up to \$10 per month in discounts. Additional state support also may be available.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

**Link Up** reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

**Toll Limitation Service (TLS)** support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

### How do I know whether I am eligible?

Eligibility for Lifeline, Link Up and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs.

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines.

### 2007 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines

Persons in Family Unit	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$13,784	\$17,240	\$15,863
2	18,482	23,112	21,263
3	23,180	28,985	26,663
4	27,878	34,857	32,063
5	32,576	40,730	37,463
6	37,274	46,602	42,863
7	41,972	52,475	48,263
8	46,670	58,347	53,663
For each additional person, add	4,698	5,873	5,400



CPAs AND BUSINESS CONSULTANTS

Portland, Oregon, United States

## INDEPENDENT AUDITORS' REPORT

Board of Directors  
Helix Telephone Company  
Helix, Oregon

We have audited the accompanying balance sheets of Helix Telephone Company (the Company) as of December 31, 2012 and 2011, and the related statements of operations and comprehensive income, changes in stockholders' equity, and cash flows for the years then ended, and the related notes to the financial statements.

### MANAGEMENT'S RESPONSIBILITY FOR THE FINANCIAL STATEMENTS

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

### AUDITOR'S RESPONSIBILITY

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America, and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### OPINION

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Helix Telephone Company at December 31, 2012 and 2011, and the results of its operations and cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

### OTHER REPORTING REQUIRED BY GOVERNMENT AUDITING STANDARDS

In accordance with *Government Auditing Standards*, we have also issued a report dated February 21, 2013, on our consideration of Helix Telephone Company's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering Helix Telephone Company's internal control over financial reporting and compliance.

**AKT LLP**

Salem, Oregon  
February 21, 2013

680 HAWTHORNE AVENUE SE, # 140, SALEM, OR 97301  
PHONE: 503.585.7774 FAX: 503.364.8405

PORTLAND, OR | SALEM, OR | CARLSBAD, CA | ESCONDIDO, CA | SAN DIEGO, CA | ANCHORAGE, AK

**HELIX TELEPHONE COMPANY****Balance Sheets**

December 31, 2012 and 2011

<b>ASSETS</b>	<u>2012</u>	<u>2011</u>
Current Assets:		
Cash	\$ 146,563	\$ 131,210
Marketable securities	126,763	114,503
Accounts receivable, less allowance for doubtful accounts of zero	130,771	115,799
Prepaid expenses	<u>5,880</u>	<u>5,597</u>
Total Current Assets	<u>409,977</u>	<u>367,109</u>
Other Investments	<u>149,658</u>	<u>147,811</u>
Property, Plant, and Equipment:		
In service	3,944,758	3,902,394
Less accumulated depreciation	<u>3,101,136</u>	<u>2,918,622</u>
Property, Plant, and Equipment, net	<u>843,622</u>	<u>983,772</u>
	<u>\$ 1,403,257</u>	<u>\$ 1,498,692</u>
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
Current Liabilities:		
Current portion of long-term debt	\$ 92,729	\$ 91,018
Accounts payable	7,168	16,073
Accrued expenses	<u>53,237</u>	<u>97,482</u>
Total Current Liabilities	<u>153,134</u>	<u>204,573</u>
Long-Term Debt	<u>403,677</u>	<u>496,408</u>
Other Liabilities - Deferred Compensation	<u>120,000</u>	<u>120,000</u>
Stockholders' Equity:		
Common stock	800	800
Paid-in capital	13,043	13,043
Retained earnings	698,914	656,490
Accumulated other comprehensive income - unrealized holding gain on marketable securities	<u>13,689</u>	<u>7,378</u>
Total Stockholders' Equity	<u>726,446</u>	<u>677,711</u>
	<u>\$ 1,403,257</u>	<u>\$ 1,498,692</u>

See accompanying notes to financial statements.

**HELIX TELEPHONE COMPANY**

**Statements of Operations and Comprehensive Income**  
**Years Ended December 31, 2012 and 2011**

	<u>2012</u>	<u>2011</u>
Operating Revenues:		
Local network service	\$ 55,693	\$ 57,824
Network access service	937,997	888,236
Miscellaneous	<u>45,886</u>	<u>32,021</u>
Total Operating Revenues	<u>1,039,576</u>	<u>978,081</u>
Operating Expenses:		
Plant specific operations	325,141	292,738
Plant nonspecific operations	27,820	56,626
Depreciation	192,023	206,374
Customer operations	66,620	63,802
Corporate operations	371,716	344,159
Other operating taxes	<u>21,430</u>	<u>24,571</u>
Total Operating Expenses	<u>1,004,750</u>	<u>988,270</u>
Operating Income (Loss)	<u>34,826</u>	<u>(10,189)</u>
Other Income (Expense):		
Gains (losses) on marketable securities	2,420	17,106
Other-than-temporary impairment losses	-	(124,465)
Other	<u>15,769</u>	<u>15,940</u>
Total Other Income (Expense)	<u>18,189</u>	<u>(91,419)</u>
Income (Loss) Available for Fixed Charges	53,015	(101,608)
Fixed Charges - Interest on Long-Term Debt	<u>10,591</u>	<u>12,280</u>
Net Income (Loss)	<u>42,424</u>	<u>(113,888)</u>
Other Comprehensive Income (Loss)		
Unrealized holding gains (losses) on marketable securities	8,731	(3,750)
Reclassifications for realized gains included in net income	<u>(2,420)</u>	<u>(17,106)</u>
Total Other Comprehensive Income (Loss)	<u>6,311</u>	<u>(20,856)</u>
Total Comprehensive Income (Loss)	<u>\$ 48,735</u>	<u>\$ (134,744)</u>

See accompanying notes to financial statements

## HELIX TELEPHONE COMPANY

### Statements of Cash Flows

Years Ended December 31, 2012 and 2011

	<u>2012</u>	<u>2011</u>
<b>Cash Flows from Operating Activities:</b>		
Net income (loss)	\$ 42,424	\$ (113,888)
Adjustments to reconcile net income (loss) to net cash provided by operating activities		
Depreciation	192,023	206,374
Realized gain on sales of marketable securities	(2,420)	(17,106)
Loss on other-than-temporary impairments	-	124,465
Loss on write-off of discontinued project	-	20,840
Changes in assets and liabilities:		
Accounts receivable	(14,972)	(13,861)
Prepaid expenses	(283)	(529)
Accounts payable	(8,905)	(7,468)
Accrued expenses	(44,245)	21,485
Net Cash Provided by Operating Activities	<u>163,622</u>	<u>220,312</u>
<b>Cash Flows from Investing Activities:</b>		
Capital expenditures	(51,873)	(91,665)
Proceeds from sale of marketable securities	23,015	239,136
Purchase of marketable securities	(26,544)	(61,802)
Change in other investments	(1,847)	(717)
Net Cash Provided (Used) by Investing Activities	<u>(57,249)</u>	<u>84,952</u>
<b>Cash Flows from Financing Activities:</b>		
Payments on long-term debt	(91,020)	(100,760)
Stockholder redemption	-	(93,157)
Distributions to stockholders	-	(7,600)
Net Cash Used by Financing Activities	<u>(91,020)</u>	<u>(201,517)</u>
Net Increase in Cash	15,353	103,747
Cash, beginning	<u>131,210</u>	<u>27,463</u>
Cash, ending	\$ <u><u>146,563</u></u>	\$ <u><u>131,210</u></u>
Cash Paid During the Year for Interest	\$ <u><u>10,591</u></u>	\$ <u><u>12,280</u></u>

See accompanying notes to financial statements.