



Rosebud County Library

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September 16, 2013

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street SW
Washington, DC 20554

Received & Inspected

SEP 25 2013

FCC Mail Room

Re: CC Docket No. 02-6, FCC Registry #0022511851
Request for Review for Entity #134874, Form 471 Application #917688

Dear Marlene Dortch and Commission:

In February 2013, I began my first-time application for E-Rate funding with the USAC and completed Form 471 in March. I chose to complete the signature part of the form electronically, secured the required PIN, and completed the application.

Later, I received a letter telling me that my Form 471 was not certified. I immediately went to the website and tried to re-enter the PIN and complete the certification, and received a message that the PIN had previously been used and the certification was complete.

On September 5, I learned that funding was denied because Form 471 was not certified. I called customer service and asked what to do, and they told me again to enter the PIN and complete the certification, #1216320. However, I am now listed as not funded because the certification was not done within the time limit.

The next step was to file a request for review with you, and on your website I tried to follow the steps for going through ECFS and was denied access. As a result of this, I am now writing this letter.

Funding through E-Rate for our broadband utilities is very important to our small public library and our rural county. It definitely would be in the public interest for you to consider reinstating this funding, which has been denied only because of problems with electronic filing. I assure you that in the future I will mail in the signature pages of Form 471 because I now know that the electronic filing system is flawed.

Thank you for considering funding for our E-Rate qualified needs.

Sincerely,

Cheryl J. Heser, Director
Rosebud County Library

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