

# FARR

Technologies

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Received & Inspected

October 25, 2013

OCT 29 2013

FCC Mail Room

Via Electronic Comment Filing System (ECFS)

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

**RE:** WC Docket Nos. 10-90 and 11-42: Form 481 – Annual reporting Requirements for High Cost and Low Income Recipients

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules<sup>1</sup>, enclosed is a redacted version of Form 481 Annual reporting Requirements and Certifications for Farmers Mutual Telephone Cooperative of Shellsburg, Iowa (FMTCS), Study Area Code 351173. As further required by Sections 54.313(i) and 54.422(c), a copy has been timely filed with the Universal Service Administrative Company and the applicable state regulatory commission.

Should you have any questions, please contact me by email at [Dean.Uher@FARRTechnologies.com](mailto:Dean.Uher@FARRTechnologies.com) or by phone at (605) 630-3577.

Sincerely,

/s/ Dean Uher  
Director of Regulatory Affairs

Enclosures:

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<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422

No. of Copies rec'd 0+1  
List ABCDE

OCT 29 2013

FCC Mail Room

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|   |   |
|---|---|
| <b>FCC Form 481 - Carrier Annual Reporting Data Collection Form</b> | FCC Form 481<br>Data Collection Form<br>July 2013 |
|---|---|

|   |                     |
|---|---------------------|
| <b>&lt;010&gt; Study Area Code</b>  | 351173              |
| <b>&lt;015&gt; Study Area Name</b>  | FARMERS MUTUAL COOP |
| <b>&lt;020&gt; Program Year</b>   | 2014                |
| <b>&lt;030&gt; Contact Name: Person USAC should contact with questions about this data</b>            | Mark Harrison       |
| <b>&lt;035&gt; Contact Telephone Number: Number of the person identified in data line &lt;030&gt;</b> | 313-436-2224        |
| <b>&lt;039&gt; Contact Email Address: Email of the person identified in data line &lt;030&gt;</b>     | mharrison@fmccs.com |

**ANNUAL REPORTING FOR ALL CARRIERS**

|   |   | 34.313<br>Completion<br>Required    | 34.422<br>Completion<br>Required    |
|---|---|-------------------------------------|-------------------------------------|
| <b>&lt;100&gt; Service Quality Improvement Reporting</b>                                | (complete attached worksheet)   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;200&gt; Outage Reporting (voice)</b>   | (complete attached worksheet)   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;210&gt;</b>  | <input checked="" type="checkbox"/> <-- check box if no outages to report |                                     |                                     |
| <b>&lt;300&gt; Unfulfilled Service Requests (voice)</b>                                 | 0   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;310&gt; Detail on Attempts (voice)</b>   | (attach descriptive document)   |                                     |                                     |
| <b>&lt;320&gt; Unfulfilled Service Requests (broadband)</b>                             |   |                                     |                                     |
| <b>&lt;330&gt; Detail on Attempts (broadband)</b>                                       | (attach descriptive document)   |                                     |                                     |
| <b>&lt;400&gt; Number of Complaints per 1,000 customers (voice)</b>                     |   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;410&gt; Fixed</b>  | 0.0   |                                     |                                     |
| <b>&lt;420&gt; Mobile</b>   |   |                                     |                                     |
| <b>&lt;430&gt; Number of Complaints per 1,000 customers (broadband)</b>                 |   |                                     |                                     |
| <b>&lt;440&gt; Fixed</b>  |   |                                     |                                     |
| <b>&lt;450&gt; Mobile</b>   |   |                                     |                                     |
| <b>&lt;500&gt; Service Quality Standards &amp; Consumer Protection Rules Compliance</b> | (check to indicate certification)   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;510&gt; 3511731a510</b>  | (attach descriptive document)   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;600&gt; Functionality in Emergency Situations</b>                                | (check to indicate certification)   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;610&gt; 3511731a610</b>  | (attach descriptive document)   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;700&gt; Company Price Offerings (voice)</b>                                      | (complete attached worksheet)   |                                     |                                     |
| <b>&lt;710&gt; Company Price Offerings (broadband)</b>                                  | (complete attached worksheet)   |                                     |                                     |
| <b>&lt;800&gt; Operating Companies and Affiliates</b>                                   | (complete attached worksheet)   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;900&gt; Tribal Land Offerings (Y/N)?</b>   | (if yes, complete attached worksheet)                                     | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;1000&gt; Voice Services Rate Comparability</b>                                   | (check to indicate certification)   |                                     |                                     |
| <b>&lt;1010&gt;</b>   | (attach descriptive document)   |                                     |                                     |
| <b>&lt;1100&gt; Terrestrial Backhaul (Y/N)?</b>   | (if not, check to indicate certification)                                 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;1110&gt;</b>   | (complete attached worksheet)   |                                     |                                     |
| <b>&lt;1200&gt; Terms and Condition for Lifeline Customers</b>                          | (complete attached worksheet)   |                                     | <input checked="" type="checkbox"/> |

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**  
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

|                     |                                   |                          |                                     |
|---------------------|-----------------------------------|--------------------------|-------------------------------------|
| <b>&lt;2000&gt;</b> | (check to indicate certification) | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;2005&gt;</b> | (complete attached worksheet)     |                          |                                     |

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

|                     |                                   |                                     |                                     |
|---------------------|-----------------------------------|-------------------------------------|-------------------------------------|
| <b>&lt;3000&gt;</b> | (check to indicate certification) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>&lt;3005&gt;</b> | (complete attached worksheet)     | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

|   |  |
|---|--|
| <b>(100) Service Quality Improvement Reporting<br/>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|---|--|

|   |                     |
|---|---------------------|
| <010> Study Area Code   | 351173              |
| <015> Study Area Name   | FARMERS MUTUAL COOP |
| <020> Program Year  | 2014                |
| <030> Contact Name - Person USAC should contact regarding this data                 | Mark Harrison       |
| <035> Contact Telephone Number - Number of person identified in data line <030>     | 319-436-2224        |
| <039> Contact Email Address - Email Address of person identified in data line <030> | mharrison@fntcs.com |

|   |   |
|---|---|
| <110> Has your company received its ETC certification from the FCC?<br>If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 | (yes / no) <input type="radio"/> <input checked="" type="radio"/> |
| <111> year plan" filed with the FCC?  | (yes / no) <input type="radio"/> <input checked="" type="radio"/> |

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

|  |  |
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|  |  |
|--|--|
| <b>(900) Tribal Lands Reporting<br/>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986 / OMB Control No. 3060-0819<br>July 2013 |
|--|--|

|   |                     |
|---|---------------------|
| <010> Study Area Code   | 351173              |
| <015> Study Area Name   | FARMERS MUTUAL COOP |
| <020> Program Year  | 2014                |
| <030> Contact Name - Person USAC should contact regarding this data                 | Mark Harrison       |
| <035> Contact Telephone Number - Number of person identified in data line <030>     | 319-436-2224        |
| <039> Contact Email Address - Email Address of person identified in data line <030> | mharrison@fmtcs.com |

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

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Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

|                                     |
|-------------------------------------|
| Select<br>(Yes, No,<br>NA)          |
| <input type="checkbox"/>            |
| <input checked="" type="checkbox"/> |
| <input type="checkbox"/>            |
| <input type="checkbox"/>            |
| <input type="checkbox"/>            |
| <input type="checkbox"/>            |
| <input type="checkbox"/>            |

**(1100) No Terrestrial Backhaul Reporting Data Collection Form** FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

|       |   |                     |
|-------|---|---------------------|
| <010> | Study Area Code   | 351173              |
| <015> | Study Area Name   | FARMERS MUTUAL COOP |
| <020> | Program Year  | 2014                |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Mark Harrison       |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 319-436-2224        |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | mharrison@fntcs.com |

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

|   |  |
|---|--|
| (1200) Terms and Condition for Lifeline Customers<br>Lifeline<br>Data Collection Form | FCC Form 481<br>OMB Control No. 3060-0966/OMB Control No. 3050-0819<br>July 2013 |
|---|--|

|   |                     |
|---|---------------------|
| <010> Study Area Code   | 351173              |
| <015> Study Area Name   | FARMERS MUTUAL COOP |
| <020> Program Year  | 2014                |
| <030> Contact Name - Person USAC should contact regarding this data                 | Mark Harrison       |
| <035> Contact Telephone Number - Number of person identified in data line <030>     | 319-436-2224        |
| <039> Contact Email Address - Email Address of person identified in data line <030> | mharrison@fntcs.com |

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 351173ia1210

Name of attached document (.pdf)

<1220> Link to Public Website HTTP \_\_\_\_\_

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

|   |   |
|---|---|
| (2000) Price Cap Carrier Additional Documentation<br>Data Collection Form<br>Including Rates of Return Carriers affiliated with Price Cap Local Exchange Carriers | FCC Form 481<br>OMB Control No. 3060-0085/OMB Control No. 3060-0819<br>JUN 2013 |
|---|---|

|   |                     |
|---|---------------------|
| <010> Study Area Code   | 351173              |
| <015> Study Area Name   | FARMERS MUTUAL COOP |
| <020> Program Year  | 2014                |
| <030> Contact Name - Person USAC should contact regarding this data                 | Mark Harrison       |
| <035> Contact Telephone Number - Number of person identified in data line <030>     | 319-436-2224        |
| <039> Contact Email Address - Email Address of person identified in data line <030> | mharrison@fmtcs.com |

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

|        |  |                          |
|--------|--|--------------------------|
| <2010> | 2nd Year Certification {47 CFR § 54.313(b)(1)} | <input type="checkbox"/> |
| <2011> | 3rd Year Certification {47 CFR § 54.313(b)(2)} | <input type="checkbox"/> |

**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

|        |  |                          |
|--------|--|--------------------------|
| <2012> | 2013 Frozen Support Certification            | <input type="checkbox"/> |
| <2013> | 2014 Frozen Support Certification            | <input type="checkbox"/> |
| <2014> | 2015 Frozen Support Certification            | <input type="checkbox"/> |
| <2015> | 2016 and future Frozen Support Certification | <input type="checkbox"/> |

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

|        |   |                          |
|--------|---|--------------------------|
| <2016> | Certification Support Used to Build Broadband | <input type="checkbox"/> |
|--------|---|--------------------------|

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

|        |   |                          |
|--------|---|--------------------------|
| <2017> | 3rd year Broadband Service Certification  | <input type="checkbox"/> |
| <2018> | 5th year Broadband Service Certification  | <input type="checkbox"/> |
| <2019> | Interim Progress Certification  | <input type="checkbox"/> |
| <2020> | Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | <input type="checkbox"/> |

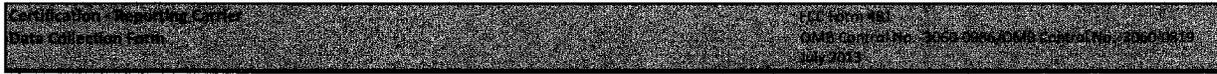
|        |  |  |                          |
|--------|--|--|--------------------------|
| <2021> | Interim Progress Community Anchor Institutions | Name of Attached Document Listing Required Information | <input type="checkbox"/> |
|--------|--|--|--------------------------|

|  |  |  |
|--|--|--|
| <b>(300) Rate Of Return Carrier Additional Documentation</b> |  | PCI Form 481   |
| <b>Rate Collection Form</b>                                  |  | OMB Control No. 3045-0047, OMB Control No. 3045-0048 |
|  |  | July 2013  |

|       |   |                     |
|-------|---|---------------------|
| <010> | Study Area Code   | 351173              |
| <015> | Study Area Name   | FARMERS MUTUAL COOP |
| <020> | Program Year  | 2014                |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Mark Harrison       |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 319-436-2224        |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | mharrison@fmbos.com |

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

| Progress Report on 5 Year Plan |  |  |
|--------------------------------|--|--|
| (3010)                         | Milestone Certification (47 CFR § 54.313(f)(1)(i))<br>Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | Name of Attached Document Listing Required Information<br><input type="checkbox"/> |
| (3012)                         | Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))   | Name of Attached Document Listing Required Information                             |
| (3013)                         | Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))   | <input checked="" type="checkbox"/> (Yes/No)                                       |
| (3014)                         | If yes, does your company file the RUS annual report<br>Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:   | <input checked="" type="checkbox"/> (Yes/No)                                       |
| (3015)                         | Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  | <input checked="" type="checkbox"/>  |
| (3016)                         | PDF of Balance Sheet, Income Statement and Statement of Cash Flows   | <input checked="" type="checkbox"/>  |
| (3017)                         | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation  | Name of Attached Document Listing Required Information<br>3511731a3017             |
| (3018)                         | If the response is no on line 3014, is your company audited?<br>If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:   | <input type="checkbox"/> (Yes/No)  |
| (3019)                         | Either a copy of their audited financial statement, or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications  | <input type="checkbox"/>   |
| (3020)                         | PDF of Balance Sheet, Income Statement and Statement of Cash Flows   | <input type="checkbox"/>   |
| (3021)                         | Management letter issued by the independent certified public accountant that performed the company's financial audit.<br><br>If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:   | <input type="checkbox"/>   |
| (3022)                         | Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,   | <input type="checkbox"/>   |
| (3023)                         | Underlying information subjected to a review by an independent certified public accountant   | <input type="checkbox"/>   |
| (3024)                         | Underlying information subjected to an officer certification.  | <input type="checkbox"/>   |
| (3025)                         | PDF of Balance Sheet, Income Statement and Statement of Cash Flows   | <input type="checkbox"/>   |
| (3026)                         | Attach the worksheet listing required information  | Name of Attached Document Listing Required Information<br>Replace File             |



|       |   |                     |
|-------|---|---------------------|
| <010> | Study Area Code   | 351173              |
| <015> | Study Area Name   | FARMERS MUTUAL COOP |
| <020> | Program Year  | 2014                |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Mark Harrison       |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 319-436-2224        |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | mharrison@fmc.com   |

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

|   |                                |
|---|--------------------------------|
| <b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>   |                                |
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. |                                |
| Name of Reporting Carrier:  |                                |
| Signature of Authorized Officer:  | Date                           |
| Printed name of Authorized Officer:   |                                |
| Title or position of Authorized Officer:  |                                |
| Telephone number of Authorized Officer:   |                                |
| Study Area Code of Reporting Carrier:   | Filing Due Date for this form: |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.  |                                |



|   |                     |
|---|---------------------|
| <010> Study Area Code   | 351173              |
| <015> Study Area Name   | FARMERS MUTUAL COOP |
| <020> Program Year  | 2014                |
| <030> Contact Name - Person USAC should contact regarding this data                 | Mark Harrison       |
| <035> Contact Telephone Number - Number of person identified in data line <030>     | 319-436-2224        |
| <039> Contact Email Address - Email Address of person identified in data line <030> | mharrison@fmcsc.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier   |  |
|---|--|
| I certify that (Name of Agent) <u>Dean Uber</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. |  |
| Name of Authorized Agent:   | Dean Uber  |
| Name of Reporting Carrier:  | FARMERS MUTUAL COOP                              |
| Signature of Authorized Officer:  | CERTIFIED ONLINE Date: 10/11/2013                |
| Printed name of Authorized Officer:   | Mark Harrison                                    |
| Title or position of Authorized Officer:  | General Manager                                  |
| Telephone number of Authorized Officer:   | 3194362224                                       |
| Study Area Code of Reporting Carrier:   | 351173 Filing Due Date for this form: 10/15/2013 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.  |  |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier   |  |
|--|--|
| I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. |  |
| Name of Reporting Carrier:   | FARMERS MUTUAL COOP                              |
| Name of Authorized Agent or Employee of Agent:   | Dean Uber  |
| Signature of Authorized Agent or Employee of Agent:  | CERTIFIED ONLINE Date: 10/11/2013                |
| Printed name of Authorized Agent or Employee of Agent:   | Dean Uber  |
| Title or position of Authorized Agent or Employee of Agent:  | Director of Regulatory Affairs                   |
| Telephone number of Authorized Agent or Employee of Agent:   | 6056303577                                       |
| Study Area Code of Reporting Carrier:  | 351173 Filing Due Date for this form: 10/15/2013 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.   |  |

**REDACTED - FOR PUBLIC INSPECTION**

*Attachments*



## Farmers Mutual Telephone Cooperative of Shellsburg (FMTCS)

### Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

#### 1. Service Quality Standards

- a. The Company:
  - Provides voice grade access to the public switched network.
  - Provides flat rated local exchange service with no additional charge to end users.
  - Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
  - Provides toll blocking and toll limitation services.
  - Advertises the availability of its services and the charges using media of general distribution and on its website.
  - Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
  - Directs after hour calls to the Company's help desk.
  - Directs trouble reports to the on-call technician.
  - Tracks all service orders to ensure they are completed in a timely manner.
  - Measures its service connection and service interruption performance on a regular basis.
  - Trains employees to:
    - Answer all incoming calls promptly.
    - Respond to all inquiries for information promptly and courteously.
    - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
    - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
  - Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

#### 2. Consumer Protection Rules

- a. The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:
  - Appointment of a compliance officer.
  - A manual detailing the specific procedures for protecting consumer information.
  - Employee training on an annual basis.
  - A disciplinary process for improper use of consumer information.

## **Farmers Mutual Telephone Cooperative of Shellsburg (FMTCS)**

### **Functionality in Emergency Situations**

The company certifies that industry best practices are followed in the design of its network and switching centers which allow FMTCS to remain functional in emergency situations. This functionality is accomplished through the use of 48 volt DC batteries and backup power generators which allow the company to remain functional during emergencies which may create power outages. The batteries and backup power sources are regularly maintained and tested in accordance with industry guidelines and manufacturer recommendations. Fully charged batteries allow the communications system to remain operational for a minimum of 8 hours. Through the use of batteries and onsite power generators the Company can maintain functionality without an external power source.

The Company's network is designed to handle excess traffic which may occur during emergency outages. FMTCS routinely monitors traffic levels to ensure adequate capacity exists for both routine operations as well as abnormal traffic spikes which could occur in an emergency situation. The companies' network is engineered with redundancy where feasible to allow the company to re-route traffic in case network facilities are damaged.

The Company's service is consistent with the requirements and the obligations to provide service in emergency situations as set forth in § 54.202(a)(2).





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**Proposed ETC Certification Reporting Form  
Quality of Service Reporting due July 1, 2013  
Reporting Period January 1 - December 31, 2012**

USAC Study Area Code: 35-1173  
Date: 6/28/2013

Company Name: Farmers Mutual Telephone Cooperative of Shellsburg, Iowa Address: 124 Main Street, Shellsburg, IA 52332  
Contact Person: Mark Harrison Telephone: (319) 436-2224 Fax: (319) 436-2228  
E-Mail: mharrison@fmtcs.com

**Local Usage – 199 IAC 39.5(1).** The amount of minutes of service provided each month, without any additional charge, as part of the ETC-eligible service. Each ETC shall include a description of its rate plans; a definition of the calling area associated with the plans; an explanation of bundling of local and long distance services; an explanation of free calls to government agencies or other entities; and an explanation of other issues related to the rates and terms of the plans. (Attach additional sheets as needed).

**Description of Rate Plans:** To add additional rows to the table, press the tab key when in the bottom right table cell.

| Service Plan Name     | Minutes of Service | Calling Area for service Plan  | Services Included in Service Plan   | Free calling Information Included in the Service Plan | Other Issues Related to the Rates and Terms of the Service Plan |
|-----------------------|--------------------|--|---|---|---|
| Basic Shellsburg      | Unlimited          | Shellsburg, Alburnett, Urbana, Cedar Rapids, Atkins, Palo, Vinton          | Call Waiting, Call Forwarding, 3-Way Calling, Automatic Callback, 900 Blocking, Customer Originated Trace | N/A   | N/A   |
| Basic Alburnett       | Unlimited          | Shellsburg, Alburnett, Urbana, Cedar Rapids, Central City                  |   | N/A   | N/A   |
| Basic Benton Township | Unlimited          | Shellsburg, Alburnett, Brandon, Urbana, Cedar Rapids, Center Point, Vinton |   | N/A   | N/A   |

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**Proposed ETC Certification Reporting Form  
Quality of Service Reporting due July 1, 2013  
Reporting Period January 1 - December 31, 2012**

Description of Rate Plans: To add additional rows to the table, press the tab key when in the bottom right table cell.

| Service Plan Name | Minutes of Service | Calling Area for service Plan  | Services Included in Service Plan   | Free calling information included in the Service Plan | Other Issues Related to the Rates and Terms of the Service Plan |
|-------------------|--------------------|--|---|---|---|
| Basic Urbana      | Unlimited          | Shellsburg, Alburnett, Brandon, Urbana, Cedar Rapids, Center Point, Vinton | Call Waiting, Call Forwarding, 3-Way Calling, Automatic Callback, 900 Blocking, Customer Originated Trace | N/A   | N/A   |

Notes or Explanations as Needed:

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According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

|   |   |  |
|---|---|--|
| <p>USDA-RUS</p> <p><b>OPERATING REPORT FOR<br/>TELECOMMUNICATIONS BORROWERS</b></p>   | <p><i>This data will be used by RUS to review your financial situation. Your response is required by 7 (15.C. 90) et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.</i></p> <p>BORROWER NAME<br/>Farmers Mutual Telephone Cooperati of Shellsburg, Iowa</p> |  |
| <p>INSTRUCTIONS-Submit report to RUS within 30 days after close of the period.<br/>For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.</p>  | <p>PERIOD ENDING<br/>December, 2012</p>   | <p>BORROWER DESIGNATION<br/>IA0508</p> |
| <p><b>CERTIFICATION</b></p> <p><i>We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.</i></p> <p><b>ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.</b></p> <p><b>DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII</b><br/>(Check one of the following)</p> <p><input type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.</p> <p><input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report</p> <p align="center">DATE _____</p> |   |  |

| PART A. BALANCE SHEET                    |                       |                          |   |                       |                          |
|--|-----------------------|--------------------------|---|-----------------------|--------------------------|
| ASSETS                                   | BALANCE<br>PRIOR YEAR | BALANCE<br>END OF PERIOD | LIABILITIES AND STOCKHOLDERS' EQUITY                          | BALANCE<br>PRIOR YEAR | BALANCE<br>END OF PERIOD |
| <b>CURRENT ASSETS</b>                    |                       |                          | <b>CURRENT LIABILITIES</b>                                    |                       |                          |
| 1. Cash and Equivalents                  |                       |                          | 25. Accounts Payable  |                       |                          |
| 2. Cash-RUS Construction Fund            |                       |                          | 26. Notes Payable   |                       |                          |
| 3. Affiliates:                           |                       |                          | 27. Advance Billings and Payments                             |                       |                          |
| a. Telecom, Accounts Receivable          |                       |                          | 28. Customer Deposits   |                       |                          |
| b. Other Accounts Receivable             |                       |                          | 29. Current Mat. L/T Debt                                     |                       |                          |
| c. Notes Receivable                      |                       |                          | 30. Current Mat. L/T Debt-Rur. Dev.                           |                       |                          |
| 4. Non-Affiliates:                       |                       |                          | 31. Current Mat.-Capital Leases                               |                       |                          |
| a. Telecom, Accounts Receivable          |                       |                          | 32. Income Taxes Accrued                                      |                       |                          |
| b. Other Accounts Receivable             |                       |                          | 33. Other Taxes Accrued                                       |                       |                          |
| c. Notes Receivable                      |                       |                          | 34. Other Current Liabilities                                 |                       |                          |
| 5. Interest and Dividends Receivable     |                       |                          | 35. Total Current Liabilities (25 thru 34)                    |                       |                          |
| 6. Material-Regulated                    |                       |                          | <b>LONG-TERM DEBT</b>   |                       |                          |
| 7. Material-Nonregulated                 |                       |                          | 36. Funded Debt-RUS Notes                                     |                       |                          |
| 8. Prepayments                           |                       |                          | 37. Funded Debt-RTB Notes                                     |                       |                          |
| 9. Other Current Assets                  |                       |                          | 38. Funded Debt-FFB Notes                                     |                       |                          |
| 10. Total Current Assets (1 Thru 9)      |                       |                          | 39. Funded Debt-Other   |                       |                          |
| <b>NONCURRENT ASSETS</b>                 |                       |                          | 40. Funded Debt-Rural Develop. Loan                           |                       |                          |
| 11. Investment in Affiliated Companies   |                       |                          | 41. Premium (Discount) on L/T Debt                            |                       |                          |
| a. Rural Development                     |                       |                          | 42. Reacquired Debt   |                       |                          |
| b. Nonrural Development                  |                       |                          | 43. Obligations Under Capital Lease                           |                       |                          |
| 12. Other Investments                    |                       |                          | 44. Adv. From Affiliated Companies                            |                       |                          |
| a. Rural Development                     |                       |                          | 45. Other Long-Term Debt                                      |                       |                          |
| b. Nonrural Development                  |                       |                          | 46. Total Long-Term Debt (36 thru 45)                         |                       |                          |
| 13. Nonregulated Investments             |                       |                          | <b>OTHER LIAB. &amp; DEF. CREDITS</b>                         |                       |                          |
| 14. Other Noncurrent Assets              |                       |                          | 47. Other Long-Term Liabilities                               |                       |                          |
| 15. Deferred Charges                     |                       |                          | 48. Other Deferred Credits                                    |                       |                          |
| 16. Jurisdictional Differences           |                       |                          | 49. Other Jurisdictional Differences                          |                       |                          |
| 17. Total Noncurrent Assets (11 thru 16) |                       |                          | 50. Total Other Liabilities and Deferred Credits (47 thru 49) |                       |                          |
| <b>PLANT, PROPERTY, AND EQUIPMENT</b>    |                       |                          | <b>EQUITY</b>   |                       |                          |
| 18. Telecom, Plant-in-Service            |                       |                          | 51. Cap. Stock Outstand. & Subscribed                         |                       |                          |
| 19. Property Held for Future Use         |                       |                          | 52. Additional Paid-in-Capital                                |                       |                          |
| 20. Plant Under Construction             |                       |                          | 53. Treasury Stock  |                       |                          |
| 21. Plant Adj., Nonop. Plant & Goodwill  |                       |                          | 54. Membership and Cap. Certificates                          |                       |                          |
| 22. Less Accumulated Depreciation        |                       |                          | 55. Other Capital   |                       |                          |
| 23. Net Plant (18 thru 21 less 22)       |                       |                          | 56. Patronage Capital Credits                                 |                       |                          |
| 24. TOTAL ASSETS (10+17+23)              |                       |                          | 57. Retained Earnings or Margins                              |                       |                          |
|  |                       |                          | 58. Total Equity (51 thru 57)                                 |                       |                          |
|  |                       |                          | 59. TOTAL LIABILITIES AND EQUITY (36+46+50+58)                |                       |                          |

Total Equity = \_\_\_\_\_ of Total Assets

SEE ACCOUNTANT'S COMPILATION REPORT

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|  |   |
|--|---|
| USDA-RUS<br><br><b>OPERATING REPORT FOR<br/>TELECOMMUNICATIONS BORROWERS</b> | BORROWER DESIGNATION<br>IA0508<br><br>PERIOD ENDING<br>December, 2012 |
| INSTRUCTIONS- See RUS Bulletin 1744-2  |   |

**PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS**

| ITEM   | PRIOR YEAR | THIS YEAR |
|--|------------|-----------|
| 1. Local Network Services Revenues   |            |           |
| 2. Network Access Services Revenues  |            |           |
| 3. Long Distance Network Services Revenues   |            |           |
| 4. Carrier Billing and Collection Revenues   |            |           |
| 5. Miscellaneous Revenues  |            |           |
| 6. Uncollectible Revenues  |            |           |
| 7. <b>Net Operating Revenues (1 thru 5 less 6)</b>                                 |            |           |
| 8. Plant Specific Operations Expense   |            |           |
| 9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)    |            |           |
| 10. Depreciation Expense   |            |           |
| 11. Amortization Expense   |            |           |
| 12. Customer Operations Expense  |            |           |
| 13. Corporate Operations Expense   |            |           |
| 14. <b>Total Operating Expenses (8 thru 13)</b>                                    |            |           |
| 15. Operating Income or Margins (7 less 14)  |            |           |
| 16. Other Operating Income and Expenses  |            |           |
| 17. State and Local Taxes  |            |           |
| 18. Federal Income Taxes   |            |           |
| 19. Other Taxes  |            |           |
| 20. <b>Total Operating Taxes (17+18+19)</b>  |            |           |
| 21. Net Operating Income or Margins (15+16-20)                                     |            |           |
| 22. Interest on Funded Debt  |            |           |
| 23. Interest Expense - Capital Leases  |            |           |
| 24. Other Interest Expense   |            |           |
| 25. Allowance for Funds Used During Construction                                   |            |           |
| 26. <b>Total Fixed Charges (22+23+24-25)</b>                                       |            |           |
| 27. Nonoperating Net Income  |            |           |
| 28. Extraordinary Items  |            |           |
| 29. Jurisdictional Differences   |            |           |
| 30. Nonregulated Net Income  |            |           |
| 31. <b>Total Net Income or Margins (21+27+28+29+30-26)</b>                         |            |           |
| 32. Total Taxes Based on Income  |            |           |
| 33. Retained Earnings or Margins Beginning-of-Year                                 |            |           |
| 34. Miscellaneous Credits Year-to-Date   |            |           |
| 35. Dividends Declared (Common)  |            |           |
| 36. Dividends Declared (Preferred)   |            |           |
| 37. Other Debits Year-to-Date  |            |           |
| 38. Transfers to Patronage Capital   |            |           |
| 39. <b>Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]</b> |            |           |
| 40. Patronage Capital Beginning-of-Year  |            |           |
| 41. Transfers to Patronage Capital   |            |           |
| 42. Patronage Capital Credits Retired  |            |           |
| 43. <b>Patronage Capital End-of-Year (40+41-42)</b>                                |            |           |
| 44. Annual Debt Service Payments   |            |           |
| 45. Cash Ratio [(14+20-10-11) / 7]   |            |           |
| 46. Operating Accrual Ratio [(14+20+28) / 7]                                       |            |           |
| 47. TIER [(31+26) / 26]  |            |           |
| 48. DSCR [(31+26+10+11) / 44]  |            |           |

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|  |                 |       |                                      |             |       |                                |       |
|--|-----------------|-------|--------------------------------------|-------------|-------|--------------------------------|-------|
| USDA-RUS   |                 |       |                                      |             |       | BORROWER DESIGNATION<br>IA0508 |       |
| <b>OPERATING REPORT FOR<br/>TELECOMMUNICATIONS BORROWERS</b>                           |                 |       |                                      |             |       | PERIOD ENDED<br>December, 2012 |       |
| INSTRUCTIONS - See RUS Bulletin 1744-2   |                 |       |                                      |             |       |                                |       |
| <b>Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, &amp; HIGH SPEED DATA INFORMATION</b> |                 |       |                                      |             |       |                                |       |
|  | <b>1. RATES</b> |       | <b>2. SUBSCRIBERS (ACCESS LINES)</b> |             |       | <b>3. ROUTE MILES</b>          |       |
| EXCHANGE   | B-1             | R-1   | BUSINESS                             | RESIDENTIAL | TOTAL | TOTAL<br>(including fiber)     | FIBER |
|  | (a)             | (b)   | (a)                                  | (b)         | (c)   | (a)                            | (b)   |
| Shellsburg   | 18.00           | 14.00 |                                      |             |       |                                |       |
| Urbana   | 18.00           | 14.00 |                                      |             |       |                                |       |
| Benton Township  | 18.00           | 14.00 |                                      |             |       |                                |       |
| Alburnett  | 18.00           | 14.00 |                                      |             |       |                                |       |
| Mobile/Wireless  |                 |       |                                      |             |       |                                |       |
| Route Mileage<br>Outside Exchange<br>Area  |                 |       |                                      |             |       |                                |       |
| Total  |                 |       |                                      |             |       |                                |       |
| No Exchanges   | 4               |       |                                      |             |       |                                |       |

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| USDA-RUS<br><br><b>OPERATING REPORT FOR<br/>TELECOMMUNICATIONS BORROWERS</b><br><br>INSTRUCTIONS - See RUS Bulletin 1744-2 | BORROWER DESIGNATION<br>1A0508<br><br>PERIOD ENDED<br>December, 2012 |
|--|--|

**Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION**

**4. BROADBAND SERVICE**

| Details on Least Expensive Broadband Service |  |                                 |                           |                                     |                                   |                     |                    |                        |
|--|--|---------------------------------|---------------------------|-------------------------------------|-----------------------------------|---------------------|--------------------|------------------------|
| EXCHANGE                                     | No. Access Lines with BB available (a) | No Of Broadband Subscribers (b) | Number Of Subscribers (c) | Advertised Download Rate (Kbps) (d) | Advertised Upload Rate (Kbps) (e) | Price Per Month (f) | Standaone/Pckg (g) | Type Of Technology (g) |
| Shellsburg                                   |  |                                 |                           | 384                                 | 512                               | 49.95               | StandAlone         |                        |
| Urbana                                       |  |                                 |                           | 384                                 | 512                               | 49.95               | StandAlone         |                        |
| Benton Township                              |  |                                 |                           | 384                                 | 512                               | 49.95               | StandAlone         |                        |
| Albarnett                                    |  |                                 |                           | 384                                 | 512                               | 49.95               | StandAlone         |                        |
| Total  |  |                                 |                           |                                     |                                   |                     |                    |                        |

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|  |                         |  |                                     |  |                                     |
|--|-------------------------|--|-------------------------------------|--|-------------------------------------|
| USDA-RUS   |                         |  | BORROWER DESIGNATION                |  |                                     |
| <b>OPERATING REPORT FOR<br/>TELECOMMUNICATIONS BORROWERS</b> |                         |  | IA0508                              |  |                                     |
|  |                         |  | PERIOD ENDING<br>December, 2012     |  |                                     |
| INSTRUCTIONS- See RUS Bulletin 1744-2                        |                         |  |                                     |  |                                     |
| <b>PART D. SYSTEM DATA</b>                                   |                         |  |                                     |  |                                     |
| 1. No. Plant Employees                                       | 2. No. Other Employees  | 3. Square Miles Served                   | 4. Access Lines per Square Mile     | 5. Subscribers per Route Mile                        |                                     |
|  |                         |  |                                     |  |                                     |
| <b>PART E. TOLL DATA</b>                                     |                         |  |                                     |  |                                     |
| 1. Study Area ID Code(s)                                     |                         | 2. Types of Toll Settlements (Check one) |                                     |  |                                     |
| a. 251173  |                         | Interstate:                              |                                     | <input checked="" type="checkbox"/> Average Schedule | <input type="checkbox"/> Cost Basis |
| b. _____   |                         | Intrastate:                              |                                     | <input checked="" type="checkbox"/> Average Schedule | <input type="checkbox"/> Cost Basis |
| c. _____   |                         |  |                                     |  |                                     |
| d. _____   |                         |  |                                     |  |                                     |
| e. _____   |                         |  |                                     |  |                                     |
| f. _____   |                         |  |                                     |  |                                     |
| g. _____   |                         |  |                                     |  |                                     |
| h. _____   |                         |  |                                     |  |                                     |
| i. _____   |                         |  |                                     |  |                                     |
| j. _____   |                         |  |                                     |  |                                     |
| <b>PART F. FUNDS INVESTED IN PLANT DURING YEAR</b>           |                         |  |                                     |  |                                     |
| 1. RUS, RTB, & FFB Loan Funds Expended                       |                         |  |                                     |  |                                     |
| 2. Other Long-Term Loan Funds Expended                       |                         |  |                                     |  |                                     |
| 3. Funds Expended Under RUS Interim Approval                 |                         |  |                                     |  |                                     |
| 4. Other Short-Term Loan Funds Expended                      |                         |  |                                     |  |                                     |
| 5. General Funds Expended (Other than Interim)               |                         |  |                                     |  |                                     |
| 6. Salvaged Materials  |                         |  |                                     |  |                                     |
| 7. Contribution in Aid to Construction                       |                         |  |                                     |  |                                     |
| 8. Gross Additions to Telecom. Plant (1 thru 7)              |                         |  |                                     |  |                                     |
| <b>PART G. INVESTMENTS IN AFFILIATED COMPANIES</b>           |                         |  |                                     |  |                                     |
| INVESTMENTS  | CURRENT YEAR DATA       |  | CUMULATIVE DATA                     |  |                                     |
|  | Investment<br>This Year | Income/Loss<br>This Year                 | Cumulative<br>Investment<br>To Date | Cumulative<br>Income/Loss<br>To Date                 | Current<br>Balance                  |
| (a)  | (b)                     | (c)                                      | (d)                                 | (e)  | (f)                                 |
| 1. Investment in Affiliated Companies - Rural Development    | 0                       | 0  | 0                                   | 0  | 0                                   |
| 2. Investment in Affiliated Companies - Nonrural Development |                         |  |                                     |  |                                     |

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| USDA-RUS<br><b>OPERATING REPORT FOR<br/>                 TELECOMMUNICATIONS BORROWERS</b> | BORROWER DESIGNATION<br>IA0538  |
|   | PERIOD ENDING<br>December, 2012 |

**PART H. CURRENT DEPRECIATION RATES**

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)  YES  NO

| EQUIPMENT CATEGORY  | DEPRECIATION RATE |
|---|-------------------|
| 1. Land and support assets - Motor Vehicles                                   |                   |
| 2. Land and support assets - Aircraft   |                   |
| 3. Land and support assets - Special purpose vehicles                         |                   |
| 4. Land and support assets - Garage and other work equipment                  |                   |
| 5. Land and support assets - Buildings  |                   |
| 6. Land and support assets - Furniture and Office equipment                   |                   |
| 7. Land and support assets - General purpose computers                        |                   |
| 8. Central Office Switching - Digital   |                   |
| 9. Central Office Switching - Analog & Electro-mechanical                     |                   |
| 10. Central Office Switching - Operator Systems                               |                   |
| 11. Central Office Transmission - Radio Systems                               |                   |
| 12. Central Office Transmission - Circuit equipment                           |                   |
| 13. Information origination/termination - Station apparatus                   |                   |
| 14. Information origination/termination - Customer premises wiring            |                   |
| 15. Information origination/termination - Large private branch exchanges      |                   |
| 16. Information origination/termination - Public telephone terminal equipment |                   |
| 17. Information origination/termination - Other terminal equipment            |                   |
| 18. Cable and wire facilities - Poles   |                   |
| 19. Cable and wire facilities - Aerial cable - Metal                          |                   |
| 20. Cable and wire facilities - Aerial cable - Fiber                          |                   |
| 21. Cable and wire facilities - Underground cable - Metal                     |                   |
| 22. Cable and wire facilities - Underground cable - Fiber                     |                   |
| 23. Cable and wire facilities - Buried cable - Metal                          |                   |
| 24. Cable and wire facilities - Buried cable - Fiber                          |                   |
| 25. Cable and wire facilities - Conduit systems                               |                   |
| 26. Cable and wire facilities - Other   |                   |

SEE ACCOUNTANT'S CONSOLIDATION REPORT

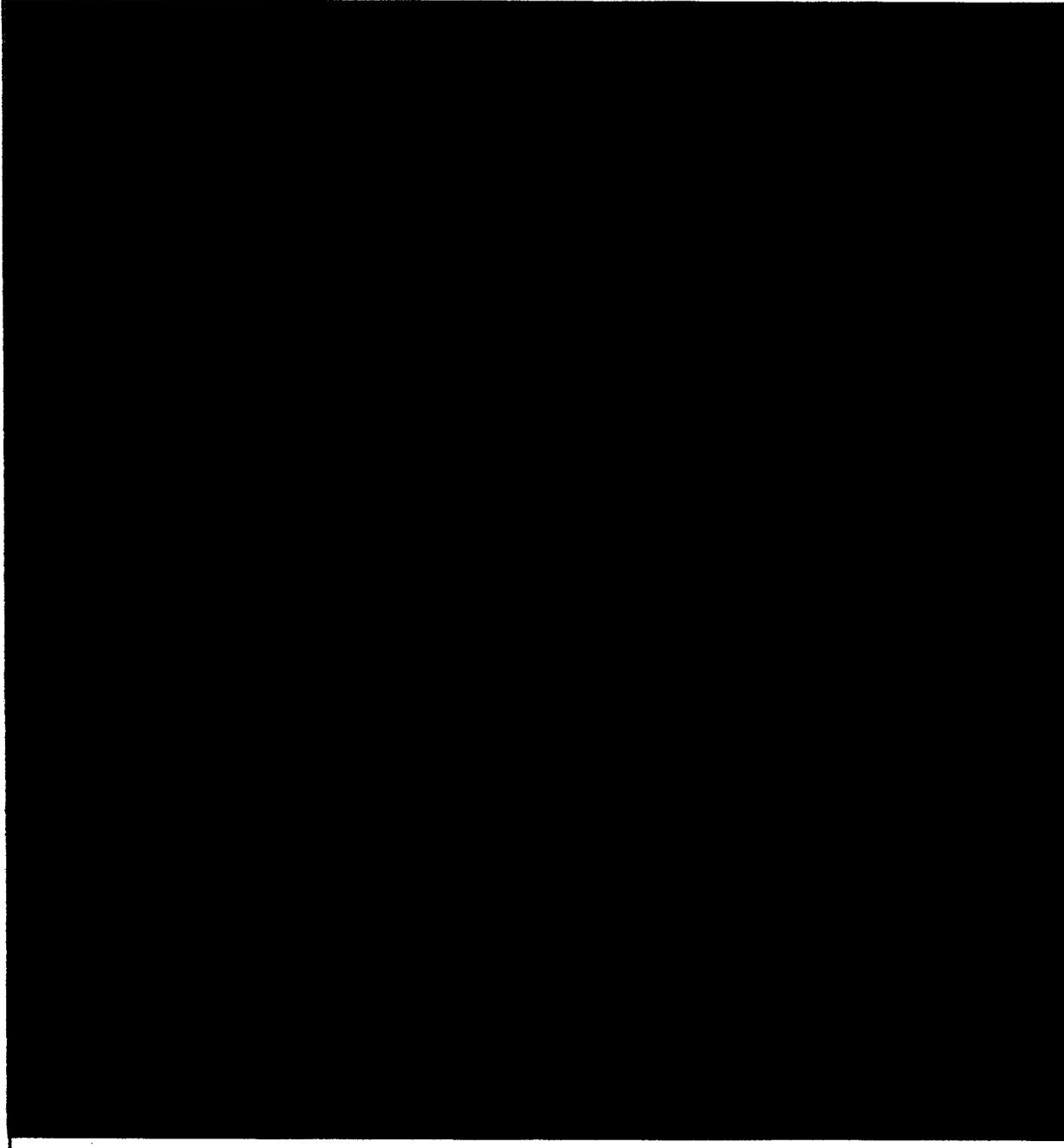
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| USDA-RUS<br><br><b>OPERATING REPORT FOR<br/>TELECOMMUNICATIONS BORROWERS</b> |   | BORROWER DESIGNATION<br>IA0508 |
| INSTRUCTIONS – See help in the online application.                           |   | PERIOD ENDED<br>December, 2012 |
| <b>PART I – STATEMENT OF CASH FLOWS</b>                                      |   |                                |
| 1.   | Beginning Cash (Cash and Equivalents plus RUS Construction Fund)  |                                |
| <b>CASH FLOWS FROM OPERATING ACTIVITIES</b>                                  |   |                                |
| 2.   | Net Income  |                                |
|  | <i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>                           |                                |
| 3.   | Add: Depreciation   |                                |
| 4.   | Add: Amortization   |                                |
| 5.   | Other (Explain)   |                                |
|  | <i>Changes in Operating Assets and Liabilities</i>  |                                |
| 6.   | Decrease/(Increase) in Accounts Receivable  |                                |
| 7.   | Decrease/(Increase) in Materials and Inventory  |                                |
| 8.   | Decrease/(Increase) in Prepayments and Deferred Charges   |                                |
| 9.   | Decrease/(Increase) in Other Current Assets   |                                |
| 10.  | Increase/(Decrease) in Accounts Payable   |                                |
| 11.  | Increase/(Decrease) in Advance Billings & Payments  |                                |
| 12.  | Increase/(Decrease) in Other Current Liabilities  |                                |
| 13.  | Net Cash Provided/(Used) by Operations  |                                |
| <b>CASH FLOWS FROM FINANCING ACTIVITIES</b>                                  |   |                                |
| 14.  | Decrease/(Increase) in Notes Receivable   |                                |
| 15.  | Increase/(Decrease) in Notes Payable  |                                |
| 16.  | Increase/(Decrease) in Customer Deposits  |                                |
| 17.  | Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)  |                                |
| 18.  | Increase/(Decrease) in Other Liabilities & Deferred Credits   |                                |
| 19.  | Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital        |                                |
| 20.  | Less: Payment of Dividends  |                                |
| 21.  | Loss: Patronage Capital Credits Retired   |                                |
| 22.  | Other (Explain)<br>Change in income and other taxes accrued, interest/dividends receivable, and excise tax refund |                                |
| 23.  | Net Cash Provided/(Used) by Financing Activities  |                                |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES</b>                                  |   |                                |
| 24.  | Net Capital Expenditures (Property, Plant & Equipment)  |                                |
| 25.  | Other Long-Term Investments   |                                |
| 26.  | Other Noncurrent Assets & Jurisdictional Differences  |                                |
| 27.  | Other (Explain)<br>Change in Plant Retirements  |                                |
| 28.  | Net Cash Provided/(Used) by Investing Activities  |                                |
| 29.  | Net Increase/(Decrease) in Cash   |                                |
| 30.  | Ending Cash   |                                |

Revision Date 2010

SEE ACCOUNTANT'S COMPILATION REPORT

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|---|---|
| <p>USDA-RUS</p> <p><b>OPERATING REPORT FOR<br/>TELECOMMUNICATIONS BORROWERS</b></p> | <p>BORROWER DESIGNATION</p> <p>IA0508</p> |
| <p>INSTRUCTIONS - See RUS Bulletin 1744-2</p>                                       | <p>PERIOD ENDED</p> <p>December, 2012</p> |
| <p><b>NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b></p>        |   |
|  |   |

**REDACTED - FOR PUBLIC INSPECTION**

|  |                                    |
|--|------------------------------------|
| USDA-RUS<br><b>OPERATING REPORT FOR<br/>TELECOMMUNICATIONS BORROWERS</b>                         | BORROWER DESIGNATION<br><br>IA0508 |
| INSTRUCTIONS - See RUS Bulletin 1744-2   | PERIOD ENDED<br>December, 2012     |
| <b>CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b> |                                    |
|  |                                    |

**REDACTED - FOR PUBLIC INSPECTION**  
**Operating Report Checks**

|   |                  |
|---|------------------|
| Borrower Name: Farmers Mutual Telephone Cooperati of Shellsburg, Iowa | Year: 2012       |
| Borrower ID: IA0508   | Period: December |

**Part G: Investments in Affiliated Companies**

| Type       | Check Key  | Description |
|------------|------------|-------------|
| [REDACTED] | [REDACTED] | [REDACTED]  |