USAC
Universal Service Administrative Company

Schools & Libraries Division

Notification of Commitment Adjustment Letter

Funding Year 2010: July 1, 2010 - June 30, 2011

August 26, 2013

Rose Klein
Crystal Clear Communications, Inc.
16 Laura Drive
Airmont, NY 10952

Re:	**SPIN:**	**143032731**
	Service Provider Name:	**Crystal Clear Communications, Inc.**
	Form 471 Application Number:	**763875**
	Funding Year:	**2010**
	FCC Registration Number:	
	Applicant Name	**YESHIVA OF KINGS BAY SCHOOL**
	Billed Entity Number:	**12140**
	Applicant Contact Person:	**Meir Zitronenbaum**

Our routine review of Schools and Libraries Program funding commitments has revealed certain applications where funds were committed in violation of Program rules.

In order to be sure that no funds are used in violation of Program rules, the Universal Service Administrative Company (USAC) must now adjust the overall funding commitment. The purpose of this letter is to make the required adjustments to the funding commitment, and to give you an opportunity to appeal this decision. USAC has determined the service provider is responsible for all or some of the program rule violations. Therefore, the service provider is responsible to repay all or some of the funds disbursed in error (if any).

This is NOT a bill. If recovery of disbursed funds is required, the next step in the recovery process is for USAC to issue you a Demand Payment Letter. The balance of the debt will be due within 30 days of that letter. Failure to pay the debt within 30 days from the date of the Demand Payment Letter could result in interest, late payment fees, administrative charges and implementation of the "Red Light Rule." The FCC's Red Light Rule requires USAC to dismiss pending FCC Form 471 applications if the entity responsible for paying the outstanding debt has not paid the debt, or otherwise made satisfactory arrangements to pay the debt within 30 days of the notice provided by USAC. For more information on the Red Light Rule, please see "Red Light Frequently Asked Questions (FAQs)" posted on the FCC website at http://www.fcc.gov/debt_collection/faq.html.

TO APPEAL THIS DECISION:

You have the option of filing an appeal with USAC or directly with the Federal Communications Commission (FCC).

If you wish to appeal the Commitment Adjustment Decision indicated in this letter to USAC your appeal must be received or postmarked within 60 days of the date of this letter. If you wish to appeal the Commitment Adjustment Decision indicated in this letter, your appeal must be received or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address (if available) for the person who can most readily discuss this appeal with us.

2. State outright that your letter is an appeal. Identify the date of the Notification of Commitment Adjustment Letter and the Funding Request Number(s) (FRN) you are appealing. Your letter of appeal must include the
- Billed Entity Name,
- Form 471 Application Number,
- Billed Entity Number, and
- FCC Registration Number (FCC RN) from the top of your letter.

3. When explaining your appeal, copy the language or text from the Notification of Commitment Adjustment Letter that is the subject of your appeal to allow USAC to more readily understand your appeal and respond appropriately. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal including any correspondence and documentation.

4. If you are an applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are a service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.

5. Provide an authorized signature on your letter of appeal.
To submit your appeal to USAC by email, email your appeal to appeals@sl.universalservice.org. USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to us by fax, fax your appeal to (973) 599-6542.

To submit your appeal to us on paper, send your appeal to:

Letter of Appeal
Schools and Libraries Division - Correspondence Unit
100 S. Jefferson Rd.
P. O. Box 902
Whippany, NJ 07981

For more information on submitting an appeal to USAC, please see the "Appeals Procedure" posted on our website.

If you wish to appeal a decision in this letter to the FCC, you should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received by the FCC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. We strongly recommend that you use the electronic filing options described in the "Appeals Procedure" posted on our website. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554.

On the pages following this letter, we have provided a Funding Commitment Adjustment Report (Report) for the Form 471 application cited above. The enclosed Report includes the Funding Request Number(s) from your application for which adjustments are necessary. See the "Guide to USAC Letter Reports" posted at http://usac.org/sl/tools/reference/guide-usac-letter-reports.aspx for more information on each of the fields in the Report. USAC is also sending this information to the applicant for informational purposes. If USAC has determined the applicant is also responsible for any rule violation on the FRN(s), a separate letter will be sent to the applicant detailing the necessary applicant action.

Note that if the Funds Disbursed to Date amount is less than the Adjusted Funding Commitment amount, USAC will continue to process properly filed invoices up to the Adjusted Funding Commitment amount. Review the Funding Commitment Adjustment Explanation in the attached Report for an explanation of the reduction to the commitment(s). Please ensure that any invoices that you or the applicant(s) submits to USAC are consistent with Program rules as indicated in the Funding Commitment Adjustment Explanation. If the Funds Disbursed to Date amount exceeds the Adjusted Funding Commitment amount, USAC will have to recover some or all of the disbursed funds. The Report explains the exact amount (if any) the service provider is responsible for repaying.

Schools and Libraries Division
Universal Services Administrative Company

cc: Meir Zitronenbaum
YESHIVA OF KINGS BAY SCHOOL

Funding Commitment Adjustment Report
Form 471 Application Number: 763875

Funding Request Number:	2063916
Contract Number:	CRC1059A
Services Ordered:	INTERNAL CONNECTIONS
Billing Account Number:	
Original Funding Commitment:	$64,248.93
Commitment Adjustment Amount:	$2,377.80
Adjusted Funding Commitment:	$61,871.13
Funds Disbursed to Date:	$64,248.93
Funds to be Recovered from Service Provider:	$2,377.80

Funding Commitment Adjustment Explanation:

After a thorough review, it was determined that the funding commitment for this request must be reduced by $2,377.80. During a review, it was determined that funding was provided for the following ineligible items: Memory Expansion card at $992.20, Echo cancellation card at $1,045.00, and License for software enhancement at $605.00. The pre-discount cost associated with these items is $2,642.00, for a total ineligible amount of $2,642.00. At the applicants 90 percent discount rate, this resulted in an improper commitment of $2,377.80. FCC rules provide that funding may be approved only for eligible products and/or services. The USAC web site contains a list of eligible products and/or services. See the web site, www.usac.org/sl/about/eligible-services-list.aspx for the Eligible Services List. On the SPAC Form, the authorized person certifies at Item 10 that the service provider has billed its customer for services deemed eligible for support. Therefore, USAC has determined that the service provider is responsible for this rule violation. Accordingly, the commitment has been reduced by $2,377.80 and USAC will seek recovery of any improperly disbursed funds from the service provider.

Funding Request Number:	2063922
Contract Number:	CRC1059AM
Services Ordered:	INTERNAL CONNECTIONS MNT
Billing Account Number:	
Original Funding Commitment:	$8,309.41
Commitment Adjustment Amount:	$237.80
Adjusted Funding Commitment:	$8,071.61
Funds Disbursed to Date:	$8,309.41
Funds to be Recovered from Service Provider:	$237.80

Funding Commitment Adjustment Explanation:

After a thorough review, it was determined that the funding commitment for this request must be reduced by $237.80. During a review, it was determined that funding was provided for the following ineligible items: Maintenance on ineligible Echo Cancellation Card, License software, and Memory expansion card. The pre-discount cost associated with these items is 104.50, $60.50, 99.22, respectively, for a total ineligible amount of $264.22. At the applicants 90 percent discount rate, this resulted in an improper commitment of $237.80. FCC rules provide that funding may be approved only for eligible products and/or services. The USAC web site contains a list of eligible products and/or services. See the web site, www.usac.org/sl/about/eligible-services-list.aspx for the Eligible Services List. On the SPAC Form, the authorized person certifies at Item 10 that the service provider has billed its customer for services deemed eligible for support. Therefore, USAC has determined that the service provider is responsible for this rule violation. Accordingly, the commitment has been reduced by $237.80 and we will seek recovery of any erroneously disbursed funds from the service provider.

Funding Request Number:	2063930
Contract Number:	CRC1059B
Services Ordered:	INTERNAL CONNECTIONS
Billing Account Number:	
Original Funding Commitment:	$41,779.98
Commitment Adjustment Amount:	$41,779.98
Adjusted Funding Commitment:	$0.00
Funds Disbursed to Date:	$41,779.98
Funds to be Recovered from Service Provider:	$41,779.98

Funding Commitment Adjustment Explanation:

After a thorough review, it was determined that the funding commitment for this request must be rescinded in full. During a review, it was determined that funding was provided for the following ineligible items: Redundant Bogen Multicom Quantum PBX Expansion System. The pre-discount cost associated with these items is $46,422.20, for a total ineligible amount of $46,422.20. At the applicants 90 percent discount rate, this resulted in an improper commitment of $41,779.98. FCC rules provide that funding may be approved only for eligible products and/or services. The USAC web site contains a list of eligible products and/or services. See the web site, www.usac.org/sl/about/eligible-services-list.aspx for the Eligible Services List. On the SPAC Form, the authorized person certifies at Item 10 that the service provider has billed its customer for services deemed eligible for support. Therefore, USAC has determined that the service provider is responsible for this rule violation. Accordingly, the commitment has been rescinded in full and USAC will seek recovery of any improperly disbursed funds from the service provider.

Funding Request Number:	2063941
Contract Number:	CRC1059BM
Services Ordered:	INTERNAL CONNECTIONS MNT
Billing Account Number:	
Original Funding Commitment:	$6,022.94
Commitment Adjustment Amount:	$6,022.94
Adjusted Funding Commitment:	$0.00
Funds Disbursed to Date:	$6,022.94
Funds to be Recovered from Service Provider:	$6,022.94

Funding Commitment Adjustment Explanation:

After a thorough review, it was determined that the funding commitment for this request must be rescinded in full. During a review, it was determined that funding was provided for the following ineligible items: Maintenance charges on ineligible redundant Bogen Multicom Quantum PBX equipment. The pre-discount cost associated with these items is $6,692.16, for a total ineligible amount of $6,692.16. At the applicants 90 percent discount rate, this resulted in an improper commitment of $6,022.94. FCC rules provide that funding may be approved only for eligible products and/or services. The USAC web site contains a list of eligible products and/or services. See the web site, www.usac.org/sl/about/eligible-services-list.aspx for the Eligible Services List. On the SPAC Form, the authorized person certifies at Item 10 that the service provider has billed its customer for services deemed eligible for support. Therefore, USAC has determined that the service provider is responsible for this rule violation. Accordingly, the commitment has been rescinded in full and USAC will seek recovery of any improperly disbursed funds from the service provider.