

DEC - 2 2013

**@Communications, Inc.**Federal Communications Commission  
Office of the Secretary@Communications, Inc.  
1509 Bridges St.,  
Morehead City, NC 28557  
1-252-278-0020

November 28, 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission,  
445 12<sup>th</sup> Street, SW, Room TW A325,  
Washington, DC 20554AMENDMENT TO THE NOVEMBER 1, 2013 APPLICATION FOR DISCONTINUATION OF  
RESALE TELECOMMUNICATIONS SERVICES FROM @COMMUNICATIONS, INC. IN NORTH  
CAROLINA

This is an amendment to the @Communications, Inc. ("ATCOM") application filed with the Federal Communications Commission ("Commission") on November 1, 2013 to discontinue telecommunications services in North Carolina.

All customers in the Application have been identified and contacted by telephone. The customers were called and assisted in switching to alternate providers. At this time, to the best of our knowledge, there is only one customer in the affected area that has not switched services. All other customers have been transitioned to alternative carriers. Remaining impacted customers have been mailed written notice. This notice was sent via the United States Postal Service on November 30, 2013. A template of the written notice ("PROPOSED LETTER TO BE SENT TO CUSTOMERS CONCERNING SERVICE DISCONTINUATION") has been included.

ATCOM proposes to terminate all telecommunications services and cease operation. ATCOM only provides service in North Carolina.

Any correspondence and communications concerning the Application, its amendment, or the letter sent to customers concerning our discontinuation of all telecommunications services should be directed to:

Susan Arrants, President  
@Communications, Inc.  
1509 Bridges Street,  
Morehead City, N.C. 28557  
1-252-240-2335**Date of Planned Service Discontinuance**

As stated, all customers other than specified, have already been transitioned to alternative carriers. ATCOM wishes to discontinue service December 31, 2013. ATCOM has no switch and merely offers resale telecommunications services through the ILEC in affected areas. ATCOM is not the dominate carrier in any area where service is offered.

ATCOM seeks authority to discontinue all telecommunications services throughout all of its service areas and to discontinue operation as a CLEC.

**Service of this Application**

In accordance with 47 C.F.R. § 63.71(a), ATCOM has filed a copy of this Application with all required regulatory commissions, including the North Carolina Public Utilities Commission, the North Carolina Governor's Office, and the Secretary of Defense.

ATCOM respectfully requests, pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission's Rules 47 C.F.R. § 63.71, that the Commission permit @Communications, Inc. to discontinue operation of all telecommunications services.

Respectfully submitted,

@COMMUNICATIONS, INC.

By: \_\_\_\_\_  
Susan Arrants, President  
@Communications, Inc.  
1509 Bridges Street,  
Morehead City, NC 28557

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Federal Communications Commission  
Office of the Secretary**@Communications, Inc.**@Communications, Inc.  
1509 Bridges St.,  
Morehead City, NC 28557**[PROPOSED LETTER TO BE SENT TO CUSTOMERS CONCERNING SERVICE  
DISCONTINUATION]**

[Date]

[Customer Name]

[Customer Address]

[Customer Telephone Number]

**DISCONTINUATION OF TELEPHONE SERVICES FROM @COMMUNICATIONS, INC.**

We will be unable to continue offering telephone services to customers in North Carolina. On December 31, 2013, pending approval of the Federal Communications Commission and the North Carolina Public Utilities Commission, Telecommunications Division, your service will cease to function. Any remaining balance will be prorated to you, and any credits to your account will be refunded. @Communications, Inc. will no longer make changes to or reconnect any existing service or accept any orders for new service.

Thank you for your patronage. We have done everything in our control to avoid this situation but the result was inevitable. We understand that you may have questions, but we are limited in our ability to discuss the reasoning for this decision. Nonetheless, if you would like to discuss account options or alternative choices, you may contact us at 1-800-262-8371 or 1-252-240-2335.

Here is a limited list of competitive local exchange carriers that you may wish to select to continue your service:

CenturyLink	252-633-9011
Alternative Phone, Inc.	1-800-930-4290
ReadyTelecom, Inc.	336-610-3001
Time Warner Communications	1-866-489-2669

Please make your selection of an alternative carrier carefully. @Communications, Inc. does not endorse or recommend any options. This list is only for reference. You may be able to find additional options for carriers depending on your area so please be sure to consult your telephone directory for more information.

You must contact another provider to continue receiving telephone service, to make local calls, or to make 911 (emergency) calls. Please make your new provider aware that you have an existing telephone number that you would like to keep, and they should be able to send in a request to port that

number to their service.

You are welcome to contact the Federal Communications Commission (FCC) with a comment concerning this discontinuation of services. If you wish to contact the FCC with your opinions, please include this letter in your response.

If you have any complaints, you can file those complaints with the FCC online from the FCC web site or by calling the FCC's Consumer Complaint Center at 1-888-225-5322 voice or 1-888-835-5322 TTY. You may also fax or write to the FCC. Please call the FCC for additional contact information or alternative contact methods.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division,

Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of @Communications, Inc. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

If you need to contact us directly, you are welcome to reach us at 1-800-262-8371. We will be happy to answer any of your concerns.

Thank you for your understanding.

Sincerely,

Susan Arrants  
President, @Communications, Inc.  
1-252-278-0020