

12-375

DOCKET FILE COPY ORIGINAL

Received & Inspected

October 14, 2013

OCT 22 2013

FCC Mail Room

Darren Hooks
95203 Ash-4
La. State Penitentiary
Angola, LA 70712

Mignon Clyburn, Acting Chair-person
Federal Communication Commission
1919 M. Street, NW
Washington, D.C. 20554-0001

Re: Prison Phone Rates

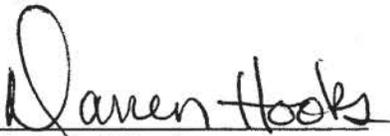
Dear Madam Chairwoman:

Recently I read that your agency voted 2 to 1 to immediately cap the rates that prison phone-service providers could charge at 25 cent per minute. Your agency also ruled a 15-minute long-distance call cannot exceed \$3.75, and providers are banned from charging extra fees to connect a call.

Here at the Louisiana State Penitentiary, Securus Technologies, Inc., is charging more than \$3.75 for a long distance call. They also have what the automated operator said was a "Telecommunications fee and other taxes."

Madam, could your agency forward me a copy of the ruling your agency made regarding this practice. We are still being charged exorbitant phone rates for a 15-minute call. It is as though this ruling does not apply to Louisiana prisoners and our families because prison officials nor Securus Technologies has notified us of your agencies decision. If your agency cannot provide me copy, please notify me of the agency who can.

Thank you for your assistance



Darren Hooks



12375

DOCKET FILE COPY ORIGINAL

Received & Inspected

OCT 22 2013

FCC Mail Room

10/16/17

Mr. Terry McNeil

STATE NO: KY8529

SCI BENNER

301 INSTITUTION DRIVE

Bellefonte, PA 16823

Order PAST on August 9, 2013

RE: Phone Rates in the D.O.C. SCI BENNER

Paying \$5.60 for 15 min still

Dear: Federal Communication Commission (FCC)

My name is Mr. Terry McNeil, I'm presently am incarcerated at SCI Benner prison. I'm from the Phila Area it cost me \$5.60 a min for 15 minutes to talk with my family. The FCC PAST A LAW two exceed the phone rates and not to exceed \$3.75 cents. well I'm still paying \$5.60 for 15 minutes to call home, to my family. The D.O.C. is NOT honoring my request or Grievance's form's. I've wrote to (Ms. Reese Shrimp) Grievance corr. she never got back with me, I have all of my store receipts as to were I've purchase numerous phone cards from the store, when I was at Graterford prison my phone call's were \$1.60 a min, again the D.O.C. is NOT honoring the FCC petition, I ask on my grievance for all of my reimburse for all the phone time I've purchase from the store. This is why I'm write this letter, and ask for the FCC help in this matter. I ask for the



12-375

DOCKET FILE COPY ORIGINAL

Herbert C. P. Haak, III
EG - 5803
SCI - Mahanoy
301 Morea Rd.
Frackville, PA 17932

Received & Inspected
OCT 22 2013
FCC Mail Room

October 16, 2013

Ms. Mignon Clyburn,
Acting Chair
Federal Communications Commission
445 12th St. S.W.
Washington, DC. 20554

Re: August 9, 2013, FCC Press Release Regarding Calling Costs.

Dear Ms. Clyburn or FCC Staffer:

In the September issue of the Graterfriends, A publication of the Pennsylvania Prison Society, (Volume 44 Issue 9) there was an article entitled "Reforms bring relief to millions of families by reducing the cost of Interstate Long-Distance calls" and identifies the source of it's information as a "press release from the Federal Communications Commission (FCC)". Here it is October 16, 2013, and we, the inmates in a Pennsylvania Department of Corrections Facility have yet to hear any official word from the Department identifying a time frame for implementation of this "Order" that was issued from your office.

There are several questions that have come up in regards to this publication of Graterfriends. Firstly, when are the entities to have these pricing reforms enacted and when can we and our families start to see the savings? Secondly, what are the recourses that are available to us if they do not implement this policy. And Finally, how can anyone see the entire Order and the specifics of the actual costs that we will have to pay?

Can you please send me any and all information that you may have as to the questions that I have asked and any and all other information regarding this topic that you may know of. Please send your response to me directly.

In closing let me thank you in advance for your time, attention, consideration and all your help and information that you can provide me and all other individuals that are incarcerated and their families for helping to keep them connected. Thank you once again and I look forward to hearing from someone from your office very soon. Please get back to me as soon as you can.

Sincerely,



Herbert C. P. Haak, III

HCH/cdm

